

Federal Communications Commission Washington, D.C. 20554 <p style="text-align: center;">FCC 396-C</p>	OMB 3060-1033 September 2003	FOR FCC USE ONLY
Multi-Channel Video Program Distributor EEO Program Annual Report Read INSTRUCTIONS Before Filling Out Form		FOR COMMISSION USE ONLY FILE NO. B396 - 20081030ACX

SECTION I IDENTIFYING INFORMATION

A. Name of Operator:
 COMCAST CORPORATION

MSO Name:
 COMCAST CABLE COMMUNICATIONS

B. Employment Unit's Mailing Address
 1701 JFK BLVD
 SOUTHERN DIVISION

City PHILADELPHIA	State PA	Zip Code 19103-
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Emp. Unit ID # 305

Application Purpose
 New Program Report
 Amendment to Program Report

Supplemental Investigation Sheet (SIS) Attached

C. County and State in which unit's employment office is located
 PALM BEACH, FL

D. Category of Respondent (check applicable box)

<input type="radio"/>	Fewer than six (6) full-time employees during the selected payroll period: Complete Sections I, II and V
<input checked="" type="radio"/>	Six (6) or more full-time employees during the selected payroll period: Complete ALL sections of the Form 396-C and the Supplemental Investigation Sheet, if attached

E. Pay Period Covered by this Report (inclusive dates) 8/24/2008 - 9/6/2008

F. Attachments: (See "Exhibit" buttons, below.)

SECTION II COMMUNITY INFORMATION

System Communities Comprising Local Employment Unit			
Ident No.	Name of Community	Location (State)	Type
Review the list of communities served on the previous year's submission and attach as Exhibit A [Exhibit 1] any additions or deletions, using the format noted above. NOTE: APPLICABLE ONLY TO CABLE OPERATORS AND NOT TO OTHER MVPD UNITS.			

SECTION III EEO POLICY AND PROGRAM REQUIREMENTS

Check YES or NO to each of the following questions. If answer to any question below is NO, attach as Exhibit B an explanation.
 [Exhibit 2]

1.	Have you complied with the outreach provisions of the FCC's MPVD Equal Employment	
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	Opportunity Rule, 47 C.F.R. Section 76.75(b), during the twelve month period prior to filing this form?	<input checked="" type="radio"/> Yes <input type="radio"/> No
2.	Do you disseminate widely your EEO Program to job applicants, employees, and those with whom you regularly do business?	<input checked="" type="radio"/> Yes <input type="radio"/> No
3.	Do you contact organizations, media, educational institutions, and other potential sources of applicants for referrals whenever job vacancies are available in your organization?	<input checked="" type="radio"/> Yes <input type="radio"/> No
4.	Do you undertake to offer promotions to positions of greater responsibility in a nondiscriminatory manner?	<input checked="" type="radio"/> Yes <input type="radio"/> No
5.	To the extent possible, do you seek out entrepreneurs in a nondiscriminatory manner and encourage them to conduct business with all parts of your organization?	<input checked="" type="radio"/> Yes <input type="radio"/> No
6.	Do you analyze the results of your efforts to recruit, hire, promote, and use services in a nondiscriminatory manner and use these results to evaluate and improve your EEO program?	<input checked="" type="radio"/> Yes <input type="radio"/> No
7.	Do you define the responsibility of each level of management to ensure a positive application and vigorous enforcement of your policy of equal employment opportunity and maintain a procedure to review and control managerial and supervisory performance?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8.	Do you conduct a continuing program to exclude every form of prejudice or discrimination based upon race, color, religion, national origin, age, or sex from your personnel policies and practices and working conditions?	<input checked="" type="radio"/> Yes <input type="radio"/> No
9.	Do you conduct a continuing review of job structure and employment practices and maintain positive recruitment training, job design, and other measures needed to ensure genuine equality of opportunity to participate fully in all organizational units, occupations, and levels of responsibility?	<input checked="" type="radio"/> Yes <input type="radio"/> No

SECTION IV ADDITIONAL INFORMATION

You may provide as Exhibit C any additional information that you believe might be useful in evaluating your efforts to comply with the Commission's EEO provisions. There is no requirement to provide additional data or information. [Exhibit 3]

SECTION V CERTIFICATION

This report must be certified as follows:

- A. By the individual owning the reporting system if individually owned;
- B. By a partner, if a partnership; or
- C. By an officer, if a corporation or association.

I certify that to the best of my knowledge, information and belief, all statements contained in this report are true and correct.

Signed	Title VP OF HR SOUTHERN DIVISION
Date 9/11/2008	Name of Respondent DONNA GAPEN
Telephone No. (include area code) 6783855100	

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001), AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. CODE, TITLE 47, SECTION 312(a)(1)), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

FORM FCC 396-C - SUPPLEMENTAL INVESTIGATION SHEET

Part I Employee Job Descriptions

Give brief job descriptions for employees in the job categories specified below. The number specified in the box indicates the number of different job descriptions that are to be submitted for each category. Job descriptions should include the position title and a brief description of the major duties and responsibilities of the individual(s) in the position.

- | | | |
|------------------------------|----------------------|--------------|
| 1. Officials and Managers | <input type="text"/> | [Exhibit 4] |
| 2. Professionals | <input type="text"/> | [Exhibit 5] |
| 3. Technicians | <input type="text"/> | [Exhibit 6] |
| 4. Sales Workers | <input type="text"/> | [Exhibit 7] |
| 5. Office and Clerical | <input type="text"/> | [Exhibit 8] |
| 6. Craft Workers (skilled) | <input type="text"/> | [Exhibit 9] |
| 7. Operatives (semi-skilled) | 3 | [Exhibit 10] |
| 8. Laborers (unskilled) | <input type="text"/> | [Exhibit 11] |
| 9. Service Workers | <input type="text"/> | [Exhibit 12] |

Part II Inquiries Concerning EEO Program and Practices

Submit responses to the inquiries indicated by a "check" Responses should be brief, but must provide sufficient information to describe the employment unit's activity and efforts in the area of inquiry.

