COMCAST BUSINESS VOICE SERVICE
BUSINESS PRICING LIST (EFFECTIVE: DECEMBER 05, 2016)
OREGON
VERSION 88

To modify/update this document contact David Lloyd

Comcast Business Voice Service is for business customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Business Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-800-391-3000.

A. BUSINESS VOICE LINE SERVICES

	MONTHLY RATE
Primary Line	
• Mobility Line [1]	$64.95
• Mobility Line [1,2]	44.95
• Full Featured Line [1,3]	59.95
• Full Featured Line [1,2,3]	39.95
Additional Line(s), per line	
• Mobility Lines 2 and 3 [1]	$64.95
• Mobility Lines 2 and 3 [1,2]	44.95
• Mobility Lines 4 and above [1]	29.95
• Full Featured Lines 2 and 3 [1,3]	59.95
• Full Featured Lines 2 and 3 [1.2.3]	39.95
• Full Featured Lines 4 and above[3]	24.95
• Basic Line [4]	24.95
Hospitality Voice Service [3]	
• Full Featured Line [1]	$59.95
• Basic Additional Line [4]	24.95

[1] Includes unlimited nationwide direct-dial calling from your business location including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa. The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Speed Dial 30 and other enhanced features. Prices shown are for the Voice component only.

[2] Requires separate subscription to a qualifying Comcast core service.

[3] Comcast may enter into term agreements with prices that may vary subject to the availability of promotional offers and/or the customer's choice of term, number of lines purchased and associated special construction or related charges. Qualifying non-profit organizations may be eligible for discounted rates; contact Comcast for additional information.

[4] Comcast Business Voice Basic Line includes local calling from your business location and Caller ID. (For information regarding your local calling area, call 1-800-391-3000.)

A. BUSINESS VOICE LINE SERVICES --(CONT'D)

	MONTHLY RATE
Vintage Pricing – Primary and Additional Lines [1,2]	
• V-Premium Line (with Voice Mail) [3]	$69.95
• V-Basic Line (without Voice Mail) [3]	64.95
• Fax Line (without calling features or Voice Mail) [3,4]	34.95
• V-Premium Line - with data or video subscription [3]	49.95
• V-Basic Line - with data or video subscription [3]	44.95
• Fax Line - with data or video subscription [3,4]	24.95
• Full Featured Lines 1-3 [5]	44.95
• Full Featured Lines 4 and above (includes Voice Mail) [6]	24.95
• Full Featured Hospitality Line (with Voice Mail) [5]	49.95
Optional Services	
• Call Trace, per call	No Charge
• Hunting	No Charge
• Domestic Toll Restriction, per line	No Charge
• Distinctive Ring	No Charge
• International Toll Restriction, per line	No Charge
• Prohibit Bill to Third Party, per line	No Charge
• Prohibit Collect Calls, per line	No Charge
• Auto Attendant, per license	Note [7]
• Remote Call Forwarding, per number	$4.95
• Voice Mail	5.00
Equipment Fee	
• Standard Rate	$14.95

	CHARGE
Equipment Replacement Fee [8]	
• 2-Line Modem DOCSIS 2.0	$ 70.00
• 2-Line Modem DOCSIS 3.0	110.00
• 4-Line Modem	120.00
• 8-Line Modem – Arris 608	170.00
• 8-Line Modem – Arris 508	340.00
• 8-Line Battery – Arris 508	140.00

[1] See Footnote [1] on Page 1.
[2] See Footnote [2] on Page 1.
[3] For contracts initiated on or before 2/4/08.
[4] Grandfathered 8/25/09.
[5] For contracts initiated before 4/22/13.
[6] For contracts initiated before 7/10/13.
[7] Service may not be available in all areas, contact Comcast for additional information.
[8] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

