

Phone User Guide

M300 by Samsung®



pivot™

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Welcome to Pivot

Pivot from your cable provider and Sprint is committed to bringing you the best wireless technology available. With your Pivot service, you are ready to start enjoying the advantages of your cable provider's video, voice, email and Internet services over Sprint's all digital wireless Network.

This guide will familiarize you with our technology and your new phone through simple, easy-to-follow instructions. It's all right here – from making your first call to using the most advanced features of your phone.

Please see the *Getting Started with Pivot* guide that was packaged with your phone for detailed information about the advanced features of your Pivot service, including:

- Setting up and using your linked voicemail.
- Using mobile email.
- Using advanced calling features.
- Unlocking and activating your phone.
- Contacting your cable provider for assistance.

Welcome and thank you for choosing Pivot.

Introduction

This **Phone User Guide** introduces you to Pivot service and all the features of your new phone. It's divided into three sections:

- ◆ **Section 1: Using Your Phone**
- ◆ **Section 2: Pivot Service Features**
- ◆ **Section 3: Safety and Warranty Information**

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

WARNING

Please refer to the **Important Safety Information** section on page 188 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following list outlines your phone's menu structure. For more information about navigating through the menus, please see "Navigating Through Phone Menus" on page 20.

VOICE KIT

1: VOICE SERVICE

2: VOICE MEMO

1: Record

2: Review

MESSAGING

1: SEND MESSAGE

1: Text Message

2: Picture Mail

3: VoiceSMS

2: TEXT MESSAGE

1: Inbox

4: Send Text

2: Outbox

3: Drafts

3: PICTURE MAIL

1: Inbox

2: Send Picture

4: VOICE SMS

5: IM & EMAIL

6: VOICEMAIL

1: Call Voicemail

2: Clear Envelope

7: CHAT & DATING

8: SETTINGS

TOOLS

1: BLUETOOTH

2: TODAY

3: SCHEDULER

4: TASK LIST
5: COUNTDOWN
6: MEMO PAD
7: WORLD TIME
8: ALARM CLOCK
1: Alarm #1 2: Alarm #2 3: Alarm #3
9: CALCULATOR

PICTURES

1: CAMERA

Press **Options** (right softkey) for the following camera options.

1: Self Timer

2: Fun Tools

1: Fun Frames 2: Color Tones

3: Controls

1: Brightness 2: White Balance 3: Night Shot

4: Settings

1: Resolution 2: Quality 3: Shutter Sound
4: Auto Erase 5: View Mode

5: Review Pictures

2: MY PICTURES

1: In Camera 2: Saved to Phone

3: ONLINE ALBUMS

4: ORDER PRINTS

5: SETTINGS AND INFO

1: Account Info 2: Auto Erase 3: View Mode

CALL HISTORY

1: OUTGOING CALLS

2: INCOMING CALLS

3: MISSED CALLS

4: RECENT CALLS

WEB

SETTINGS

1: DISPLAY

1: Screen Saver

1: Main LCD 2: External LCD

2: Menu Style

1: Grid style 1 2: Grid style 2 3: List style

3: Incoming Call

1: With Caller ID 2: No Caller ID

4: Dialing Font

1: Color 2: Size

5: Greeting

6: Backlight (Main Display)

1: Main Display 2: Keypad 3: Pwr Save Mode
4: Brightness 5: Sub Contrast

7: Text Entry

1: Auto Capital 2: Personal Dic. 3: Used Word Dic.
4: Display Candidate 5: Prediction Start 6: Dual Language
7: Insert Space 8: Info

2: SOUNDS

1: Ringer Type

1: Voice Calls 2: Messages 3: Schedule
4: Roam Ringer

2: Volume

1: Ringer 2: Speakerphone 3: Text Message
4: Picture Mail 5: Voicemail 6: Alarms
7: App.Volume

3: Alerts

1: Minute Beep 2: Service 3: Connect
4: Sig. Fade Tone 5: Power On/Off

4: Key Tone		
1: Tone Type	2: Tone Level	3: Tone Length
3: BLUETOOTH		
1: Enable		
2: Visibility		
3: Device Name		
4: Device Info		
5: Trusted Devices		
4: DATA		
1: On Data		
2: Net Guard		
3: Update Data Profile		
5: WIRELESS BACKUP		
(Before subscribing)		
1: Subscribe (Yes/No)	2: Learn More	
(After subscribing)		
1: Alert (On/Off)	2: View Status	3: Troubleshoot
4: Learn More	5: Unsubscribe	
6: VOICE SERVICE		
1: Digit Dialing		
2: Sensitivity		
3: Choice Lists		
4: Sound		
5: Voice Launch		
6: About		
7: SECURITY		
1: Lock Phone		
2: Lock Service		
1: Voice	2: Data	3: Camera
3: Change Lock		
4: Special #		
5: Erase		
1: Erase Contacts	2: Erase My Contents	3: Erase Voice Memo
4: Erase Pictures	5: Erase Messages	

6: Default Settings
7: Reset Phone
8: Reset Picture Account
9: Reset Browser
8: ROAMING
1: Set Mode
2: Call Guard
3: Data Roam Guard
9: LAUNCH PAD
1: Up Key 2: Down Key 3: Left Key 4: Right Key
0: OTHERS
1: Call Setup
1: Abbrev. Dial 2: Contact Match 3: Restriction 4: Call Answer 5: Auto Answer (CarKit/Headset)
2: Language
1: English 2: Español
3: Airplane Mode
4: Location
5: Key Guard
6: Audio Routing
7: TTY Mode
8: Update Phone SW
*: PHONE INFO
1: Phone Number 2: Icon Glossary 3: Version 4: Advanced

MY CONTENT

1: GAMES

- 1: Get New Games 2: My Content Manager Games

2: RINGERS

- 1: Get New Ringers 2: My Content Manager Ringers

3: SCREEN SAVERS

1: Get New Screen Saver 2: My Content Manager Screen Saver

4: APPLICATIONS

1: Get New Applications 2: My Content Manager Applications

5: MESSAGING

1: Get New Messaging 2: My Content Manager Messaging

CONTACTS

1: FIND

2: ADD NEW ENTRY

3: SPEED DIAL #S

4: GROUP

5: MY NAME CARD

6: WIRELESS BACKUP

(Before subscribing)

1: Subscribe (Yes/No) 2: Learn More

(After subscribing)

1: Alert (On/Off) 2: View Status 3: Troubleshoot
4: Learn More 5: Unsubscribe

7: SERVICES

1: Account Info 2: Customer Service 3: Dir Assist
4: Sprint Operator 5: Sprint Voice Command

IN USE MENU

PRESS OPTIONS (RIGHT SOFTKEY) TO DISPLAY THE FOLLOWING OPTIONS:

1: Key Mute 2: Turn Speaker On 3: Set Whisper
4: Call History 5: Contacts 6: 3-Way Call
7: Messaging 8: Voice Memo 9: Tools
0: Phone Info

Section 1

Using Your Phone

Phone Basics

In This Section

- ◆ Your Phone
 - ◆ Viewing the Display Screen
 - ◆ Features of Your Phone
 - ◆ Turning Your Phone On and Off
 - ◆ Using Your Phone's Battery and Charger
 - ◆ Navigating Through Phone Menus
 - ◆ Displaying Your Phone Number
 - ◆ Making and Answering Calls
 - ◆ Entering Text
-

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Your Phone



Key Functions

1. **Speaker** allows you to hear the other caller and the different ring tones or sounds offered by your phone.
2. **Signal Strength Indicator** represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
3. **Display Screen** displays all the information needed to operate your phone, such as the call status, the contacts, the date and time, and the signal and battery strength.
4. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode.
 - Press **Up** to access **Missed Alerts**.
 - Press **Down** to access **My Content**.
 - Press **Left** to launch **Send Message**.
 - Press **Right** to launch **Web**.
(Keys can be reassigned to create customized shortcuts.)
5. **Left Softkey** allows you to select softkey actions or menu items corresponding to the bottom left line on the display screen.
6. **Menu/OK Key** allows you to access the menu screen. It also allows you to accept choices offered when navigating through a menu.
7. **TALK Key** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
8. **Voicemail Key** allows you to quickly access your voicemail. Press and hold this key for two seconds to automatically dial your voicemail's phone number.

9. **BACK (Clear) Key** deletes characters from the display while in text entry mode. When in a menu, press the BACK key to return to the previous menu. This key also allows you to return to the previous screen in a data session.
10. **Shift/Asterisk Key** enters the asterisk [*] character for calling features. In the text entry mode, press this key to change the capitalization mode.
11. **Microphone** allows other callers to hear you clearly when you are speaking to them.
12. **Plus Code Dialing Key** automatically dials the international access code for the country in which you are located (for instance, 011 for international calls placed from the United States).
13. **Space/Pound Key** enters the pound [#] character for calling features. In the text entry mode, press this key to enter a space.
14. **Numeric Keypad** allows you to enter numbers, letters, and characters.
15. **END (Power) Key** ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and then cancels your input. When you receive an incoming call, press this key to enter silent mode and mute the ringer.
16. **Right Softkey** allows you to select softkey actions or menu items corresponding to the bottom right line on the display screen. It also provides quick access to your phone contacts list.












17. **Battery Strength Indicator** represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is completely discharged or empty.
18. **Camera** allows you take a picture of whatever is in front of the phone's line of sight.
19. **Volume Key** allows you to adjust the ringer volume in standby mode (with the phone open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
20. **External LCD** displays the time in either a digital or analog clock format.
21. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations.
22. **Camera Key** allows you to take pictures when in camera mode.
23. **Power/Accessory Interface Connector** allows you to connect a power cable and optional accessories such as a USB cable or a hands-free headset for convenient, hands-free conversations.



















Viewing the Display Screen















Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Tip:

To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.

-  Indicates that your data connection is active.
-  Indicates that you are sending information.
-  Indicates that you are receiving information.
-  Indicates that your data connection is dormant or inactive.
-  Indicates that position location is active.
-  Indicates that position location is inactive.
-  Indicates that your phone is in Web security mode.
-  Indicates that your phone is in a roaming area.
-  Indicates that you have voicemail, text, numeric pages, or Wireless Application Protocol (WAP) messages waiting. Press the **TALK** key briefly to see a list of pending messages or press and hold to dial your voicemail box.
-  Indicates that there is an unread message in your Inbox.
-  Indicates that the text message has been read.

-  Indicates that there is an unread urgent message in your Inbox.
-  Indicates that you have read the urgent message.
-  Indicates that there is an unread URL message.
-  Indicates that you have read the URL message.
-  Indicates that there is an unread urgent URL message.
-  Indicates that you have read the urgent URL message.
-  Indicates that the message was sent.
-  Indicates that the message failed to be sent.
-  Indicates that you have a message pending.
-  Indicates that your message has been delivered.
-  Indicates that the message is a draft.
-  Indicates that there is an unread Text VoiceSMS message in your Inbox.
-  Indicates that the Text VoiceSMS message has been read.
-  Indicates that there is a new SMS Voice message in your Inbox.
-  Indicates that you have listened to the SMS Voice message.
-  Indicates that your message is locked.
-  Indicates that your phone is in vibrate all mode.
-  Indicates that the TTY option is on.

-  Indicates that your phone has a ringer volume set and the vibrate option is checked.
-  Indicates that the ringer is set at a level between 1 - 8 or that 1-Beep is selected.
-  Indicates that your phone's ringer is turned off and the vibrate option is enabled.
-  Indicates that your ringer is turned off and the vibrate option is not enabled.
-  Indicates that an alarm is set on your phone.
-  Indicates your phone is in use and a call is in progress.
-  Indicates that your phone cannot find a signal.
-  Displays your current signal strength. The more lines you have, the stronger your signal.
-  Indicates your current battery charge strength. (Icon shown fully charged in idle mode.)
-  Indicates your current battery charge strength. (Icon shown fully discharged in idle mode.)
-  Indicates that the camera is enabled.
-  Indicates that the self-timer function is enabled. With the self-timer enabled, a set amount of time is required prior to taking a picture.
-  Indicates that the brightness has been set manually.
-  Indicates that the white balance setting automatically adjusts for the conditions.



