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|--|---------------------------------|---|
| Federal Communications Commission Washington, D.C. 20554 FCC 396-C | OMB 3060-1033 September 2003 | FOR FCC USE ONLY |
| Multi-Channel Video Program Distributor EEO Program Annual Report Read INSTRUCTIONS Before Filling Out Form | | FOR COMMISSION USE ONLY FILE NO. B396 - 20080929AFI |

SECTION I IDENTIFYING INFORMATION

A. Name of Operator:
 COMCAST CORPORATION

MSO Name:
 COMCAST CABLE COMMUNICATIONS

B. Employment Unit's Mailing Address
 1701 JFK BLVD
 SOUTHERN DIVISION

| | | |
|----------------------|-------------|--------------------|
| City PHILADELPHIA | State PA | Zip Code 19103- |
|----------------------|-------------|--------------------|

Emp. Unit ID # 1857

Application Purpose
 New Program Report
 Amendment to Program Report

Supplemental Investigation Sheet (SIS) Attached

C. County and State in which unit's employment office is located
 LEON, FL

D. Category of Respondent (check applicable box)

| | |
|----------------------------------|---|
| <input type="radio"/> | Fewer than six (6) full-time employees during the selected payroll period: Complete Sections I, II and V |
| <input checked="" type="radio"/> | Six (6) or more full-time employees during the selected payroll period: Complete ALL sections of the Form 396-C and the Supplemental Investigation Sheet, if attached |

E. Pay Period Covered by this Report (inclusive dates) 8/24/2008 - 9/6/2008

F. Attachments: (See "Exhibit" buttons, below.)

SECTION II COMMUNITY INFORMATION

| System Communities Comprising Local Employment Unit | | | |
|---|-------------------|------------------|------|
| Ident No. | Name of Community | Location (State) | Type |
| Review the list of communities served on the previous year's submission and attach as Exhibit A [Exhibit 1] any additions or deletions, using the format noted above. NOTE: APPLICABLE ONLY TO CABLE OPERATORS AND NOT TO OTHER MVPD UNITS. | | | |

SECTION III EEO POLICY AND PROGRAM REQUIREMENTS

Check YES or NO to each of the following questions. If answer to any question below is NO, attach as Exhibit B an explanation.
 [Exhibit 2]

| | |
|----|---|
| 1. | Have you complied with the outreach provisions of the FCC's MPVD Equal Employment |
|----|---|

| | | |
|----|---|---|
| | Opportunity Rule, 47 C.F.R. Section 76.75(b), during the twelve month period prior to filing this form? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 2. | Do you disseminate widely your EEO Program to job applicants, employees, and those with whom you regularly do business? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 3. | Do you contact organizations, media, educational institutions, and other potential sources of applicants for referrals whenever job vacancies are available in your organization? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 4. | Do you undertake to offer promotions to positions of greater responsibility in a nondiscriminatory manner? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 5. | To the extent possible, do you seek out entrepreneurs in a nondiscriminatory manner and encourage them to conduct business with all parts of your organization? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 6. | Do you analyze the results of your efforts to recruit, hire, promote, and use services in a nondiscriminatory manner and use these results to evaluate and improve your EEO program? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 7. | Do you define the responsibility of each level of management to ensure a positive application and vigorous enforcement of your policy of equal employment opportunity and maintain a procedure to review and control managerial and supervisory performance? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 8. | Do you conduct a continuing program to exclude every form of prejudice or discrimination based upon race, color, religion, national origin, age, or sex from your personnel policies and practices and working conditions? | <input checked="" type="radio"/> Yes <input type="radio"/> No |
| 9. | Do you conduct a continuing review of job structure and employment practices and maintain positive recruitment training, job design, and other measures needed to ensure genuine equality of opportunity to participate fully in all organizational units, occupations, and levels of responsibility? | <input checked="" type="radio"/> Yes <input type="radio"/> No |

SECTION IV ADDITIONAL INFORMATION

You may provide as Exhibit C any additional information that you believe might be useful in evaluating your efforts to comply with the Commission's EEO provisions. There is no requirement to provide additional data or information. [Exhibit 3]

SECTION V CERTIFICATION

This report must be certified as follows:

- A. By the individual owning the reporting system if individually owned;
- B. By a partner, if a partnership; or
- C. By an officer, if a corporation or association.

