COMCAST PHONE, LLC
D/B/A CIMCO, A DIVISION OF COMCAST BUSINESS SERVICES

INTERNATIONAL LONG DISTANCE SERVICE GUIDE

This Service Guide replaces CIMCO Communications, Inc.
International Service Rates

This document contains the terms, conditions and descriptions applicable to the furnishing of domestic interstate and international telecommunications services provided by Comcast Phone, LLC d/b/a CIMCO, a Division of Comcast Business Services in and between points within the contiguous United States, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Commonwealth of the Northern Mariana Islands (CNMI), Guam, American Samoa, and to points international. Service is provided by means of wire, radio, terrestrial or satellite facilities or any combination thereof and is subject to transmission, atmospheric and like conditions.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange Service or is placed in a position by the Customer, either through acts or omissions, to use local exchange service.

Business Service:

A service that conforms to one or more of the following criteria:

A. used primarily for paid commercial, professional or institutional activity; or

B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or

C. the service number is listed as the principal or only number for a business in any telecommunications directory; or

D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Commission:

Federal Communications Commission or "FCC"

Company:

Comcast Phone, LLC.

Credit Card:

A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with the terms, conditions and regulations contained herein.

Dedicated Access:

Non-switched access between a Customer's premises and the point of presence of the
Company's underlying carrier.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

E911 Service Area:

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Residential Service:

A service which does not meet the definition of a business service and conforms to the following criteria:

A. the use of the service is primarily and substantially of a social or domestic nature; and

B. service is located in a residence, or in the case of a combined business and residential premises, the service is located in the residential section of the premises.

Subscriber:

See "Customer" definition.

User:

Any person or entity that obtains the Company's services provided herein, regardless of whether such person or entity is so authorized by the Customer.

"800" Number:

An interexchange service offered pursuant to this document for which the called party is assigned a unique 800-NXX-XXXX or 888-NXX-XXXX or 887-NXX-XXXX number, or any other NPA, and is billed for calls terminating at that number.

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF THE COMPANY

2.1.1. All services provided are subject to the Rules and Regulations contained in this section. The Company may, at its discretion, waive, modify or amend these Rules and Regulations at any time.

2.1.2. Company is a non-facilities-based provider of resold interexchange telecommunications services furnished for telecommunications originating and/or terminating in any area within and between points within the contiguous United States, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Commonwealth of the Northern Mariana Islands (CNMI), Guam, American Samoa, and points international.

2.1.3. Company resells access, switching, transport, and termination services provided by interexchange carriers.

2.1.4. Subject to availability, the Customer may use account codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.

2.1.5. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.1.6. Customer's monthly charges for Company's service are based on the total time Customer actually uses the service.

2.1.7. Request for service by the Customer will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

2.2. LIMITATIONS OF SERVICE

2.2.1. Service is offered subject to the availability of necessary facilities and/or equipment and subject to the provisions contained herein. Company reserves the right not to provide service to or from a location where the necessary facilities or equipment are not available.

2.2.2. Company reserves the right to immediately disconnect service without incurring liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions contained herein or Commission rules.

SECTION 2 - RULES AND REGULATIONS, Continued

2.2. LIMITATIONS OF SERVICE, Continued

2.2.3. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

2.2.5. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained herein shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered by the Company until the indebtedness is satisfied.

2.2.7. The Foreign Telecommunications Administration may impose certain limitations, prohibitions or restrictions upon the portion of the end-to-end international service or facilities, which may have the effect of limiting the ability of Customers to utilize the services furnished by the Company. It is the responsibility of the Customer to confirm any limitations, prohibitions or restrictions imposed by the Foreign Telecommunications Administration.

2.3. USE

2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which the service is technically suited.

2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.3. USE, Continued

2.3.3. Application for service may be made verbally or in writing. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

2.4. LIABILITIES OF THE COMPANY

2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. For the purpose of computing such amount, a month is considered to have thirty (30) days. To the extent permitted by law, the Company will in no event be responsible for any indirect, incidental, consequential, reliance, special, lost revenue, lost savings, lost profits, or exemplary or punitive damages, regardless of the form of action, whether in contract, tort, negligence of any kind whether active or passive, strict liability or otherwise. The terms of this Section shall apply notwithstanding the failure of any exclusive remedy.

2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.

2.4.3. The Company is not liable for 900/976 charges that may result if the 900/976 call blocking feature becomes inoperative or if call blocking fails to be installed on all applicable Customer lines. The Customer shall be fully liable for all such charges.

2.4.4 Except as expressly warranted in writing by Company, Company makes no warranty or guarantee, express or implied, and Company expressly disclaims any implied warranties of merchantability and fitness for a particular purpose.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.5. Company shall be indemnified and held harmless by the Customer against:

A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
B. Claims for patent infringement arising from combining or connecting company's facilities with apparatus and systems of the Customer; and
C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

2.4.6. The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

2.4.7. Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

2.4.8. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.9. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this document to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

2.4.10. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing and within thirty (30) days from date of invoice, unless Commission rules specify otherwise, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to federal law. The Company shall not be responsible for claims made outside the thirty (30) day period. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

2.4.11. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

2.4.12. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of unauthorized use of its Calling Card services. The Customer shall be fully liable for all such charges.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.13. With respect to Emergency Number 911 Service:

A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

2.4.14. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this document, the Customer agrees to the release of such information under the above provision.