A. BUSINESS VOICE LINE SERVICES --(CONT'D)

	CHARGE
Domestic Long Distance Usage Charges	
• Premium Line Direct-Dialed Domestic Long Distance	Included
• Basic Line Direct-Dialed Domestic Long Distance (includes DA Call Completion) [1]	$0.05/min.
Installation	
• Standard Service Installation [2]	
– 36 month term, per event	$ 49.00
– 24 month term, per event	99.00
– 12 month term, per event	199.00
• Service Activation [3], per line up to four lines	29.95
• Reactivation Fee, per event	6.00
• Auto Attendant Set-up, per license	Note [4]
• Remote Call Forwarding, per number	19.95
Repair	
• Service Charge – per technician, per hour	$99.95
• Repair Visit (Truck Roll)	99.95
• Jack Charge (for new jacks), per jack	49.95
• Jack Change Charge, per jack	49.95
Change Charges	
• Auto Attendant Configuration Change	Note [4]
• Change of Billing Responsibility	$ 5.00
• Feature Change	5.00
• Telephone Number Change	5.00
• Number Referral Service, (30 days)	9.95
– Extended Referral (additional 30 days)	Note [4]

[1] Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Partial minutes are rounded up to the next whole minute.
[2] "Service Installation" includes premises-related field activities: dispatching a technical as well as time and materials for physical installation.
[3] "Service Activation" (Business Voice Provisioning) includes back-office activities associated with the establishment of an account: set-up, order processing, bill initiation, etc.
[4] Service may not be available in all areas, contact Comcast for additional information.

B. BUSINESS BRANCH OFFICE VOICE SERVICES

Branch Office Voice Service is discontinued effective 12/05/16.

C. BUSINESS VOICE TRUNK SERVICES

1. PRI TRUNKS

	MONTHLY RATE
Primary Rate Interface Trunk [1]	
• Port (6 channels), per Port	$349.00
• Additional Channels, per Channel	14.00
• Full Capacity	489.00
Equipment Fee	
• Per site	$14.95
Configuration Options/Features	
• Additional Block of 20 numbers, per block	$5.00
• Additional Block of 100 numbers, per block	20.00
• ANI/DNIS, per Trunk Group	50.00
• Call Forward Not Reachable, per Telephone Number	1.00
• DID/DOD Enable, per Trunk Group	No Charge
• Direct Trunk Overflow, per Trunk Group	10.00
• Monthly Call Detail Record, per location	50.00

	CHARGE
Domestic Long Distance Usage Charges [2]	
• Direct-Dialed Domestic Long Distance	
– 200 minute-per-channel allowance	Included
– Rate applicable beyond the per-channel allowance: [3]	
0 - 4,999 total minutes	$ 0.030/min.
5,000 – 7,499 total minutes	0.026/min.
7,500 – 9,999 total minutes	0.024/min.
10,000 – 14,999 total minutes	0.022/min.
15,000 – 49,999 total minutes	0.020/min.
50,000 – 99,999 total minutes	0.018/min.
100,000+ total minutes	0.016/min.
• Operator-Assisted Domestic Long Distance	$ 0.12/min.
Installation	
• Initial Port Installation	$500.00
• Additional Channel Installation	No Charge
• Expedite, per order	500.00

[1] Includes first block of 20 telephone numbers, unlimited local calling, Caller ID, and E911 capability. For information regarding your local calling area, call 1-800-391-3000.
[2] Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Long distance minutes are pooled on a per-location basis.
[3] Calls are billed on a 6 second basis rounded up to the next 6-second block. Final charges are rounded up to next full cent.

C. BUSINESS VOICE TRUNK SERVICES – (CONT'D)

1. PRI TRUNKS (CONT'D)

	CHARGE
Additional Fees/Charges	
• Change of Billing Responsibility	No Charge
• Destination Unreachable	No Charge
• Direct Trunk Overflow	$ 9.95
• Prohibit Bill to Third Party, per trunk	No Charge
• Prohibit Collect Calls, per trunk	No Charge
• Technical Assistance (2-hour minimum applies)	$75.00/hr.
• Trunk Reconfiguration, per event	100.00
• Telephone Number Change	No Charge
• Vanity Number search	No Charge
Equipment Replacement Fee [1]	
• Integrated Access Device (IAD), per device	$ 890.00