I certify that to the best of my knowledge, information and belief, all statements contained in this report are true and correct.

| | |
|---|-------------------------------------|
| Signed | Title VP OF HR SOUTHERN DIVISION |
| Date 9/11/2008 | Name of Respondent DONNA GAPEN |
| Telephone No. (include area code) 6783855100 | |

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001), AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. CODE, TITLE 47, SECTION 312(a)(1)), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

Exhibits

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 1857

County & State: Leon County, Florida

| Requisition# | Job Title | Working Location | Source | # of Interviews | # of Hires |
|--------------|---|------------------------|----------------------------------|-----------------|------------|
| 41354BR | Network Comm Technician 4 - 6 (Maintenance) | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 10 | 4 |
| | | | Total | 10 | 4 |
| 45467BR | Network Comm Technician 4 - 6 (Maintenance) | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 11 | 1 |
| | | | I - COMCAST.COM | 2 | 0 |
| | | | Total | 13 | 1 |
| 47664BR | Marketing Analyst | FLT01 - Tallahassee FL | I - COMCAST.COM | 5 | 0 |
| | | | I - CAREERBUILDER.COM | 4 | 1 |
| | | | I - MONSTER.COM | 1 | 0 |
| | | | R - EMPLOYEE REFERRAL | 1 | 0 |
| | | | INTERNAL CANDIDATE | 4 | 0 |
| | | | Total | 15 | 1 |
| 48034BR | High Speed and Video Business Account Executive | FLT01 - Tallahassee FL | I - COMCAST.COM | 4 | 1 |
| | | | I - HOTJOBS.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 2 | 0 |
| | | | R - EMPLOYEE REFERRAL | 1 | 1 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 9 | 2 |
| 50038BR | Director of Marketing | FLT01 - Tallahassee FL | I - COMCAST.COM | 15 | 0 |
| | | | R - WORD OF MOUTH | 2 | 0 |
| | | | INTERNAL CANDIDATE | 5 | 1 |
| | | | Total | 22 | 1 |
| 52394BR | Accts Payable/Receivable Rep 2 | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 1 |
| | | | INTERNAL CANDIDATE | 6 | 0 |
| | | | Total | 7 | 1 |
| 52395BR | Billing Systems Analyst | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 4 | 1 |
| | | | Total | 4 | 1 |
| 52396BR | Network Administrator | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 10 | 1 |
| | | | Total | 11 | 1 |
| 52406BR | High Speed and Video Business Account Executive | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 1 |
| | | | I - COMCAST.COM | 2 | 0 |
| | | | Total | 3 | 1 |
| 52922BR | Account Executive, FIND Program | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 1 |
| | | | Total | 2 | 1 |
| 52977BR | Staff Accountant | FLT01 - Tallahassee FL | I - COMCAST.COM | 4 | 1 |
| | | | INTERNAL CANDIDATE | 1 | 0 |
| | | | Total | 5 | 1 |
| 53451BR | Customer Advocacy Group (CAG) Agent | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 5 | 2 |
| | | | Total | 5 | 2 |
| 54263BR | Collections Rep 1 | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 5 | 1 |
| | | | Total | 5 | 1 |
| 54358BR | Forecasting & Analysis Rep 2 | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 1 | 1 |
| | | | Total | 1 | 1 |
| 54360BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 6 | 2 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 2 | 0 |
| | | | R - EMPLOYEE REFERRAL | 2 | 0 |
| | | | Total | 11 | 2 |