1. Describe the employment unit's efforts to comply with the outreach provisions of 47 C.F.R. Section 76.75(b). [Exhibit 13]
2. Describe the employment unit's efforts to disseminate widely its equal employment opportunity program to job applicants, employees, and those with whom it regularly does business. [Exhibit 14]
3. Name the minority organizations, organizations for women, media, educational institutions, and other recruitment sources used to attract minority and female applicants whenever job vacancies become available. [Exhibit 15]
4. Explain the employment unit's efforts to promote in a nondiscriminatory manner to positions of greater responsibility. [Exhibit 16]
5. Describe the employment unit's efforts to encourage entrepreneurs to conduct business in a nondiscriminatory manner with all parts of its operation and provide an analysis of the results of those efforts. [Exhibit 17]
6. Report the findings of the employment unit's analysis of its efforts to recruit, hire and promote in a nondiscriminatory manner and explain any difficulties encountered in implementing its EEO program. [Exhibit 18]
7. Describe the responsibility of each level of the employment unit's management with respect to application and enforcement of its EEO policy and explain the procedure for review and control of managerial and supervisory performance. [Exhibit 19]
8. Describe the manner in which the employment unit conducts its continuing review of job structure and employment practices. [Exhibit 20]
9. Other Inquiries: [Exhibit 21]

Part III EEO Public File Report

Attach a copy of the EEO public file report from the previous year. Cable entities are required to place annually such information as is required by 47 C.F.R. Section 76.1702 in their public files. [Exhibit 22]

EMP UNIT ID: 305	MSO NAME: COMCAST CABLE COMMUNICATIONS
	OPR NAME: COMCAST CORPORATION

Approved by OMB
3060-1033

Exhibits

Exhibit 10

Description: JOB DESCRIPTION

THIS UNIT ONLY HAS ONE (1) POSITION IN THE OPERATIVES (SEMISKILLED) JOB CATEGORY SR. WAREHOUSE/MATERIALS MGMT REP. IN SUBSTITUTION OF THE OTHER TWO (2) OPERATIVE (SEMISKILLED) POSITION, THE UNIT IS PROVIDING JOB DESCRIPTIONS OF DISPATCH REP AND PAYMENT CENTER LOBBY REP WHICH FALL UNDER THE OFFICE AND CLERICAL EEO CATEGORY.

JOB DESCRIPTION - SR. WAREHOUSE/MATERIALS MGMT REP

JOB RESPONSIBILITIES:

ABILITY TO FOLLOW INVENTORY PROCEDURES IN ORDER TO ASSIST IN ACCURATELY AND TIMELY FULFILLING SUPPLY ORDERS SUBMITTED BY FIELD OPERATIONS TECHNICIANS, CONTRACTORS, CALL CENTERS AND FRONT COUNTER LOCATIONS.

MUST BE ABLE TO TROUBLESHOOT AND SOLVE CONVERTER PROBLEMS BOTH OVER THE PHONE AND DURING BENCH TESTING.

DEMONSTRATE THE ABILITY TO OPERATE MULTIPLE COMPUTER PROGRAMS FOR TESTING AND PRODUCTION TRACKING.

ABILITY TO OPERATE HAND AND/OR AUTOMATED LOADING EQUIPMENT USED TO MOVE MATERIAL IN THE WAREHOUSE, AND/OR TO ASSIST IN THE LOADING OR UNLOADING OF VEHICLES (TRUCKS, TRAILERS, CARS, VANS, ETC.).

ABILITY TO INITIALIZE, CLEAN AND REPACKAGE (AS REQUIRED) EQUIPMENT USED AT CUSTOMER PREMISES.

ABILITY TO OPERATE COMPANY VEHICLES USED TO TRANSPORT EQUIPMENT AND SUPPLIES BETWEEN COMPANY LOCATIONS, AND TO LOAD AND OFF-LOAD MATERIAL AT VARIOUS LOCATIONS.

KNOWLEDGE OF MINTEK SYSTEM AND ALL ITS USES.

ABILITY TO PROCESS PAPERWORK SYSTEMATICALLY AND IN AN ORGANIZED WAY TO PROPERLY TRACK AND RECONCILE INVENTORY MOVEMENT.

ABILITY TO WORK EFFECTIVELY IN A TEAM ENVIRONMENT OR INDIVIDUALLY UNSUPERVISED MUST BE WILLING TO BE CERTIFIED TO OPERATE THE HAND FORKLIFT, AND FORKLIFT TRUCKS.

MUST SUCCESSFULLY DEMONSTRATE USE OF BASIC HAND TOOLS SUCH AS A SCREW DRIVER, WRENCHES, BROOM, ETC.

ABILITY TO LIFT 50 LBS AND TO BE ABLE TO STAND FOR SEVERAL HOURS AT A TIME.

ABILITY TO ASSIST IN THE MONTHLY, QUARTERLY AND/OR ANNUAL INVENTORY RECONCILIATION PROCESS.

ABILITY TO DO MINOR FACILITY MAINTENANCE REPAIRS AND SUPPORT

RESPONSIBILITY FOR MAILROOM ACTIVITIES, DELIVERIES, AND SHIPMENTS IF NEEDED.

MINIMUM REQUIREMENTS:

HIGH SCHOOL DIPLOMA OR EQUIVALENT. MUST HAVE A VALID DRIVER'S LICENSE AND BE ABLE TO SUCCESSFULLY COMPLETE THE DEFENSIVE DRIVING SCHOOL.

ABILITY TO WORK OVERTIME, AS NEEDED. COMCAST IS AN EQUAL EMPLOYMENT OPPORTUNITY/AFFIRMATIVE ACTION/DRUG-FREE WORKPLACE EMPLOYER.