2.4.15. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained herein. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

2.4.16. The Company will operate as specified in its agreements with Customers. Due to the interdependence among telecommunications companies and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures including, but not limited to, failures caused by: (1) other carriers, (2) customer premise equipment; or (3) Customer. In addition, the Company does not ensure compatibility between Company services and non-Company services used by Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. EQUIPMENT AND FACILITIES

2.5.1. The Company will use reasonable efforts to maintain the facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with, any of the facilities installed by the Company, except upon written consent by the Company.

2.5.2. Equipment installed at the Customer Premises for use in connections with the Services the Company offers shall not be used for any purposes other than that for which the Company has provided the equipment.

2.5.3. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished by the Company, the Company will not be responsible for:

2.5.3.1. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

2.5.3.2. the reception of signals by Customer-provided equipment; or

2.5.3.3. network control signaling when performed by Customer-provided network control signaling equipment.

2.5.4. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER RESPONSIBILITIES

2.6.1. The Customer is responsible for the payment of all charges for Service furnished to the Customer and for all additional charges for calls the Customer elects to continue making.

2.6.2. The Customer is responsible for compliance with applicable terms, conditions and regulations set forth herein.

2.6.3. The name(s) of the Customer(s) desiring to use the Service must be properly verified.

2.6.4. The Customer agrees to return to the Company within five (5) days of termination of Service all Company-provided equipment. All returned equipment must be in the same condition as when delivered to the Customer by the Company, must be returned upon demand, and the Customer will be responsible for any costs incurred by the Company due to Customer's failure to comply with this provision. (T) (T)

2.6.5. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

2.6.6. Customer shall provide and maintain at its own expense terminal equipment on the Customer's premise and the electric power consumed by such equipment. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's Point of Connection.

2.6.7. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltage and currents impressed on Company-provided equipment and wiring by the connection, operations, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by Company at the Customer's expense.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER RESPONSIBILITIES, Continued

2.6.8. In the event Company incurs fees or expenses, including attorney's fees, to collect; or attempt to collect, any charges owed Company by Customer, including charges alleged to have resulted from fraud or abuse of Customer's Service, the Company shall charge customer all such fees and expenses, including Company's reasonable attorney's fees, incurred to collect or to attempt to collect its charges, and Company shall be entitled to recover such fees or expenses irrespective of whether it prevails in any legal action brought to collect its charges, all in accordance with and subject to the following additional legal requirements.

2.6.9. The Customer is responsible for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or of any User; or by the noncompliance by the Customer or any User, with these regulations; or by fire or theft or other casualty on the Customer Premises or the Premises of any User, unless caused by the negligence or willful misconduct of the employees or agents of the Company.

2.6.10. The Customer is responsible for providing, at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the Premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises.

2.6.11. The Customer is responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of transmission facilities and associated equipment used to provide Services to the Customer from the cable building entrance or property line to the location of the building equipment space. Any and all costs associated with the obtaining and maintaining rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for Service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER RESPONSIBILITIES, Continued

2.6.12. The Customer is responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work.

2.6.13. The Customer is responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the locations of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible under other provisions contained herein.

2.6.14. The Customer is responsible for not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities.

2.6.15. The Customer is responsible for making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which Service is interrupted for such purposes.

2.6.16. The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company, at times mutually acceptable to Company and Customer, to enter the Premises of the Customer or any joint User or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities, without charge to the Company;

2.6.17. The Customer is responsible for notifying Company of any interruptions of Service.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER RESPONSIBILITIES, Continued

2.6.18. The Customer is responsible for placing any necessary orders; for complying with the terms, conditions, rules and regulations contained herein; for the placement of any stickers or tent cards provided by the Company or as required by law; and for assuring that Users comply with the terms, conditions rules and regulations contained herein. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to Services provided or made available by the Customer to Users. The Customer is also responsible for the payment of all charges for calls originated at the Customer's numbers.

2.6.19. The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.

2.7. FULL FORCE AND EFFECT

Should any provision or portion of this document be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions will remain in full force and effect.

2.8. INTERRUPTION OF SERVICE

2.8.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer’s control.

2.8.2. For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.

SECTION 2 - RULES AND REGULATIONS, Continued

2.8. INTERRUPTION OF SERVICE, Continued

2.8.3. The subscriber shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit - (A/720) X B

A - outage time in hours

B - total monthly charge for affected utility

2.9. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

2.10. MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days).

2.11. PAYMENTS AND BILLING

2.11.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until canceled by the Customer on not less than thirty (30) days' written notice.

2.11.2. The Customer is responsible in all cases for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.

2.11.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty (30) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance, and may be subject to additional collection agency fees.