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 1857

County & State: Leon County, Florida

| | | | | | |
|---------|---|------------------------|----------------------------------|-----------|----------|
| 54406BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 2 |
| | | | INTERNAL CANDIDATE | 2 | 0 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 1 | 0 |
| | | | R - EMPLOYEE REFERRAL | 2 | 0 |
| | | | Total | 7 | 2 |
| 54407BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 21 | 1 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 1 |
| | | | R - WORD OF MOUTH | 2 | 1 |
| | | | Total | 24 | 3 |
| 54408BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 16 | 0 |
| | | | I - CAREERBUILDER.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 2 | 2 |
| | | | M - COMCAST NOW HIRING SIGN | 2 | 0 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 22 | 2 |
| 55659BR | Ntwrk Engineering Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 3 | 1 |
| | | | Total | 4 | 1 |
| 56297BR | Network Comm Technician 4 - 6 (Maintenance) | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 1 |
| | | | Total | 1 | 1 |
| 56301BR | Dispatcher part time | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 2 | 0 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 1 | 1 |
| | | | R - WORD OF MOUTH | 2 | 0 |
| | | | Total | 6 | 1 |
| 56302BR | Dispatcher | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 1 |
| | | | Total | 1 | 1 |
| 56304BR | Maintenance Supervisor | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 4 | 1 |
| | | | Total | 4 | 1 |
| 57145BR | Customer Advocacy Group (CAG) Agent | FLT01 - Tallahassee FL | I - COMCAST.COM | 3 | 0 |
| | | | INTERNAL CANDIDATE | 2 | 2 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | M - DIGITAL CABLE ADVERTISEMENT | 1 | 0 |
| | | | Total | 7 | 2 |
| 57319BR | Whse/Modem Control Clerk | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 4 | 0 |
| | | | I - MONSTER.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 4 | 0 |
| | | | N - TALLAHASSEE DEMOCRAT | 1 | 0 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 2 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 0 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 15 | 1 |
| 57320BR | Account Executive, FIND Program | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 4 | 0 |
| | | | INTERNAL CANDIDATE | 2 | 1 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 1 | 0 |
| | | | R - EMPLOYEE REFERRAL | 2 | 0 |
| | | | Total | 10 | 1 |
| 57323BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 30 | 2 |

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 1857

County & State: Leon County, Florida

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|---------|---|------------------------|----------------------------------|-----------|----------|
| | | | M - COMCAST NOW HIRING SIGN | 1 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 1 |
| | | | Total | 32 | 4 |
| 57875BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 4 | 2 |
| | | | I - INDEED.COM | 1 | 1 |
| | | | I - SIMPLYHIRED.COM | 1 | 1 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 8 | 4 |
| 58692BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 1 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 1 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 1 |
| | | | Total | 3 | 3 |
| 58923BR | Customer Service Coordinator | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 4 | 1 |
| | | | R - EMPLOYEE REFERRAL | 2 | 0 |
| | | | Total | 6 | 1 |
| 58998BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 4 | 1 |
| | | | Total | 4 | 1 |
| 60023BR | Construction Technician | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 2 | 1 |
| | | | Total | 2 | 1 |
| 60104BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 1 |
| | | | R - EMPLOYEE REFERRAL | 4 | 3 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 7 | 4 |
| 60354BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 3 | 0 |
| | | | I - CRAIGSLIST.COM | 2 | 1 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 0 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 8 | 2 |
| 60934BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 1 |
| | | | I - COMCAST.COM | 2 | 0 |
| | | | I - HOTJOBS.COM | 1 | 0 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 1 | 0 |
| | | | Total | 6 | 1 |
| 61534BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 5 | 0 |
| | | | I - CRAIGSLIST.COM | 1 | 0 |
| | | | R - WORD OF MOUTH | 4 | 2 |
| | | | Total | 11 | 2 |
| 61535BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 13 | 0 |
| | | | INTERNAL CANDIDATE | 3 | 1 |
| | | | M - COMCAST NOW HIRING SIGN | 2 | 0 |
| | | | R - EMPLOYEE REFERRAL | 1 | 1 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 20 | 2 |
| 61548BR | Supervisor - Customer Service | FLT01 - Tallahassee FL | I - COMCAST.COM | 4 | 0 |
| | | | INTERNAL CANDIDATE | 4 | 1 |
| | | | Total | 8 | 1 |

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County & State: Leon County, Florida