JOB DESCRIPTION - PAYMENT CENTER LOBBY REP

JOB RESPONSIBILITIES:

MAJOR RESPONSIBILITIES: ASSISTS CUSTOMERS WITH PAYMENT COLLECTION (CASH, CREDIT CARD ETC), IN INTERPRETING THEIR ACCOUNT STATEMENTS, RESOLVING BILLING ISSUES, EVALUATING AND ESCALATING COMPLEX ISSUES AS APPROPRIATE IN A PROMPT AND PROFESSIONAL MANNER.

APPROACH SALES AND RETENTION AS AN INTEGRAL PART OF PROVIDING QUALITY CUSTOMER CARE BY ACTIVELY PROMOTING AND UPSELLING VIDEO PRODUCTS, AS WELL AS, PROVIDING LEAD GENERATION SUPPORT FOR ALL OTHER PRODUCT LINES.

ACHIEVES SALES GOALS. EFFECTIVELY COMMUNICATES AND PROCESSES ALL TRANSACTIONS IN ADHERENCE TO COMCAST BILLING AND COLLECTIONS POLICIES.

TASKS INCLUDE RESPONDING TO CUSTOMER INQUIRIES ABOUT COLLECTIONS PROCESS AND POLICIES,

MAKING PAYMENT ARRANGEMENTS, PROCESSING CREDIT CARD TRANSACTIONS AND RESTARTING SERVICE (ALL LINES OF SERVICE).
PROCESSES CUSTOMER PAY PER VIEW ORDERS AND ACCURATELY DIAGNOSES AND TROUBLESHOOT PAY PER VIEW PROGRAMMING ISSUES.
RESPONDS TO AND PROCESSES ALL GENERAL SERVICE REQUESTS, INCLUDING CHANGES TO ACCOUNT DATA, PRODUCT FEATURES AND LEVEL OF SERVICE. ACCURATELY INPUTS CUSTOMER PAYMENTS, ADJUSTMENTS AND EXCHANGES CUSTOMER EQUIPMENT.
MEETS PROPER CASH PROCEDURES INCLUDING DAILY RECONCILIATION AND DEPOSITS, VERIFICATION/ORDERING CHANGE, MAINTAIN ARMORED CARE RECORDS, PROCESSING CREDIT CARDS, ETC.
ASSISTS WITH COMPLETING ORDERS THROUGH OUR BILLING SYSTEM.
FOLLOW PROPER CPE PROCEDURES INCLUDING ORDERING AND RECONCILIATION.
PUNCTUAL, REGULAR AND CONSISTENT ATTENDANCE. ABILITY TO WORK OVERTIME AS NEEDED.
PERFORM OTHER RELATED RESPONSIBILITIES AS ASSIGNED.

MINIMUM REQUIREMENTS:

PREVIOUS CUSTOMER SERVICE/SALES EXPERIENCE REQUIRED. PERSONAL COMPUTER KNOWLEDGE. WRITTEN, ORAL AND INTERPERSONAL COMMUNICATION SKILLS. A FLEXIBLE SCHEDULE IS REQUIRED, INCLUDING WEEKENDS AND/OR EVENINGS.
EDUCATION: HIGH SCHOOL DIPLOMA OR GED EQUIVALENT REQUIRED.
EXPERIENCE: 2-3 YEARS CUSTOMER SERVICE EXPERIENCE, KNOWLEDGE OF ALL FUNCTIONS AND RELATED TASKS IN THE AREA OF CUSTOMER SERVICE AND FRONT COUNTER. STRONG PROFESSIONAL, COMMUNICATION AND ORGANIZATION SKILLS. EXPERIENCED USER OF MICROSOFT WORD, EXCEL AND MUST BE ABLE TO HANDLE LARGE AMOUNTS OF CASH WITH ACCURACY.

JOB DESCRIPTION - DISPATCH REP

JOB RESPONSIBILITIES:

COMPILES, SCHEDULES, ASSIGNS AND PRINTS WORK ORDERS FOR SYSTEM CABLE INSTALLATION AND TROUBLE AND SERVICE CHANGES. - MONITORS LOCATIONS OF FIELD PERSONNEL AND DEVELOPS APPROXIMATE TIME SCHEDULES. - OPERATES CABLE DATA TO RETRIEVE SUBSCRIBER ACCOUNT INFORMATION AND INPUT DATA SUCH AS CHANGE OF SERVICE AND RESCHEDULING OF SERVICE DATA. - INPUTS VIA CSG, AVAILABLE TIME FOR SERVICE CALLS BASED ON FIELD PERSONNEL AVAILABILITY EFFECTED BY VARIOUS OPERATIONAL CONDITIONS. - MAINTAINS RADIO COMMUNICATIONS WITH FIELD PERSONNEL. - ANSWERS PHONES DURING AND AFTER NORMAL BUSINESS HOURS. - COMPILES, MAINTAINS AND PREPARES VARIOUS OPERATIONAL REPORTS, LOGS AND FILES. -PUNCTUAL, REGULAR, AND CONSISTENT ATTENDANCE. - PERFORM OTHER RELATED DUTIES AS ASSIGNED.

MINIMUM REQUIREMENTS:

HIGH SCHOOL DIPLOMA OR GED. - 6 MONTHS TO 1 YEAR RELATED EXPERIENCE AND/OR TRAINING; OR EQUIVALENT COMBINATION OF EDUCATION AND EXPERIENCE. - MUST BE ABLE TO WORK FLEXIBLE DAYS AND HOURS, INCLUDING OVERTIME, WEEKENDS AND EVENINGS PER BUSINESS NEEDS. - PROFICIENT DATA ENTRY AND COMPUTER PROCESSING SKILLS. - COMPETENCY TO OPERATE COMPANY EQUIPMENT SUCH AS COMPUTERS, TELEPHONES, HEADSETS, MOBILE PHONES, PAGERS, AND OTHER TOOLS NECESSARY TO PERFORM JOB. - 3 TO 5 YEARS OF EXPERIENCE PREFERRED IN SOME FORM OF CUSTOMER SERVICE OR EQUIVALENT. - ENGLISH/SPANISH BI-LINGUAL SPEAKING PREFERRED. - ABILITY TO WORK OVERTIME, AS NEEDED. COMCAST IS AN EQUAL EMPLOYMENT OPPORTUNITY/AFFIRMATIVE ACTION/DRUG-FREE WORKPLACE EMPLOYER.