Indicates that the white balance has been set to Sunny. This is used for taking pictures or movies outdoors on bright sunny days.



Indicates that the white balance has been set to Cloudy. This is used for taking pictures or movies outdoors under cloudy conditions.



Indicates that the white balance has been set to Tungsten. This is used for taking pictures or movies indoors under normal lighting conditions.



Indicates that the white balance has been set to Fluorescent. This is used for taking pictures or movies indoors under fluorescent lighting conditions.



Indicates that the white balance has been set to Manual. This is used for taking pictures indoors or outdoors using your own custom settings.



Indicates that a picture has been assigned a function. An example may be Picture ID, Screen Saver, or Incoming Call.



Indicates that a picture has been saved to your phone.



Indicates that a picture has been uploaded to an online album or folder.



Indicates that a picture has been downloaded from an online album or folder.



Indicates that Bluetooth technology is active and enabled.



Indicates that Bluetooth device is connected.



Indicates that Wireless Backup is in progress.

Features of Your Phone

Congratulations on the purchase of your phone. The M300 by Samsung is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Dual band/tri-mode capability allows you to make and receive calls while on the Sprint National Network and to roam on other analog and 1900 and 800 MHz digital networks where Sprint has implemented roaming agreements (page 78).
- Pivot Multimedia Services allow you to connect to the Mobile Web anywhere on the network (page 164).
- SMS Text Messaging (page 156), SMS Voice Messaging (page 159), and Instant Messaging (page 171) provide quick and convenient messaging capabilities.
- Sprint Voice Command lets you dial phone numbers by speaking someone's name or the digits of a phone number (page 182).
- Games, ringers, screen savers, and other applications can be downloaded to make your phone as unique as you are (page 173). Additional charges may apply.
- The Contacts list can store a total of 299 phone numbers, with each contacts entry containing a maximum of five phone numbers (page 90).
- The built-in Scheduler offers several personal information management features to help you manage your busy lifestyle (page 102).

- Your phone is equipped with a Location feature for use in connection with location-based services (page 55).
- T9 Text Input lets you quickly type messages with one keypress per letter (page 36).
- Speed dial lets you dial phone numbers with one or two keypresses (page 34).

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

- ▶ Press and release the **END** key.

Once your phone is on, it may display a “Looking for Service” screen, which indicates your phone is searching for a signal. When your phone does find a signal, it automatically enters standby mode – the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for service by pressing any key (when your phone is turned on).

Note:

The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

- ▶ Press and hold the **END** key for two seconds until you see the powering-down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

WARNING

Use only Sprint-approved or manufacturer-approved batteries and chargers with your phone. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint- or manufacturer-approved batteries and accessories can be found at Sprint Stores or through your phone's manufacturer, or contact your cable provider for more information.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 3.2 hours of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

Note:

Long backlight settings, searching for service, vibrate mode, Bluetooth, and browser use will affect the battery's talk and standby times.

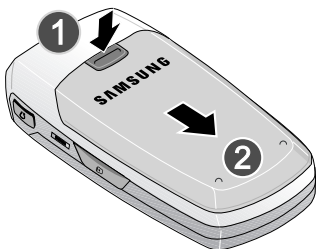
Tip:

Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

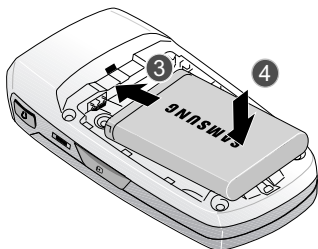
Installing the Battery

To install the Li-Ion battery:

1. Pressing down on the release (1), remove the battery cover (located on the back of the phone) by sliding it in the direction of the arrow (2).



2. Carefully lift the battery cover away from the phone.
3. Slide the battery into the compartment so that the tabs on the end align with the slots at the bottom of the phone, making sure to line up the gold contacts (3).



4. Gently press down on the battery until it snaps into place (4).

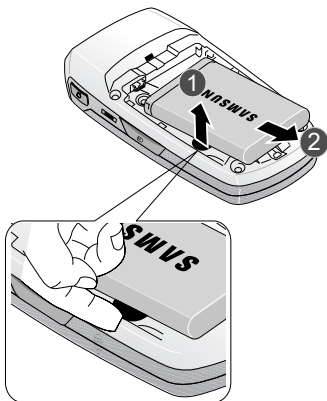
5. Replace the cover by lining up the tabs and sliding the cover up until it snaps into place (5).



Removing the Battery

To remove the Li-Ion battery:

1. Follow steps 1 and 2 from “Installing the Battery” on page 15.
2. Grip the battery from the side (1) and lift it up and out (2).



Caution!


Be careful not to damage the contact pins during this process.

Charging the Battery

Your phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Tip:

It is recommended that you completely charge your battery before first using your phone. This guarantees you begin using your phone with a fully charged battery.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically shuts off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon () blinks and the phone sounds a warning tone.

Always use a Sprint-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

WARNING

Using the wrong battery charger could cause damage to your phone and void the warranty.

Using the Phone Charger

To use the phone charger provided with your phone:

- ▶ Plug the round end of the AC adapter into the phone's power interface connector and the other end into an electrical outlet.
 - A **charging icon** located in the top right corner of the outside LCD lets you know the battery is charging.
 - An **onscreen indicator** lets you know that the battery is charged.

Note: It takes about three hours to fully recharge a completely rundown (discharged) battery.



UL Certified Phone Charger

The phone charger for this phone has met UL 1310 safety requirements. Please adhere to the following safety instructions per UL guidelines.

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE.

IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS.

DANGER - TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, CAREFULLY FOLLOW THESE INSTRUCTIONS. FOR CONNECTION TO A SUPPLY NOT IN THE U.S.A., USE AN ATTACHMENT PLUG ADAPTOR OF THE PROPER CONFIGURATION FOR THE POWER OUTLET. THIS POWER UNIT IS INTENDED TO BE CORRECTLY ORIENTED IN A VERTICAL OR HORIZONTAL OR FLOOR MOUNT POSITION.



Navigating Through Phone Menus

The navigation key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.






To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

Selecting Menu Items

As you navigate through the menu using the navigation key () , menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing  .

For example, if you want to view your last incoming call:

1. Press **Menu** () to access the main menu.
2. Select **Call History** by pressing  or by highlighting it and pressing  .
3. Select **Incoming Calls** by pressing  or by highlighting it and pressing  . (If you have received any calls, they are displayed on the screen.)

Note:

For the purposes of this guide, the above steps condense into "Select **Menu > Call History > Incoming Calls**."

Note: To select Menu, press the **Menu/OK** key. To select menu options (such as **Settings** on the previous page), highlight the option and press **Menu/OK**. (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

Backing Up Within a Menu

To go to the previous menu:

- ▶ Press **BACK**.

To return to standby mode:

- ▶ Press **END**.

Displaying Your Phone Number

Just in case you forget your phone number, your phone can remind you.

To display your phone number:

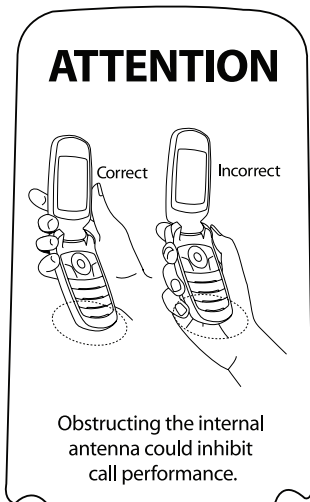
- ▶ Select **Menu > Settings > Phone Info > Phone Number**. (Your phone number and other information about your phone and account will be displayed.)



Making and Answering Calls

Holding Your Phone


Since the antenna has been integrated into the design of the phone, it is important not to block the reception path accidentally to ensure the strongest signal possible is achieved. The orbital internal antenna is located near the base of your phone next to the microphone.



Making Calls

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number, press **TALK**, and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number from standby mode.
(If you make a mistake while dialing, press **BACK** to erase one digit at a time. Press and hold **BACK** to erase the entire number.)
3. Press **TALK**. (To make a call when you are roaming and Call Guard is enabled, press  and then **TALK**. See "Using Call Guard" on page 82.)
4. Press **END** or close the phone when you are finished.

Tip: To redial your previous call, press **TALK** twice.

You can also place calls from your phone by using the Contacts menu (page 92), Sprint Voice Command (page 182), speed dialing numbers from your Contacts (page 33), using Voice Dial (page 112), and using your Call History listings (page 87).

Dialing Options

When you enter numbers in standby mode, select **Options** (right softkey) to see the following dialing options.

To initiate an option, press the corresponding softkey button.

- (1) **Dial** dials the number or digits displayed.
- (2) **Send Msg** allows you to send text messages, picture messages, or SMS Voice messages, with attachments to the number being dialed.
- (3) **Save** Enter a seven- or ten-digit number (phone number and area code) and select **Options** (right softkey) > **Save** to save the phone number in your Contacts. (See “Saving a Phone Number” on page 30.)
- (4) **Find** Enter a digit or string of digits and select **Options** (right softkey) > **Find** to display Contacts entries that contain the entered numbers. (See “Finding a Phone Number” on page 31.)
- (5) **Hard Pause** allows you to enter a hard pause (the phone waits for user input). To continue dialing, you must press a key. (See “Dialing and Saving Phone Numbers With Pauses” on page 31.)
- (6) **2sec Pause** allows you to enter a two-second pause. The phone will pause, then continue dialing without any additional keys being pressed. (See “Dialing and Saving Phone Numbers With Pauses” on page 31.)

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press **TALK** to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 66 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings and/or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

If Call Answer is set to **Talk Key**, the following options are also displayed. To select an option, press the corresponding softkey button.

- **Answer** to answer the call.
- **Ignore** to send the call to your voicemail box.

Tip:

To quiet the ringer, press the **BACK, END**, or volume key.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Sprint National Network. Please see Section 1D: Controlling Your Roaming Experience on page 78 for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

- ▶ Select **Answer** to answer the call. (See “Using Call Guard” on page 82 for additional information.)

Note: When your phone is off, incoming calls go directly to voicemail.

Ending a Call


To disconnect a call when you are finished:

- ▶ Close the phone or press **END**.

Missed Call Notification


When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:




- ▶ Select the entry and press . (To dial the phone number, press **TALK**.)




To display a **Missed Call** entry from standby mode:

1. Select **Menu > Call History > Missed Calls**.
2. Highlight the entry you wish to view and press .

Calling Emergency Numbers

You can place calls to 911 (dial    and press **TALK**), even if your phone is locked or your account is restricted.



Note: When you place an emergency call, your phone automatically enters Emergency mode.

During an emergency call, select **Options** (right softkey) to display your options. To select an option, highlight it using the navigation key and press .


- **Unlock Phone** to unlock your phone (appears only if the phone is locked).
- **To close the pop-up menu** (appears only if the phone is unlocked), press **BACK**.

Tip: Select **Options** (right softkey) > **Phone Info & Phone Number** to display your phone number during an emergency call.

To exit Emergency mode:

1. Press **END** to end a 911 call.
2. Press   until Emergency mode is exited.

In-Call Options

Selecting **Options** (right softkey) during a call displays a list of features you may use during the course of a call. To select an option, press the corresponding keypad number or highlight the option and press . The following options are available through the Options menu:

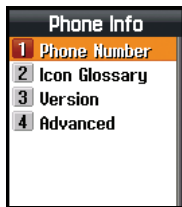
WARNING


Due to higher volume levels, do not place the phone near your ear during monitor use.


