VERSION 60

To modify/update this document contact David Lloyd

Comcast Business Voice Service is for business customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Business Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-800-391-3000.

#### A. BUSINESS VOICE LINE SERVICES

	MONTHLY RATE
Primary Line [1,2]	
Full Featured Line	\$59.95
• Full Featured Line [3]	39.95
Additional Line(s), per line [1]	
• Full Featured Lines 2 and 3 [2]	59.95
• Full Featured Lines 2 and 3 [2,3]	39.95
• Full Featured Lines 4 and above <sup>[2]</sup>	24.95
• Basic Line [4]	24.95
Hospitality Voice Service [1]	
Hospitality Voice Service [1] • Full Featured Line [2]	\$59.95
• Basic Additional Line [4]	24.95

- [1] Comcast may enter into term agreements with prices that may vary subject to the availability of promotional offers and/or the customer's choice of term, number of lines purchased and associated special construction or related charges. Qualifying non-profit organizations may be eligible for discounted rates; contact Comcast for additional information.
- [2] Includes unlimited nationwide direct-dial calling from your business location including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa. The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Speed Dial 30 and other enhanced features. Prices shown are for the Voice component only.
- [3] Requires separate subscription to a qualifying Comcast core service.
- [4] Comcast Business Voice Basic Line includes free local calling from your business location and Caller ID. (For information regarding your local calling area, call 1-800-391-3000.)

## **BUSINESS PRICING LIST (EFFECTIVE: OCTOBER 23, 2014)**

#### **TEXAS**

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A. BUSINESS V	VOICE 1	LINE SERVICES	CONT'D	)
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Vintage Pricing – Primary and Additional Lines [1,2]	MONTHLY RATE
• V-Premium Line (with Voice Mail) [3]	\$69.95
• V-Basic Line (without Voice Mail) [3]	64.95
• Fax Line (without calling features or Voice Mail) [3,4]	34.95
• V-Premium Line - with data or video subscription [3]	49.95
• V-Basic Line - with data or video subscription [3]	44.95
• Fax Line - with data or video subscription [3,4]	24.95
• V-Basic Line (without Voice Mail) [5]	21.95
• V-Basic Line (with Voice Mail) [5]	26.95
• Full Featured Lines 1-3 [6]	44.95
• Full Featured Lines 4 and above (includes Voice Mail) [7]	24.95
• Full Featured Hospitality Line (with Voice Mail) [6]	49.95
Optional Services	
• Call Trace, per call	No Charge
• Hunting	No Charge
<ul> <li>Domestic Toll Restriction, per line</li> </ul>	No Charge
Distinctive Ring	No Charge
<ul> <li>International Toll Restriction, per line</li> </ul>	No Charge
<ul> <li>Prohibit Bill to Third Party, per line</li> </ul>	No Charge
<ul> <li>Prohibit Collect Calls, per line</li> </ul>	No Charge
<ul> <li>Auto Attendant, per license</li> </ul>	Note [8]
<ul> <li>Remote Call Forwarding, per number</li> </ul>	\$4.95
Voice Mail, per line	5.00
Equipment Fee	
• Standard Rate	\$12.95
F	CHARGE
Equipment Replacement Fee [9]	Φ 70.00
• 2-Line Modem DOCSIS 2.0	\$ 70.00
• 2-Line Modem DOCSIS 3.0	110.00
• 4-Line Modem	120.00
• 8-Line Modem – Arris 608	170.00
• 8-Line Modem – Arris 508	340.00
• 8-Line Battery – Arris 508	140.00

- [1] See Footnote [1] on Page 1.
- [2] See Footnote [2] on Page 1.
- [3] For contracts initiated on or before 2/4/08.
- [4] Grandfathered 8/25/09.
- [5] For contracts initiated after 2/4/08 but before 10/14/11.
- [6] For contracts initiated before 4/22/13.
- [7] For contracts initiated before 7/10/13.
- [8] Service may not be available in all areas, contact Comcast for additional information.
  [9] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

### **BUSINESS PRICING LIST (EFFECTIVE: OCTOBER 23, 2014)**

#### **TEXAS**

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#### A. BUSINESS VOICE LINE SERVICES -- (CONT'D)

