

Federal Communications Commission Washington, D.C. 20554 FCC 396-C	OMB 3060-1033 September 2003 FOR FCC USE ONLY
Multi-Channel Video Program Distributor EEO Program Annual Report Read INSTRUCTIONS Before Filling Out Form	FOR COMMISSION USE ONLY FILE NO. B396 - 20080926AGW

SECTION I IDENTIFYING INFORMATION

A. Name of Operator:
 COMCAST CORPORATION

MSO Name:
 COMCAST CORPORATION

B. Employment Unit's Mailing Address
 1701 JFK BLVD
 SOUTHERN DIVISION

City PHILADELPHIA	State PA	Zip Code 19103-
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Emp. Unit ID # 11531

Application Purpose
 New Program Report
 Amendment to Program Report

Supplemental Investigation Sheet (SIS) Attached

C. County and State in which unit's employment office is located
 LEE, FL

D. Category of Respondent (check applicable box)

<input type="radio"/>	Fewer than six (6) full-time employees during the selected payroll period: Complete Sections I, II and V
<input checked="" type="radio"/>	Six (6) or more full-time employees during the selected payroll period: Complete ALL sections of the Form 396-C and the Supplemental Investigation Sheet, if attached

E. Pay Period Covered by this Report (inclusive dates) 8/24/08 - 9/6/08

F. Attachments: (See "Exhibit" buttons, below.)

SECTION II COMMUNITY INFORMATION

System Communities Comprising Local Employment Unit			
Ident No.	Name of Community	Location (State)	Type

Review the list of communities served on the previous year's submission and attach as Exhibit A [Exhibit 1] any additions or deletions, using the format noted above. NOTE: APPLICABLE ONLY TO CABLE OPERATORS AND NOT TO OTHER MVPD UNITS.

SECTION III EEO POLICY AND PROGRAM REQUIREMENTS

Check YES or NO to each of the following questions. If answer to any question below is NO, attach as Exhibit B an explanation.
 [Exhibit 2]

1.	Have you complied with the outreach provisions of the FCC's MPVD Equal Employment
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	Opportunity Rule, 47 C.F.R. Section 76.75(b), during the twelve month period prior to filing this form?	<input checked="" type="radio"/> Yes <input type="radio"/> No
2.	Do you disseminate widely your EEO Program to job applicants, employees, and those with whom you regularly do business?	<input checked="" type="radio"/> Yes <input type="radio"/> No
3.	Do you contact organizations, media, educational institutions, and other potential sources of applicants for referrals whenever job vacancies are available in your organization?	<input checked="" type="radio"/> Yes <input type="radio"/> No
4.	Do you undertake to offer promotions to positions of greater responsibility in a nondiscriminatory manner?	<input checked="" type="radio"/> Yes <input type="radio"/> No
5.	To the extent possible, do you seek out entrepreneurs in a nondiscriminatory manner and encourage them to conduct business with all parts of your organization?	<input checked="" type="radio"/> Yes <input type="radio"/> No
6.	Do you analyze the results of your efforts to recruit, hire, promote, and use services in a nondiscriminatory manner and use these results to evaluate and improve your EEO program?	<input checked="" type="radio"/> Yes <input type="radio"/> No
7.	Do you define the responsibility of each level of management to ensure a positive application and vigorous enforcement of your policy of equal employment opportunity and maintain a procedure to review and control managerial and supervisory performance?	<input checked="" type="radio"/> Yes <input type="radio"/> No
8.	Do you conduct a continuing program to exclude every form of prejudice or discrimination based upon race, color, religion, national origin, age, or sex from your personnel policies and practices and working conditions?	<input checked="" type="radio"/> Yes <input type="radio"/> No
9.	Do you conduct a continuing review of job structure and employment practices and maintain positive recruitment training, job design, and other measures needed to ensure genuine equality of opportunity to participate fully in all organizational units, occupations, and levels of responsibility?	<input checked="" type="radio"/> Yes <input type="radio"/> No

SECTION IV ADDITIONAL INFORMATION

You may provide as Exhibit C any additional information that you believe might be useful in evaluating your efforts to comply with the Commission's EEO provisions. There is no requirement to provide additional data or information. [Exhibit 3]

SECTION V CERTIFICATION

This report must be certified as follows:

- A. By the individual owning the reporting system if individually owned;
- B. By a partner, if a partnership; or
- C. By an officer, if a corporation or association.