Attachment 10

Exhibit 13

Description: RESPONSE TO QUESTION 1

THE EMPLOYMENT UNIT HAS ESTABLISHED AND MAINTAINS A POSITIVE CONTINUING PROGRAM OF OUTREACH ACTIVITIES DESIGNED TO ENSURE EQUAL OPPORTUNITY AND NONDISCRIMINATION IN EMPLOYMENT. THE UNIT RECRUITS FOR FULL-TIME JOB VACANCIES IN ITS OPERATION THAT ARE NOT FILLED BY INTERNAL APPLICANTS. THE UNIT USES RECRUITMENT SOURCES FOR EACH VACANCY TO

DISSEMINATE JOB OPENINGS FROM A LIST THAT IT HAS COMPILED OF MINORITY AND WOMENS ORGANIZATIONS IN ITS EMPLOYMENT AREA AS WELL AS NATIONAL EMPLOYMENT WEBSITES. THE UNIT ALSO PROVIDES NOTIFICATION OF EACH FULL-TIME VACANCY TO ANY ORGANIZATION THAT DISTRIBUTES INFORMATION ABOUT EMPLOYMENT OPPORTUNITIES TO JOB SEEKERS OR REFERS JOB SEEKERS TO EMPLOYERS, UPON REQUEST BY SUCH ORGANIZATION.

PLEASE REFER TO THE ATTACHED LIST OF OUTREACH ACTIVITIES THAT THE UNIT UNDERTAKES EACH YEAR. SEE GENERAL RECRUITMENT REPORT.

THE UNIT PROVIDES ON-GOING PARTNERSHIP WITH OUTREACH AGENCIES THROUGHOUT THE COMMUNITY TO FILL FULL-TIME POSITIONS. AGENCIES ARE NOTIFIED OF OPEN POSITIONS VIA OUTREACH LETTERS AND WORKING RELATIONSHIPS ARE MAINTAINED BETWEEN RECRUITER AND OUTREACH PARTNERS TO ENSURE AGENCIES ARE AWARE OF THE TALENT COMCAST IS SEARCHING. COMCAST PARTICIPATES IN JOB FAIRS WITH ORGANIZATIONS AND AGENCIES THAT ATTRACT WOMEN AND MINORITIES. IN ADDITION, COMCAST ALSO PARTNERS WITH A TECHNICAL TRAINING SCHOOL TO RECRUIT FOR OUR TECHNICAL OPENINGS AND LOCAL COLLEGES FOR ALL OPENINGS.

Attachment 13

Exhibit 14

Description: RESPONSE TO QUESTION 2

COMCASTS EMPLOYEE MANUAL CONTAINS THE COMPANYS EEO POLICY STATEMENT AND IS MADE AVAILABLE TO ALL EMPLOYEES.

THE COMPANYS EEO POLICY STATEMENT IS POSTED IN THE EMPLOYMENT UNITS OFFICE AND ON BULLETIN BOARDS ACCESSIBLE TO EMPLOYEES AND APPLICANTS, INFORMING THEM OF THEIR EQUAL EMPLOYMENT OPPORTUNITY RIGHTS, AND THEIR RIGHT TO NOTIFY THE EQUAL EMPLOYMENT OPPORTUNITY COMMISSION, THE FCC, OR OTHER APPROPRIATE AGENCY IF THEY BELIEVE THEY HAVE BEEN DISCRIMINATED AGAINST.

ORIENTATION MEETINGS FOR NEW EMPLOYEES AND COMCASTS IN-HOUSE TRAINING PROGRAMS DISCUSS COMCASTS EEO POLICY.

RECRUITMENT SOURCES ARE MADE AWARE OF THE COMPANYS EEO HIRING POLICY AND OF THE COMPANYS POLICY THAT ALL JOB APPLICANTS WILL BE TREATED WITHOUT REGARD TO RACE, COLOR, RELIGION, NATIONAL ORIGIN, AGE OR SEX.

COMCAST CABLE INCLUDES THE PHRASE EOE/AA ON EMPLOYMENT APPLICATIONS, IN NEWSPAPER ADVERTISEMENTS AND OTHER EXTERNAL ADVERTISEMENTS.

COMCAST INDICATES THAT IT IS AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER ON PURCHASE ORDERS, LEASE AGREEMENTS AND OTHER CONTRACTS WITH ITS VENDORS.

COMCAST COMMUNICATES WITH THE STATE EMPLOYMENT SECURITY OFFICE IN WRITING REGARDING ITS EEO POLICY.

COMCAST COMMUNICATES THAT IT IS AN EQUAL EMPLOYMENT OPPORTUNITY EMPLOYER WHEN IT PARTICIPATES IN OR HOSTS A JOB FAIR.

OUR EEO POLICY IS POSTED IN THE EMPLOYEE BREAKROOM/LUNCHROOM AT EACH LOCATION WHICH IS ACCESSIBLE TO ALL EMPLOYEES.

COMCASTS EEO POLICY IS REVIEWED IN DEPTH DURING OUR SYSTEMS NEW HIRE ORIENTATION INCLUDING INFORMATION ON INTERNAL/PROMOTIONAL/LATERAL EMPLOYMENT OPPORTUNITIES.

Attachment 14

Exhibit 16

Description: RESPONSE TO QUESTION 4

PERFORMANCE APPRAISALS ARE CONDUCTED ANNUALLY. DURING THIS ANNUAL ASSESSMENT EMPLOYEES ARE PROVIDED WITH SUGGESTIONS AS TO HOW TO IMPROVE THEIR WORK PERFORMANCE, RECOMMENDATIONS ARE MADE REGARDING TRAINING OPPORTUNITIES, AND CAREER GUIDANCE IS PROVIDED.