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. PAYMENTS AND BILLING, Continued

2.11.4. A charge of $25.00 or five (5) percent of the amount of the check, whichever is greater, will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

2.11.5. Billing disputes should be addressed to Company's customer service organization via telephone to 800.922.4626. Customer Service representatives are available twenty-four (24) hours per day, seven (7) days per week.

2.12. CANCELLATION BY CUSTOMER

2.12.1. Customer may cancel service by providing written notice to Company thirty (30) days prior to cancellation.

2.12.2. Customer is responsible for usage charges while still connected to the Company's service, even if the customer utilizes services rendered after the Customers request for cancellation has been made notice and the payment of associated local exchange company charges, if any, for service charges.

2.12.3. Any non-recoverable cost of Company expenditures shall be borne by the Customer if:

A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed upon with the Customer for the non-recoverable portions of expenditures; or

B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and

C. If based on an order for service and construction has either begun or has been completed, but no service provided.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY

2.13.1. Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability:

A. In the event of a condition determined to be hazardous to the Customer, to other customers of the utility, to the utility's equipment, the public or to employees of the utility; or

B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or

C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or

D. For unlawful use of the service or use of the service for unlawful purposes; or

E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

2.13.2. Company may discontinue service according to the following conditions upon five (5) days' notice:

A. For violation of the terms, conditions, rule and regulations contained herein; or

B. For the non-payment of any proper charge as provided herein; or

C. For Customer's breach of the contract for service between the utility and Customer.

2.13.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.

2.13.4. The Company may refuse to permit collect calling, calling card and third-number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

SECTION 2 - RULES AND REGULATIONS, Continued

2.14. INTERCONNECTION

2.14.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

2.14.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

2.15. DEPOSITS AND ADVANCE PAYMENTS

The Company reserves the right to collect deposits and advance payments, as necessary.

2.16. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

2.17. TAXES

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, universal service, 911 services and handicapped services.

SECTION 3 - DESCRIPTION OF SERVICE

3.1. TIMING AND RATING OF CALLS

3.1.1. The Customer's long-distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.

3.1.2. For all services the minimum call duration for billing purposes is six (6) seconds with six (6) second billing increments thereafter. These increments apply unless otherwise noted in the applicable rate schedule (C)

3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.

3.1.4. There is no billing for incomplete calls.

3.1.5. The rate for Company's service is based on the following factors:

The monthly calling volume; and

The duration of the call; and

The type of service subscribed to; and

The term of the Customer's contract with the Company.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.2. TELECOMMUNICATIONS SERVICES

3.2.2. **Switched and Dedicated Access Services.** Company offers switched and dedicated access service, offering users outbound "1 Plus" and inbound, toll free "800" long distance telecommunications services from points originating and terminating within the contiguous United States, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Commonwealth of the Northern Mariana Islands (CNMI), Guam, and American Samoa, and points international.

3.2.3. **Reserved for Future Use** (C) (D)

(D)

3.2.4 **Reserved for Future Use**

3.2.3. **Integrated Services Digital Network (ISDN) Services** provide integrated voice/data communications capability for transmission and combination of circuit-switched voice/data and packet-switched data signals on an incoming and outgoing basis over a single ISDN line.

A. Primary Rate Interface (PRI) ISDN is an ISDN circuit transmitting at T-1 (DS-1) speed (equivalent to 24 voice-grade channels). One of the channels ("D") is used for signaling, leaving 23 ("B") channels for data and voice communication.

B. Base Rate Interface (BRI) ISDN is three digital signals over a single pair of copper wires consisting of 2 voice ("B") channels and 1 signaling ("D") channel. Using BRI, voice and fax may be transmitted over a single pair of wires.

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. All promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

3.4. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered herein. Rates quoted in response to such competitive requests may be different than those specified for such Services as contained herein. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

International Service Rates

The following rates apply to the furnishing of international telecommunications services provided by Comcast Phone, LLC. in and between international points. These rates are provided to Customers in accordance with 47 C.F.R. 42.10, Code of Federal Regulations. Applicable terms, conditions and service descriptions appear on the website. Rates appearing on this page are current. (T) (T)

Section 4 - International Service Rates

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute)

Country	Rate	Country	Rate
Afghanistan	$1.6830	Bermuda	$0.4030
Afghanistan - Mobile	$1.6830	Bermuda- Mobile	$0.4030
Albania	$0.6630	Bhutan	$0.7730
Albania - Mobile	$1.0930	Bhutan- Mobile	$1.1430
Algeria	$0.6030	Bolivia	$0.4430
Algeria - Mobile	$0.6530	Bolivia - Mobile	$0.5830
Andorra	$0.2030	Botswana	$0.5230
Andorra - Mobile	$1.2030	Botswana - Mobile	$0.8330
Angola	$0.8030	Brazil	$0.2230
Angola - Mobile	$1.3330	Brazil – Mobile	$0.6430
Anguilla	$0.7930	British Virgin Islands	$0.5430
Anguilla - Mobile	$0.7930	British Virgin Islands - Mobile	$0.5430
Antarctica	$5.7230	Brunei	$0.2630
Antigua	$0.7030	Brunei – Mobile	$0.2630
Antigua - Mobile	$0.7030	Bulgaria	$0.3530
Argentina	$0.1330	Bulgaria – Mobile	$1.2630
Argentina - Mobile	$1.0530	Burkina Faso	$0.6730
Armenia	$0.4330	Burkina Faso - Mobile	$0.7530
Armenia - Mobile	$1.0830	Burundi	$0.5030
Aruba	$0.6130	Burundi - Mobile	$0.5030
Aruba - Mobile	$1.0930	Bahrain	$0.9330
Ascension Island	$3.4630	Bahrain - Mobile	$0.9330
Australia	$0.0930	Bangladesh	$0.4930
Australia - Mobile	$0.8430	Bangladesh - Mobile	$0.4930