I certify that to the best of my knowledge, information and belief, all statements contained in this report are true and correct.

Signed	Title VP OF HR SOUTHERN DIVISION
Date 9/26/2008	Name of Respondent DONNA GAPEN
Telephone No. (include area code) 6783855100	

WILLFUL FALSE STATEMENTS ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001), AND/OR REVOCATION OF ANY STATION LICENSE OR CONSTRUCTION PERMIT (U.S. CODE, TITLE 47, SECTION 312(a)(1)), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).

Exhibits

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews	# of Hires
45821BR	Dispatch Manager	FLN01 - Naples FL	ICOMCAST - COMCAST.COM	1	0
45821BR	Dispatch Manager	FLN01 - Naples FL	INTERNAL CANDIDATE	3	1
			Total	4	1
46559BR	Mgr Engineering Operations -Overnight	FLB02 - Bonita Springs FL	ICOMCAST - COMCAST.COM	1	1
			Total	1	1
47379BR	Business Account Executive	FLF70 - Ft Myers FL	I - COMCAST.COM	2	1
47379BR	Business Account Executive	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	5	1
47379BR	Business Account Executive	FLF70 - Ft Myers FL	REMPREF - EMPLOYEE REFERRAL	1	1
			Total	8	3
47511BR	Network Communication Technician 4	FLB02 - Bonita Springs FL	I - COMCAST.COM	4	4
47511BR	Network Communication Technician 4	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	3	3
			Total	7	7
47583BR	DNCS Operator	FLB02 - Bonita Springs FL	I - COMCAST.COM	2	0
47583BR	DNCS Operator	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	11	1
			Total	13	1
49241BR	Check-In Rep	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	8	2
			Total	8	2
50153BR	Direct Sales Representative	FLN01 - Naples FL	I - COMCAST.COM	4	3
50153BR	Direct Sales Representative	FLN01 - Naples FL	INTERNAL CANDIDATE	1	1
50153BR	Direct Sales Representative	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	6	1
			Total	11	5
50757BR	Mgr Human Resources	FLN01 - Naples FL	INTERNAL CANDIDATE	1	1
			Total	11	5
51128BR	Technical Operations Supervisor	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	1	1
51128BR	Technical Operations Supervisor	FLB02 - Bonita Springs FL	I-COMCAST.COM	2	1
			Total	3	2
51670BR	Human Resources/Payroll Representative	FLN01 - Naples FL	INTERNAL CANDIDATE	5	1
			Total	5	1

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews	f Hires
51714BR	VP/General Mgr System - Southwest Florida	FLN01 - Naples FL	I-COMCAST.COM	2	1
			Total	5	1
51747BR	Inside Sales Representative	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	5	3
			Total	5	3
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	I - CAREERBUILDER.COM	3	0
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	I - COMCAST.COM	29	2
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	I - WORKSWFL.COM	8	1
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	1	1
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	J - COMCAST OPEN HOUSE	1	0
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	N - DAILY BREEZE	5	0
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	N - NAPLES DAILY NEWS	1	1
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	O - CAREER DEVELOPMENT CENTER	6	0
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	I - TVJOBS.COM	1	1
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	39	7
52422BR	Communications Technician 1	FLF02 - Ft Myers FL	V - TV COMMERCIAL	7	5
			Total	101	18
52553BR	Network Communication Technician 4	FLN01 - Naples FL	INTERNAL CANDIDATE	1	0
52553BR	Network Communication Technician 4	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	1	1
			Total	2	1
52833BR	Dispatcher	FLN01 - Naples FL	I - COMCAST.COM	1	1
52833BR	Dispatcher	FLN01 - Naples FL	INTERNAL CANDIDATE	2	0
52833BR	Dispatcher	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	1	0
			Total	4	1
52838BR	Dispatcher	FLC72 - Cape Coral FL	INTERNAL CANDIDATE	3	1
			Total	3	1
52989BR	Director Marketing	FLN01 - Naples FL	INTERNAL CANDIDATE	1	1
			Total	1	1
53045BR	Kiosk Rep 1	FLF03 - Ft Myers FL	INTERNAL CANDIDATE	1	0
53045BR	Kiosk Rep 1	FLF03 - Ft Myers FL	R - EMPLOYEE REFERRAL	1	1
			Total	2	1