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|---------|---|------------------------|----------------------------------|-----------|----------|
| 61599BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 9 | 1 |
| | | | M - COMCAST NOW HIRING SIGN | 3 | 0 |
| | | | N - TALLAHASSEE DEMOCRAT | 1 | 0 |
| | | | R - WORD OF MOUTH | 2 | 1 |
| | | | Total | 15 | 2 |
| 61638BR | High Speed and Video Business Account Executive | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 0 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | R - EMPLOYEE REFERRAL | 2 | 0 |
| | | | R - WORD OF MOUTH | 1 | 1 |
| | | | Total | 6 | 1 |
| 62163BR | Network Comm Technician 4 - 6 (Maintenance) | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 3 | 1 |
| | | | Total | 3 | 1 |
| 62293BR | High Speed and Video Business Account Executive | FLT01 - Tallahassee FL | I - COMCAST.COM | 3 | 0 |
| | | | INTERNAL CANDIDATE | 2 | 0 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | R - EMPLOYEE REFERRAL | 2 | 2 |
| | | | Total | 8 | 2 |
| 63514BR | Dispatcher | FLT01 - Tallahassee FL | F- SEARCH FIRM | 1 | 1 |
| | | | I - CAREERBUILDER.COM | 2 | 0 |
| | | | I - COMCAST.COM | 9 | 0 |
| | | | I - MONSTER.COM | 2 | 0 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 1 | 0 |
| | | | R - EMPLOYEE REFERRAL | 1 | 0 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 17 | 1 |
| 63516BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 11 | 3 |
| | | | INTERNAL CANDIDATE | 1 | 0 |
| | | | M - COMCAST NOW HIRING SIGN | 3 | 1 |
| | | | O - WORKFORCE DEVELOPMENT OFFICE | 1 | 0 |
| | | | R - EMPLOYEE REFERRAL | 2 | 0 |
| | | | R - WORD OF MOUTH | 7 | 0 |
| | | | Total | 25 | 4 |
| 63517BR | CAE-General Cust Support Rep 1 (Part Time) | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 1 |
| | | | I - COMCAST.COM | 1 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 1 |
| | | | Total | 3 | 3 |
| 63518BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 2 | 1 |
| | | | I - COMCAST.COM | 4 | 0 |
| | | | I - INDEED.COM | 1 | 0 |
| | | | Total | 7 | 1 |
| 65209BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 1 |
| | | | Total | 1 | 1 |
| 65420BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 1 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | Total | 2 | 1 |
| 65421BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 1 |
| | | | Total | 3 | 1 |
| 65422BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 2 | 0 |
| | | | I - COMCAST.COM | 1 | 1 |

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FCC Unit # 1857

County & State: Leon County, Florida

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|---------|---|------------------------|-----------------------------|----------|----------|
| | | | N - TALLAHASSEE DEMOCRAT | 1 | 0 |
| | | | Total | 4 | 1 |
| 65423BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - MONSTER.COM | 1 | 0 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 1 |
| | | | Total | 2 | 1 |
| 65424BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 1 |
| | | | I - COMCAST.COM | 1 | 0 |
| | | | Total | 2 | 1 |
| 65425BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | R - EMPLOYEE REFERRAL | 1 | 1 |
| | | | Total | 1 | 1 |
| 65426BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 0 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 5 | 1 |
| 65427BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 2 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 0 |
| | | | Total | 5 | 1 |
| 65428BR | Technical Support Representative - Tier 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 1 |
| | | | I - COMCAST.COM | 2 | 0 |
| | | | Total | 3 | 1 |
| 65849BR | Customer Service Coordinator | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 1 | 1 |
| | | | Total | 1 | 1 |
| 65860BR | Network Comm Technician 4 - 6 (Maintenance) | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 2 | 1 |
| | | | Total | 3 | 1 |
| 65861BR | Network Comm Technician 4 - 6 (Maintenance) | FLT01 - Tallahassee FL | INTERNAL CANDIDATE | 1 | 1 |
| | | | Total | 1 | 1 |
| 69213BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 1 |
| | | | R - EMPLOYEE REFERRAL | 1 | 0 |
| | | | R - WORD OF MOUTH | 2 | 0 |
| | | | Total | 5 | 1 |
| 69215BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | I - COMCAST.COM | 2 | 1 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | Total | 4 | 1 |
| 69216BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - CAREERBUILDER.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 0 |
| | | | R - WORD OF MOUTH | 1 | 1 |
| | | | Total | 3 | 1 |
| 69217BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 6 | 1 |
| | | | C - FLORIDA A&M UNIVERSITY | 1 | 0 |
| | | | I - MONSTER.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 0 |
| | | | Total | 9 | 1 |