	CHARGE
Domestic Long Distance Usage Charges	
Premium Line Direct-Dialed Domestic Long Distance	Included
<ul> <li>Basic Line Direct-Dialed Domestic Long Distance (includes DA Call Completion)</li> </ul>	\$0.05/min.
Installation	
• Standard Service Installation <sup>[2]</sup>	
– 36 month term, per event	\$ 49.00
– 24 month term, per event	99.00
– 12 month term, per event	199.00
<ul> <li>12 month term, per event</li> <li>Service Activation [3], per line up to four lines</li> </ul>	29.95
<ul> <li>Reactivation Fee, per event</li> </ul>	6.00
<ul> <li>Auto Attendant Set-up, per license</li> </ul>	Note [4]
<ul> <li>Remote Call Forwarding, per number</li> </ul>	19.95
Repair	
• Service Charge – per technician, per hour	\$ 25.00
• Repair Visit (Truck Roll)	99.95
• Jack Charge (for new jacks), per jack	49.95
<ul> <li>Jack Change Charge, per jack</li> </ul>	49.95
Change Charges	
Auto Attendant Configuration Change	Note [4]
• Change of Billing Responsibility	No Charge
• Feature Change	No Charge
Telephone Number Change	No Charge
• Number Referral Service, (30 days)	\$ 9.95
- Extended Referral (additional 30 days)	Note [4]
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[2] "Service Installation" includes premises-related field activities: dispatching a technical as well as time and materials for physical installation.[3] "Service Activation" (Business Voice Provisioning) includes back-office activities associated with the

[3] "Service Activation" (Business Voice Provisioning) includes back-office activities associated with the establishment of an account: set-up, order processing, bill initiation, etc.

[4] Service may not be available in all areas, contact Comcast for additional information.

<sup>[1]</sup> Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Partial minutes are rounded up to the next whole minute.

## **BUSINESS PRICING LIST (EFFECTIVE: OCTOBER 23, 2014)**

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#### **B. BUSINESS BRANCH OFFICE VOICE SERVICES**

<b>111</b>	MONTHLY RATE
Branch Office Voice [1]  • Basic Line [2]	
• Basic Line [2]	\$ 36.95
• Premium Line [3]	49.95
Alternate/Additional Number	2.95
Optional Services	
Additional Voicemail Box	\$ 5.00
• Auto Attendant [4]	24.95
• Call Trace, per call	No Charge
Domestic Toll Restriction, per line	No Charge
• Distinctive Ring	No Charge
<ul> <li>Distinctive Ring</li> <li>Hunt Group [4]</li> </ul>	19.95
Premises Equipment Lease Fees, per device	
• Cisco PAP2 ATA	\$ 4.95
• Cisco SPA8000	9.95
• EdgeMarc Series 4500 (up to 8 lines)	9.95
• EdgeMarc Series 4500 (more than 8 lines)	19.95
• Adtran T912	19.95
	CHARGE
Premises Equipment Replacement Fee, per device [5]	
• Cisco PAP2 ATA	\$ 52.00
• Cisco SPA8000	195.00
• EdgeMarc Series 4500	345.00
• Adtran T912	1200.00

- [1] Effective 10/19/12 subscription to this service is limited to existing customers.
- [2] Includes unlimited local calling, E911, Voicemail and 26 Calling Features. For information regarding features or your local calling area, call 1-800-391-3000.
- [3] Includes E911, Voicemail and 46 Calling Features. Also includes unlimited nationwide direct-dial calling from your business location plus calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa. For additional information call 1-800-391-3000.
- [4] Includes unlimited local calling.
  [5] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

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#### B. BUSINESS BRANCH OFFICE VOICE SERVICES – (CONT'D)

	CHARGE
<ul> <li>Domestic Long Distance Usage Charges [1]</li> <li>Basic Line (includes DA Call Completion) [2]</li> <li>Premium Line</li> </ul>	\$0.05/min. Included
<ul> <li>Audio Conferencing Service</li> <li>Local and Domestic, per participant</li> <li>International, per participant</li> </ul>	\$ 0.08/min. Note <sup>[3]</sup>
Installation	\$ 24.95 24.95 No Charge
<ul> <li>36 month term, per event</li> <li>24 month term, per event</li> <li>12 month term, per event</li> <li>Self-Install (PAP2 ATA Only)</li> <li>Auto Attendant Set-up</li> <li>Hunt Group</li> <li>Reactivation Fee, per event</li> </ul>	\$ 49.00 99.00 199.00 0.00 12.00 12.00 6.00
Additional Fees/Charges  • Technical Assistance (2-hour minimum applies) • Change of Billing Responsibility • Destination Unreachable • International Calling Activation • Number Referral Service (30 days), per number • Prohibit Bill to Third Party, per line • Prohibit Collect Calls, per line • Telephone Number Change • Vanity Number search	\$75.00/hr. No Charge No Charge No Charge \$ 9.95 No Charge No Charge No Charge No Charge

<sup>[1]</sup> Rates shown apply to Direct-Dialed calls only. Additional charges apply for calls utilizing an Operator.