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Date : 09/01/2007 - 08/31/2008

FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews	f Hires
53224BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	I - COMCAST.COM	9	0
53224BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	5	0
53224BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	8	3
			Total	22	3
53543BR	Workforce Router	FLN70 - Golden Gate FL	INTERNAL CANDIDATE	3	1
			Total	3	1
53838BR	Direct Sales Representative	FLN01 - Naples FL	I - COMCAST.COM	1	1
53838BR	Direct Sales Representative	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	4	4
			Total	5	5
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	I - CAREERBUILDER.COM	1	0
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	I - COMCAST.COM	20	5
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	1	1
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	J - COMCAST OPEN HOUSE	4	1
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	N - FORT MYERS NEWS-PRESS	1	0
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	N - DAILY BREEZE	4	2
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	O - CAREER DEVELOPMENT CENTER	1	0
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	37	14
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	R - WORD OF MOUTH	1	0
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	I - TVJOBS.COM	1	0
54228BR	Communications Technician 1	FLF02 - Ft Myers FL	V - TV COMMERCIAL	1	0
			Total	72	23
54561BR	Customer Account Executive I	FLN01 - Naples FL	I - COMCAST.COM	19	5
54561BR	Customer Account Executive I	FLN01 - Naples FL	N - NAPLES DAILY NEWS	3	3
54561BR	Customer Account Executive I	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	12	5
54561BR	Customer Account Executive I	FLN01 - Naples FL	V - TV COMMERCIAL	3	1
			Total	37	14
55295BR	Direct Sales Representative	FLN01 - Naples FL	INTERNAL CANDIDATE	1	1
55295BR	Direct Sales Representative	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	2	1
			Total	3	2
55331BR	Customer Account Executive I	FLC72 - Cape Coral FL	I - COMCAST.COM	31	17
55331BR	Customer Account Executive I	FLC72 - Cape Coral FL	REMPREF - EMPLOYEE REFERRAL	9	4
			Total	40	21

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Requisition#	Job Title	Working Location	Source	# of Interviews f Hires	
55948BR	Workforce Mgmt Rep 1	FLN01 - Naples FL	Internal	4	1
			Total	4	1
56003BR	Dispatcher	FLN01 - Naples FL	I - COMCAST.COM	7	1
56003BR	Dispatcher	FLN01 - Naples FL	INTERNAL CANDIDATE	8	3
56003BR	Dispatcher	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	8	1
			Total	23	5
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	I - CAREERBUILDER.COM	2	0
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	I - COMCAST.COM	20	3
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	4	3
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	N - DAILY BREEZE	3	0
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	N - NAPLES DAILY NEWS	1	1
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	O - CAREER DEVELOPMENT CENTER	1	0
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	O - GOODWILL INDUSTRIES	1	0
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	R - EMPLOYEE REFERRAL	31	8
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	I - MONSTER.COM	1	0
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	R - WORD OF MOUTH	1	0
56039BR	Communications Technician 1	FLB02 - Bonita Springs FL	V - TV COMMERCIAL	4	0
			Total	69	15
56163BR	Master Control Operator 1	FLN01 - Naples FL	I - COMCAST.COM	2	1
			Total	2	1
56167BR	Payment Center/Lobby Rep 1	FLC72 - Cape Coral FL	Internal	5	1
			Total	5	1
56415BR	Accounts Receivable Rep	FLF70 - Ft Myers FL	I - COMCAST.COM	6	0
56415BR	Accounts Receivable Rep	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	7	1
56415BR	Accounts Receivable Rep	FLF70 - Ft Myers FL	R - EMPLOYEE REFERRAL	1	1
			Total	14	2
56443BR	Network Communication Technician 4	FLN01 - Naples FL	INTERNAL CANDIDATE	15	4
			Total	15	4
56690BR	Warehouse and Converter Position	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	3	1
			Total	3	1