- (1) **Key Mute/Unmute** allows you to mute the microphone on your phone so the caller is unable to hear any sound.
- (2) **Turn Speaker On** enables the speakerphone feature.
- (3) **Set Whisper** increases the microphone to its maximum level. During a call turn on Set Whisper when speaking softly or when the caller cannot hear your voice clearly. This mode is useful in meetings or public places.
- (4) **Call History** checks your call log for Outgoing, Incoming, Missed, and Recent calls. You can also erase the logs from this menu.
- (5) **Contacts** accesses the Contacts menu.
- (6) **3-Way Call** allows you to talk to two different people at the same time. (For more information, see “Making a Three-Way Call” on page 161.)
- (7) **Messaging** accesses the Messaging menu options.
- (8) **Voice Memo** allows you to record incoming audio from your conversation. (For more information, see “Managing Voice Memos” on page 118.)
- (9) **Tools** accesses the Tools menu options.

(0) **Phone Info** displays the following menu options:


- (1) Phone Number
- (2) Icon Glossary
- (3) Version
- (4) Advanced



During a call, the left softkey button () functions as the **Mute** button.

1. Press it to Mute the phone's microphone for privacy. While muted, the Mute icon () is displayed on the upper-left of the main display screen.
2. Press it again to **Unmute** the phone.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. The right softkey () displays the **Next > Save** option. Select this option if you wish to add the new number to your Contacts (see below).

After you are done making a call to or receiving a call from a phone number that is already in your Contacts, the entry name, phone number, and the duration of the call are displayed.

- ▶ Select **Next** (right softkey) to select either:
 - **Call Again:** to redial the last received phone number.
 - **Send Message:** to send the contact a message.
 - **Save:** to add the new number to your Contacts list.

Note:



The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

The Contacts list can store a maximum of 299 phone numbers in total, with each contact entry containing a maximum of 5 phone numbers. Each entry's name can contain up to 20 characters.

Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 1F: Using Contacts on page 90.)



To save a number from standby mode:

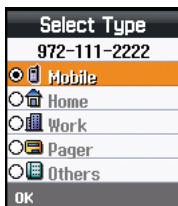
1. Enter a phone number and press .
2. Select **New Entry** or **Existing Entry** and press .

Note:

The **New Entry** screen is not displayed for the first entry saved in the Contacts. Skip to step 3 if you are entering the first number in the Contacts.

If **Existing Entry** was selected, press **OK** to launch the **Find** screen. Locate the desired contact and add the number to the selected entry.


3. Use your navigation key to select a label (**Mobile**, **Home**, **Work**, **Pager**, or **Others**) and press .
4. Enter a name for the entry using the numeric keys. Type in the first character and then press the right softkey to select the desired entry method **T9(English)**, **Alpha**, **Symbol**, or **Number**. (See "Entering Text" on page 35.)
5. When you have finished entering the name, press  to return to the Contacts entry.
6. Select **Done** (left softkey) to save the entry. You are then notified if the number was successfully added.



Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

To find a phone number:

1. While in standby mode, enter three or more of the last digits of the phone number. (The more numbers you enter, the more specific the search becomes.)
2. Select **Options** (right softkey) > **Find**. (All Contacts entries matching the entered numbers will be displayed.)
3. To display the Contacts entry that contains the phone number you entered, highlight the entry and press . To dial the number, press **TALK**.

Dialing and Saving Phone Numbers With Pauses

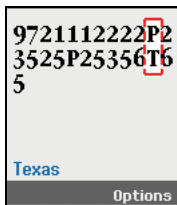
You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing.

Tip:

Creating a saved series of numbers with pauses is very useful when entering data into an automated system. For example, if accessing your bank information requires dialing a toll-free number, followed by an account number and then your PIN, you could place a two-second pause after each group of numbers to ensure that they would be read correctly.


There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers in your Contacts entry only after you press the left softkey. This is indicated with a **P** within the number sequence.
- **2-sec Pause** automatically sends the next set of numbers after two seconds. This is indicated with a **T** within the number sequence.



Note: You can have multiple pauses in a phone number and combine both two-second and hard pauses.

To save phone numbers with pauses:


1. Enter the phone number.
2. Select **Options** (right softkey) and select either **Hard Pause** or **2sec Pause**.
3. Enter additional numbers.
4. Press .
 - or –
 - Select **Options** (right softkey) > **Save** to save the number in your Contacts.

Note: When dialing a number with a hard pause, press **TALK** to send the next set of numbers.

Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls placed from the United States).

To make a call using Plus Code Dialing:


1. Press and hold  until a “+” appears on your phone display.
2. Dial the country code and phone number you’re calling and press **TALK**. (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

Dialing From the Contacts List

To dial directly from a Contacts entry:

1. Select **Menu > Contacts > Find**.

Shortcut: Select **Contacts** (right softkey) to list entries.

2. Highlight the entry you want to call and press **TALK**.
– or –
To dial another number from the entry, highlight the name and press , and then highlight the number you wish to call and press **TALK**.

Using Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial speed dial entries using one keypress for locations 2–9 or two keypresses for locations 10–99.

To use One-Touch Dialing for speed dial locations 2-9:

- ▶ Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows the name and number of the speed dial.

To use Two-Touch Dialing for speed dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows the name and number of the speed dial.

Note:

Speed dialing is not available when you are roaming. When you are roaming off the Sprint National Network, you must always dial using 11 digits (1 + area code + number).

Entering Text

Selecting a Character Input Mode

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Email and SMS Text Messaging).

Tip:

If the character modes do not appear after pressing the right softkey, try entering a single character in the entry field and then pressing the right softkey again.

To change the character input mode:

1. When you display a screen where you can enter text, press **Options** (right softkey) to change the character input mode.
2. Select one of the following options:
 - **T9(English)** to enter text using a predictive text entering system that reduces the number of keys that need to be pressed while entering a word (see page 36). This mode allows you to enter words with only one keystroke per letter.
 - **Alpha** to cycle through the alpha characters associated with the letters on the keypad (see page 38).
 - **Symbol** to enter symbols such as punctuation marks (see page 40).
 - **Number** to enter numbers by pressing the numbers on the keypad (see page 40).
 - **Preset Msg** to enter preprogrammed messages (see page 40).

- **Recent Msg** to enter a message from a list of previous messages.
- **Emoticons** to enter “emoticons” (see page 40).
- **Text Options** to configure text features such as Auto-Capital, Used Word Dic., Display Cand., Prediction Start, Dual Language, and Insert-Space (see page 42).

Tip:

When entering text, press the * (Shift) key to change letter capitalization (**abc > Abc > ABC**) used on the current character.

Entering Characters Using T9 Text Input

T9 Text Input lets you enter text into your phone by allowing you to key in any character using single keystrokes. (To select the **T9(English)** mode when entering text, see “Selecting a Character Input Mode” on page 35.)

T9 Text Input analyzes the letters you enter using an intuitive built-in word database and creates a suitable word. (The word may change as you type.)

To enter a word using T9(English) Text Input:

1. Select the **T9(English)** character input mode. (See “Selecting a Character Input Mode” on page 35.)

Tip:

When entering text in this mode, press the * (Shift) key to change letter capitalization (**T9word > T9Word > T9WORD**) used on the current word.

- Press the corresponding keys once per letter to enter a word. As an example, to enter the word “Bill”:
 - Press until the text input mode has cycled to **T9Word**. This keeps the word with only an initial uppercase.
 - Press . (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to delete an entire entry.)

Tip:

Text prediction begins providing a list of possible choices if both the **Text Options > Display Candidate** feature is enabled, and three or more characters are entered.

Note:

Since the T9 prediction listing starts at three letters, when working with two letters, use the (0) key to begin cycling through possible two-letter choices. If, as an example, you type the word **Go** (keys 4 and 6), T9 prediction might provide the word **In**, but by pressing the (0) key you can cycle through to the next possible word choice, which is **Go**.

- To accept a word and insert a space, press

If the word you want is not displayed after you have entered all the letters, press to scroll through additional word selections.

Entering Characters Using Alpha Mode

To enter characters using Alpha Mode (multi-tap key entry):

1. Select the **Alpha** mode. (See “Selecting a Character Input Mode” on page 35.)

Tip:













When entering text in this mode, press the * (Shift) key to change letter capitalization (**abc > Abc > ABC**) used on the current character.

2. Press the corresponding keys repeatedly until the desired letter is displayed. For example, to enter the word “Bill,” press **2 ABC** twice, **4 GHI** three times, **5 JKL** three times, and **5 JKL** three times again. (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to delete an entire entry.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order (lowercase characters shown in parentheses):

Note: Accented characters are available only if the Dual Language text option is set to Spanish.


 . , @ 1 ? ! * # /	 P Q R S 7 (p q r s 7)
 A B C 2 Á Ã Ç (a b c 2 á ã ç)	 T U V 8 Ú Ü (t u v 8 ú ü)
 D E F 3 É (d e f 3 é)	 W X Y Z 9 (w x y z 9)
 G H I 4 Í (g h i 4 í)	 Shift (Toggles the case)
 J K L 5 (j k l 5)	 0
 M N O 6 Ó Ñ (m n o 6 ó ñ)	 Space

Tip: When entering the same letter twice or a different letter on the same key, wait a few seconds for the cursor to move to the right automatically, and then select the next letter.


Entering Characters In Dual Language

By enabling the Dual Language text option, you can use the keys for both English and Spanish text entry. If the **Display Candidate** and **Prediction Start** text options are enabled, the available word choices presented are from both language sets (English/Spanish).

To enter characters in dual language mode:

1. When you display a screen where you can enter text, press the **Options** (right softkey) > **Text Options** > **Dual Language**.
2. Select **Spanish** and press . (See “Setting Text Options” on page 42.)

To disable dual language mode:

1. When you display a screen where you can enter text, press the **Options** (right softkey) > **Text Options** > **Dual Language**.
2. Select **None** and press .

Entering Numbers, Symbols, Emoticons, Preset Messages, and Recent Messages

To enter numbers:

- ▶ Select the **Number** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 35.)


To enter symbols:

- ▶ Select the **Symbol** mode. (See “Selecting a Character Input Mode” on page 35.) To enter a symbol, press the appropriate key indicated on the display.

To enter emoticons (“smileys”):

- ▶ Select the **Emoticons** mode and press the appropriate key. (See “Selecting a Character Input Mode” on page 35.)


To enter preset messages:

1. Select the **Preset Msg** mode. (See “Selecting a Character Input Mode” on page 35.)
2. Scroll to the desired preset message and press .

Note:

Preset messages make composing text messages even easier by allowing you to select from a list of preset messages, such as “Meet me at,” “Let’s get lunch,” or a customized preset message of your own. (For more information on preset messages, please see “**Managing Preset Messages**” on page 57.)

To enter recent messages:

1. Select the **Recent Msg** mode. (See “Selecting a Character Input Mode” on page 35.)
2. Scroll to the desired message and press .

Setting Text Options

The Text Options menu allows you to specify more automated features during the text entry process. These options can help streamline the text entry process by correcting for capitalization, spelling, spacing, and completing the most commonly entered words for you.

To specify text options:

1. Select the **Text Options** mode and then use your navigation key to scroll down the list and activate the desired text entry options:
 - **Auto-Capital** allows you to turn on or off the capitalization of the next character after a full stop punctuation is followed by a space.
 - **Used Word Dic.** allows you to use the entire static database (included) plus learn and promote new frequently used words.
 - **Display Cand.** allows the phone to display predicted words, either one at a time or as a list.
 - **Prediction Start** allows you to configure the phone to display possible word candidates after a preset number of characters have been entered. You can choose the feature to begin after the 3rd, 4th, or 5th letters.
 - **Dual Language** allows you to select word candidates to display in English only (**None**) or in English and Spanish (**Spanish**).
 - **Insert-Space** allows you to turn on or off the ability to insert a space automatically after a word is selected from the candidate list.
2. When you have completed making your changes to these options, select **Close** (right softkey) to go back to the previous screen.

Controlling Your Phone's Settings

In This Section

- ◆ Display Settings
 - ◆ Sound Settings
 - ◆ Location Settings
 - ◆ Messaging Settings
 - ◆ Airplane Mode
 - ◆ TTY Use With Pivot Service
 - ◆ Updating Phone Software
 - ◆ Phone Setup Options
 - ◆ Call Setup Options
-


Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

Display Settings

Changing the Text Greeting

The text greeting can be up to 14 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting, or you may enter your own custom greeting.