REGULAR FULL-TIME EMPLOYEES ARE ELIGIBLE FOR THE COMPANYS EDUCATION ASSISTANCE PROGRAM. THE PROGRAM PROVIDES FOR TUITION REIMBURSEMENT TO ELIGIBLE EMPLOYEES WHO ARE PURSUING A CAREER RELATED DEGREE. EMPLOYEES ARE ENCOURAGED TO SEEK A DEGREE THAT RELATES TO THEIR CURRENT POSITION OR TO A POSITION IN THE COMPANY TO WHICH THEY ASPIRE.

ALL OPEN POSITIONS ARE ADVERTISED THROUGHOUT THE ENTIRE EMPLOYEE BASE. INTERNAL CANDIDATES THAT MEET THE MINIMUM CRITERIA ARE GRANTED AN INTERVIEW. CANDIDATES WHO DO NOT MEET THE QUALIFICATIONS ARE PROVIDED WITH CAREER COUNSELING REGARDING FUTURE OPPORTUNITIES.

COMCAST UNIVERSITY OFFERS NATIONWIDE TRAINING AND DEVELOPMENT OPPORTUNITIES FOR ITS EMPLOYEES. COMCAST UNIVERSITY PROGRAM OFFERINGS INCLUDE COURSE WORK TO ENHANCE THE SUBSTANTIVE AND LEADERSHIP SKILLS OF ITS EMPLOYEES.

COMCAST HAS LAUNCHED A NEW ELECTRONIC LEARNING SYSTEM WHICH INTEGRATES WITH A NEW PERFORMANCE MANAGEMENT TOOL FOR ALL EMPLOYEES. AS PART OF THE NEW PERFORMANCE MANAGEMENT TOOL, MANAGERS AND EMPLOYEES ARE ABLE TO CAPTURE GOALS AND MANAGE PERFORMANCE INTERACTIVELY AND ELECTRONICALLY. THIS ALLOWS EMPLOYEES TO MANAGE AND DEVELOP THEIR CAREER PROGRESSION AT COMCAST. THROUGH THE LAUNCH OF THE LEARNING SYSTEM, EMPLOYEES CAN UPDATE AND MAINTAIN A SKILLS PROFILE, FIND TRAINING OPPORTUNITIES AND ENROLL IN COURSES OFFERED BY COMCAST UNIVERSITY.

COMCAST HAS A TALENT MANAGEMENT INITIATIVE DRIVEN BY CORPORATE AND DIVISION HUMAN RESOURCES FOR ALL DIRECTORS AND ABOVE. CAREER PROFILES FOR DIRECTORS AND ABOVE ARE IN A DATABASE FOR THE PURPOSE OF INTERNAL RECRUITMENT AND DEVELOPMENT OF HIGH POTENTIALS.

Attachment 16

Exhibit 22

Description: EEO PUBLIC FILE REPORT

Attachment 22

Description
305 EEO PUBLIC FILE

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
39942BR	Supv Technicians	FLW72 - West Palm Beach FL	ICOMCAST - COMCAST.COM	1	0
39942BR	Supv Technicians	FLW72 - West Palm Beach FL	Internal	2	2
			Total	3	2
48475BR	Billing & Collection Rep 1	FLW72 - West Palm Beach FL	Internal	13	1
			Total	13	1
48531BR	Res Field Sales Acct Exec	FLW72 - West Palm Beach FL	I - COMCAST.COM	3	0
48531BR	Res Field Sales Acct Exec	FLW72 - West Palm Beach FL	M - COMCAST NOW HIRING SIGN	1	1
			Total	4	1
49836BR	Res Field Sales Acct Exec	FLW72 - West Palm Beach FL	I - COMCAST.COM	3	0
49836BR	Res Field Sales Acct Exec	FLW72 - West Palm Beach FL	REMPREF - EMPLOYEE REFERRAL	1	1
			Total	4	1
50129BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	Internal	3	1
			Total	3	1
50412BR	Check-In Rep 1	FLW72 - West Palm Beach FL	I - COMCAST.COM	2	0
50412BR	Check-In Rep 1	FLW72 - West Palm Beach FL	ICOMCAST - COMCAST.COM	1	0
50412BR	Check-In Rep 1	FLW72 - West Palm Beach FL	Internal	7	1
			Total	10	1
50974BR	Dispatch Supervisor	FLW72 - West Palm Beach FL	Internal	2	1
50974BR	Dispatch Supervisor	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	1	0
50974BR	Dispatch Supervisor	FLW72 - West Palm Beach FL	I - COMCAST.COM	1	0
			Total	4	1

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
51765BR	Supv Maintenance (Palm Beach Gardens)	FLW72 - West Palm Beach FL	Internal	7	1
			Total	7	1
52221BR	Comm Technician 1-3 (West Palm Beach)	FLW72 - West Palm Beach FL	A - CABLE/TEL MARKETING ASSOC	1	0
52221BR	Comm Technician 1-3 (West Palm Beach)	FLW72 - West Palm Beach FL	I - MONSTER.COM	1	0
52221BR	Comm Technician 1-3 (West Palm Beach)	FLW72 - West Palm Beach FL	ICOMCAST - COMCAST.COM	1	0
52221BR	Comm Technician 1-3 (West Palm Beach)	FLW72 - West Palm Beach FL	No Source	1	1
52221BR	Comm Technician 1-3 (West Palm Beach)	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	3	2
			Total	7	3
52666BR	Supv Finance	FLW72 - West Palm Beach FL	F - SEARCH FIRM	2	1
			Total	2	1
53226BR	Dispatch Supervisor	FLW72 - West Palm Beach FL	Internal	4	1
			Total	4	1
53243BR	Res Field Sales Acct Exec	FLW72 - West Palm Beach FL	I - CAREERBUILDER.COM	6	1
53243BR	Res Field Sales Acct Exec	FLW72 - West Palm Beach FL	I - COMCAST.COM	13	8
53243BR	Res Field Sales Acct Exec	FLW72 - West Palm Beach FL	REMPREF - EMPLOYEE REFERRAL	2	1
			Total	22	10
53249BR	Direct Sales Supervisor	FLW72 - West Palm Beach FL	I - CAREERBUILDER.COM	1	0

