5. MISCELLANEOUS SERVICES

5.1 PRESUBSCRIPTION

A. Presubscription is an arrangement whereby an end user may select and designate to the Company an Interexchange Carrier (IC) to access, without an access code, for interexchange calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC any IC that orders originating FGD Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a nonrecurring charge as set forth in C., following, applies.

B. New end users who are served by end offices equipped with FGD, will be asked to presubscribe to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no additional charge for this initial selection:

- Designate an IC as a PIC and dial 101-XXXX to reach other ICs.
- Designate that they do not want to be presubscribed to any IC and choose to dial 101-XXXX for all calls to all ICs.

C. Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in 5.8.1, following, applies.

5.2 SERVICE CHANGE DISPUTE (T)

If an End User disputes a change in service, the Company will investigate the origin of the change. If the change was due to a Company error, the original service will be restored free of charge. If the change was submitted by a Customer or a third party and either the Customer or the third party is unable to produce evidence of the End User's consent then the responsible Customer or third party will be responsible for all charges and penalties associated with the unauthorized change. (C) (C)

(D) (D)

5. MISCELLANEOUS SERVICES

5.3 END USER ACCESS SERVICE

A. End User Access Service (also referred to as End User Common Line or EUCL) is a service that the Company provides to Customers directly on a retail basis. It provides for the use of Company common lines by End User Customers who obtain local exchange service from the Company. (C) | (C)

B. Limitations

1. A telephone number is not provided with End User Access.

2. Detail billing is not provided with End User Access.

3. Directory listings are not included with End User Access.

4. Intercept arrangements are not included with End User Access.

C. Rate Regulations

1. The minimum period for which End User Access Service is provided and for which rates are applicable is the same as that for the associated local exchange service.

2. End User Access Service is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

3. When changes are made to orders for the local exchange service associated with End User Access Service, any necessary changes will be made for End User Access Service. No charges will apply.

4. EUCL monthly charges -- referred to as Subscriber Line Charges (SLC) or Common Access Line Charges (CALC) -- are billed to the end user of the associated local telephone exchange service.

5. Where applicable, a Presubscribed Interexchange Carrier Charge (PICC) is assessed to the presubscribed carrier when an end user obtains local exchange service from the Company and identifies an interexchange carrier as the presubscribed carrier.

5. MISCELLANEOUS SERVICES

5.3 END USER ACCESS SERVICE

C. Rate Regulations (Cont'd)

5. EUCL Residence Subscriber rates are based on a Primary and Non-Primary basis. The Primary Residence rate is assessed for the first line provided at the residence. Each additional line at the same residence, regardless of the named subscriber, is assessed the Non-Primary Residence rate. If the primary line disconnects, the non-primary line with the greatest length of service becomes the primary line. A residence is defined as a self-contained housing unit that typically contains cooking and sleeping facilities.

6. When a EUCL Customer is provided only a single local business exchange service, the EUCL Single Line Business Subscriber rate applies for each single business service. When a EUCL Customer subscribes to more than one Company-provided local business exchange service in a state, the EUCL Multiline Business Subscriber rate is assessed for each line. (T) (T)

7. Rates for End User Access Service are set forth in 5.8.3, following.

.

5. MISCELLANEOUS SERVICES

5.4 UNIVERSAL CONNECTIVITY CHARGE

A. Description

The Federal Universal Connectivity Charge (UCC) is assessed to customers who obtain local exchange service from the Company, excluding Lifeline customers, to recover contributions for the Universal Service Support Mechanisms. The factor used in the collection of contributions to the Universal Service Fund is established by the Federal Communications Commission on a quarterly basis. The applicable factor can be found at the following URL:
http://www.fcc.gov/wcb/universal_service/quarter.html

5.5 BILLING NAME AND ADDRESS SERVICE

A General Description

1. Billing Name and Address (BNA) Service is the provision (by the Company to an interstate service provider who is a Customer of the Company) of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company. An interstate service provider is defined as an interexchange carrier, an operator service provider, an enhanced service provider or any other provider of interstate telecommunications services.

2. BNA Service is provided only for the purposes of allowing Customers to bill their end users for telephone services provided by the Customer, order entry and customer service information, fraud prevention, identification of end users who have moved to a new address, any purpose associated with equal access requirement, and information associated with collect calls and third party calls.