To display or change your greeting:

1. Select **Menu > Settings > Display > Greeting > Custom**.
2. Enter a custom greeting by using your keypad and press . (See "Entering Text" on page 35.) (To erase the existing greeting one character at a time, press **BACK**. To erase the entire greeting, press and hold **BACK**.)

Changing the Brightness

You can adjust your screen's brightness to suit your surroundings.


To adjust the display's contrast:

1. Select **Menu > Settings > Display > Backlight > Brightness**.
2. Press your navigation key left or right to select **Lowest**, **Low**, **Med**, **High**, or **Highest**, and press .


Changing the Backlight Time Length

The backlight setting lets you select how long the main display screen and keypad are backlit after any keypress.

To change the main display setting:


1. Select **Menu > Settings > Display > Backlight > Main Display**.
2. Select **Always on, 30 seconds, 15 seconds, 8 seconds, or Dim Only**, and press .

To change the keypad setting:


1. Select **Menu > Settings > Display > Backlight > Keypad**.
2. Select **Always on, 30 seconds, 15 seconds, 8 seconds, or Off**, and press .

Note: Long backlight settings affect the battery's talk and standby times.

To activate the Power Save Mode:

1. Select **Menu > Settings > Display > Backlight > Pwr Save Mode**.
2. Select **On** or **Off**, and press .



To change the contrast setting:

1. Select **Menu > Settings > Display > Backlight > Sub Contrast**.
2. Press your navigation key left or right to select **Lowest, Low, Med, High, or Highest**, and press .

Changing the Display Screen

Your phone offers options for what you see on the main display screen while powering on or off and when in standby mode.



To change the display screen:

1. Select **Menu > Settings > Display > Screen Saver > Main LCD**.
2. Select **Preset Image**, **My Content**, or **My Albums** and press .
3. Choose an image and press  to assign it as a screen saver.

Changing the External LCD Screen

Choose whether you want your phone's clock to be displayed on the external LCD screen in either an analog or digital mode.


To change the external LCD Screen:

1. Select **Menu > Settings > Display > Screen Saver > External LCD**.
2. Select **Preset Image** or **Main LCD Pic** and press .
3. Choose an image and press  to assign it as a screen saver.

Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Select **Menu > Settings > Display > Menu Style**.
2. Select **Grid style 1**, or **Grid style 2** to view each main menu item as a single screen icon, or **List style** to view the main menu as a list, and press .

Changing the Dialing Font Color and Style

You can customize your phone's display font by selecting a color scheme or style to reflect your personality.

To change the dialing font color or style:

1. Select **Menu > Settings > Display > Dialing Font > Color**.
2. Select **Basic**, **Rainbow**, **Monochrome**, or **Hyphenate** and press .


Note: **Rainbow** makes each digit of a number a different color; **Monochrome** assigns a single color to an entire number.

3. Select **Done** (right softkey) to apply the change.

Changing the Dialing Font Size

This setting allows you to adjust the display appearance when dialing phone numbers.

To change the dialing font size:

1. Select **Menu > Settings > Display > Dialing Font > Size**.
2. Select **Large, Medium, or Small** and press .

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.


- **Downloaded Ringers** can be downloaded right to your phone.
- **Preprogrammed Ringers** include a variety of standard ringer types and familiar music.
- **Vibrating Ringer** alerts you to calls or messages without disturbing others.

Selecting Ringer Types for Voice Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.




To select a ringer type for voice calls:

1. Select **Menu > Settings > Sounds > Ringer Type > Voice Calls**.
2. Select **With Caller ID** or **No Caller ID**.

3. Select **Single Tones, Ring Tones, Melodies, or My Contents** and press . (The list of ringers or videos is displayed.)
4. Use your navigation key () to scroll through the available ringers. A sample ringer will sound as you highlight each option.
5. Press  to assign the desired ringer.




Selecting Ringer Types for Messages

To select a ringer type for messages:

1. Select **Menu > Settings > Sounds > Ringer Type > Messages**.
2. Select **Vicemail, Text Message** or **Picture Mail**.
3. Select **Single Tones, Ring Tones, Melodies, or My Contents** and press . (The list of preprogrammed ringers is displayed.)
4. Use your navigation key () to scroll through the list of available ringers. A sample ringer will sound as you highlight each option.
5. Press  to assign a ringer.


Selecting Ringer Types for Scheduled Events

To select a ringer type for scheduled events:

1. Select **Menu > Settings > Sounds > Ringer Type > Schedule**.
2. Select **Single Tones, Ring Tones, Melodies, or My Contents** and press . (The list of preprogrammed ringers is displayed.)
3. Use your navigation key () to scroll through the available ringers. A sample ringer will sound as you highlight each option.
4. Press  to assign the desired ringer.

Selecting a Ringer Type for Roam Ringer


To select a ringer type for roam ringer:

1. Select **Menu > Settings > Sounds > Ringer Type > Roam Ringer**.
2. Select **Normal** or **Distinctive** and press .

Adjusting the Phone's Volume Settings

You can manually adjust your phone's volume settings to suit your needs and your environment.



To adjust the phone's ringer volume:

1. Select **Menu > Settings > Sounds > Volume > Ringer**.
2. Use the navigation key to select the ringer setting **Ringer off, 1-Beep, or Level 1 - 8**.
3. Press  to select **Always Vibrate** if you wish the phone to vibrate in addition to ringing at the selected volume setting.
4. Select **Done** (left softkey).

Tip:

You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.



To adjust your phone's other volume settings:

1. Select **Menu > Settings > Sounds > Volume**.
2. Select **Speakerphone, Text Message, Picture Mail, Voicemail, Alarms, or App. Volume** and press .
3. Use the navigation key to select **Ringer Volume** (to use the ringer volume setting).
—or—
Use the navigation key to select **Separate Volume** (to use a volume setting that is different from the ringer volume setting).
4. Press  to select **Always Vibrate** if you wish the phone to vibrate in addition ringing at the selected volume setting.
5. Select **Done** (left softkey).

Selecting a Key Tone

Your phone offers a number of options for selecting the audible tones accompanying a keypress. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)




To select a key tone:

1. Select **Menu > Settings > Sounds > Key Tone**.
2. Select **Tone Type** and press .
3. Select **DTMF**, **Xylophone**, or **Simple** and press .

Selecting a Key Tone Level/Volume

Your phone allows you to set the desired volume level of the key tones.


To set the key tone volume level:

1. Select **Menu > Settings > Sounds > Key Tone**.
2. Select **Tone Level** and press .
3. Use the navigation key () until you hear the desired tone level (**Keystone off** or **Level 1 - 8**) and press .

Key Tone Length

The key tone length allows you to choose between short or long tones when pressing a key. Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.



To set the key tone length:

1. Select **Menu > Settings > Sounds > Key Tone > Tone Length**.
2. Select **Short** or **Long** and press .

Alert Notification

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, when the signal fades, when powering your phone on or off, or when a call has been connected.

To enable or disable alert sounds:

1. Select **Menu > Settings > Sounds > Alerts**.
2. Select **Minute Beep, Service, Connect, Sig. Fade Tone, or Power On/Off** and press .
3. Select **On** or **Off** and press .

Note: If **Power On/Off** is selected, choose **On** or **Off** and press **OK**.

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- ▶ With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")


To deactivate Silence All:

- ▶ Press the volume key up repeatedly to select a desired volume level.


TTS

TTS (Text to Speech) allows you to have the menu items read aloud as they are selected. When TTS is enabled, the key tone sound will be turned off.


To enable TTS:

1. Select **Menu > Settings > Sounds > TTS > TTS Mode**.
2. Press the navigation key up or down to select **On** and press .

To disable TTS:

1. Select **Menu > Settings > Sounds > TTS > TTS Mode**.
2. Press the navigation key up or down to select **Off** and press .

To change the TTS volume:

1. Select **Menu > Settings > Sounds > TTS > TTS Volume**.
2. Press the navigation key left or right to select the desired volume level and press .


Location Settings



Your phone is equipped with a Location feature for use in connection with location-based services.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note:	Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.
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To enable your phone's Location feature:

1. Select **Menu > Settings > Others > Location**. (The Location disclaimer is displayed.)
2. Read the disclaimer and select **OK** (left softkey) to note your acceptance of the conditions.
3. Select **On** or **Off** press .

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, the  icon will be displayed on the main display screen.

Messaging Settings



Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call.

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own canned messages, to name just a few.

Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.


To hear an alert when you receive a new message:

1. Select **Menu > Messaging > Settings > Message Alerts**.
2. Select **Alert Volume**, **Alert Type**, or **Reminder** and press .
3. Select an option to change (**Voice mail**, **Text Message** or **Picture Mail**) and press .
4. Choose your preferred settings and select **Done** (left softkey) to accept your changes and return to the previous screen. If you need help with any of the information on these screens, select **Info** (right softkey).

Setting Message Reminders

When new messages arrive, you can choose to ignore them and set the phone to periodically remind you of them by playing an audible alert at a set interval.


To hear a reminder alert for unread messages:

1. Select **Menu > Messaging > Settings > Message Alerts > Reminder**.
2. Select **Off**, **Once**, or **Every 2 min** and press .

Deleting Old Messages

You can delete messages that you've already read whenever you like, or you can have your phone delete them automatically for you when your phone's message memory becomes full.

To automatically delete read messages:

1. Select **Menu > Messaging > Settings > Auto Erase**.
2. Select **Yes** or **No** and press .

Managing Preset Messages

Your phone is programmed with 10 preset messages to help make sending text messages faster and easier. These messages, such as **"Where are you?"**, **"Let's get lunch,"** and **"Meet me at,"** can be customized or deleted to suit your needs. You can even add your own preset messages to the list (up to 20 messages total).

To edit or delete an existing preset message:

1. Select **Menu > Messaging > Settings > Preset Messages**.
(The list of preset messages is displayed.)

2. To edit or delete a preset message, highlight it and select **Edit** (left softkey). (See “Entering Text” on page 35.)

– or –

Highlight a preset message, select **Options** (right softkey), and then select **Erase** to delete the selected message. Select **Yes** to confirm. (Select **No** to cancel the deletion.)

To add a new preset message:

1. Select **Menu > Messaging > Settings > Preset Messages**. (The list of preset messages is displayed.)
2. To add a new message, select an empty message location, and select **Add new** (left softkey).
3. Enter your new message (see “Entering Text” on page 35), and select **Done** (left softkey). (Your new message will be added to the beginning of the list.)

Text Message Settings

Text Message settings allow you to configure the options associated with a text messages sent from your phone.

These options include:


- **Save in Outbox** - allows you to save a copy of a sent message in your outbox.

Note:


The Save in Outbox parameters can also be accessed by navigating to **Menu > Messaging > Settings > Save in Outbox**.

- **Priority** - allows you to set a priority level of Normal or Urgent for text messages.
- **Call Back #** - allows you to set the callback number for the recipient to view when receiving a text message.
- **Edit Signature** - allows you to set up your signature which will append itself to the end of all text messages sent from your phone.


To save new messages in the outbox:

1. Select **Menu > Messaging > Settings > Save in Outbox**.
2. Select **Yes** or **No** and press .




To set the priority level:

1. Select **Menu > Messaging > Settings > Sending Options > Priority**.
2. Select **Normal** or **Urgent** and press .

To set the callback number:

1. Select **Menu > Messaging > Settings > Sending Options > Call Back #**.
2. Select **None**, **your phone number (xxx-xxx-xxxx)**, or **Other** and press .

To set up your signature:

1. Select **Menu > Messaging > Settings > Edit Signature**.
2. Select **On** and press . (If you do not wish to attach a signature to your outgoing messages, select **Off** and press .)
3. Enter your signature using the keypad and when you're finished, press  or select **Done** (left softkey). (See "Entering Text" on page 35.)