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
53249BR	Direct Sales Supervisor	FLW72 - West Palm Beach FL	I - COMCAST.COM	1	0
53249BR	Direct Sales Supervisor	FLW72 - West Palm Beach FL	Internal	1	1
			Total	3	1
53375BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - CAREERBUILDER.COM	5	1
53375BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - COMCAST.COM	31	4
53375BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - MONSTER.COM	4	0
53375BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	Internal	2	0
53375BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	4	1
53375BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	Jobing.com Career Fair	1	1
			Total	47	7
53479BR	Payment Center Lobby Rep	FLW72 - West Palm Beach FL	Internal	9	2
			Total	9	2
53649BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	Internal	4	3
			Total	4	3
54105BR	Comm Tech 6 Network Technician	FLW72 - West Palm Beach FL	Internal	8	1
			Total	8	1
54522BR	Supv Technicians	FLW72 - West Palm Beach FL	Internal	11	1
			Total	11	1
54663BR	Contract Coordinator	FLW72 - West Palm Beach FL	Internal	4	1
			Total	4	1

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
54878BR	Comm Tech 6 Network Technician	FLW72 - West Palm Beach FL	Internal	4	1
			Total	4	1
56164BR	Customer Advocacy Group (CAG) Agent	FLW72 - West Palm Beach FL	Internal	8	1
			Total	8	1
56180BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	Internal	11	2
56180BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	I - COMCAST.COM	3	1
56180BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	1	0
			Total	15	3
57270BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	C - PALM BEACH COMMUNITY COLLEGE	2	1
57270BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - COMCAST.COM	22	1
57270BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - IHISPANO.COM	1	1
57270BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	Internal	1	0
57270BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - MONSTER.COM	3	0
57270BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - CAREERBUILDER.COM	5	1
57270BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	4	0
			Total	38	4
59813BR	Whse & Materials Mgmt Rep 2	FLW72 - West Palm Beach FL	I - COMCAST.COM	7	1
59813BR	Whse & Materials Mgmt Rep 2	FLW72 - West Palm Beach FL	Internal	4	0
59813BR	Whse & Materials Mgmt Rep 2	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	2	1
			Total	13	2

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FCC Unit # 305

County & State: Palm Beach County, FL

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
60707BR	Network Comm Technician 4	FLW72 - West Palm Beach FL	Internal	6	1
			Total	6	1
61021BR	Customer Advocacy Group (CAG) Agent	FLW72 - West Palm Beach FL	Internal	15	4
			Total	15	4
61229BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	1	1
61229BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	Internal	2	1
61229BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - COMCAST.COM	1	1
			Total	4	3
61295BR	Direct Sales Supervisor	FLW72 - West Palm Beach FL	I - COMCAST.COM	2	0
61295BR	Direct Sales Supervisor	FLW72 - West Palm Beach FL	I - CAREERBUILDER.COM	1	0
61295BR	Direct Sales Supervisor	FLW72 - West Palm Beach FL	Internal	3	1
			Total	6	1
62838BR	Network Comm Technician 4	FLW72 - West Palm Beach FL	Internal	11	1
			Total	11	1
62997BR	Staff Accountant	FLW72 - West Palm Beach FL	F - SEARCH FIRM	1	1
			Total	1	1
63528BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - COMCAST.COM	21	4
63528BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - MONSTER.COM	1	1
63528BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - CAREERBUILDER.COM	1	0
63528BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	N - PALM BEACH POST	1	0

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FCC Unit # 305

County & State: Palm Beach County, FL

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
63528BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	Internal	3	2
				27	7
63606BR	Billing & Collection Rep 1	FLW72 - West Palm Beach FL	Internal	11	1
			Total	11	1
64786BR	Accounting Rep 1	FLW72 - West Palm Beach FL	S - SEARCH FIRM	1	1
			Total	1	1
66043BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	Internal	4	1
			Total	4	1
66183BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	Internal	3	1
			Total	3	1
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - COMCAST.COM	24	5
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - CAREERBUILDER.COM	1	0
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - EMPLOYFLORIDA.COM	1	0
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	J -COMCAST OPEN HOUSE	1	0
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - INDEED.COM	1	0
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	I - MONSTER.COM	1	0
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	Internal	2	1
67442BR	Comm Technician 1-3	FLW72 - West Palm Beach FL	R - EMPLOYEE REFERRAL	1	1
			Total	32	7
69642BR	Dispatch Rep 1	FLW72 - West Palm Beach FL	Internal	5	1
			Total	5	1

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Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
			GRAND TOTAL	373	81

FCC Sourcing Report - Contact List

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Source Name	Contact Name	Contact Title	Address	Phone #
America's Job Bank	N/A	Recruitment website	ajb.com	N/A
America's Job Exchange	N/A	Recruitment website	www.ajb.dni.us	N/A
CTAM - Cable & Telecommunications Assoc	N/A	Recruitment website	www.ctam.com	N/A
Careerbuilder.com	N/A	N/A	www.careerbuilder.com	N/A
CareersUSA	Kara Hanaka	Director	6501 Congress Avenue, Suite 200 Boca Raton FL	(561) 981-8200
Comcast.com	Stacy Napolitano	Recruiter	www.comcast.com	561-227-4178
Craigslist.com	N/A	Recruitment website	www.craigslist.com	N/A
Employee Referral	Stacy Napolitano	Recruiter	1401 Northpoint Parkway, West Palm Beach, FL 33407	561-227-4178
Florida Atlantic University	J. Watson	Coord, Career Develop. Svcs	122 5353 Parkside Dr. Jupiter, FL 33458	561-799-8676
Gulf Stream Goodwill Industries Inc.	Nicole Hull	Director of Contracts	1715 Tiffany Drive East West Palm Beach, FL., 33407	561-848-7200 ext. 2244
Hispanic Unity of Florida	Alejandro Arbelaez	Job Coordinator	5840 Johnson St. Hollywood, FL 33021	954-942-0413
Internal/Teamcomcast.com	Stacy Napolitano	Recruiter	teamcomcast.com	561-227-4178
Ihispano.com	N/A	Recruitment website	www.ihispano.com	N/A
Indeed.com	N/A	Recruitment website	www.indeed.com	N/A
Job.com	N/A	Recruitment website	www.job.com	N/A
Job Fair - Palm Beach Post/WRMF	Jennifer Cartwright	Events Director	Rosemary St, West Palm Beach FL	561-868-1085