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Austria	$0.1030	Barbados	$0.6630
Austria - Mobile	$1.1830	Barbados - Mobile	$0.8030
Azerbaijan	$0.7530	Belarus	$1.1930
Azerbaijan - Mobile	$0.9830	Belarus - Mobile	$1.1130
Bahamas	$0.3030	Belgium	$0.0930
Bahamas - Mobile	$0.3330	Belgium - Mobile	$1.3430

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Belize	$0.8830	Diego Garcia	$14.3035
Belize - Mobile	$0.9530	Djibouti	$1.7835
Benin	$0.5230	Djibouti - Mobile	$1.7835
Benin - Mobile	$0.5230	Dominica	$0.6435
Cambodia	$1.0130	Dominica – Mobile	$1.0235
Cambodia - Mobile	$1.0230	Dominican Republic	$0.3335
Cameroon	$1.0730	Dominican Republic – Mobile	$0.7235
Cameroon - Mobile	$1.0830	East Timor	$8.0035
Canada	$0.0530	Ecuador	$0.6535
Cape Verde Islands	$1.4330	Ecuador – Mobile	$0.5135
Cape Verde Islands - Mobile	$1.4830	Ecuador – Quito	$0.6935
Cayman Islands	$0.5230	Egypt	$0.7735
Cayman Islands - Mobile	$0.7230	Egypt – Mobile	$0.6235
Central African Republic	$0.6430	El Salvador	$0.4735
Central African Republic - Mobile	$0.6430	El Salvador – Mobile	$0.5535
Chad	$1.3330	Equatorial Guinea	$1.1835
Chad - Mobile	$1.3330	Equatorial Guinea – Mobile	$1.1835
Chile	$0.0830	Eritrea	$1.4935
Chile - Mobile	$0.8930	Estonia	$0.1435
China	$0.0830	Estonia – Mobile	$1.5135
China - Mobile	$0.0830	Ethiopia	$1.5735
Christmas & Cocos Islands	$0.5130	Ethiopia – Mobile	$1.6035
Columbia	$0.3530	Faeroe Islands	$1.5335
Columbia - Mobile	$0.3830	Falkland Islands	$3.6335
Comoros	$1.6330	Fiji Islands	$1.3235
Comoros - Mobile	$1.9030	Fiji Islands – Mobile	$1.3235
Congo, Republic of	$0.6730	Finland	$0.1635
Cook Islands	$13.6530	Finland – Mobile	$1.0435
Cambodia	$1.0130	Djibouti	$1.7835
Cambodia - Mobile	$1.0230	Djibouti - Mobile	$1.7835
Cameroon	$1.0730	France	$0.0635
Cameroon - Mobile	$1.0830	France - Mobile	$0.8335
Canada	$0.0530	France - Paris	$0.0635
Cape Verde Islands	$1.4330	French Antilles & Martinique	$0.3335
Costa Rica	$0.3135	French Antilles & Martinique-Mobile	$1.7135
Costa Rica – Mobile	$0.3335	French Guiana	$0.5735
Croatia	$0.2635	French Guiana - Mobile	$1.0330

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Croatia - Mobile	$0.9235	French Polynesia	$1.1130
Cuba	$5.3835	Gabon	$0.5930
Cyprus	$0.2335	Gabon - Mobile	$0.5930
Cyprus – Mobile	$0.3635	Gambia	$0.8730
Czech Republic	$0.1135	Gambia - Mobile	$0.9030
Czech Republic - Mobile	$0.8835	Georgia	$0.4130
Denmark	$0.0835	Georgia - Mobile	$0.7930
Denmark – Mobile	$1.0835	Germany	$0.0730