VoiceSMS Options


These settings allow you to configure the settings that are used when sending SMS Voice messages to others. These options include:

- **Speakerphone** - allows you to turn the speakerphone on or off for recording SMS Voice messages.
- **From Name** - allows you to enter the name that will be displayed to the recipient of an SMS Voice message.

To turn speakerphone On or Off:

1. Select **Menu > Messaging > Settings > VoiceSMS Options > Speakerphone.**
2. Select **On** or **Off** and press .




To enter the from name:

1. Select **Menu > Messaging > Settings > VoiceSMS Options > From Name.**
2. Enter the desired name using the keypad and press  or select **Done** (left softkey).

Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, and Voice Memos when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

1. Select **Menu > Settings > Others > Airplane Mode** and press .
2. Read the disclaimer and press  or select **OK** (left softkey).
3. Select **On** or **Off** and press .

While in Airplane Mode, your phone's standby screen will display "Phone Off."






TTY Use With Pivot Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Pivot service, please call your cable provider via the state Telecommunications Relay Service (TRS) by first dialing  7  1  1 **TALK**. Then provide the state TRS with this number: 866-727-4889.

To turn TTY Options on or off:

1. Select **Menu > Settings > Others > TTY Mode** from standby mode and press .
2. Read the informational message and press .
3. Select **TTY Off, TTY + Hear, TTY+ Talk, or TTY Full** and press .

Note:

In TTY Mode, your phone will display the TTY access icon when a headset or TTY device is plugged in.

If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

WARNING

911 Emergency Calling

Sprint and your cable provider recommend that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAP community are currently working to resolve this.

Updating Phone Software

The update phone software option allows you to download and update the software in your phone automatically. Only the internal software is updated; no Contacts entries or other information saved to your phone will be deleted.

To update your phone:

1. Select **Menu > Settings > Others > Update Phone SW** from standby mode.
2. Follow the onscreen instructions.

Phone Setup Options

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish (Español).

To assign a language for the phone's display:

1. Select **Menu > Settings > Others > Language**.
2. Select **English** or **Español** and press .

Call Setup Options



Call Setup options allow you to set up the following options:

- **Abbrev. Dial** to program a five- or six-digit prefix for commonly used phone numbers
- **Contact Match** to turn the contacts match feature on or off.
- **Restriction** to restrict outgoing calls.
- **Call Answer** to set up how you answer incoming calls.
- **Auto Answer** to answer incoming calls automatically with the optional hands-free car kit.

Abbreviated Dialing

Abbreviated dialing allows you to program a five- or six-digit prefix for commonly used phone numbers. When abbreviated dialing is on, you can enter the last four or five digits of any phone number that matches the five- or six-digit prefix, and the number is dialed.

To set up abbreviated dialing:

1. Select **Menu > Settings > Others > Call Setup > Abbrev. Dial.**
2. Select **On** and press .
3. Input the five- or six-digit prefix (for example, an area code and prefix) and press .

Making an Abbreviated Dial Call


To make a call:

1. Enter the last four or five digits of the prefix phone number.
2. Abbrev. Dial is displayed in the lower left corner with the prefix digits displayed.
3. Press **TALK** to make the call.

Contacts Match

With the Contacts Match feature enabled, you can dial any number saved in your Contacts by entering the last four or five digits of the number.

To access Contact Match:

1. Select **Menu > Settings > Others > Call Setup > Contacts Match.**
2. Select **On** or **Off** and press .



Note: If there is more than one Contacts entry that matches the last four or five digits, a list is displayed which allows you to select the desired number to call.

Restricting Outgoing Voice Calls

Allows you to restrict outgoing calls according to one of the following rules:

- **Allow all** to allow outgoing calls to be made with no restrictions.
- **Contacts only** to allow outgoing calls to only those numbers saved in the Contacts list.
- **Special# only** to allow outgoing calls to only the numbers set up in the special numbers list. (See “Creating and Using Special Numbers” on page 71.)

To access call restriction:


1. Select **Menu > Settings > Others > Call Setup > Restriction**.
2. Enter your lock code using your keypad.
3. Select **Outgoing Call** and press .
4. Select **Allow all**, **Contacts only**, or **Special# only** and press .

Note: In addition to Voice, several phone features and functions (Data and Camera/Pictures) can be locked or restricted from use. **Lock Phone** is a feature which prevents unauthorized access to the User Interface by locking all of the phone’s keys and buttons. (See “Using Your Phone’s Lock Feature” on page 68.)

Call Answer Mode

You can determine how to answer incoming calls on your phone by pressing any number key, by pressing **TALK**, or by simply opening the phone.


To set call answer mode:

1. Select **Menu > Settings > Others > Call Setup > Call Answer**.
2. To select an option, highlight it and press .
 - **Any key** to allow an incoming call to be answered by opening the phone or pressing any key.
 - **Talk key** to require **TALK** to be pressed to answer all incoming calls.
 - **Flip open** to answer the call when the phone is opened.

Auto-Answer Mode

You may set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit or headset.

To set auto-answer mode:

1. Select **Menu > Settings > Others > Call Setup > Auto Answer**.
2. Highlight **Yes** and press  to answer calls automatically when the phone is connected to a hands-free car kit or a headset (sold separately). Remember, your phone will answer calls in auto-answer mode even if you are not present.

Setting Your Phone's Security

In This Section

- ◆ **Accessing the Security Menu**
 - ◆ **Using Your Phone's Lock Feature**
 - ◆ **Lock Services**
 - ◆ **Creating and Using Special Numbers**
 - ◆ **Using the Erase Feature**
 - ◆ **Resetting Your Picture Account**
 - ◆ **Resetting Your Browser**
 - ◆ **Restoring Your Phone's Default Settings**
 - ◆ **Resetting Your Phone**
 - ◆ **Security Features for Data Services**
-

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Select **Menu > Settings > Security**.
2. Enter your lock code to display the Security menu.

Tip:



Your default lock code is the last four digits of your wireless phone number. If you encounter any problems, please contact your cable provider.

Using Your Phone's Lock Feature

Locking Your Phone


When your phone is locked, you can only receive incoming calls or make calls to 911 or special numbers. (See "Creating and Using Special Numbers" on page 71.)

To lock your phone:

1. Select **Menu > Settings > Security**.
2. Enter your lock code.
3. Highlight **Lock Phone** and press .
4. Select **Unlocked, On Power-Up**, or **Lock Now**. (To set your phone to lock the next time it is turned on, select **On Power-Up** and press .)

Unlocking Your Phone


To unlock your phone:

1. From standby mode, press **BACK**, the left or right softkey, , or the volume key.
2. Enter your lock code.

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see “Creating and Using Special Numbers” on page 71.)

To place an outgoing call in lock mode:

- ▶ To call an emergency number or a special number, enter the phone number and press .

Changing the Lock Code




To change your lock code:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Change Lock**.
4. Enter your new lock code and select **Next** (left softkey).
5. Re-enter your new lock code and select **Done** (left softkey).




Lock Services

This setting allows you to lock voice call functions and data services. When you enable Lock Services, you will be unable to make new calls (excluding emergency numbers) or to access the Vision services until the lock has been disabled in the Security menu.




Locking Voice Services

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Lock Service** and press .
4. Select **Voice** and press .
5. Select **Lock** and press .

Locking Data Services

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Lock Service** and press .
4. Select **Data** and press .
5. Select **Lock** and press .

Locking the Camera



1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Lock Service** and press .
4. Select **Camera** and press .
5. Select **Lock** and press .

Creating and Using Special Numbers

Special numbers are important numbers that you have designated as being “always available.” You can call and receive calls from special numbers even if your phone is locked.

You can save up to three special numbers in addition to your Contacts entries (the same number may be in both directories).

To add or replace a special number:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Special #**.
4. Select a location for your entry (**1–3**) and press .
5. Enter the number and press .



Note: There are no speed dial options associated with special numbers.

Using the Erase Feature

Erasing Contacts

You can quickly and easily erase all the contents of your Contacts list.



To erase all the names and numbers in your Contacts:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase > Erase Contacts** and press .
4. If you are certain you would like to erase all of your Contacts entries, select **Yes** and press .

Erasing My Content

You can use your phone's security menu to erase all content you have downloaded to your phone.



To erase all downloads:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase > Erase My Contents** and press .
4. If you are certain that you would like to erase all downloaded content on your phone, select **Yes** and press .

Erasing Voice Memos

You can use your phone's security menu to erase all voice memos saved in your phone.



To erase all voice memos:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase > Erase Voice Memo** and press .
4. If you are certain that you would like to erase all voice memos saved in your phone, select **Yes** and press .

Erasing Pictures

You can use your phone's security menu to erase all pictures saved in your phone.



To erase all pictures:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase > Erase Pictures** and press .
4. If you are certain that you would like to erase all pictures saved in your phone, select **Yes** and press .

Erasing Messages

You can use your phone's security menu to erase all messages saved in your phone.



To erase all messages:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Erase > Erase Messages** and press .
4. If you are certain that you would like to erase all messages saved in your phone, select **Yes** and press .

Resetting Your Picture Account

Resetting your picture account settings clears the account settings and you will need to register your picture account again before you can use it.



To reset your picture account:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Reset Picture Account** and press .
4. If you are certain that you would like to restore the account to its default setting, select **Yes** and press .

Resetting Your Browser

Resetting your browser settings clears any cookies or recently visited Web addresses from your phone's memory.




To reset your browser:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Reset Browser** and press .
4. If you are certain that you would like to restore your browser to its default settings, select **Yes** and press .

Restoring Your Phone's Default Settings

Resetting the default settings restores all the default settings to your phone without deleting any data you have entered, such as entries to your Contacts list.

To reset to default settings:

1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Default Settings** and press .
4. Select **Yes** and press .
5. Select **Yes** again and press  to confirm.




Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. This type of reset also deletes any data found within the Contacts list, special numbers, and picture folders.

Caution!

Resetting your phone deletes all files that you have downloaded.

To reset your phone:


1. Select **Menu > Settings > Security**.
2. Enter your lock code. (The Security menu is displayed.)
3. Select **Reset Phone** and press .
4. Select **Yes** and press .
5. You will be asked to confirm resetting the phone. If you are then sure you want all data erased and the phone reset to its factory default state, select **Yes** and press .

Security Features for Data Services



Enabling and Disabling Data Services

You can disable data services without turning off your phone; however, you will not have access to all data services, including Web and messaging. Disabling data services will avoid any charges associated with data access. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable data services again at any time.

To disable data services:

1. Select **Menu > Settings > Data > Off Data**.
(A message appears.)
2. Select **Disable data** and press .

To enable data services:

1. Select **Menu > Settings > Data > On Data**.
2. Select **Connect** or **Always Auto-connect** and press .
3. If you are certain that you would like to turn on data services, select **Yes** and press .

Controlling Your Roaming Experience

In This Section


- ◆ Understanding Roaming
 - ◆ Setting Your Phone's Roam Mode
 - ◆ Using Call Guard
 - ◆ Using Data Roam Guard
-

Roaming is the ability to make or receive calls when you're off the Sprint National Network. Your new dual band/tri-mode M300 by Samsung® works anywhere on the network and allows you to roam on other 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint National Network. Whenever you are roaming, the phone displays the roaming icon ().

Tip:

Remember, when you are using your phone off the network, always dial numbers using 11 digits (1 + area code + number).

Note:

Unless your Pivot service plan includes roaming, you will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Sprint National Network. However, you may not be able to access certain features, such as data services.

Note:

If you're on a call when you leave the Sprint National Network, your call is dropped. If your call is dropped in an area where you think network service is available, turn your phone off and on again to reconnect to the network.

Checking for Voicemail Messages While Roaming

When you are roaming off the Sprint National Network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended time.

To check your voicemail while roaming:

1. Dial 1 + area code + your wireless phone number.
2. Enter your voicemail passcode at the prompt and follow the voice prompts.

When you return to the Sprint National Network, voicemail notification will resume normally.


Setting Your Phone's Roam Mode

Your phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your digital dual-band phone to control your roaming experience.