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Requisition#	Job Title	Working Location	Source	# of Interviews	f Hires
56873BR	Mgr Information Technology	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	7	0
56873BR	Mgr Information Technology	FLB02 - Bonita Springs FL	R - EMPLOYEE REFERRAL	1	1
			Total	8	1
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	R - WORD OF MOUTH	1	0
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	I - CAREERBUILDER.COM	6	3
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	I - COMCAST.COM	31	6
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	O - CAREER DEVELOPMENT CENTER	15	2
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	V - WEATHER CHANNEL CRAWL	1	0
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	R - EMPLOYEE REFERRAL	15	7
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	N - FORT MYERS NEWS PRESS	1	0
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	I - TVJOBS.COM	11	0
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	N - DAILY BREEZE	1	0
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	O - WORKFORCE SERVICES	5	0
57259BR	Customer Account Executive I	FLC72 - Cape Coral FL	V - TV COMMERCIAL	4	2
			Total	91	20
57401BR	Check-In Rep	FLF70 - Ft Myers FL	I - COMCAST.COM	2	0
57401BR	Check-In Rep	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	7	2
			Total	9	2
57856BR	Technical Operations Manager	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	9	1
			Total	9	1
57864BR	Business Account Executive	FLF70 - Ft Myers FL	I - COMCAST.COM	6	3
57864BR	Business Account Executive	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	2	0
57864BR	Business Account Executive	FLF70 - Ft Myers FL	R - EMPLOYEE REFERRAL	5	1
			Total	13	4
58090BR	Human Resources Professional	FLC72 - Cape Coral FL	O - CAREER DEVELOPMENT CENTER	2	0
58090BR	Human Resources Professional	FLC72 - Cape Coral FL	I - COMCAST.COM	3	0
58090BR	Human Resources Professional	FLC72 - Cape Coral FL	INTERNAL CANDIDATE	5	1
58090BR	Human Resources Professional	FLC72 - Cape Coral FL	R - EMPLOYEE REFERRAL	1	0
			Total	11	1
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	I - CAREERBUILDER.COM	1	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	I - COMCAST.COM	18	5

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FCC Unit # 11531

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Requisition#	Job Title	Working Location	Source	# of Interviews f Hires	
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	N - FORT MYERS NEWS PRESS	2	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	1	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	S - JL WALKER	1	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	24	4
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	O - CAREER DEVELOPMENT CENTER	1	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	J - COMCAST OPEN HOUSE	2	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	I - TVJOBS.COM	3	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	R - WORD OF MOUTH	3	0
58542BR	Communications Technician 1	FLF02 - Ft Myers FL	V - TV COMMERCIAL	11	1
			Total	67	10
59483BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	I - CAREERBUILDER.COM	3	0
59483BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	I - COMCAST.COM	8	1
59483BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	I - CRAIGSLIST.COM	1	1
59483BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	4	1
59483BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	R - WORD OF MOUTH	1	0
59483BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	6	1
59483BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	V - TV COMMERCIAL	1	0
			Total	24	4
59858BR	Payment Center/Lobby Rep 1	FLF14 - Fort Myers FL	INTERNAL CANDIDATE	5	1
			Total	5	1
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	I - COMCAST.COM	27	5
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	N - FORT MYERS NEWS PRESS	33	3
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	O - WORKFORCE SERVICES	1	0
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	O - CAREER DEVELOPMENT CENTER	7	2
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	I - CAREERBUILDER.COM	18	3
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	R - EMPLOYEE REFERRAL	25	3
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	I - TVJOBS.COM	1	0
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	R - WORD OF MOUTH	1	0
60131BR	Customer Account Executive I	FLC72 - Cape Coral FL	V - TV COMMERCIAL	1	0
			Total	114	16
60503BR	Warehouse and Converter Position	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	1	1
			Total	1	1
60838BR	Director of Technical Operations	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	10	1

