

Explanation of Your Bill

- 1 “One-Stop Shop” Box:**

The first place to go to get important information like your account number, total amount due and payment due date.
- 2 Contact Us:**

Chat and e-mail support are available 24/7. Visit the Help & Support section of Comcast.com to learn more.
- 3 Monthly Statement Summary:**

Your payments and new charges. This section also includes your current balance due and your due date. Keep in mind that late payments are subject to late fees.
- 4 New Charges Summary:**

A breakdown of your new charges for the current billing period.
- 5 News From Comcast:**

Check this section each month for important information about your account and Comcast services.
- 6 Savings Information:**

If you’re taking advantage of our promotions or discounts, we’ll show you how much you’re saving.
- 7 Payment Coupon:**

Simply tear it off and mail it in with your check or money order. Better yet, manage your account online and sign up for automatic monthly payments with Comcast’s **Ecobill™** process.
- 8 Service Details:**

Details of all new charges for the current billing period. These charges are broken out according to your Comcast services.
- 9 Partial Month Charges & Credits:**

If you add, change or remove a service during your billing cycle, any partial month charges or credits are listed here, along with a brief description of what changed.
- 10 Taxes, Surcharges & Fees:**

A breakdown of all taxes, surcharges and fees that apply to your Comcast services.



1

Account Number	9999 11 222 0000002
Billing Date	05/19/08
Total Amount Due	\$149.04
Payment Due by	06/08/08
	Page 1 of 2

2

Contact us: @ www.comcast.com ☎ 1-800-COMCAST

Comcast Subscriber

For service at:
111 COMCAST ST
ANYTOWN, USA

5

News from Comcast



Thanks for choosing the Comcast Triple Play – Digital Cable, Comcast High-Speed Internet and Comcast Digital Voice® -three great products at one great price!

Parents: Do you know you have options to help determine which programming is appropriate for your family? Visit www.comcast.com/parentalcontrols/ to learn more about parental control features that are available as part of your Comcast cable service.

3

Monthly Statement Summary

Previous Balance	126.84
Payment – 05/06/08– thank you	-126.84
New Charges – see below	149.04

Total Amount Due	\$149.04
Payment Due by	06/08/08

4

New Charges Summary

Comcast Bundled Services	113.99
Additional Cable Television Services	11.95
Additional High-Speed Internet Services	3.00
Additional Comcast Digital Voice® Services	4.91
Partial Month Charges & Credits	9.25
<i>Effective 05/08/08, you made a change to your account. See the following pages for more details.</i>	
Taxes, Surcharges & Fees	5.94

Total New Charges	\$149.04
--------------------------	-----------------

6

You saved \$57.96 this month with your Comcast services!

7

Detach and enclose this coupon with your payment. Please write your account number on your check or money order. Do not send cash.



PO BOX 111, ANYTOWN USA

COMCAST SUBSCRIBER
111 COMCAST ST
ANYTOWN, USA

Account Number	9999 11 222 0000002
Payment Due by	06/08/08

Total Amount Due	\$149.04
-------------------------	-----------------

Amount Enclosed \$ _____

Make checks payable to Comcast

COMCAST
PO BOX 111
ANYTOWN, USA



Account Number	9999 11 222 0000002
Billing Date	05/19/08
Total Amount Due	\$149.04
Payment Due by	06/08/08
	Page 2 of 2

8 Service Details

Contact us: @ www.comcast.com ☎ 1-800-COMCAST

Comcast Bundled Services

Preferred Triple Play	06/01 - 06/30	113.99
Includes Digital Preferred with ON DEMAND, Performance High-Speed Internet and Digital Voice Unlimited		
Total Comcast Bundled Services		\$113.99

Additional Cable Television Services

DVR Service	06/01 - 06/30	11.95
Total Additional Cable Television Services		\$11.95

Additional High-Speed Internet Services

Internet/Voice Equipment	06/01 - 06/30	3.00
Total Additional High-Speed Internet Services		\$3.00

Additional Comcast Digital Voice® Services

For Telephone(s):	(123) 456-7891	
Universal Connectivity Charge - Recurring		1.42
Regulatory Recovery Fee - Recurring		3.49
The Regulatory Recovery Fee is not a tax or government-mandated charge. It defrays regulatory costs such as state universal services, relay services, 911 and state/local utility fees. View Voice Detail at www.comcast.com/viewbill.		
Total Additional Comcast Digital Voice Services		\$4.91

Lobby Locations:
 Anytown
 222 Comcast Street
 Anytown, USA
 Mon- Fri 9am - 6pm, Sat 11am - 4pm

Partial Month Charges & Credits

Because we had already billed you when you made the latest change(s) to your account, we have adjusted this statement. Listed in this section are credits and/or charges for the change(s) you requested.
 Effective 05/08/08, you added DVR Service at \$11.95 per month.

Adjustments for services added 05/08/08

DVR Service	05/08 - 05/31	9.25
24 days @ \$0.3855/day based on a monthly rate of \$11.95		
Total Partial Month Charges & Credits		\$9.25

Taxes, Surcharges & Fees

Cable Television		
Franchise Fee		3.38
PEG Access Fee		1.00
FCC Regulatory Fee		.06
Digital Voice		
911 Fees		1.50
Total Taxes, Surcharges & Fees		\$5.94

Your Franchise Authority is
 Community Services Director
 Anytown
 333 Comcast Street
 Anytown, USA

9

10