<sup>[2]</sup> Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Partial minutes are rounded up to the next whole minute.

<sup>[3]</sup> For calls involving international participants, Comcast's published International and Global 800 Service rates apply in addition to the local and domestic rate shown above.

### **BUSINESS PRICING LIST (EFFECTIVE: OCTOBER 23, 2014)**

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D. D. A. A. C. E. A. [1]	MONTHLY RATE
Primary Rate Interface Trunk [1]	Φ2.40.00
• Port (6 channels), per Port	\$349.00
• Additional Channels, per Channel	14.00
• Full Capacity	489.00
Configuration Options/Features	
• Additional Block of 20 numbers, per block	\$5.00
Additional Block of 100 numbers, per block	20.00
ANI/DNIS, per Trunk Group	50.00
• Call Forward Not Reachable, per Telephone Number	1.00
• DID/DOD Enable, per Trunk Group	No Charge
• Direct Trunk Overflow, per Trunk Group	10.00
<ul> <li>Monthly Call Detail Record, per location</li> </ul>	50.00
	CHARGE
Domestic Long Distance Usage Charges [2]	
Direct-Dialed Domestic Long Distance	
– 200 minute-per-channel allowance	Included
- Rate applicable beyond the per-channel allowance: [3]	<b>.</b>
0 - 4,999 total minutes	\$ 0.030/min.
5,000 – 7,499 total minutes	0.026/min.
7,500 – 9,999 total minutes	0.024/min.
10,000 – 14,999 total minutes	0.022/min.
15,000 – 49,999 total minutes	0.020/min.
50,000 – 99,999 total minutes	0.018/min.
100,000+ total minutes	0.016/min.
Operator-Assisted Domestic Long Distance	\$ 0.12/min.
Installation	
• Initial Port Installation	\$500.00
<ul> <li>Additional Channel Installation</li> </ul>	No Charge

<sup>[1]</sup> Includes first block of 20 telephone numbers, unlimited local calling, Caller ID, and E911 capability. For information regarding your local calling area, call 1-800-391-3000.

<sup>[2]</sup> Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Long distance minutes are pooled on a per-location basis.

<sup>[3]</sup> Calls are billed on a 6 second basis rounded up to the next 6-second block. Final charges are rounded up to next full cent.

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## C. Business Voice Trunk Services – (cont'd)

	CHARGE
Additional Fees/Charges	
<ul> <li>Change of Billing Responsibility</li> </ul>	No Charge
Destination Unreachable	No Charge
<ul> <li>Direct Trunk Overflow</li> </ul>	\$ 9.95
<ul> <li>Prohibit Bill to Third Party, per trunk</li> </ul>	No Charge
<ul> <li>Prohibit Collect Calls, per trunk</li> </ul>	No Charge
• Technical Assistance (2-hour minimum applies)	\$75.00/hr.
• Trunk Reconfiguration, per event	100.00
Telephone Number Change	No Charge
• Vanity Number search	No Charge
Equipment Replacement Fee [1]	
• Integrated Access Device (IAD), per device	\$ 890.00

<sup>[1]</sup> Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

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D. DOBINESS VOICEEDGE SERVICE	D.	<b>BUSINESS</b>	VOICEEDGE IM	<b>SERVICE</b>
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Voice Lines [1,2] • 5 Lines or less, per line	
• 5 Lines or less per line	224.05
	34.95 29.95
<ul> <li>6-24 Lines, per line</li> <li>25+ Lines, per line</li> </ul>	24.95
• 25+ Lines, per fine	24.93
Standard Seats [2]	
	514.95
• 51+, per seat	9.95
· , r · · · · · · ·	
<b>Unified Communication Seats</b> [2]	
• 1-50 seats	819.95
• 51+ seats	14.95
Optional Services	
	o Charge
Additional Voicemail Box	\$5.00
• Auto Attendant, per license	24.95
Call Queue Agent	9.95
Reception Console	29.95
Remote Call Forward	o Charge
• Shared Call Appearance N	o Charge
Number Services	
<ul> <li>Alternate/Additional Telephone Number</li> </ul>	\$ 2.95
• 20 Local Telephone Numbers	5.00
• 100 Local Telephone Numbers, per group of 100	20.00

 <sup>[1]</sup> Business VoiceEdge<sup>TM</sup> Service includes unlimited nationwide direct-dial calling from your business location including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa.
 [2] Business VoiceEdge<sup>TM</sup> is a feature-rich service. Contact Comcast for a complete listing of available complimentary features.