FCC Sourcing Report

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FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews f Hires	
			Total	10	1
61554BR	Business Services Inside Sales Representative	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	4	2
			Total	4	2
61802BR	Communications Technician 1	FLN01 - Naples FL	I - CAREERBUILDER.COM	3	1
61802BR	Communications Technician 1	FLN01 - Naples FL	I - COMCAST.COM	35	6
61802BR	Communications Technician 1	FLN01 - Naples FL	INTERNAL CANDIDATE	2	2
61802BR	Communications Technician 1	FLN01 - Naples FL	M - COMCAST NOW HIRING SIGN	1	0
61802BR	Communications Technician 1	FLN01 - Naples FL	N - BONITA BANNER	1	1
61802BR	Communications Technician 1	FLN01 - Naples FL	N - NAPLES DAILY NEWS	13	1
61802BR	Communications Technician 1	FLN01 - Naples FL	O - CAREER DEVELOPMENT CENTER	5	0
61802BR	Communications Technician 1	FLN01 - Naples FL	I - MONSTER.COM	2	0
61802BR	Communications Technician 1	FLN01 - Naples FL	I - TVJOBS.COM	1	0
61802BR	Communications Technician 1	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	34	3
61802BR	Communications Technician 1	FLN01 - Naples FL	V - TV COMMERCIAL	2	0
			Total	99	14
61908BR	ATS Representative	FLN01 - Naples FL	INTERNAL CANDIDATE	6	1
			Total	6	1
62166BR	Technical Operations Manager	FLB02 - Bonita Springs FL	INTERNAL CANDIDATE	8	1
			Total	8	1
62405BR	Dir, Call Center	FLF02 - Ft Myers FL	I - COMCAST.COM	1	0
62405BR	Dir, Call Center	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	6	1
			Total	7	1
63092BR	Sales Account Executive - MyTV	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	1	1
			Total	1	1
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	C - SOUTHWEST FLORIDA COLLEGE	1	0
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - CAREERBUILDER.COM	10	4
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - COMCAST.COM	24	8
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - MONSTER.COM	1	0
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	N - FORT MYERS NEWS PRESS	7	4
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	O - CAREER DEVELOPMENT CENTER	2	0
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	22	4

FCC Sourcing Report

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FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews f Hires	
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	R - WORD OF MOUTH	5	0
63754BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - TVJOBS.COM	6	0
			Total	78	20
64053BR	Call Center Learning and Development Professional	FLF02 - Ft Myers FL	INTERNAL CANDIDATE	18	1
			Total	18	1
64447BR	Customer Account Coordinator	FLF70 - Ft Myers FL	I - COMCAST.COM	6	1
64447BR	Customer Account Coordinator	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	6	0
			Total	12	1
65650BR	Accounts Payable Coordinator	FLF70 - Ft Myers FL	I - COMCAST.COM	4	1
65650BR	Accounts Payable Coordinator	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	3	0
			Total	7	1
65841BR	Communications Technician 1	FLN01 - Naples FL	I - COMCAST.COM	1	1
			Total	1	1
67288BR	Communications Technician 1	FLN01 - Naples FL	I - COMCAST.COM	1	1
			Total	1	1
67289BR	Communications Technician 1	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	1	1
			Total	1	1
67290BR	Communications Technician 1	FLN01 - Naples FL	I - COMCAST.COM	1	1
			Total	1	1
67291BR	Communications Technician 1	FLN01 - Naples FL	I - COMCAST.COM	1	1
			Total	1	1
67292BR	Communications Technician 1	FLN01 - Naples FL	I - CAREERBUILDER.COM	5	0
67292BR	Communications Technician 1	FLN01 - Naples FL	I - COMCAST.COM	34	0
67292BR	Communications Technician 1	FLN01 - Naples FL	I - MONSTER.COM	1	0
67292BR	Communications Technician 1	FLN01 - Naples FL	INTERNAL CANDIDATE	5	0
67292BR	Communications Technician 1	FLN01 - Naples FL	N - NAPLES DAILY NEWS	7	0
67292BR	Communications Technician 1	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	20	1
67292BR	Communications Technician 1	FLN01 - Naples FL	I - TVJOBS.COM	1	0
67292BR	Communications Technician 1	FLN01 - Naples FL	O - CAREER SOURCE	2	0