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Germany - Mobile	$1.2930	Iridium (Satellite)	$13.3330
Ghana	$0.4130	Israel	$0.1030
Ghana - Mobile	$0.6530	Israel - Mobile	$0.4630
Gibraltar	$0.2230	Italy	$0.0730
Gibraltar- Mobile	$1.3730	Italy - Mobile	$1.3830
Greece	$0.1130	Ivory Coast	$0.7930
Greece - Mobile	$0.9130	Ivory Coast - Mobile	$0.9930
Greenland	$2.6130	Jamaica	$0.2030
Greenland – Mobile	$3.1030	Jamaica - Mobile	$1.0030
Grenada	$0.6030	Japan	$0.1230
Grenada - Mobile	$1.0730	Japan - Mobile	$0.7730
Guadeloupe	$0.3130	Jordan	$0.8530
Guadeloupe - Mobile	$1.4930	Jordan - Mobile	$0.9830
Guatemala	$0.5530	Kazakhstan	$0.6830
Guatemala - Mobile	$0.6130	Kazakhstan - Mobile	$0.8230
Guinea	$0.7430	Kenya	$0.9230
Guinea - Mobile	$0.7430	Kenya - Mobile	$1.4230
Guinea-Bissau	$4.5430	Kiribati	$4.0730
Guinea-Bissau - Mobile	$4.5430	Kiribati - Mobile	$4.0730
Guyana	$1.4230	Korea, North	$3.1730
Guyana - Mobile	$1.4230	Korea, South	$0.1030
Haiti	$1.1430	Korea, South - Mobile	$0.2830
Haiti - Mobile	$1.2930	Kuwait	$0.4630
Honduras	$1.4730	Kuwait – Mobile	$0.4930
Honduras - Mobile	$1.5130	Kyrgyzstan	$0.5030
Hong Kong	$0.0830	Kyrgyzstan - Mobile	$0.5030
Hong Kong - Mobile	$0.0830	Laos	$0.3530
Hungary	$0.1430	Laos - Mobile	$0.3630
Germany - Mobile	$1.2930	Latvia	$0.6430
Ghana	$0.4130	Latvia - Mobile	$1.0430
Ghana - Mobile	$0.6530	Lebanon	$0.5830
Gibraltar	$0.2230	Lebanon - Mobile	$1.0630
Gibraltar- Mobile	$1.3730	Lesotho	$0.7430
Hungary - Mobile	$1.2130	Lesotho - Mobile	$0.7730
Iceland	$0.1630	Liberia	$1.0530
Iceland - Mobile	$1.1030	Liberia - Mobile	$1.0530
India	$0.7230	Libya	$0.9130
Indonesia	$0.4530	Libya - Mobile	$1.0430
Indonesia - Mobile	$0.6530	Liechtenstein	$0.2630

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
INMARSAT - (Satellite)	$26.0030	Liechtenstein - Mobile	$5.3130
		Lithuania	$0.3930(N)
Iran	$0.6430	Lithuania-Mobile	$0.9630
Iran - Mobile	$0.8430	Luxembourg	$0.1330
Iraq	$1.2530	Luxembourg - Mobile	$1.1930
Iraq - Mobile	$1.6030	Macau	$0.2430
Ireland	$0.0730	Macau - Mobile	$0.2430
Ireland - Mobile	$0.9930	Macedonia	$0.7630
		Malawi	$0.2930(N)
		Malawi - Mobile	$0.2930(N)
		Malaysia	$0.1130(N)
		Malaysia - Mobile	$0.2530(N)
		Maldives	$1.3530(N)
		Maldives - Mobile	$1.7730(N)
		Mali	$0.9830(N)
		Mali - Mobile	$1.4730(N)
		Malta	$0.6430(N)
		Malta - Mobile	$1.2630(N)
		Marshall Islands	$1.8930(N)
		Mauritania	$1.3030(N)
		Mauritius	$0.9430(N)
		Mauritius - Mobile	$0.9430(N)
		Mayotte Island	$1.5330(N)
		Mexico	$0.4030(N)

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Micronesia	$1.3830	Panama	$0.2930
Moldova	$0.6130	Panama - Mobile	$0.7030
Moldova - Mobile	$0.9130	Papua New Guinea	$4.8130
Monaco	$0.2030	Papua New Guinea - Mobile	$4.8130
Monaco - Mobile	$0.9630	Paraguay	$0.5530
Mongolia	$0.2630	Paraguay - Mobile	$0.9730
Mongolia - Mobile	$0.2630	Peru	$0.2430
Montserrat	$0.8530	Peru - Mobile	$1.4330
Montserrat – Mobile	$0.8530	Philippines	$0.7530
Morocco	$1.0130	Philippines - Mobile	$0.9130
Morocco - Mobile	$1.4330	Poland	$0.1230
Mozambique	$0.6230	Poland - Mobile	$1.1630
Mozambique - Mobile	$0.7830	Portugal	$0.1030
Myanmar	$1.7030	Portugal - Mobile	$1.5030
Namibia	$0.4830	Qatar	$1.4230
Namibia - Mobile	$1.0930	Qatar - Mobile	$1.6330
Nauru	$17.8830	Reunion Island	$0.4830
Nauru - Mobile	$17.8830	Reunion Island - Mobile	$1.4630
Nepal	$1.5830	Romania	$0.5330
Nepal - Katmandu	$0.5630	Romania - Mobile	$1.4330
Nepal - Mobile	$1.5830	Russia	$0.2530
Netherlands	$0.0730	Russia - Mobile	$0.2330
Netherlands - Mobile	$1.3430	Rwanda	$0.6430
Netherlands Antilles	$0.6530	Rwanda - Mobile	$0.7830
Netherlands Antilles-Mobile	$0.8130	San Marino	$0.3730
New Caledonia	$1.5730	San Marino - Mobile	$0.7430
New Guinea	$4.8130 (N)		
New Zealand	$0.1030	Sao Tome	$6.2530
New Zealand - Mobile	$1.2630	Saudi Arabia	$0.9530
Nicaragua	$0.8630	Saudi Arabia - Mobile	$1.1030
Nicaragua - Mobile	$0.9830	Senegal	$0.8630
Niger	$0.7330	Senegal - Mobile	$1.0530
Niger - Mobile	$0.6930	Seychelles Islands	$0.8830
Nigeria	$0.3930	Seychelles Islands – Mobile	$0.8830
Nigeria - Mobile	$0.9630	Sierra Leone	$1.0830
Niue	$10.0830	Sierra Leone - Mobile	$1.2130
Niue - Mobile	$10.0830	Singapore	$0.0530
Norfolk Island	$7.8330	Singapore - Mobile	$0.0530
Norway	$0.0830	Slovak Republic	$0.3430
Norway - Mobile	$0.9230	Slovak Republic - Mobile	$1.1330