To set your phone's roam mode:

1. Select **Menu > Settings > Roaming > Set Mode**.
2. To select an option, highlight it and press .
 - **Automatic** to seek service on the Sprint National Network.
 - **Roaming only** to force the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.
 - **Sprint Only** to access the Sprint National Network only and prevent roaming on other networks.

Using Call Guard


Your phone has two ways of alerting you when you are roaming off the Sprint National Network: the onscreen roaming icon (▲||) and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the network.)

To turn Call Guard on or off:


1. Select **Menu > Settings > Roaming > Call Guard**.
2. Highlight **On** or **Off** and press .

Note: Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press **TALK**.
2. Press  to confirm the Roaming rate notification and complete the call.

To answer incoming roaming calls with Call Guard on:


1. Select **Answer**.
2. Press  on your wireless phone.

Note: Call Guard is set to **On** by default.

Using Data Roam Guard

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain digital systems. You can set your phone to alert you when you are roaming off the Sprint National Network and try to use data services such as messaging.

To turn Data Roam Guard on or off:

1. Select **Menu > Settings > Roaming > Data Roam Guard**.
2. Highlight **Always Ask** or **Never Ask** and press .
 - **Always Ask** to turn your phone's Data Roam Guard feature on. You will see a prompt and will be required to respond anytime you access data services while roaming.
 - **Never Ask** to turn your phone's Data Roam Guard feature off. You will not be notified of your roaming status when accessing data services.

To use data services when Data Roam Guard is active:

- ▶ When a pop-up notification appears informing you that data roam charges may apply, select **Roam** (left softkey) to connect.

Note: Call Guard is set to **On** by default.

Managing Call History

In This Section

- ◆ Viewing History
 - ◆ Call History Options
 - ◆ Making a Call From Call History
 - ◆ Saving a Phone Number From Call History
 - ◆ Prepending a Phone Number From Call History
 - ◆ Erasing Call History
-



The Call History keeps track of incoming calls, calls made from your phone, and missed calls. This section guides you through accessing and making the most of your Call History.

Viewing History


You'll find the Call History feature very helpful. It is a list of the last 20 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

To view a Call History entry:

1. Select **Menu > Call History**.
2. Select **Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls** and press .
3. Highlight the entry you wish to view and press .

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press  to show the details of the selected call. This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts).

By selecting **Options** (right softkey), you can then select from among the following options:


- **Send Msg** to send a text message, Picture Mail, or SMS Voice message.
- **Save** to save the number if it is not already in your Contacts. (See “Saving a Phone Number From Call History” on page 87.)
- **Prepend** to add numbers to the beginning of the selected number. (See “Prepending a Phone Number From Call History” on page 88.)
- **Erase** to delete the entry.
- **Erase All** to delete all entries listed.

Tip:

You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Making a Call From Call History

To place a call from Call History:






1. Select **Menu > Call History**.
2. Select **Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls** and press .
3. Use your navigation key to select a Call History entry and press **TALK**.

Note: You cannot make calls from Call History to entries identified as **No Caller ID, Unknown, or Restricted**.

Saving a Phone Number From Call History

Your phone's Contacts list can store up to 299 entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 20 characters.

To save a phone number from Call History:

1. Select **Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls** and press .
2. Use your navigation key to select the desired entry and select **Options** (right softkey).
3. Select **Save** and press .
4. Select **New Entry** and press .
5. Select a label (such as **Mobile, Home, Work, Pager, or Others**) and press .
6. Enter a name for the entry using the keypad and press .

7. Select **Done** (left softkey) to save the new entry to your Contacts list and exit.


Note: You cannot save phone numbers already in your Contacts or from calls identified as **No Caller ID**, **Unknown**, or **Restricted**.

After you have saved the number, the Find screen is displayed. (See “Finding Contacts Entries” on page 92.)

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.



To prepend a phone number from Call History:

1. Select a Call History entry, select the number or the name and press .
2. Select **Options** (right softkey) > **Prepend**.
3. Enter the prefix and press **TALK**.

Erasing Call History

To erase individual Call History entries, see “Call History Options” on page 86.

To erase Call History:

1. Select **Menu > Call History**.
2. Select **Outgoing Calls, Incoming Calls, Missed Calls, or Recent Calls** and press .
3. Select **Options** (right softkey) > **Erase** to delete the highlighted entry or **Erase All** to delete all entries in the list, and press .

Using Contacts

In This Section

- ◆ Adding a New Contacts Entry
 - ◆ Finding Contacts Entries
 - ◆ Contacts Entry Options
 - ◆ Adding a Phone Number to a Contacts Entry
 - ◆ Editing a Contacts Entry's Phone Number
 - ◆ Assigning Speed Dial Numbers
 - ◆ Editing a Contacts Entry
 - ◆ Selecting a Ringer Type for an Entry
 - ◆ Wireless Backup
-

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Adding a New Contacts Entry



Your phone's Contacts list can store up to 299 entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 20 characters.

To add a new entry:

1. Select **Menu > Contacts > Add New Entry**.

Shortcut:

Enter the phone number in standby mode and press **OK**. Proceed with steps 2-5.

2. Enter a name for the new entry and press the navigation key down. (See "Entering Text" on page 35.)
3. Enter the phone number for the entry and press .
4. Select a label for the entry (**Mobile, Home, Work, Pager, or Others**) and press .
5. Select **Done** (left softkey).

After you have saved the number, the Find entry screen is displayed. (See "Finding Contacts Entries" on page 92.)

Tip:

ICE – In Case of Emergency



To make it easier for emergency personnel to identify important contacts, you can list your emergency contacts by using the word "**ICE**" as a prefix in your phone's Contacts list. For example, if your mother is your primary emergency contact, list her as "**ICE-Mom**" in your Contacts list. To list more than one emergency contact, use "ICE1-____," "ICE2-____," etc.

Finding Contacts Entries

There are several ways to display your Contacts entries: by name, by speed dial number, by group, and by voice dial tags. Follow the steps outlined in the sections below to display entries from the Contacts menu.

Finding Names

To find Contacts entries by name:


1. Select **Menu > Contacts > Find**.
2. Scroll through all the entries using your navigation key.
– or –
Enter the first letter or letters of a name (such as “Dav” for “Dave”). (The more letters you enter, the more your search narrows.)
3. To display the details for an entry, highlight it and press .
4. To dial the entry’s default phone number, press **TALK**.
– or –
To display additional Contacts entries, press the navigation key () left or right.

Shortcut:

From standby mode, press **Contacts** (right softkey) to display the Contacts menu.


Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Select **Menu > Contacts > Speed Dial #s**.
2. Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.
– or –
Enter the number of a speed dial location using your keypad.
3. To display an entry, highlight it and press .
4. To dial the entry's default phone number, press **TALK**.



Finding Group Entries

To find entries designated as part of a group:

1. Select **Menu > Contacts > Group**.
2. Scroll through the group titles using your navigation key. To display entries belonging to a group, highlight the group and press .
3. Navigate through the group to find the desired contact.
4. To dial the entry's default phone number, press **TALK**.

Contacts Entry Options

To access a Contacts entry's options:




1. Select **Menu > Contacts > Find**.
2. Highlight the entry and press  **> Edit** (right softkey).
3. Highlight an option and press  .
 - **[Contact Name]** to edit the contact entry name.
 - **[Current Number]** to edit the entry phone number. (See “Editing a Contacts Entry’s Phone Number” on page 95.)
 - **[Add Number]** to add a phone number to the entry. (See “Adding a Phone Number to a Contacts Entry” on page 95.)
 - **[Email]** to add an email address to the entry.
 - **[URL]** to add a Web site’s URL to the entry.
 - **[Nickname]** to add a nickname to the entry.
 - **[Memo]** to add a note, street address, or other information.
 - **[Unassigned]** to assign the entry to a group.
 - **[Default Ringer]** to assign a preprogrammed or downloaded ringer.
 - **[No Image]** to assign a predefined image to a Contacts entry.

Tip:

You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.



Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:

1. Display the Contacts list (see “Finding Contacts Entries” on page 92), highlight an entry, and press .
2. Highlight the entry name and press **Edit** (right softkey).
3. Highlight **[Add Number]**, enter the new phone number, and press .
4. Select a label for the number and press .
5. Select **Done** (left softkey) to save the new number.

Editing a Contacts Entry's Phone Number

To edit an entry's phone number:

1. Display the Contacts list (see “Finding Contacts Entries” on page 92), highlight an entry, and press .
2. Highlight the number you wish to edit and select **Options** (right softkey) > **Edit**.
3. Press **BACK** to clear one digit at a time, or press and hold **BACK** to erase the whole number.
4. Re-enter or edit the number and press .
5. Select **Done** (left softkey) to save the number.

Assigning Speed Dial Numbers


Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using Speed Dialing” on page 34.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new phone number:

1. Add a phone number to a new Contacts entry. (See “Adding a New Contacts Entry” on page 91 or “Adding a Phone Number to a Contacts Entry” on page 95.)
2. Highlight the number and select **Options** (right softkey) > **Speed Dial**.
3. Select an available speed dial location and press **Assign** (left softkey).
4. Select **Done** (left softkey) to return to the Contacts menu.

To assign a speed dial number to an existing phone number:



1. Display the Contacts list (see “Finding Contacts Entries” on page 92), highlight an entry, and press .
2. Highlight the contact name and select **Edit** (right softkey).
3. Highlight the number and select **Options** (right softkey) > **Speed Dial**.
4. Select an available speed dial location and select **Assign** (left softkey).
5. Select **Done** (left softkey) to return to the Contacts menu.

Note:

If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select **Yes** to assign the location to the new phone number and delete the previous speed dial assignment.

Editing a Contacts Entry




To make changes to an entry:

1. Display a Contacts entry and highlight the name of the person you wish to edit.
2. Press , highlight the entry you wish to edit (**Name**, **Group**, **Ringer**, etc.).
3. Select **Options** (right softkey) > **Edit**.
4. Edit the desired information and press .
5. Select **Done** (left softkey) to save your changes.

Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 48.)

To select a ringer type for an entry:



1. Display a Contacts entry, highlight the name of the person you wish to edit, and press .
2. Highlight the current ringer type and select **Edit** (right softkey).
3. Use your navigation key to scroll through the available ringer categories and choose an entry by pressing .
4. Use your navigation key to scroll through the available ringers. (When you highlight a ringer type, a sample of the ring will sound.)
5. Press  to save the new ringer type.
6. Select **Done** (left softkey) to save the new ringer type.

Wireless Backup

This feature allows you to back up all of your contacts to a secure Web site and restore them if your phone is lost, stolen, damaged, or replaced.

To subscribe to the wireless backup service, you will need to purchase a license to use the wireless backup service through the browser on your phone. The license expires after a set period of time and must be renewed regularly. As part of the initial subscription process, a random wireless backup password is generated. The randomly-generated password will be sent to the phone as an SMS text message. (**Subscribe** launches the subscription process. If you are already subscribed to the wireless backup service, **Unsubscribe** will be displayed.)

To activate wireless backup service:

1. Select **Menu > Contacts > Wireless Backup**.
2. Select **Subscribe** and press  to connect to Vision and check your subscription status. If the wireless backup service has not been previously enabled on your account, you are prompted with an onscreen dialog which will ask, "**Wireless Backup is not active on your phone. Learn more?**"
3. Select **Yes** and press , then follow the onscreen instructions to purchase the license.
4. Please wait while registering the license. (You will see a confirmation screen if it has been successfully registered.)

Note:

Wireless Backup can also be activated by selecting **Menu > Settings > Wireless Backup** and following steps 2–4 above.

Note: Once complete the registration, you will receive an SMS text message with your password. You need this password to access the Wireless Backup Web site (www.wirelessbackup.sprint.com) and edit your contacts from your personal computer.

Tip: Each time you edit your phone's contacts, they are backed up at www.wirelessbackup.sprint.com.


To deactivate the wireless backup service:

1. Select **Menu > Contacts > Wireless Backup**.
2. Select **Unsubscribe**. (A message will be displayed.)
3. Follow the onscreen instructions to unsubscribe from the Wireless Backup service.