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 1857

County & State: Leon County, Florida

| | | | | | |
|---------|--------------------------------|------------------------|-----------------------------|--------------------|------------|
| 69219BR | Customer Service Coordinator | FLT01 - Tallahassee FL | I - COMCAST.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 1 |
| | | | Total | 2 | 1 |
| 69221BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 0 |
| | | | I - MONSTER.COM | 1 | 0 |
| | | | INTERNAL CANDIDATE | 1 | 1 |
| | | | R - WORD OF MOUTH | 1 | 0 |
| | | | Total | 5 | 1 |
| 69223BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 1 |
| | | | Total | 2 | 1 |
| 69225BR | Comm Technician 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 3 | 1 |
| | | | I - CAREERBUILDER.COM | 1 | 0 |
| | | | Total | 4 | 1 |
| 70945BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | I - COMCAST.COM | 2 | 1 |
| | | | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | Total | 3 | 1 |
| 70946BR | CAE-General Cust Support Rep 1 | FLT01 - Tallahassee FL | M - COMCAST NOW HIRING SIGN | 1 | 0 |
| | | | I - COMCAST.COM | 2 | 1 |
| | | | Total | 3 | 1 |
| 54359BR | Comm Technician 1 | FLM02 - Madison FL | R - EMPLOYEE REFERRAL | 1 | 1 |
| | | | I - COMCAST.COM | 1 | 0 |
| | | | Total | 2 | 1 |
| | | | | Grand Total | 498 |
| | | | | | 102 |

FCC Sourcing Report - Contact List

Date : 09/01/2007 - 08/31/2008

FCC Unit # 1857

County & State: Leon County, Florida

| Source Name | Contact Name | Contact Title | Address | Phone # |
|---|-------------------------|---|--|----------------------|
| O - Goodwill Industries Big Bend, Inc | Dolores Austin | Supv. Career Development | 300 Mabry Street, Tallahassee, FL 32304 | 850-576-5235 |
| O - FL Dept. of Education Div. Of Vocational Rehabilitation | James Godwin | Marketing Specialist | 1320 Executive Center Dr., Tallahassee, FL 32301 | 850-488-5931 |
| O - Jubilee Job Link/ECHO | Michael Joseph | Dir. ECHO Employment Assistance Program | 702 West Madison St., Tallahassee, FL 32304 | 850-224-3246 ext 204 |
| O - Division of Blind Services | Ms. Ana Saint-Fort | District Admin | 1320 Executive Ctr. Dr.; Atkins Bldg #201; Tallahassee, FL 32399 | 820-245-0370 |
| O - Ability 1st | Bruce Weaver | Employment Services Coord. | 1823 Buford Ct; Tallahassee, FL 32308 | 850-575-9621 ext 223 |
| O - Workforce Development Office | Derrick Sykes | Employment Specialist | 2525 S. Monroe St., Suite 3A; Tallahassee, FL 32301 | 850-922-0023 ext 281 |
| C - Florida State University | The Career Center | Job Files - FSU | UCA4100; Tallahassee, FL 32301 | 850-644-6431 |
| C - Keiser University | Stephanie Hollingsworth | Director Student Services | 1700 Halstead Blvd., Bldg. 2; Tallahassee, FL 32308 | 850-906-9494 |
| C - Chipola Junior College | Charlie Burch | Telecommunications Instructor | 3094 Indian Circle; Marianna, FL 32446 | 850-718-2214 |
| C - Florida A&M University | Melony Washington | Student Employee Relations Coord. | FAMU; Tallahassee, FL 32307 | 850-599-3700 |
| O - NAACP | Charles Evans | President | P.O. Box 5892; Tallahassee, FL 32314 | 850-224-0697 |
| O - Tallahassee Urban League | Yvonne Whitehead | Program Coordinator | 923 Old Bainbridge Rd; Tallahassee, FL 32303 | 850-222-6111 |
| O - Florida Governor's Council on Indian Affairs, Inc. | Joe Quetone | Executive Director | 1341 Cross Creek Circle; Tallahassee, FL 32301 | 850-487-1472 |
| A - Fathers of America Inc. | Ryan Gilliam | President | 1646 Airport Rd.; Tallahassee, FL 32304 | no phone number |
| I - AJB.Com (American's Job Bank) | AJB.Com | TruStar Solutions | 3760 Hartsfield Road, Tallahassee, FL 32303 | 850-574-4016 |