FCC Sourcing Report - Contact List

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Source Name	Contact Name	Contact Title	Address	Phone #
Job Fair - Jobing.com	Chris Pate	Career Expo Events Specialist	4747 N 22nd St , Suite 100, Phoenix, AZ 85016	(561) 282-6764
Keiser College	Elizabeth Houlihan	Director of Student Services	www.collegecentral.com/keiser	954-776-4456
Legent Staffing	Marc Nappi	Service Manager	1601 Forum Place The Centurion Tower, Suite 605 West Palm Beach, Florida 33401	561-687-8896
Lincoln College of Technology	Kathy Piccini	Director of Career Services	2410 Metrocentre Blvd. West Palm Beach, Florida	561-712-5120
Mergis Group	Diane D'Angelo	Managing Director	1601 Forum Place - Suite 600 West Palm Beach,	561.686.9101
Monster.com	N/A	Recruitment website	www.monster.com	N/A
National Guard Armory	SSG Angelica Villarr	SSG	3193 Gun Club Rd, West Palm Beach, FL 33406	(561) 531-9012
Operation Hope Inc.	Rene Bowers	Co-Executive Director	2100 45th St, Unit A4, West Palm Beach, FL 33407	(561) 842-2260
Palm Beach County Adult Education Center	Nancy McPherson	Teacher	2161 N Military Trail, West Palm Beach, FL 33409	(561) 688-5203
Palm Beach Post	Corinne Davis	Recruitment Advertising Account Executive	2751 S. Dixie Highway, West Palm Beach, FL 33405	561-820-3131
NAMIC	N/A	N/A	www.namic.com	N/A
South Technical Charter School	A. McInnis	Student Services	1300 SW 30th Ave. Boynton Beach, FL 33426	(561) 364-7904
Youth Coop Inc	Yamilet Vargas	Employment Specialist	2112 S Congress Ave, Palm Springs, FL 33406	
Workforce Alliance	Teeka Hardley	Bus Srvcs Consultant	1951 N Military Trail, West Palm Beach, FL 33409	(561) 340-1060
Word of Mouth	Stacy Napolitano	Recruiter	teamcomcast.com	561-227-4178

FCC Sourcing Report - Contact List

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Source Name	Contact Name	Contact Title	Address	Phone #
The Outreach Sources above were utilized for the following Job Categories/Positions:				
All External Positions				
Operation Hope Inc.	Rene Bowers	Co-Executive Director	2100 45th St, Unit A4, West Palm Beach, FL 33407	(561) 842-2260
South Technical Charter School	A. McInnis	Student Services	1300 SW 30th Ave. Boynton Beach, FL 33426	(561) 364-7904
Youth Coop Inc	Yamilet Vargas	Employment Specialist	2112 S Congress Ave, Palm Springs, FL 33406	
Workforce Alliance	Teeka Hardley	Bus Srvc Consultant	1951 N Military Trail, West Palm Beach, FL 33409	(561) 340-1060
Lincoln College of Technology	Kathy Piccini	Director of Career Services	2410 Metrocentre Blvd. West Palm Beach, Florida 33407	561-712-5120
Careerbuilder.com	N/A	N/A	www.careerbuilder.com	N/A
Craigslist.com	N/A	Recruitment website	www.craigslist.com	N/A
Florida Atlantic University	J. Watson	Coord, Career Develop. Svcs	MacArthur Campus, MLC 122 5353 Parkside Dr. Jupiter, FL 33458	561-799-8676
Gulf Stream Goodwill Industries Inc.	Nicole Hull	Director of Contracts	1715 Tiffany Drive East West Palm Beach, FL., 33407	561-848-7200 ext. 2244
Hispanic Unity of Florida	Alejandro Arbelaez	Job Coordinator	5840 Johnson St. Hollywood, FL 33021	954-942-0413
Internal/Teamcomcast.com	Stacy Napolitano	Recruiter	teamcomcast.com	561-227-4178
Monster.com	N/A	Recruitment website	www.monster.com	N/A
Ihispano.com	N/A	Recruitment website	www.ihispano.com	N/A
Indeed.com	N/A	Recruitment website	www.indeed.com	N/A
Job Fair - Palm Beach Post/WRMF	Jennifer Cartwright	Events Director	Rosemary St, West Palm Beach FL	561-868-1085