Note: You can unsubscribe from the Wireless Backup service only through the Sprint Web site.

Backing Up Your Contacts

To view status and back up your Contacts:

- ▶ Select **Menu > Contacts > Wireless Backup > View Status**.
 - If a change is made to your Contacts, activating this option displays an onscreen dialog which will state, **"A wireless backup attempt will be made shortly."**
 - You can choose to either wait (selecting **Done**) or try to make the update now (**Try now**) and press .

Learn More

Learn More displays a short description of the features and functionality of Wireless Backup.

To view the description:

- ▶ Select **Menu > Contacts > Wireless Backup > Learn More**.

Using the Phone's Scheduler and Tools

In This Section

- ◆ Using Your Phone's Scheduler
 - ◆ Using Your Phone's Alarm Clock
 - ◆ Using Your Phone's Memo Pad
 - ◆ Using Your Phone's Tools
-

Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Scheduler

Adding an Event to the Scheduler

Your Scheduler helps you organize your time and reminds you of important events.





To add an event:

1. Select **Menu > Tools > Scheduler**.
2. Using your navigation key, highlight the day to which you would like to add an event.

Tip: Press the navigation key up or down to scroll by week through the Scheduler.

3. Select **Options** (right softkey) > **Add New** and press .

Note: If there are not any events scheduled for the selected day, the **New Event** screen is automatically displayed.

4. Enter a title for the event and press **Next** (left softkey). (See "Entering Text" on page 35.)
5. Select an initial time and date for the event by entering the **Start time** and **Date**.
 - Using your keypad, enter the start time and date for the event.
 - Change to the AM/PM entry by highlighting it and pressing  for **AM** and  for **PM**.
6. Select an end time and date for the event by highlighting the **End time** and **Date**.
 - Using your keypad, enter the end time and date for the event.
 - Change to the AM/PM entry by highlighting it and pressing  for **AM** and  for **PM**.


7. Select an alarm time for the event by highlighting the alarm field and pressing the navigation key left or right to select one of the following:
 - **No Alarm, On Time, 10min before, 30min before, or 1 Hr before.**
8. Select **Done** (left softkey) to save and exit.

Event Alerts

There are two ways your phone alerts you to scheduled events:


- By playing the assigned ringer type.
- By illuminating the backlight.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press .


Viewing Events

To view your scheduled events:

1. Select **Menu > Tools > Scheduler**.
2. Using your navigation key, select the day for which you would like to view events and press . (If you have events scheduled for the selected day, they will be listed in chronological order.)

Tip:

In the Scheduler view, days with events scheduled are highlighted.

3. To display the details of an event listed in the schedule, highlight it and press .



Going to Today's Scheduler Menu

To go to the Scheduler menu for today's date:

- ▶ Select **Menu > Tools > Today**.

Erasing a Day's Events





To erase a day's scheduled events:

1. Select **Menu > Tools > Scheduler**.
2. Using your navigation key, highlight the day for which you would like to erase events and press .
3. Select **Options** (right softkey) and select **Erase All**. (An alert will appear notifying you of the number of events to be erased.)
4. Select **Yes** to confirm or **No** to cancel, then press .

Using Your Phone's Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Select **Menu > Tools > Alarm Clock**.
2. Select **Alarm #1**, **Alarm #2**, or **Alarm #3** and press .
3. Turn the alarm on or off by highlighting the activation field.
 - Press the navigation key left or right to select **On** or **Off**.
4. Select a time for the alarm by highlighting the time field.
 - Use your keypad to enter an alarm time.
 - Change to the AM/PM entry by highlighting it and pressing  for **AM** and  for **PM**.
5. Select a ringer type for the alarm.
 - Select the desired ringer (from the Ringer Type field) by pressing the navigation key left or right and then pressing .
6. Select a repeating status for the alarm by highlighting the **Repeat** field.
 - Press the navigation key left or right to select **Once**, **MonToFri**, **Sat&Sun**, or **Daily**.
7. Select **Done** (left softkey).

Using Your Phone's Memo Pad

Your phone comes with a memo pad you can use to compose and store reminders and notes to help keep you organized.


To compose a note:

1. Select **Menu > Tools > Memo Pad**.



Note: If there are no memos saved yet, the **New Memo** screen is automatically displayed.

2. Select **Add New** (right softkey).
3. Type your note using the numeric keypad and press **Save** (left softkey). (See "Entering Text" on page 35.)

To read a saved note:

1. Select **Menu > Tools > Memo Pad**.
2. Highlight a note and press .

To delete saved notes:

1. Select **Menu > Tools > Memo Pad**.
2. Highlight a note and select **Options** (right softkey).
3. Select **Erase** or **Erase All** and press .
4. Select **Yes** and press .

Note: If **Erase All** is selected, all memos saved in your phone will be erased.




Using Your Phone's Tools

In addition to helping you be more efficient and organized, your phone offers useful and entertaining tools.

Using the Calculator

Your phone comes with a built-in calculator.

To use the calculator:




1. Select **Menu > Tools > Calculator**.
2. Enter the first number using your keypad.
 - Press the navigation key up for **Multiplication** (\times).
 - Press the navigation key down for **Division** (\div).
 - Press the navigation key left for **Subtraction** ($-$).
 - Press the navigation key right for **Addition** ($+$).
 - Press  or left softkey for a **decimal point**.
 - Press  for a **negative/positive** number.
 - Press right softkey to clear all numbers.
3. Enter the second number and press  for **Equals** ($=$).

Task List

This option allows you to manage daily tasks that include dates, times, and priority levels.

1. Select **Menu > Tools > Task List**.

Note:	If there are no tasks saved, the New Task screen is automatically displayed.
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2. Select **Options** (right softkey) > **Add New**.
3. Enter the task name using the keypad and press .
4. Select a due time by highlighting the **Due Time** field.
 - Using the keypad, enter the due time of the task.
 - Change to the AM/PM entry by highlighting it and pressing  for **AM** and  for **PM**.
5. Select a due date by highlighting the **Due Date** field.
 - Using the keypad, enter the due date of the task.
6. Select a priority level by highlighting the **Priority** field.
 - Press the navigation key left or right to select **Low** or **High**.
7. Select **Done** (left softkey) to save and exit.

Countdown

This option allows you to enter a timer that counts down to an event based on a date and time specified.

1. Select **Menu > Tools > Countdown**.

Note: If there are no countdowns saved, the **New Countdown** screen is automatically displayed.

2. Select **Options** (right softkey) > **Add New**.
3. Enter the countdown name using the keypad and press  or select **Next** (left softkey).
4. Select a time by highlighting the **Input Time** field.
 - Using the keypad, enter the time of the countdown.
 - Change to the AM/PM entry by highlighting it and pressing  for **AM** and  for **PM**.
5. Select a date by highlighting the **Input Date** field.
 - Using the keypad, enter the date of the countdown.
6. Select **Done** (left softkey) to save and exit.

World Time

To view the time in 24 different locations:

1. Select **Menu > Tools > World Time**.
2. Press the navigation key left or right to scroll through different cities and time zones.
3. Select **Options** (right softkey) > **DST Setting** to turn daylight saving time on or off.

Using Your Phone's Voice Services

In This Section

- ◆ **Activating Voice Recognition**
 - ◆ **Using Voice Dial**
 - ◆ **Using Contacts**
 - ◆ **Managing Voice Memos**
 - ◆ **Phone Status Information**
 - ◆ **My Phone Number**
-

Your phone's Voice Services let you place calls using your voice, store voice reminders, and record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Activating Voice Recognition

In addition to Sprint Voice Command (page 182), built-in voice recognition software allows you to say commands to perform common functions supported by your phone. There is no voice training required to use the voice recognition feature. You simply say the predesignated command displayed on your screen in a normal tone of voice to perform the desired function.

To activate voice recognition:

1. Press and hold **TALK**. (The phone prompts you to say a command.)
2. Wait for the beep and then say one of the following commands:
 - **Voice Dial**
 - **Contacts**
 - **Voice Memo**
 - **Status**
 - **My Phone #**

When it recognizes one of these commands, the phone takes the corresponding action. If the phone does not hear a command within approximately eight seconds, it deactivates voice recognition without taking any action.

Note:

If you want to use a different button to activate voice recognition, press the left softkey for **Menu** and select **Settings**. Press **9** for **Launch Pad**. On this menu, you can change button assignments, including the button used to launch "Voice Dial," which is the voice recognition application.

Using Voice Dial

Voice Dial allows you to dial any valid seven- or ten-digit North American phone number or Contacts entry by speaking the number or name naturally, without pausing.

Tips for using Voice Dial:

- Voice Dial works best in quieter environments.
- When saying a number (Digit Dialing), speak at a normal speed and say each digit clearly. There is no need to pause between digits.
- The phone recognizes the digits one, two, three, four, five, six, seven, eight, nine, and zero or oh. The phone does not recognize numbers such as “one eight hundred” for “1-800.” Instead, say “one-eight-zero-zero.”
- The phone recognizes only valid seven- or ten-digit North American phone numbers.
- If your phone does not usually recognize you correctly when you are using Digit Dial, try adapting Digit Dial to your voice, which can significantly improve accuracy for some speakers. (See “Adapting Digit Dial” on page 113 for details.)

To place a call using Voice Dial:




1. Activate voice recognition by pressing and holding **TALK**. (The phone prompts you for a command.)
2. Say “**Voice Dial**.” (The phone prompts you to say the name or number clearly.)
3. Say a valid contact entry or seven- or ten-digit North American phone number naturally and clearly, or say a name from your Contacts.

4. If the phone asks you, “**Did you say,**” followed by the correct name or number, say “**Yes.**”
5. If the phone asks you, “**Did you say,**” followed by an incorrect name or number, say “**No.**” (If there are other alternatives, the phone will prompt you with the next one. You can also select the desired number by using the navigation key. The phone will then dial the number.)

Enabling or Disabling Digit Dial Choice Lists

You can customize whether the Digit Dial feature displays the list of top voice recognition choices or automatically dials the first number, without displaying a choice list.

To enable or disable choice lists for Digit Dial:

1. Select **Menu > Voice Kit > Voice Service.**
2. Select **Settings** (left softkey).
3. Select **Choice Lists** and press .
4. Select **Digit Dialing** and press .
5. Press the navigation key up or down to select **Automatic, Always On, or Always Off** and press .

Adapting Digit Dial

Digit Dialing is speaker independent, which means that no training or adaptation is required. Some users with heavy accents or unusual voice characteristics may find difficulty in achieving high accuracy with speaker-independent Digit Dialing, so the Adapt Digits feature allows users to dramatically improve the digit accuracy through adaptation. Users who get acceptable digit recognition accuracy will find no additional benefit to performing the Adapt Digit adaptation.

After you adapt Digit Dial, your phone will be customized to your voice. Other people will not be able to use Digit Dial on your phone unless they reset the phone to factory defaults.




Note: **ONLY** adapt Digit Dial if the system is frequently misrecognizing your speech. You can always restore the system to its original factory setting.

Adaptation involves recording several digit sequences to teach the system your voice. The adaptation process takes about three minutes.

Tips for adapting Digit Dial:

- Adapt digits in a quiet place.
- Make sure you wait for the beep before starting to speak.
- Speak clearly, but say each digit sequence naturally.
- If you make a mistake while recording a sequence of digits, or if there is an unexpected noise that spoils the recording, you can say or select “**No**” when the prompt asks, “**Did the recording sound OK?**” You will then be prompted to rerecord the sequence.