3. BNA information may not be resold or used for any other purpose including, but not limited to, marketing or merchandising activities.

4. BNA information associated with listed/published telephone numbers will be provided. For calling card calls and collect and third party billed calls, the Company's BNA Service is not available with respect to accounts of nonpublished/unlisted end users who, by request to the Company (which request may be submitted at any time), have specified that such information not be released.

5. MISCELLANEOUS SERVICES

5.5 BILLING NAME AND ADDRESS SERVICE (CONT'D)

B Undertaking of the Company

1. The Company will establish standard formats for the receipt of BNA requests and the provision of BNA information.

2. Upon written request from an authorized representative of the Customer, the Company will provide BNA information. A request for information on up to 50 telephone numbers can be faxed to the Company. A request for information on over 50 telephone numbers per request must be mailed. The standard response to such requests will be via facsimile or other negotiated mediums. (C) (T)

3. Upon receipt of an electronic feed of BNA requests from the Customer, the Company will, where technically feasible, enter the BNA information on the Customer's data file. The standard response to an electronic BNA request will be via electronic feed.

4. Non-standard methods of receiving and providing the data may be negotiated and will be provided by the Company, where available, subject to the charges set forth in D.4. following.

5. The Company will make every effort to provide accurate and complete BNA data. The Company makes no warranties, expressed or implied, as to the accuracy or completeness of this information.

6. The Company will not disclose BNA information to parties other than interstate service providers and their authorized billing agents as defined in A.2. preceding. BNA disclosure is limited to those purposes as defined in A.2. preceding.

7. The Company reserves the right to request from an interstate service provider who has placed an order for BNA Service, the source data upon which the interexchange carrier has based the order. This request is made to ensure that the BNA information is to be used only for purposes as described in A.2. preceding. The Company will not process the order until such time as the interstate service provider supplies the requested data.

5. MISCELLANEOUS SERVICES

5.5 BILLING NAME AND ADDRESS SERVICE (CONT'D)

C. Obligations of the Customer

1. Each request for BNA information must identify both the Customer's authorized representative and the address to which the information is to be sent.

2. A Customer which intends to submit recorded messages via electronic feed must provide the Company with an acceptable test transmission which includes all call types for which BNA information may be requested.

3. The Customer shall treat all BNA information as confidential. The Customer shall insure that BNA information is used only for the purposes as described in A.2. preceding.

4. The Customer shall not publicize or represent to others that the Company jointly participates with the Customer in the development of the Customer's end user records it assembles through the use of BNA Service.

5. Upon request, the Customer will provide to the Company the source data upon which the Customer has based an order for BNA Service. The Company will not process the order until such time as the Customer provides the requested data.

6. The Customer may designate an authorized individual or agent to request BNA information from the Company. However, the Company will only accept BNA requests made by the Customer through a single designated source. Identification by the Customer of an authorized individual or agent must be provided to the Company in writing.

7. The Customer or its authorized agent is required to provide the Access Customer Name Abbreviation (ACNA) and Carrier Identification Code (CIC) of the Carrier purchasing BNA Service. If the Customer does not have the ACNA and CIC, the Operating Company Number (OCN) should be provided.

5. MISCELLANEOUS SERVICES

5.5 BILLING NAME AND ADDRESS SERVICE (CONT'D)

D. Rate Regulations

1. A Service Establishment charge applies for the initial establishment of BNA Service for a Customer.

2. A Manual-BNA Request Charge applies in connection with written (fax and/or mail) requests for BNA information. The charge applies for each telephone number for which BNA information is requested.

3. A Mechanized-BNA Request Charge applies in connection with requests for BNA information received via electronic feed. The charge applies for each telephone number for which BNA information is requested.

4. Non-standard Customer requests for BNA information are subject to Non-Standard-BNA Request Charges as well as Manual or Mechanized-BNA Request Charges as appropriate for the type of request. The additional Non-Standard-BNA Request Charge applies per BNA record requested. Additional Programming Charges will also apply, if required to meet the Customer's request.

5. The Company will bill the Customer in accordance with 2., 3. and 4. preceding regardless of whether or not the Company was able to provide BNA information for all requests.