FCC Sourcing Report - Contact List

Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Source Name	Contact Name	Contact Title	Address	Phone #
Job Fair - Jobing.com	Chris Pate	Career Expo Events Specialist	4747 N 22nd St , Suite 100, Phoenix, AZ 85016	(561) 282-6764
Keiser College	Elizabeth Houlihan	Director of Student Services	www.collegecentral.com/keiser	954-776-4456
National Guard Armory	SSG Angelica Villarr	SSG	3193 Gun Club Rd, West Palm Beach, FL 33406	(561) 531-9012
Job.com	N/A	Recruitment website	www.job.com	N/A
Comcast.com	Stacy Napolitano	Recruiter	www.comcast.com	561-227-4178
Palm Beach Post	Corinne Davis	Recruitment Advertising Account Executive	2751 S. Dixie Highway, West Palm Beach, FL 33405	561-820-3131
Palm Beach County Adult Education Center	Nancy McPherson	Teacher	2161 N Military Trail, West Palm Beach, FL 33409	(561) 688-5203
Employee Referral	Stacy Napolitano	Recruiter	1401 Northpoint Parkway, West Palm Beach, FL 33407	561-227-4178
America's Job Bank	N/A	Recruitment website	ajb.com	N/A
America's Job Exchange	N/A	Recruitment website	www.ajb.dni.us	N/A
The Outreach Sources above were utilized for the following Job Categories/Positions:				
CommTechs, Residential Field Account Execs				
South Technical Charter School	A. McInnis	Student Services	1300 SW 30th Ave. Boynton Beach, FL 33426	(561) 364-7904
Youth Coop Inc	Yamilet Vargas	Employment Specialist	2112 S Congress Ave, Palm Springs, FL 33406	
Workforce Alliance	Teeka Hardley	Bus Srvcs Consultant	1951 N Military Trail, West Palm Beach, FL 33409	(561) 340-1060
Lincoln College of Technology	Kathy Piccini	Director of Career Services	2410 Metrocentre Blvd. West Palm Beach, Florida 33407	561-712-5120
Careerbuilder.com	N/A	N/A	www.careerbuilder.com	N/A

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Date : 09/01/2007 - 08/31/2008

FCC Unit # 305

County & State: Palm Beach County, FL

Source Name	Contact Name	Contact Title	Address	Phone #
Employee Referral	Stacy Napolitano	Recruiter	1401 Northpoint Parkway, West Palm Beach, FL 33407	561-227-4178
Florida Atlantic University	J. Watson	Coord, Career Develop. Svcs	MacArthur Campus, MLC 122 5353 Parkside Dr. Jupiter, FL 33458	561-799-8676
Gulf Stream Goodwill Industries Inc.	Nicole Hull	Director of Contracts	1715 Tiffany Drive East West Palm Beach, FL., 33407	561-848-7200 ext. 2244
Hispanic Unity of Florida	Alejandro Arbelaez	Job Coordinator	5840 Johnson St. Hollywood, FL 33021	954-942-0413
Internal/Teamcomcast.com	Stacy Napolitano	Recruiter	teamcomcast.com	561-227-4178
Monster.com	N/A	Recruitment website	www.monster.com	N/A
Employee Referral	Stacy Napolitano	Recruiter	teamcomcast.com	561-227-4178
NAMIC	Stacy Napolitano	Recruiter	www.namic.com	N/A
Mergis Group	Diane D'Angelo	Managing Director	1601 Forum Place - Suite 600 West Palm Beach, Florida 33401	561.686.9101
CareerUSA	Kara Hanaka	Director	6501 Congress Avenue, Suite 200 Boca Raton FL 33487	(561) 981-8200
Legent Staffing	Marc Nappi	Service Manager	1601 Forum Place The Centurion Tower, Suite 605 West Palm Beach, Florida 33401	561-687-8896
The Outreach Sources above were utilized for the following Job Categories/Positions:				
Finance/Accounting, Warehouse				

**COMCAST
FCC GENERAL RECRUITMENT SHEET
2008
September 1, 2007 to August 31, 2008
FCC UNIT #: 305
County and State: Palm Beach County. Florida**

APPLICABLE EVENT	SPONSOR	DATE	Personnel Involved/System	Narrative
Job Fair	Jobing.com	October 18, 2007	Stacy Napolitano - FLW72	Participation in job fair. Attended by Recruiter, Stacy Napolitano and Sandro Riveria Technical Supervisor
Job Fair	National Guard	December 1, 2007	Stacy Napolitano - FLW72	Participation in Career fair. Attended by Recruiter, Stacy Napolitano
Job Fair	Jobing.com	March 20, 2008	Stacy Napolitano - FLW72	Participation in job fair. Attended by Recruiter, Stacy Napolitano and West Palm Beach Call Center Recruiter, Christine Cunningham.
Job Fair	Palm Beach Post WRMF	March 24, 2008	FLW72	Participation in job fair. Attended by Recruiter, Stacy Napolitano and HR Generalist, Marla Nairn.
Outreach (Diversity) Effort	Legent Staffing	December 21, 2007	Stacy Napolitano - FLW72	Spoke with Account Executive, Marc Nappi regarding our Finance Department opportunities.
Outreach (Diversity) Effort	The Mergis Group	February 14, 2008	Stacy Napolitano - FLW72	Spoke with Staffing Consultant, Natasha Carosielli and Diane D'Angelo regarding our Finance/Accounting opportunities.
Outreach (Diversity) Effort	Lincoln College of Technology	February 1, 2008	Stacy Napolitano - FLW72	Outreach to Technical College to source Comm Techs
Outreach (Diversity) Effort	CareersUSA	August 6, 2008	Stacy Napolitano - FLW72 Andrew DeSoiza - FLW72	Met with Kara Hanaka from CareersUSA to discuss our administrative, technical and Finance opportunities at Comcast. Careesusa strives to satisfy diversity needs and is committed to providing equal employment opportunities for all people and businesses. A member of the American Staffing Association and a Certified Women-Owned Enterprise, this organization which is committed to diversity, assists with identifying and recruiting for contract-to-hire and Direct Hire openings.

COMCAST
FCC GENERAL RECRUITMENT SHEET
2008
September 1, 2007 to August 31, 2008
FCC UNIT #: 305
County and State: Palm Beach County. Florida

APPLICABLE EVENT	SPONSOR	DATE	Personnel Involved/System	Narrative
<i>Comm Tech Training Program</i>	Comcast	ongoing	Supervisors, Trainers	The CommTech program includes a step progression process (CT1, CT2, CT3, etc.); this program was designed to enable technicians to acquire the skills that could qualify them for higher level positions within the technical organization.