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Oman	$0.9630	Slovenia	$0.2430
Oman - Mobile	$0.9630	Slovenia - Mobile	$1.2430
Pakistan	$0.9230	Solomon Islands	$5.0030
Pakistan - Mobile	$0.9230	Solomon Islands - Mobile	$5.0030
Palau	$1.9830	Somalia	$3.1030
Palestine	$1.0830	South Africa	$0.3130
Palestine - Mobile	$1.0830	South Africa - Mobile	$0.9530

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Spain	$0.0730	Tunisia - Mobile	$1.0330
Spain - Mobile	$1.3530	Turkey	$0.5930
Sri Lanka	$0.6630	Turkey - Mobile	$0.8730
Sri Lanka - Mobile	$0.6530	Turkmenistan	$0.8030
St. Helena	$3.3730	Turkmenistan - Mobile	$0.8030
St. Kitts/Nevis	$0.7530	Turks & Caicos	$0.7730
St. Kitts/Nevis - Mobile	$0.8630	Turks & Caicos - Mobile	$0.7730
St. Lucia	$0.8130	Tuvalu	$13.8530
St. Lucia – Mobile	$1.1130	Tuvalu - Mobile	$13.8530
St. Pierre/Miquelon	$0.8430	Uganda	$0.4930
St. Vincent/Grenadines	$0.7430	Uganda - Mobile	$0.5430
St. Vincent/Grenadines-Mobile	$1.0130	Ukraine	$0.5130
Sudan	$0.9530	Ukraine - Mobile	$0.6730
Sudan - Mobile	$1.0230	Ukraine - Odessa	$0.4530
Suriname	$1.1630	United Arab Emirates	$1.1030
Suriname - Mobile	$1.1530	United Arab Emirates - Mobile	$1.1230
Swaziland	$0.5330	United Kingdom	$0.0830
Swaziland - Mobile	$0.7230	United Kingdom - Mobile	$1.3030
Sweden	$0.0730	Uruguay	$0.4230
Sweden - Mobile	$1.0730	Uruguay - Mobile	$1.1630
Sweden - Stockholm	$0.0730	Uzbekistan	$0.4530
Switzerland	$0.0930	Uzbekistan - Mobile	$0.4930
Switzerland - Mobile	$1.5630	Vanuatu	$8.3930
Syria	$1.5530	Vanuatu - Mobile	$8.3930
Syria - Mobile	$1.6730	Venezuela	$0.1630
Taiwan	$0.0830	Venezuela - Caracas	$0.1230
Taiwan - Mobile	$0.4030	Venezuela - Mobile	$0.7730
Tajikistan	$0.9630	Vietnam	$1.1030
Tajikistan - Mobile	$0.9630	Vietnam - Mobile	$1.1830
Tanzania	$1.1630	Wallis & Futuna Islands	$12.8230
Tanzania - Mobile	$1.1630	Western Samoa	$2.5430
Thailand	$0.2930	Western Samoa - Mobile	$2.5430
Thailand - Mobile	$0.2930	Yemen	$0.7830
Togo	$0.7230	Yemen - Mobile	$0.7830
Togo - Mobile	$0.8830	Yugoslavia and Serbia	$0.4730
Tokelau	$5.0130	Yugoslavia and Serbia - Mobile	$1.3030
Tokelau - Mobile	$5.0130	Zaire	$1.5730
Tonga Islands	$1.2830	Zaire - Mobile	$1.4930

Section 4 - International Service Rates, Continued

4.1. Standard International Outbound (1 Plus) Service Rates (Per Minute), Continued

Country	Rate	Country	Rate
Tonga Islands – Mobile	$1.2830	Zambia	$0.3730
Trinidad & Tobago	$0.5130	Zambia - Mobile	$0.8230
Trinidad & Tobago - Mobile	$0.5130	Zimbabwe	$0.3730
Tunisia	$1.0330	Zimbabwe- Mobile	$1.0430