FCC Sourcing Report

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FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews	f Hires
67292BR	Communications Technician 1	FLN01 - Naples FL	V - TV COMMERCIAL	3	0
			Total	78	1
67293BR	Communications Technician 1	FLN01 - Naples FL	I - CAREERBUILDER.COM	1	1
			Total	1	1
67295BR	Communications Technician 1	FLN01 - Naples FL	INTERNAL CANDIDATE	1	1
			Total	1	1
67296BR	Communications Technician 1	FLN01 - Naples FL	I - COMCAST.COM	1	1
			Total	1	1
67298BR	Communications Technician 1	FLN01 - Naples FL	INTERNAL CANDIDATE	1	1
			Total	1	1
67300BR	Communications Technician 1	FLN01 - Naples FL	INTERNAL CANDIDATE	1	1
			Total	1	1
67302BR	Communications Technician 1	FLN01 - Naples FL	R - EMPLOYEE REFERRAL	1	1
			Total	1	1
67964BR	Dispatcher	FLF14 - Fort Myers FL	I - COMCAST.COM	11	0
67964BR	Dispatcher	FLF14 - Fort Myers FL	INTERNAL CANDIDATE	6	1
67964BR	Dispatcher	FLF14 - Fort Myers FL	R - EMPLOYEE REFERRAL	3	0
			Total	20	1
69039BR	Dispatcher	FLF14 - Fort Myers FL	INTERNAL CANDIDATE	2	1
			Total	2	1
69040BR	Dispatcher	FLF14 - Fort Myers FL	INTERNAL CANDIDATE	1	1
			Total	1	1
69042BR	Dispatcher	FLF14 - Fort Myers FL	INTERNAL CANDIDATE	1	1
			Total	1	1
69053BR	Collections Rep 1	FLF70 - Ft Myers FL	I - COMCAST.COM	3	0
69053BR	Collections Rep 1	FLF70 - Ft Myers FL	INTERNAL CANDIDATE	1	0
69053BR	Collections Rep 1	FLF70 - Ft Myers FL	R - EMPLOYEE REFERRAL	1	1

FCC Sourcing Report

Date : 09/01/2007 - 08/31/2008

FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews f Hires	
			Total	5	1
70133BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - CAREERBUILDER.COM	1	1
			Total	1	1
70261BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - COMCAST.COM	1	1
			Total	1	1
70264BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - COMCAST.COM	34	1
70264BR	Customer Account Executive I	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	2	0
			Total	36	1
70265BR	Customer Account Executive I	FLF02 - Ft Myers FL	I-COMCAST.COM	1	1
			Total	1	1
70270BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - COMCAST.COM	1	1
			Total	1	1
70271BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - COMCAST.COM	1	1
			Total	1	1
70272BR	Customer Account Executive I	FLF02 - Ft Myers FL	I-COMCAST.COM	1	1
			Total	1	1
70273BR	Customer Account Executive I	FLF02 - Ft Myers FL	I-COMCAST.COM	1	1
			Total	1	1
70274BR	Customer Account Executive I	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	1	1
			Total	1	1
70275BR	Customer Account Executive I	FLF02 - Ft Myers FL	I-COMCAST.COM	1	1
			Total	1	1
70277BR	Customer Account Executive I	FLF02 - Ft Myers FL	R - EMPLOYEE REFERRAL	1	1
			Total	1	1
70278BR	Customer Account Executive I	FLF02 - Ft Myers FL	I-COMCAST.COM	1	1
			Total	1	1

FCC Sourcing Report

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FCC Unit # 11531

County & State: Lee County, Florida

Requisition#	Job Title	Working Location	Source	# of Interviews f Hires	
70280BR	Customer Account Executive I	FLF02 - Ft Myers FL	I-COMCAST.COM	1	1
			Total	1	1
70283BR	Customer Account Executive I	FLF02 - Ft Myers FL	I - COMCAST.COM	1	1
			Total	1	1
70285BR	Customer Account Executive I	FLF02 - Ft Myers FL	I-COMCAST.COM	1	1
			Total	1	1
70907BR	Outbound Collections Rep. 1	FLF70 - Ft Myers FL	I - COMCAST.COM	3	1
70907BR	Outbound Collections Rep. 1	FLF70 - Ft Myers FL	R - EMPLOYEE REFERRAL	1	0
			Total	4	1
70909BR	Outbound Collections Rep. 1	FLF70 - Ft Myers FL	I - COMCAST.COM	1	1
			Total	1	1
70910BR	Outbound Collections Rep. 1	FLF70 - Ft Myers FL	I - COMCAST.COM	1	1
			Total	1	1
			Grand Total	1287	294