2. SIP TRUNKS

	MONTHLY RATE
Current Call Sessions (CCS)	
• 6 to 9 CCS, per CCS	$35.00
• 10 to 14 CCS, per CCS	30.00
• 15 to 24 CCS, per CCS	21.00
• 25 to 49 CCS, per CCS	14.00
• 50 to 99 CCS, per CCS	13.00
• 100 to 249 CCS, per CCS	11.00
• 250 CCS, per CCS	10.00
Telephone Number Blocks	
• 1 Number	$0.45
• Block of 2 Numbers, per block	0.80
• Block of 5 Numbers, per block	1.75
• Block of 10 Numbers, per block	3.00
• Block of 20 Numbers, per block	5.00
• Block of 100 numbers, per block	20.00
Equipment Fee	
• Per site	$14.95

[1] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

C. BUSINESS VOICE TRUNK SERVICES – (CONT'D)

2. SIP TRUNKS (CONT'D)

	MONTHLY RATE
Configuration Options/Features	
• ANI/DNIS, per Trunk Group	$50.00
• Call Forward Not Reachable, per Telephone Number	1.00
• Monthly Call Detail Record	No Charge
• Trunk Group - Bursting CCS, per CCS	2.00
• Trunk Group – Failover, per Trunk Group	5.00
• Trunk Group – Load Balancing, per Trunk Group	5.00

	CHARGE
Domestic Long Distance Usage Charges [1]	
• Direct-Dialed Domestic Long Distance	
0 - 4,999 total minutes	$ 0.030/min.
5,000 – 7,499 total minutes	0.026/min.
7,500 – 9,999 total minutes	0.024/min.
10,000 – 14,999 total minutes	0.022/min.
15,000 – 49,999 total minutes	0.020/min.
50,000 – 99,999 total minutes	0.018/min.
100,000+ total minutes	0.016/min.
• Operator-Assisted Domestic Long Distance	0.12/min.
Installation	
• Installation, per site	$500.00
• Expedite, per order	500.00
Additional Fees/Charges	
• Change of Billing Responsibility	No Charge
• Destination Unreachable	No Charge
• Prohibit Bill to Third Party, per trunk	No Charge
• Prohibit Collect Calls, per trunk	No Charge
• Trunk reconfiguration, per order	100.00
• Technical Assistance, per hour	200.00
• Telephone Number Change	No Charge
• Vanity Number search	No Charge
Equipment Replacement Fee	
• Per device	Note [2]

[1] Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Long distance minutes are pooled on a per-location basis.
[2] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned. Price is device specific. Contact Comcast for additional information.

D. BUSINESS VOICEEDGE™ SERVICE

	MONTHLY RATE
Voice Lines [1,2]	
• 5 Lines or less, per line	$34.95
• 6-24 Lines, per line	29.95
• 25+ Lines, per line	24.95
Standard Seats [2]	
• 1-50, per seat	$14.95
• 51+, per seat	9.95
Unified Communication Seats [2]	
• 1-50 seats	$19.95
• 51+ seats	14.95
Optional Services	
• Additional Hunt Group	No Charge
• Additional Voicemail Box	$5.00
• Auto Attendant, per license	24.95
• Call Queue Agent	9.95
• Reception Console	29.95
• Remote Call Forward	No Charge
• Shared Call Appearance	No Charge
Number Services	
• Alternate/Additional Telephone Number	$ 2.95
• 20 Local Telephone Numbers	5.00
• 100 Local Telephone Numbers, per group of 100	20.00

[1] Business VoiceEdge™ Service includes unlimited nationwide direct-dial calling from your business location including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa.
[2] Business VoiceEdge™ is a feature-rich service. Contact Comcast for a complete listing of available complimentary features.