Section 4 - International Service Rates, Continued

4.2. Integrated Services Digital Network (ISDN) BRI Service Rates

Country	Per Minute Rate	Country	Per Minute Rate
Andorra	$1.9640	Liechtenstein	$1.813
Argentina	$1.8680	Luxembourg	$2.040
Australia	$2.4930	Malaysia	$2.316
Austria	$1.9790	Mexico (Telnor)	$1.553
Barbados	$1.6560	Monaco	$1.964
Belgium	$2.2820	Netherlands	$1.805
Bermuda	$1.4400	New Zealand	$2.420
Brazil	$1.8700	Philippines	$1.9320
Chile	$2.1120	Poland	$1.8370
China (Beijing, Shanghai)	$2.1120	Portugal	$1.8160
Costa Rica	$1.7980	Russia (Moscow, St. Petersburg)	$1.8370
Czech Republic	$1.8030	Singapore	$2.4830
Denmark	$1.9320	Taiwan	$2.5990
Finland	$1.7150	Thailand	$2.5990
France	$1.8640	Ukraine	$1.8370
Germany	$1.9640	United Arab Emirates	$1.9930
Greece	$2.2290	United Kingdom	$1.3280
Hong Kong	$1.9320	U.K. - Switched 384	$4.6400
Hungary	$1.8780	U.K. - Switched T1.6	$10.6010
Iceland	$1.7830	Liechtenstein	$1.813
India	$2.3830	Luxembourg	$2.040
Indonesia	$2.2180	Malaysia	$2.316
Ireland	$1.9640	South Africa	$1.8040
Israel	$2.2090	Spain	$1.8160
Italy	$1.9790	Sweden	$1.6490
Jamaica	$1.4340	Switzerland	$1.9640
Japan	$2.0700	Vatican City	$1.9790
Japan - Switched 384	$7.2370		

Canada - Mileage	
23-55	$0.3650
56-124	0.4250
125-292	0.4590
293-430	0.5030
431-925	0.5420
926-1910	0.5900
1911-3000	0.6330
3001 +	0.6960

Section 4 - International Service Rates, Continued

4.3. International/Universal 800 (Toll Free) Service Rates

International Toll Free Service (ITFS) and Universal International Free phone Number (UIFN) provide toll-free origination from specific international countries with domestic inbound termination to the 48 contiguous U.S. States and Canada. ITFS allows you to have more than one ITFS number per country, per domestic 8xx number. UIFN allows you to use the same 8xx number among international countries that have reached agreement to provide the same number universally. The ITFS number is specific to and assigned by the originating country. The number must terminate to a domestic 8xx number that has a live person or answering device to take a message.

Origination Country	ITFS Available	UIFN Available	Switched Rate Per Minute	Dedicated Rate Per Minute
Anguilla	X	X	$2.8530	$2.8030
Antigua	X	X	$1.4730	$1.4230
Argentina	X	X	$3.4630	$3.3930
Australia	X	X	$0.6130	$0.5430
Bahrain	X		$1.4330	$1.3830
Barbados	X	X	$0.9330	$0.8830
Bahamas	X		$0.6830	$0.6330
Belgium	X	X	$0.0430	$0.0430
Bermuda	X	X	$1.1730	$1.1230
Brazil	X	X	$1.2930	$1.2430
British Virgin Islands	X		$2.8530	$2.8030
Canada	X		$0.2530	$0.1830
Cayman Islands	X	X	$0.6130	$0.5630
Chile	X		$1.0330	$0.9830
China	X	X	$2.1530	$2.1030
Colombia	X		$1.1730	$1.1230
Costa Rica	X		$2.7330	$2.6830
Cyprus	X		$0.4630	$0.4130

Section 4 - International Service Rates, Continued

4.3. International/Universal 800 (Toll Free) Service Rates, Continued

Origination Country	ITFS Available	UIFN Available	Switched Rate Per Minute	Dedicated Rate Per Minute
Denmark	X	X	$0.5030	$0.4330
Dominica	X	X	$1.8630	$1.8130
Dominica Republic	X		$0.3830	$0.3330
Fiji	X		$2.2830	$2.2330
Finland	X	X	$0.9630	$0.8930
France	X	X	$0.3230	$0.2530
Germany	X	X	$0.3230	$0.2530
Greece	X	X	$0.5930	$0.5430
Grenada	X		$1.5930	$1.5430
Guatemala	X		$2.4530	$2.4030
Hong Kong	X	X	$1.2530	$1.1830
Hungary	X	X	$2.1030	$2.0330
India	X		$3.2530	$3.1930
Indonesia	X		$1.9930	$1.9430
Ireland	X	X	$0.3630	$0.2930
Israel	X	X	$0.6130	$0.5430
Italy	X	X	$0.3230	$0.2530
Jamaica	X	X	$0.6430	$0.5930
Japan	X	X	$1.2530	$1.1830