FCC Sourcing Report - Contact List				
Date : 09/01/2007 - 08/31/2008				
FCC Unit # 11531				
County & State: Lee County, Florida				
Source Name	Contact Name	Contact Title	Address	Phone #
DIVERSITYINC.COM	Diversityinc.com	Diversityinc.com	Diversityinc.com	Diversityinc.com
HBCUconnect.com	HBCUconnect.com	HBCUconnect.com	HBCUconnect.com	HBCUconnect.com
iHispano.com	iHispano.com	iHispano.com	iHispano.com	iHispano.com
C - SW FLORIDA COLLEGE	Shannon McDonald	Career Development Center	1685 Medical Lane, Ft. Myers, FL 33919	1-877-493-5147
C- EDISON COMMUNITY COLLEGE (COLLIER CO)	Deborah Pratt	Student Services	Naples FL 34113	239-732-3703
I - CAREERBUILDER.COM	Lisa Cobb	Representative	www.careerbuilder.com	239-335-0211
I - COMCAST.COM	Comcast.com	Comcast Cable	1 Comcast Center, Philadelphia, PA 19103	215-655-1700
I - CRAIGSLIST.COM			www.craigslist.com	
I - MONSTER.COM			www.monster.com	
I-WorkSWFL.COM			www.workswfl.com	
I - TVJOBS.COM	Shiela	Jobspot Coordinator	3719 Central Ave, Ft. Myers, FL 33901	239-939-2020
INTERNAL CANDIDATE	TeamComcast.com	Comcast Cable	1501 Market St., Phil, PA 19102	215-655-1700
J - COMCAST OPEN HOUSE	Deborah Solomon	Director, Human Resources	12641 Corporate Links Dr, Fort Myers, FL 33913	239-793-9697
M - COMCAST VAN SIGN	Deborah Solomon	Director, Human Resources	12641 Corporate Links Dr, Fort Myers, FL 33913	239-793-9697
N - FORT MYERS NEWS PRESS	Cheryl Bernokeits	Representative	2442 Martin Luther King Jr. Blvd., Ft. Myers, FL 33901	239-335-0211
N - BONITA BANNER	Cheryl Bernokeits	Representative	2442 Martin Luther King Jr. Blvd., Ft. Myers, FL 33901	239-335-0211
N - NAPLES DAILY NEWS	Kristin Prestwood	Representative	1075 Central Ave., Naples, FL 34102	239-263-4713
N - DAILY BREEZE	Lori Weinberger	Representative	2510 DelPrado BL, Cape Coral, FL 33904	239-892-1142
O - CAREER DEVELOPMENT CENTER	Beth Barger	Business Services Manager	4150 Ford St Ext. Ft. Myers FL 33916	239-931-8200 Ext. 11194
O - CAREER SOURCE	Helen Kreller	Manager	215 N. Airport Rd.Suite 1, Naples FL 34104	239-434-5006 x116
O - WORKFORCE SERVICES	Edith Mayo	Representative	4150 Ford St Ext. Ft. Myers FL 33916	239-939-4949
O - GOODWILL INDUSTRIES EMPLOYMENT SERVICE	Wava Brickmann	Specialist	4940 Bayline Dr, N. FT Myers, FL 33903	239-995-2106
R - EMPLOYEE REFERRAL	TeamComcast.com	Comcast Cable	1 Comcast Center, Philadelphia, PA 19103	215-655-1700
R - WORD OF MOUTH				
S - JL WALKER VO TECH	Brenda Kerstetter	Representative	3702 Estey Ave, Naples, FL 34104	239-377-0900
V - TV COMMERCIAL	John Jacob	Manager, Programming	301 Tower Road, Naples, FL 34113	239-793-9681
V - WEATHER CHANNEL CRAWL	Robin Richards	Local Sales Manager	12641 Corporate Links Dr, Fort Myers, FL 33913	239-415-4717
The Outreach Sources above were utilized for the following Job Categories/Positions				
Accounts Payable Coordinator				
Accounts Receivable Rep				
ATS Representative				
Business Account Executive				
Business Services Inside Sales Representative				
Call Center Learning and Development Professional				
Check-In Rep				
Collections Rep 1				