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|---|------------------|---|--|----------------------|
| I - IMDiversity.com | IMDiversity.Com | TruStar Solutions | 3760 Hartsfield Rd.; Tallahassee, FL 32303 | 850-574-4016 |
| I - Comcast.com | Comcast | Human Resources | 3760 Hartsfield Rd.; Tallahassee, FL 32303 | 850-574-4016 |
| R - Employee Referral | Comcast | Human Resources | 3760 Hartsfield Rd.; Tallahassee, FL 32303 | 850-574-4016 |
| Internal Candidate | TeamComcast.com | Employee Website | 3760 Hartsfield Rd.; Tallahassee, FL 32303 | 850-574-4016 |
| M - Comcast Van Sign | Comcast | Human Resources | 3760 Hartsfield Rd.; Tallahassee, FL 32303 | 850-574-4016 |
| Diversityinc.com | Diversityinc.com | Diversityinc.com | Diversityinc.com | Diversityinc.com |
| HBCUconnect.com | HBCUconnect.com | HBCUconnect.com | HBCUconnect.com | HBCUconnect.com |
| iHispano.com | iHispano.com | iHispano.com | iHispano.com | iHispano.com |
| M - Now Hiring Sign | Comcast | Human Resources | 3760 Hartsfield Rd.; Tallahassee, FL 32303 | 850-574-4016 |
| R - Word of Mouth | | | | |
| J - Workforce Job Fair | Derrick Sykes | Employment Specialist | 2525 S. Monroe St., Suite 3A; Tallahassee, FL 32301 | 850-922-0023 ext 281 |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| All External Positions | | | | |
| | | | | |
| I - Careerbuilder.com | Sam Inman | Classified Ad Department Tall Dem | 277 N. Magnolia Drive, Tallahassee, FL 32308 | 850-599-2371 |

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|---|---------------|-----------------------------|---|--------------|
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 47664BR - Marketing Analyst; 52406BR - High Speed & Video Business Acct Exec.; 54360BR - CAE General Cust Support Rep 1; 54408BR - CAE General Cust Support Rep 1; 56301BR - Dispatcher part time; 57319BR - Whse/Modem Control Clerk; 57320BR - Account Executive FIND Program; 57875BR - Technical Support Rep (Tier 1); 60934BR - Comm Technician 1; 61534BR Comm Technician 1; 63514BR - Dispatcher; 63517BR - CAE General Cust Support Rep 1 (part time); 65422BR - Technical Support Rep (Tier 1); 65424BR - Technical Support Rep (Tier 1); 65426BR - Technical Support Rep (Tier 1); 65427BR - Technical Support Rep (Tier 1); 65428BR - Technical Support Rep (Tier 1); 69215BR - CAE General Cust Support Rep 1; 69216BR - CAE General Cust Support Rep 1 | | | | |
| F - Search Firm Cardinal Services | Diane Jarrett | President | 1637 Metropolitan Blvd, C-1; Tallahassee, FL 32309 | 850-513-3000 |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 63514BR - Dispatcher | | | | |
| N - Tallahassee Democrat | Sam Inman | Classified Ad Department | 277 N. Magnolia Drive, Tallahassee, FL 32308 | 850-599-2371 |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 57319BR - Whse/Modem Control Clerk; 61599BR - Comm Technician 1; 65422BR - Technical Support Rep (Tier 1) | | | | |
| M - Digital Cable Advertisement | Comcast | Human Resources | 3760 Hartsfield Rd.; Tallahassee, FL 32303 | 850-574-4016 |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 57145BR - Customer Advocacy Group (CAG Agent) | | | | |
| I - Monster.com | | | | |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 47664BR - Marketing Analyst; 57319BR - Whse/Modem Control Clerk; 63514BR - Dispatcher; 65423BR - Technical Support Rep (Tier 1); 69217BR - CAE General Cust Support Rep 1 | | | | |
| I - Hotjobs.com | | | | |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 48034BR - High Speed & Video Business Acct Exec; 60934BR - Comm Technician 1 | | | | |
| I - Indeed.com | | | | |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 57875BR - Technical Support Rep (Tier 1); 63518BR - Technical Support Rep (Tier 1) | | | | |
| I - Simplyhired.com | | | | |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 57875BR - Technical Support Rep (Tier 1) | | | | |
| I - Craigslist.com | | | | |
| The Outreach Sources above were utilized for the following Job Categories/Positions: | | | | |
| 60354BR - CAE General Cust Support Rep 1; 61534BR - Comm Technician 1 | | | | |