Section 4 - International Service Rates, Continued

4.3. International/Universal 800 (Toll Free) Service Rates, Continued

Origination Country	ITFS Available	UIFN Available	Switched Rate Per Minute	Dedicated Rate Per Minute
Korea, South	X	X	$3.6430	$3.5730
Luxembourg	X	X	$1.1330	$1.0630
Macau	X	X	$1.0530	$1.0030
Malaysia	X	X	$1.3630	$1.3030
Mexico (Zone 1)	X		$0.4330	$0.3830
Mexico (Zone 2)	X		$0.4330	$0.3830
Mexico (Zone 3)	X		$0.4330	$0.3830
Mexico (Zone 3)	X		$0.4330	$0.3830
Mexico (Zone 4)	X		$2.8530	$2.8030
Montserrat	X		$0.3630	$0.2930
Netherlands	X	X	$2.6830	$2.6130
Netherlands Antilles	X		$0.6130	$0.5430
New Zealand	X	X	$0.9630	$0.8930
Norway	X	X	$1.1930	$1.1430
Panama	X		$3.4330	$3.3830
Peru	X		$0.8830	$0.8330
Philippines	X	X	$1.4730	$1.4230
Poland	X		$0.6830	$0.6330
Singapore	X	X	$0.8830	$0.8330
South Africa	X	X	$1.6930	$1.6430
Spain	X	X	$0.6830	$0.6330
St. Kitts	X		$1.6330	$1.5830
St. Lucia	X	X	$3.8530	$3.8030
St. Vincent/Grenadine	X	X	$2.0530	$2.0030
Sweden	X	X	$0.9630	$0.8930
Switzerland	X	X	$0.9630	$0.8930
Taiwan	X	X	$1.4530	$1.4030
Thailand	X	X	$2.2430	$2.1730
Trinidad & Tobago	X		$1.4730	$1.4230
United Kingdom	X	X	$0.3230	$0.2530
Venezuela	X		$1.6930	$1.6430

4.4. Operator Assisted Usage Charges

Per minute rate $0.30

Section 4 - International Service Rates, Continued

4.5. Operator Assistance Surcharges

Person-to-Person	$9.75
Billed to a Third Number	$9.00
Collect Calls	$6.50
Calling Card Assistance:	
- Automated Assistance (where available)	$4.60
- Non-Automated Assistance	$6.00
Sent-Paid/Operator Assisted	$5.50
Busy Line Verification	$5.50
Busy Line Verify and Interrupt	$6.00
Line Backer	$6.50

(D)
(T)

4.6. Enhanced Toll Free Service Charges

Extended Call Coverage (allows calls to originate from off shore locations)	$25.00
Canadian Origination Charge	$25.00
Tailored Call Coverage (allows calls to be blocked from specific locations)	$25.00
Routing, initial non-recurring charge per number	$100.00
Routing, monthly recurring charge per number	$20.00
Routing, change fee per number	$200.00
Direct Termination Overflow, initial non-recurring charge per number	$100.00
Direct Termination Overflow, monthly recurring charge per number	$20.00
Direct Termination Overflow, change fee per number	$200.00
Dialed Number Identification, initial non-recurring charge	$100.00
Dialed Number Identification, monthly recurring charge per number	$20.00
Real Time ANI, initial non-recurring charge per number	$100.00
Real Time ANI, monthly recurring charge per number	$20.00

4.7. Toll Free Service Ancillary Charges

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Toll Free Listing Changes, per order	$35.00
Toll Free Listing Set-up Charge, per order	$35.00
Expedite Fee, per number	$200.00

Section 4 - International Service Rates, Continued

4.8. Miscellaneous Charges (T)

Returned Check Charge	$25.00
Service Reconnection Fee	$30.00
Restoral of Service, per occasion	$95.00
Add /Change Charge, per order	$100.00
Line Connection, per line	$100.00

Section 4 - International Service Rates, Continued

4.9. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.9. Reserved for Future Use, Cont'd (C)

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(D)

Section 4 - International Service Rates, Continued

4.9. Reserved for Future Use, Cont'd (C) (D)

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Section 4 - International Service Rates, Continued

4.9. Reserved for Future Use, Cont'd (C) (D)

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Section 4 - International Service Rates, Continued

4.9. Reserved for Future Use, Cont'd (C)

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Section 4 - International Service Rates, Continued

4.10. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.11. Reserved for Future Use (C)
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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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Section 4 - International Service Rates, Continued

4.12. Reserved for Future Use (C)

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(D)

Section 4 - International Service Rates, Continued

4.13. Reserved for Future Use (C) (D)

4.14. Access Recovery Charge (D)

The Access Recovery Charge is imposed on each account as a percentage of the account balance before Taxes for the purpose of funding costs associated with accessing the Company's network.

Access Recovery Charge per account: 3.89%

4.15. Universal Service Fund ("USF")

The Company charges Customers the maximum USF rate as determined by the Federal Communications Commission on a quarterly basis.

4.16. Account Fee

The account fee provides account management access and bill management tools for all applicable services. Only one fee applies per Customer.

Account Fee, per Customer: $20.00

4.17. Federal Cost Recovery Fee

The Federal Cost Recovery Fee recovers costs associated with governmental programs. This fee is not government-mandated, and may vary based on your monthly usage patterns.

Federal Cost Recovery Fee 1.433%