FCC Sourcing Report - Contact List				
Date : 09/01/2007 - 08/31/2008				
FCC Unit # 11531				
County & State: Lee County, Florida				
Source Name	Contact Name	Contact Title	Address	Phone #
Communications Technician 1				
Customer Account Coordinator				
Customer Account Executive I				
Dir, Call Center				
Direct Sales Representative				
Director Marketing				
Director of Technical Operations				
Dispatch Manager				
Dispatcher				
DNCS Operator				
Human Resources Professional				
Human Resources/Payroll Representative				
Inside Sales Representative				
Kiosk Rep 1				
Master Control Operator 1				
Mgr Engineering Operations -Overnight				
Mgr Human Resources				
Mgr Information Technology				
Network Communication Technician 4				
Outbound Collections Rep. 1				
Payment Center/Lobby Rep 1				
Sales Account Executive - MyTV				
Technical Operations Manager				
Technical Operations Supervisor				
VP/General Mgr System - Southwest Florida				
Warehouse and Converter Position				
Workforce Mgmt Rep 1				
Workforce Router				

**COMCAST
FCC GENERAL RECRUITMENT SHEET
2008
September 1, 2007 to August 31, 2008
FCC UNIT #: 11531
County and State: Lee County, Florida**

APPLICABLE EVENT	SPONSOR	DATE	Personnel Involved/System	Narrative
Career Builder Job Fair Harborside Event Center	Fort Myers News Press	9/27/2007	Fort Myers, FI HR Team	General Recruiting and Information
2008 Career Expo, Naples Hilton	Naples Daily News	8/19/2008	Fort Myers, FI HR Team	General Recruiting and Information
Comcast Open House, Fort Myers Career Center	Comcast Cable & Fort Myers Career Expo	10/3/2007	Fort Myers HR Team & Technical Supervisors	Hosted Tech job fair
Comcast Open House, Fort Myers Career Center	Comcast Cable & Fort Myers Career Expo	11/1/2007	Fort Myers HR Team & Customer Service Supervisors	Hosted Customer Service job fair
Comcast Open House, Fort Myers Career Center	Comcast Cable & Fort Myers Career Expo	1/9/2008	Fort Myers HR Team & Customer Service Supervisors	Hosted Customer Service job fair

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APPLICABLE EVENT	SPONSOR	DATE	Personnel Involved/System	Narrative
Comcast Open House, Fort Myers Career Center	Comcast Cable & Fort Myers Career Expo	1/15/2008	Fort Myers HR Team, Customer Service & Warehouse Supervisors	Hosted Customer Service & Warehouse job fair
Career Education Expo	Lorezo Walker Vo-Tech Center	11/5/2007	Fort Myers HR Team	On site career expo.
CommTech Program	Comcast	Continual	Technical	The CommTech program is a self paced development program for technicians interested in learning new skills and growth potential within the technical field.
CommCare Program	Comcast	Continual	Customer Service	The CommCare program is a self paced development program designed for CAE's interested in growth potential within the Customer Service field.
TOLE (Technical Operations Leadership Experience)	Comcast	Continual	Leadership	This is a leadership development course targeted to the front line technical Supervisor along with Dispatch Supervisors. Designed to further leadership skills and an overall better understanding of technical metrics as they relate to Dispatch and Technical Supervisors

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CSLE (Customer Service Leadership Experience)	Comcast	Continual	Leadership	This is a leadership development course targeted to the front line call supervisor. Designed to further leadership skills and an overall understanding of customer service metrics as they relate to Call Center, Service Center, and Dispatch Supervisors.
Principals of Leadership	Comcast	Continual	Leadership	This is a leadership development course targeted to the front line call center, service center and dispatch supervisor. Designed to further leadership skills and a prerequisite to CSLE and TOLE.
CommTech	Comcast	Continual	Supervisors, Trainers	Program includes a self-directed learning & progression component based on advanced technologies.
CommCare	Comcast	Continual	Supervisors, Trainers	Program includes a self-directed learning & progression component based on advanced technologies.
Comcast University Learning and Development	Comcast	Continual	All Departments	It is our intention to provide you the most up to date information on Comcast's Leadership classes, Leadership programs and related information through various links that will assist you in improving your skills as a Leader at Comcast.

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APPLICABLE EVENT	SPONSOR	DATE	Personnel Involved/System	Narrative
Take Stock in Children	Comcast	7/8/2008	Employee Volunteers	The purpose of the event is to provide mentoring to students on a weekly basis