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FCC GENERAL RECRUITMENT SHEET
2008
September 1, 2007 to August 31, 2008
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County and State: Leon County, Florida

| APPLICABLE EVENT | SPONSOR | DATE | Personnel Involved/System | Narrative |
|-------------------------------------|----------------------------|-------------|---|--|
| Job Fair | Workforce Plus and ECHO | 1/16/2008 | Barb Edwards, Director of HR and Erin Wade, HR Generalist | Participated in Local Community Job Fair. |
| Job Fair | Workforce Plus and Comcast | 8/7/2008 | Barb Edwards, Director of HR and Erin Wade, HR Generalist | Financial Analyst Career Fair held at Workforce Plus Executive Center. |
| Assessment Screening Workforce Plus | Comcast | 12/5/2007 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 1/9/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 1/17/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 1/23/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 1/30/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 2/6/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 2/13/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 2/27/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 3/5/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 3/20/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 3/26/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 4/2/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 4/9/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 4/16/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 4/30/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 5/6/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |

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|---|---------------------------------|-------------|---|--|
| Assessment Screening Workforce Plus | Comcast | 5/14/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 5/21/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 5/28/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 6/4/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 6/11/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 7/2/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 7/9/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 7/23/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 7/30/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 8/6/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 8/13/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 8/20/2008 | Barb Edwards, Director of Human Resources | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Assessment Screening Workforce Plus | Comcast | 8/27/2008 | Erin Wade, HR Generalist | Recruiting specifically for CAEs, Comm Techs and Professional Sales |
| Recertification of our On-the-Job training program through the Veterans Program | Department of Veteran's Affairs | 10/1/2007 | Barb Edwards, Director of Human Resources; Dave Marowski, System Technical Trainer, Marcus Hurston, VA representative | Marcus Hurston made a site visit to review the criteria of the On-The-Job training programs for Veterans for the Communication Technician I - III levels. Everything met with satisfaction and we received recertification of the program. |

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|--|--|-----------|--|--|
| Met with Deborah Rackley, Director Gadsden Technical Institute | West Gadsden High School - Information Technology Career Academy | 1/10/2008 | KC McWilliams, General Manager and Barb Edwards, Director of HR | Comcast established a partnership with West Gadsden High School and the new Information Technology Career Academy. Comcast plans to provide guest lecturers for the career academy, Participate in Career Fairs and Career Days at West Gadsden High School, establish an internship program for qualified seniors seeking a career in cable communications. |
| Comm Tech Training Program | Comcast | Ongoing | Barb Edwards, Director of Human Resources and Dave Marowski, Technical Trainer, Terry Pullen, Dir. of Tech Ops | The Comm Tech program includes a step progression process (CT1, CT2, CT3, etc.); this program was designed to enable technicians to acquire the skills that could qualify them for higher level positions within the technical organization. |
| CAE Training Program | Comcast | Ongoing | Trish Hamrick, Customer Service Manager, Barb Edwards, Director of Human Resources, and Kimika Ward, Customer Service/Administrative Trainer | Our CAE training program is a career progression program for customer account executives (CAE's) based on performance criteria delineated to support the movement of representatives from one skill level to another. |
| Economic Workforce Development | Chamber of Commerce | Ongoing | KC McWilliams, VP and General Manager | KC McWilliams, our VP and General Manager is a Board Member of this important Community program that focuses on development of industry and jobs within our community. |