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# **D. BUSINESS VOICEEDGE**<sup>TM</sup> **SERVICE -- (CONT'D)**

	MONTHLY RATE
Equipment Fee	
Polycom SoundPoint 335 HD	\$4.95
<ul> <li>Polycom SoundPoint VVX 310 HD</li> </ul>	4.95
<ul> <li>Polycom SoundPoint VVX 410 HD</li> </ul>	5.95
<ul> <li>Polycom SoundPoint VVX 500 HD</li> </ul>	6.95
<ul> <li>Polycom SoundPoint VVX 600 HD</li> </ul>	9.95
<ul> <li>Polycom SoundPoint 670 HD</li> </ul>	9.95
<ul> <li>Polycom VVX Sidecar</li> </ul>	4.95
• Polycom VVX 1500 HD	19.95
<ul> <li>Polycom Cordless DECT (1-Base Station &amp; 1 Handset)</li> </ul>	9.95
<ul> <li>Polycom Cordless DECT Handset (1 Handset)</li> </ul>	4.95
<ul> <li>Polycom VVX 500 Camera</li> </ul>	3.95
<ul> <li>Polycom Soundstation 5000</li> </ul>	4.95
<ul> <li>Polycom Soundstation 6000</li> </ul>	6.95
• Cisco 232D ATA	4.95
• Cisco 3102 ATA	4.95
• EdgeMarc 4550 (5 WAN Calls)	4.95
• EdgeMarc 4550 (15 WAN Calls)	9.95
• EdgeMarc 4550 (5-10 WAN Upgrade)	6.95
• EdgeMarc 4550 (15-30 WAN Upgrade)	14.95
<ul> <li>EdgeMarc 4550 (30-70 WAN Upgrade)</li> </ul>	19.95
• EdgeMarc 5300 (300 WAN Calls)	74.95
• Adtran 4430 (250 WAN Calls)	94.95

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# D. BUSINESS VOICEEDGE<sup>IM</sup> SERVICE -- (CONT'D)

	CHARGE
Equipment Replacement Fee, per device [1]	
• Polycom SoundPoint 335 HD	\$ 97.00
Polycom SoundPoint VVX 310 HD	147.00
<ul> <li>Polycom SoundPoint VVX 410 HD</li> </ul>	212.00
<ul> <li>Polycom SoundPoint VVX 500 HD</li> </ul>	228.00
Polycom SoundPoint VVX 600 HD	320.00
Polycom SoundPoint 670 HD	238.00
<ul> <li>Polycom Soundpoint VVX 1500 HD</li> </ul>	716.00
Polycom VVX Color Sidecar	123.00
<ul> <li>Polycom Cordless DECT (1-Base Station &amp; 1 Handset)</li> </ul>	190.00
Polycom Cordless DECT Handset (1 Handset)	89.00
• Polycom VVX 500 Camera	113.00
<ul> <li>Polycom Soundstation 5000</li> </ul>	399.00
<ul> <li>Polycom Soundstation 6000</li> </ul>	534.00
<ul> <li>Polycom Power Supply for Soundpoint</li> </ul>	19.70
Polycom Power Supply for VVX	15.78
Polycom Combined Deskstand-Wallmount	7.00
<ul> <li>Polycom Handset and/or Cord for Soundpoint</li> </ul>	11.00
<ul> <li>Polycom Handset and/or Cord for VVX</li> </ul>	12.60
• Cisco 232D ATA	87.00
• Cisco 3102 ATA	72.00
• EdgeMarc 4550 (5 WAN Calls)	325.00
• EdgeMarc 4550 (15 WAN Calls)	702.00
• EdgeMarc 4550 (5 to 10 WAN Upgrade)	73.00
• EdgeMarc 4550 (10 to 15 WAN Upgrade)	123.00
• EdgeMarc 4550 (15 to 30 WAN Upgrade)	135.00
• EdgeMarc 4550 (30 to 70 WAN Upgrade)	287.80
• EdgeMarc 5300	2,325.00
• EdgeMarc 5300 (300 WAN Calls)	2,521.00
• Adtran 4430 (300 WAN Calls)	3,753.00

<sup>[1]</sup> Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

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# $\underline{\textbf{D. BUSINESS VOICEEDGE}}^{TM} \, \underline{\textbf{SERVICE -- (CONT'D)}}$