D. BUSINESS VOICEEDGE™ SERVICE -- (CONT'D)

	MONTHLY RATE
Equipment Fee	
• Adtran 4430 (250 WAN Calls)	$ 94.95
• Algo Strobe – Blue, Amber, Red	9.95
• Algo Strobe – Clear	8.95
• Algo Weatherproof Loud Horn	2.95
• Algo 8180 Loud Ringer	10.95
• AudioCodes MP-114 ATA	4.95
• Cisco 232D ATA	4.95
• Cisco 3102 ATA	4.95
• EdgeMarc 4550 (5 WAN Calls)	4.95
• EdgeMarc 4550 (15 WAN Calls)	9.95
• EdgeMarc 4550 (5-10 WAN Upgrade)	6.95
• EdgeMarc 4550 (10-15 WAN Upgrade)	6.95
• EdgeMarc 4550 (15-30 WAN Upgrade)	14.95
• EdgeMarc 4550 (30-70 WAN Upgrade)	19.95
• EdgeMarc 5300 (300 WAN Calls)	74.95
• Panasonic KX-A406 Cordless Repeater	4.95
• Panasonic KX-TPA65 Desktop Phone	4.95
• Panasonic TGP600 Base Station	3.95
• Panasonic TPA60 Cordless Handset	4.95
• Panasonic UDT131 Cordless Handset	11.95
• Polycom SoundPoint 335 HD	4.95
• Polycom SoundPoint VVX 310 HD	4.95
• Polycom SoundPoint VVX 410 HD	5.95
• Polycom SoundPoint VVX 500 HD	6.95
• Polycom SoundPoint VVX 600 HD	9.95
• Polycom SoundPoint 670 HD	9.95
• Polycom Soundstation 5000	4.95
• Polycom Soundstation 6000	6.95
• Polycom VVX Sidecar	4.95
• Polycom VVX 1500 HD	19.95
• Polycom VVX 500 Camera	3.95

D. BUSINESS VOICEEDGE™ SERVICE -- (CONT'D)

	CHARGE
Equipment Replacement Fee, per device [1]	
• Adtran POE Injector	$ 43.63
• Adtran 4430 (300 WAN Calls)	3,753.00
• Algo Strobe – Blue, Amber, Red	256.32
• Algo Strobe – Clear	224.28
• Algo Weatherproof Loud Horn	58.74
• Algo 8180 Loud Ringer	240.30
• AudioCodes MP-114 ATA	148.65
• Cisco 232D ATA	87.00
• Cisco 3102 ATA	72.00
• EdgeMarc 4550 (5 WAN Calls)	325.00
• EdgeMarc 4550 (15 WAN Calls)	702.00
• EdgeMarc 4550 (5 to 10 WAN Upgrade)	73.00
• EdgeMarc 4550 (10 to 15 WAN Upgrade)	123.00
• EdgeMarc 4550 (15 to 30 WAN Upgrade)	135.00
• EdgeMarc 4550 (30 to 70 WAN Upgrade)	287.80
• EdgeMarc 5300	2,325.00
• EdgeMarc 5300 (300 WAN Calls)	2,521.00
• Panasonic KX-A406 Cordless Repeater	155.00
• Panasonic KX-TPA65 Desktop Phone	124.00
• Panasonic TGP600 Base Station	101.00
• Panasonic TPA60 Cordless Handset	85.00
• Panasonic UDT131 Cordless Handset	296.00
• Polycom Combined Deskstand-Wallmount	7.00
• Polycom Handset and/or Cord for Soundpoint	11.00
• Polycom Handset and/or Cord for VVX	12.60
• Polycom Power Supply for Soundpoint	19.70
• Polycom Power Supply for VVX	15.78
• Polycom SoundPoint 335 HD	86.00
• Polycom SoundPoint VVX 310 HD	147.00
• Polycom SoundPoint VVX 410 HD	212.00
• Polycom SoundPoint VVX 500 HD	228.00
• Polycom SoundPoint VVX 600 HD	320.00
• Polycom SoundPoint 670 HD	233.00
• Polycom Soundpoint VVX 1500 HD	716.00
• Polycom Soundstation 5000	399.00
• Polycom Soundstation 6000	534.00
• Polycom VVX Color Sidecar	123.00
• Polycom VVX 500 Camera	113.00
• Polycom 670 Soundcar	126.00
• Replacement Lens (any color)	50.73