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|---|--|----------------------------|--|--|
| Race Relations Summit | City of Tallahassee Comcast was also a co-sponsor of this event | 4/28/2008 and 4/29/2008 | KC McWilliams, General Manager; Stefanie Bowden, Administrative Assistant; Bruce Clark, Technical Supervisor; Jamie Skipper, Technical Supervisor; Irvin Jenkins, Construction Supervisor; Isaac Randolph, Dispatch Supervisor; Joanna Thursby, Customer Liason; Lisa Ward, Customer Service Supervisor; Sam Hendrix, Customer Service Supervisor; Kimika Ward, Customer Service/Admin Trainer | Over a two day period, all key leadership personnel attended various training seminars on the issue of race relations. KC McWilliams was a keynote speaker at one of the breakfast kick-off sessions. Comcast was a major co-sponsor of this event hosted by the City of Tallahassee. |
| Urban League Board Meeting | Urban League | 10/4/2007 | Barb Edwards, Director of Human Resources | Board member of the local chapter of the Urban League. Attended scheduled Board Meeting. |
| Business Leadership Network Meeting | Business Leadership Network | 10/25/2007 | Barb Edwards, Director of Human Resources | Local Chapter meeting of the BLN. Covered topics on hiring people with disabilities, finding equipment that can help in providing reasonable accommodations to the workplace. Looked at Internship program and recent grant the Tallahassee BLN received to fund the Internship program. |
| Communications and Outreach Committee meeting | Workforce Plus | 10/29/2007 | Barb Edwards, Director of Human Resources | Board Member appointed to this subcommittee that focuses on Communications and Outreach within the community regarding employment opportunities. |

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|---|----------------|------------|--|--|
| Industry Sectory Committee meeting | Workforce Plus | 11/1/2007 | Barb Edwards, Director of Human Resources | Board Member appointed to this subcommittee that focuses on Industry Section issues within the community employment opportunities. |
| Communications and Outreach Committee meeting | Workforce Plus | 12/13/2007 | Barb Edwards, Director of Human Resources | Board Member appointed to this subcommittee that focuses on Communications and Outreach within the community regarding employment opportunities. |
| Workforce Plus Board Meeting | Workforce Plus | 1/22/2008 | Barb Edwards, Director of Human Resources | Board member of Workforce Plus. Attended scheduled Board Meeting. |
| Urban Leaguecapital Campaign Kickoff | Urban League | 1/11/2008 | Barb Edwards, Director of Human Resources | Attended the Capital Campaign Kickoff Luncheon as Board Member |
| Workforce Plus Board Meeting | Workforce Plus | 5/27/2008 | Barb Edwards, Director of Human Resources | Board member of Workforce Plus. Attended scheduled Board Meeting. |
| Urban League Board Meeting | Urban League | 2/22/2008 | Barb Edwards, Director of Human Resources | Board member of Urban League. Attended scheduled Board Meeting. |
| Urban League Annual Meeting | Urban League | 5/23/2008 | Barb Edwards, Director of Human Resources; KC McWilliams, VP/General Manager, Kimika Ward, CS Trainer; Isaac Randolph, Dispatch Supervisor; Sam Hendrix, CS Supervisor; Nate Jordan, CS Supervisor; Joanna Thursby, CS Coordinator; Samantha Stewart , Marketing Assistant; Shayla Mobley, Sales Supervisor; Brian Bess, Director of Marketing | Annual Urban League Meeting |
| Workforce Plus Board Meeting | Workforce Plus | 7/22/2008 | Barb Edwards, Director of Human Resources | Board member of Workforce Plus. Attended scheduled Board Meeting. |