

## Parental Controls

Parental Controls allow you to keep your kids from seeing programs you don't want them to watch. You can block specific channels, titles or shows according to their ratings. You can also hide adult titles so they won't appear in the on-screen program guide. Another handy feature is the ability to prevent your children from purchasing On Demand programs or Pay-Per-View Events without your consent. After setting a personalized four-digit code, you can set Parental Controls either from the on-screen guide or while you are watching television.



## Set Parental Controls

1. Press the **Menu** button to display the Quick Menu and select the Lock **🔒** icon to access the Parental Controls Menu.
2. Setting locks for the first time, you will be prompted to create a Personal Identification Number (Locks PIN). This ensures your settings cannot be modified without your consent. Enter your four-digit Locks PIN.
3. Use the **▲▼◀▶** buttons on your remote to choose your selections, including blocking title, rating or channel and select **OK Select**. A Lock icon will appear next to the ratings you locked as well as the ratings that are more restrictive.



## Set Parental Controls Using the Program Information Screen

1. Highlight a show in TV Listings that you want to lock, press the **Info** button to access the Program Information screen and select the Lock **🔒** icon or press the Lock **🔒** button on your remote.
2. Enter your four-digit Locks PIN.
3. Select the Lock **🔒** icon to lock the program by title, channel or rating and press **OK Select** on your remote to confirm.



## Set Locks for Purchased Programs

A four-digit Purchase Personal Identification Number (Purchase PIN) can also be set to restrict unauthorized orders of On Demand programs and Pay-Per-View Events; this PIN is different from your Locks PIN.

1. Press the **Menu** button on your remote to bring up the Quick Menu and select the Menu **☰** icon.
2. Choose Setup, then select PINs Setup. Follow the on-screen instructions to set your Purchase PIN. Your Purchase PIN must be entered before any On Demand program or Pay-Per-View Event can be purchased.
3. If you forget your Purchase PIN or Locks PIN, call Comcast customer service at 1-888-COMCAST to reset either PIN. Once your PIN is reset, you can enter a new PIN.

## Additional Setup Options

- Master Locks — Select to obtain unrestricted access and the option to temporarily Bypass Locks or permanently Clear Locks.
- Service Locks — Select to block access to all On Demand programs.
- Hide Adult Titles — Replace titles with adult content with the words "Adult Programming."