[1] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

D. BUSINESS VOICEEDGE™ SERVICE -- (CONT'D)

	CHARGE
Installation	
• Additional Hunt Group	No Charge
• Additional Voicemail Box	No Charge
• Alternate/Additional Number	No Charge
• Auto Attendant Set-up	$ 24.95
• Auto Attendant Recording Edit	35.00
• Call Queue Agent	12.00
• Expedited Order	500.00
• Local Telephone Numbers	No Charge
• Premises Equipment	
– 60 month term, per event	No Charge
– 36 month term, per event	49.00
– 24 month term, per event	99.00
– 12 month term, per event	199.00
• Reception Console	12.00
• Remote Call Forward (Initial)	No Charge
• Remote Call Forward (Change)	9.95
• Shared Call Appearance/Busy Lamp	No Charge
• Standard Seats (1-51+)	9.95
• Truck Roll	100.00
• Unified Communication Seats (1-51+)	9.95
• Voice Line (1-25+)	29.95
Training	
• Onsite Training, 50+ Seats, 1 business day, first location	No Charge
• Onsite Training, <50 Seats, 1 business day, first location	$ 750.00
• Onsite Training, 1 business day, additional locations	500.00
• Onsite Training, cancellation within 14 days	350.00
• Webinar Training, reschedule fee (3 or more times)	100.00

E. MISCELLANEOUS SERVICES

	MONTHLY RATE
Directory Listing Services	
• Standard Directory Listing [1]	No Charge
• Non-published Directory Service, per product [2]	$ 1.50
• Non-published Directory Service, per product [3]	2.00
• Non-listed Directory Service, per product [2]	1.50
• Non-listed Directory Service, per product [3]	2.00
• Computer/Fax Line Directory Exclusion, per line	No Charge
• Additional Listing, per listing [2]	$ 3.00
• Additional Listing, per listing [3]	4.50
• Foreign Listing, per listing	Note [8]
• Complex Listing, per line	Note [8]

	CHARGE
Directory Set-up/Change	
• Standard Directory Service, per event	No Charge
• All Other Directory Services, per event	$ 24.95
• Directory Listing Change	24.95
Directory Assistance Services	
• Domestic Directory Assistance [4,5]	
– Standard Directory Assistance	$ 2.49/call
– Enhanced Directory Assistance	2.49/call
– Directory Assistance with Call Completion [6]	2.99/call
• International Directory Assistance [7]	5.49/call
• International Call Completion	Note [8]
Domestic Operator Services	
• Operator Surcharge [5,9]	$ 2.99/call
• Operator Assisted Domestic Long Distance	0.12/minute
• Busy Line Verify and/or Interrupt	Note [8]

International Long Distance Usage Charges

(Rating information for direct-dialed and operator-assisted international calling is detailed in the Pricing Lists for those services.)

[1] Includes single listing in white and yellow pages.
[2] For contracts prior to 10/22/12.
[3] For contracts on and after 10/22/12.
[4] Limit 3 number requests per call.
[5] Registered users with qualifying disabilities may be eligible for waived or discounted charges for calls originating from registered lines that utilize Domestic Directory Assistance, Domestic Call Completion, or Operator Services for Domestic Station-to-Station Sent-Paid calls.
[6] Usage rates apply to non-local DA Call Completion for Basic Line and Trunk subscribers.
[7] Limit 1 number request per call.
[8] Service is not currently available.
[9] Usage rate applies in addition to specified surcharge.

F. ADMINISTRATIVE/GENERAL

	CHARGE
Late Payment Fee	Note [1]
Payment Convenience Fee, up to [2]	$5.99
Returned Check Fee	$35.00
Federal Universal Service Fund (USF)	
– Universal Connectivity Charge	Note [3]

Regulatory Recovery Fee [4]
The Regulatory Recovery Fee (RRF) is a Comcast service charge imposed on voice services to recover Comcast's contributions for federal, state and municipal regulatory programs and assessments, including, without limitation, universal service. The RRF is neither government mandated nor a tax or fee imposed on you by the government, but is an amount that Comcast retains. The aggregated fee may vary based on service usage patterns and program surcharge rates, and may change over time.

– State Universal Service Fund (USF)	8.50%
– State Telecom Relay Service, per line	$0.07/mo.
– State PUC Fund	0.275%
– Federal Cost Recovery Fee (TRS/Telecom Provider)	3.10%

[1] Contact Comcast for rate information.
[2] A Payment Convenience Fee may apply when a customer engages a Company employee or uses an Interactive Voice Response (IVR) System to complete a billing transaction.
[3] In calculating the Federal USF Universal Connectivity Charge, the Company uses a percentage equal to the FCC's current USF carrier contribution percentage.
[4] Items shown here under Regulatory Recovery Fee may be itemized in select markets.