	CHARGE
Installation	
Additional Hunt Group	No Charge
<ul> <li>Additional Voicemail Box</li> </ul>	No Charge
<ul> <li>Alternate/Additional Number</li> </ul>	No Charge
<ul> <li>Auto Attendant Set-up</li> </ul>	<b>\$</b> 24.95
<ul> <li>Auto Attendant Recording Edit</li> </ul>	35.00
Call Queue Agent	12.00
• Expedited Order	500.00
• Local Telephone Numbers	No Charge
Premises Equipment	Č
– 60 month term, per event	No Charge
– 36 month term, per event	49.00
– 24 month term, per event	99.00
– 12 month term, per event	199.00
• Reception Console	12.00
Remote Call Forward (Initial)	No Charge
• Remote Call Forward (Change)	9.95
Shared Call Appearance/Busy Lamp	No Charge
• Standard Seats (1-51+)	9.95
• Truck Roll	100.00
<ul> <li>Unified Communication Seats (1-51+)</li> </ul>	9.95
• Voice Line (1-25+)	29.95

# **BUSINESS PRICING LIST (EFFECTIVE: OCTOBER 23, 2014)**

#### **TEXAS**

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#### E. MISCELLANEOUS SERVICES

	MONTHLY RATE
Directory Listing Services	
Standard Directory Listing [1]	No Charge
• Non-published Directory Service, per product [2]	\$4.95
• Non-published Directory Service, per product [3]	2.00
• Non-listed Directory Service, per product [2]	3.00
• Non-listed Directory Service, per product [3]	2.00
• Computer/Fax Line Directory Exclusion, per line	No Charge
<ul> <li>Computer/Fax Line Directory Exclusion, per line</li> <li>Additional Listing, per listing [2]</li> </ul>	2.95
• Additional Listing, per listing [3]	4.50
	CHARGE
Directory Set-up/Change	
<ul> <li>Non-published Directory Service, per event</li> </ul>	\$ 24.95
<ul> <li>Non-listed Directory Service, per event</li> </ul>	24.95
<ul> <li>Additional Listing Directory Service, per event</li> </ul>	24.95
Directory Listing Change	24.95
Directory Assistance Services	
• Domestic Directory Assistance [4,5]	
<ul> <li>Standard Directory Assistance</li> </ul>	\$2.49/call
<ul> <li>Enhanced Directory Assistance</li> </ul>	2.49/call
<ul> <li>Directory Assistance with Call Completion [6]</li> </ul>	2.99/call
• International Directory Assistance [7]	5.49/call
<ul> <li>International Call Completion</li> </ul>	Note [8]
Domestic Operator Services	

• Operator Surcharge <sup>[5,9]</sup>	\$2.99/call
Operator Assisted Domestic Long Distance	0.12/minute
Busy Line Verify and/or Interrupt	Note [8]

#### **International Long Distance Usage Charges**

(Rating information for direct-dialed and operator-assisted international calling is detailed in the Pricing Lists for those services.)

- [1] Includes single listing in white and yellow pages.
- [2] For contracts prior to 10/22/12.
- [3] For contracts on and after 10/22/12.
- [4] Limit 3 number requests per call.
- [5] Registered users with qualifying disabilities may be eligible for waived or discounted charges for calls originating from registered lines that utilize Domestic Directory Assistance, Domestic Call Completion, or Operator Services for Domestic Station-to-Station Sent-Paid calls.
- [6] Usage rates apply to non-local DA Call Completion for Basic Line and Trunk subscribers.
- [7] Limit 1 number request per call.
- [8] Service is not currently available.
- [9] Usage rate applies in addition to specified surcharge.

#### **TEXAS** VERSION 60

#### F. ADMINISTRATIVE/GENERAL

1.11DMINISTRATIVE/ GENERAL	CHARGE
Late Payment Fee, up to	\$ 9.50
Payment Convenience Fee, up to [1]	\$5.99
Returned Check Fee	\$30.00
Federal Universal Service Fund (USF)  – Universal Service Fee	Note <sup>[2]</sup>

#### **Regulatory Recovery Fee** [3]

The Regulatory Recovery Fee (RRF) is a Comcast service charge imposed on voice services to recover Comcast's contributions for federal, state and municipal regulatory programs and assessments, including, without limitation, universal service. The RRF is neither government mandated nor a tax or fee imposed on you by the government, but is an amount that Comcast retains. The aggregated fee may vary based on service usage patterns and program surcharge rates, and may change over time.

- Federal Cost Recovery Fee (TRS/Telecom Provider)

1.85%

A Payment Convenience Fee may apply when a customer engages a Company employee or uses an Interactive Voice Response (IVR) System to complete a billing transaction.
 In calculating the Federal USF Universal Connectivity Charge, the Company uses a percentage equal to the FCC's current USF carrier contribution percentage.
 Items shown here under Regulatory Recovery Fee may be itemized in select markets.