6. Where the details of a BNA request are insufficient to determine jurisdiction, the rates set forth in this tariff will apply.

7. The rates for BNA Service are set forth in Section 5.8.4, following.

5.6 ADDITIONAL CHARGES

Testing, Engineering, Maintenance, and Installation or Repair outside of normally scheduled working hours is provided on a time and materials basis.

5.7 PICC (N)

PICC is a flat rated monthly recurring rate charged for each multi-line business end user line.

The rates for PICC are set forth in Section 5.8.5, following. (N)

5. MISCELLANEOUS SERVICES

5.8 RATES AND CHARGES

5.8.1 PRESUBSCRIPTION [1] (T)

	NONRECURRING CHARGE
A. Per Telephone Exchange Service Line or Trunk	
• Illinois	$ 5.00
• Indiana	5.00
• Michigan	5.00
• Ohio	5.00
• Wisconsin	5.00

(D)

(D)

[1] For service offered to customers of Comcast Phone, LLC dba CIMCO a Division of Comcast Business Services. (N) (N)

5. MISCELLANEOUS SERVICES

5.8 RATES AND CHARGES (Cont'd)

5.8.2 RESERVED (T)

(D)

(D)

5. MISCELLANEOUS SERVICES

5.8 RATES AND CHARGES (Cont'd)

5.8.3 END USER COMMON LINE

	MONTHLY RATE		
	PRIMARY	NON-PRIMARY	
A. Residence			
(Reserved for future use.)			(T) (D)
			(D)

5. MISCELLANEOUS SERVICES

5.8 RATES AND CHARGES (Cont'd) (T)

5.8.3 END USER COMMON LINE (T)

	MONTHLY RATE SINGLE	MONTHLY RATE MULTI-LINE	
B. Business			
• Illinois[1]			(N)
Multi-line (POTS)	$ 4.90	$ 4.90	
Centrex, per line	4.90	4.90	
ISDN BRI	4.88	4.88	
ISDN PRI	24.40	24.40	
netSelect Integrated			
T1, per channel	4.88	4.88	
PRI	24.40	24.40	
• Indiana[1]			
Multi-line (POTS)	5.53	5.53	
Centrex, per line	5.53	5.53	
ISDN BRI	11.00	11.00	
ISDN PRI	27.85	27.85	
• Michigan[1]			
Multi-line (POTS)	5.35	5.35	
Centrex, per line	5.35	5.35	
ISDN BRI	11.00	11.00	
ISDN PRI	26.75	26.75	
• Ohio[1]			
Multi-line (POTS)	5.39	5.39	
Centrex, per line	5.39	5.39	
ISDN BRI	11.00	11.00	
ISDN PRI	26.95	26.95	
• Wisconsin[1]			
Multi-line (POTS)	5.07	5.07	
Centrex, per line	5.07	5.07	
ISDN BRI	11.00	11.00	
ISDN PRI	25.35	25.35	(N)
• All Other States	6.50	6.50	(T)

[1] For service offered to customers of Comcast Phone, LLC dba CIMCO a Division of Comcast Business Services. (N) (N)

5. MISCELLANEOUS SERVICES

5.8 RATES AND CHARGES (Cont'd) (T)

5.8.4 BILLING NAME AND ADDRESS SERVICE (T)

	CHARGE
1. Service Establishment Charge	
• Per account established	$500.00
2. BNA Request Charges	
• Manual, per BNA record requested	1.38
• Mechanized, per BNA record requested	.48
• Non-Standard, per BNA record requested (applies in addition to the Manual or Mechanized charge)	.88
3. Additional Programming Charges	
• Per each half hour or fraction thereof	40.00

5.8.5 PICC (N)

	MONTHLY CHARGE
A. Business[1]	
• Illinois, Indiana, Michigan, Ohio, Wisconsin	
•	
Multi-line Business, per line or trunk	$ 4.25
Centrex, per line or trunk	.48
ISDN BRI, per line or trunk	2.52
ISDN PRI, per service	10.58
netSelect Integrated	
T1, per channel	4.25
PRI	10.58 (N)

[1] For service offered to customers of Comcast Phone, LLC dba CIMCO, a Division of Comcast Business Services. (N) (N)