To adapt Digit Dial to your voice:

1. Select **Menu > Voice Kit > Voice Service**.
2. Select **Settings** (left softkey).
3. Select **Digit Dialing** and press .
4. Select **Adapt Digits** and press . (The phone displays the first digit sequence.)
5. When you are ready to start recording, press . (The phone prompts you to say the first sequence of digits.)
6. Wait for the beep, and then repeat the digits using a normal tone of voice. (The phone plays back your recording and asks “**Did the recording sound OK?**”)



- If the recording is acceptable (no mistakes and no background noises), say “**Yes.**”
 - If you need to rerecord the digits to fix any problems, say “**No.**” (The phone then prompts you to say the digits again.)
7. Wait for the beep, and then record the digits again. (Repeat this step until you are satisfied with the recording.)
 8. After confirming that the recording is acceptable, repeat the recording process with the next set of digits. (After six sets of digits, the phone will ask you whether you want to do more adaptation. Answer “**Yes.**”)
 9. Repeat steps 5-8 for another nine sets of digits.
 10. When you are finished with a full session, you will reach a screen that reads, “Adaptation Complete.”

Note:

It is recommended that you perform the complete adaptation of Digit Dial at least once to achieve the maximum benefit of this feature. If a partial adaptation is performed, you can always return later and resume the process from the halfway point.

Resetting Digit Dial Adaptation

To erase any adaptation and reset Digit Dial to its original state:

1. Select **Menu > Voice Kit > Voice Service.**
2. Select **Settings** (left softkey).
3. Select **Digit Dialing** and press .
4. Select **Reset Digits** and press .
5. Select **OK** (left softkey).

Using Contacts

Contacts allows you to retrieve contact information for any entry saved in your Contacts list by saying the full name of the person.




To retrieve information using Contacts command:

1. Activate voice recognition by pressing and holding **TALK**. (The phone will prompt you for a command.)
2. Say “**Contacts**.” (The phone will prompt you to say the name.)
3. Say the full name of the person, exactly as it is entered in your Contacts list. (The phone will play the name it recognized through the earpiece, and then open the contact information for that name.)

Enabling or Disabling Contacts Choice Lists

You can customize whether the Contacts feature displays a list of choices for names that sound alike, or brings up information for the first recognized name without displaying a choice list.

To enable or disable choice lists for the Contacts command:

1. Select **Menu > Voice Kit > Voice Service**.
2. Select **Settings** (left softkey).
3. Select **Choice Lists** and press .
4. Select **Contacts** and press .
5. Select **Automatic, Always On, or Always Off** and press . (When choice lists are enabled for contacts, after you say the name, the phone will display one or more names on the screen and prompt you to confirm the name you spoke.)
 - If the phone says, “**Did you say,**” followed by the correct name, say “**Yes.**”
 - If the phone says, “**Did you say,**” followed by an incorrect name, say “**No.**” The phone then prompts you with the next name, if there is one. If there are no more names, the phone will say “**Sorry, no match found.**”

Managing Voice Memos

You can use your phone's voice recognition feature or the main menu option to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

To record a voice memo:

1. Press and hold **TALK** to activate voice recognition. (The phone prompts you to say a voice command.)
2. Wait for the beep and say “**Voice Memo.**”
3. Start recording the memo after the beep.

To end the recording of your memo:


- ▶ Select **Finish** (right softkey).

To review the recorded memo:


- ▶ Select **Review** (left softkey).

Recording Voice Memos Using the Main Menu Option

To record a voice memo using the main menu option:

1. Select **Menu > Voice Kit > Voice Memo.**
2. Select **Record** and press . (The phone prompts you to start recording after the beep.)
3. Wait for the beep and then start speaking. (As it is recording, the phone displays a countdown timer that shows how many seconds are left for recording.)
4. To pause the memo, select **Pause** (left softkey). To resume the recording, select **Resume** (left softkey).
5. To finish recording, select **Finish** (right softkey).

To record the other party during a phone call:

1. During a call, select **Options** (right softkey) > **Voice Memo**. (A one-minute counter [] is displayed on the screen indicating the amount of time a single voice memo can be recorded.)



Note: Only incoming audio is recorded when Voice Memo is selected during a call.

2. To pause the memo, select **Pause** (left softkey). To resume the recording, select **Resume** (left softkey).
3. To finish recording, select **Finish** (right softkey).

Tip: A total of 10 one-minute memos can be recorded and saved.



Reviewing and Erasing Memos

To play the voice memos you have recorded:




1. Select **Menu > Voice Kit > Voice Memo**.
2. Select **Review** and press . (The phone displays a list of saved memos, with the first one selected.)
3. Highlight the desired memo and press .
— or —
Press the number corresponding to the memo you want to review.

Note: Voice Memos recorded from a direct phone conversation are shown in the list with the phone number used during the recording process and an adjacent phone icon.

To erase an individual memo:

1. Select **Menu > Voice Kit > Voice Memo**.
2. Select **Review** and press .
3. Highlight the desired memo to erase and select **Options** (right softkey) > **Erase**.
4. Select **Yes** and press .

To erase all voice memos:


1. Select **Menu > Voice Kit > Voice Memo**.
2. Select **Review** and press .
3. Select **Erase All** and press .
4. Select **Yes** and press .

Editing a Voice Memo Caption

By default, the caption assigned to a voice memo is a sequential file name which consists of the date (Month_Day) followed by the memo number. For example, two memos recorded on February 2, 2007, would be listed as: Feb_02x1 and Feb_02x2. These file names (captions) can be changed.


Note: In the case of a Voice Memo recorded from a direct phone conversation, the filename consists of the phone number used during the recording process.

To edit a voice memo caption:

1. Select **Menu > Voice Kit > Voice Memo**.
2. Select **Review** and press . (The phone displays a list of saved memos, with the first one selected.)
3. Highlight the desired memo to erase and select **Options** (right softkey) > **Edit Caption**.
4. Press **BACK** to delete the previous text and then use the keypad to enter a new caption for the selected memo.
5. Select **Save** (left softkey) to save the memo with the new caption text.

Viewing the Information for a Voice Memo

To view the information for a recorded voice memo:

1. Select **Menu > Voice Kit > Voice Memo**.
2. Select **Review** and press . (The phone displays a list of saved memos, with the first one selected.)
3. Highlight the desired memo and select **Options** (right softkey) > **Info**.

Phone Status Information

The voice recognition Status option gives you an update on your phone's service, signal strength, and battery level.

To retrieve your phone's status information:

1. Press and hold **TALK** to activate voice recognition. (The phone prompts you to say a voice command.)
2. Wait for the beep and say "**Status.**" (The following outlines the status responses.)
 - **Coverage:**
 - ◆ No Coverage - Phone is scanning.
 - ◆ Sprint Coverage - Phone is on a non-roam system.
 - ◆ Digital Roam - Phone is on a digital roam system.
 - **Signal Strength:**
 - ◆ High - Number of bars displayed is 4 or more.
 - ◆ Good - Number of bars displayed is 2/3.
 - ◆ Low - Number of bars displayed is 0/1.
 - ◆ No Signal - Phone is scanning for system.
 - **Battery:**
 - ◆ High - Number of bars displayed in the battery icon is 3.
 - ◆ Medium - Number of bars displayed in the battery icon is 2.
 - ◆ Low - Number of bars displayed in the battery icon is 1.
 - ◆ Empty - Low battery alert.

My Phone Number

You can use your phone's Voice Services to hear and display your phone number onscreen.

Getting Your Phone Number

To access your phone number:

1. Press and hold **TALK** to activate voice recognition. (The phone prompts you to say a voice command.)
2. Wait for the beep and say "**My Phone Number.**"

Using the Built-in Camera

In This Section

- ◆ Taking Pictures
 - ◆ Storing Pictures
 - ◆ Sending Sprint Picture Mail
 - ◆ Managing Picture Mail
 - ◆ Order Prints
 - ◆ Settings and Info
-

Your phone's built-in camera gives you the ability to take full-color digital pictures, view your pictures using the phone's display, and instantly send them to family and friends. It's fun and as easy to use as a traditional point-and-click camera: just take a picture, view it on your phone's display, and send it from your phone to up to 25 people.

This section explains the features and options of your phone's built-in camera.

Taking Pictures


Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button.

To take a picture with the phone open:

1. Select **Menu > Pictures > Camera** (Additional camera options are available through the camera mode **Options** menu. See "Camera Mode Options" on page 128 for more information.)

Shortcut:

To activate camera mode, you can also press the camera key (see illustration on page 3).

2. Use the phone's main display screen as a viewfinder and aim the camera lens at your subject. Press the volume key to display the image right-side up or upside down.
3. Select **Capture** (left softkey) or  to capture the image. (The picture will automatically be saved in the In Phone folder.) (See "Storing Pictures" on page 132.)
 - To return to camera mode to take another picture, press the camera key.
4. Select **Next** (right softkey) to continue using the following options:
 - **Send Msg** to send the picture to up to 25 contacts at one time. (See page 136 for details.)
 - **Upload** to upload the picture you just took to Sprint's Picture Mail Web site (www.sprint.com/picturemail). Depending on your settings, you may be prompted to accept a data connection.
 - **Assign** to assign the picture as a Picture ID, Screen Saver, or Incoming Call.

- **Erase** to delete the picture you just took.
- **Camera Mode** to return to the camera to take additional pictures.
- **Review Pictures** to go to the My Pictures folder to review your saved pictures.


Registering Your Picture Mail Password

The first time you attempt to upload or share pictures or use the Sprint Picture Mail Web site, you will be prompted to register your Picture Mail account and establish a password through your phone. This password will also allow you to sign in to Sprint's Picture Mail Web site at www.sprint.com/picturemail to access and manage your uploaded pictures and albums.

To register your account and create your Picture Mail password:

1. Select **Menu > Pictures > Online Albums > Upload Picture**. (You will be prompted to register your Picture Mail account.)


Note: If your Pivot service plan does not include Picture Mail, you will first be prompted to subscribe to the service for an additional monthly charge.

2. Enter your password and press . (You will be prompted to confirm your password.)
3. Please wait while the system creates your account.
4. Complete the process by pressing **Upload** (left softkey).

Note: If you get a network connection error, it might be necessary to turn your phone off and then on again to reestablish a connection.

Once you have received confirmation that your account has been successfully registered, you may upload and share pictures and access the Sprint Picture Mail Web site.

To setup your phone for Picture Mail delivery:

1. Select **Menu > Messaging > Send Message > Picture Mail** and press .
2. When the “**Please register your Picture Mail account now**” screen appears, select **Continue** (left softkey).
3. Select **Connect** to connect to the Internet during this active session or **Always Auto-Connect** to maintain an active connection to the Internet every time the phone is powered on.
4. Enter your password used during the registration process (page 126) and press **Done** (left softkey).



Camera Mode Options

When the phone is open and in camera mode, select **Options** (right softkey) to display additional camera options:

- **Self Timer** to activate the camera's timer. (See "Setting the Camera Self-Timer" on page 129.)
- **Fun Tools** to select from the following options:
 - **Fun Frames** to select your favorite fun picture frame to decorate your picture (**Off**, **Love Letter**, **Merry Christmas**, **Movie Star**, **Top Secret**, **Dollar**, **Memories**, **Robinhood**, **Roses for Love**, **Love**, **Stars**, or **Beans**). (The default setting is **Off**.)
 - **Color Tones** to select a wide variety of color tones for the picture (**Auto**, **Negative**, **Sepia**, **Emboss**, **Aqua**, **Monochrome**, or **Sketch**). (The default setting is **Auto**.)
- **Controls** to select from the following options:
 - **Brightness** to adjust the image brightness level. Press the navigation key right (increase) or left (decrease) to select a setting. (The default setting is **0**.)
 - **White Balance** to adjust white balance based on changing conditions (**Auto**, **Sunny**, **Cloudy**, **Tungsten**, **Fluorescent**, or **Manual**). (The default setting is **Auto**.)
 - **Night shot** to activate low light image capture. Enabling this feature allows you to take better quality photos in low light conditions.
- **Settings** to select **Resolution**, **Quality**, **Shutter Sound**, **Auto Erase**, or **View Mode**. (See "Selecting Camera Settings" on page 130 for details.)
- **Review Pictures** to go to your phone's My Pictures folder. (See "In Camera Folder" on page 132 for details.)

Setting the Camera Self-Timer

To activate the self-timer:

1. From camera mode, select **Options** (right softkey).
2. Highlight **Self Timer** and press .
3. Highlight the length of delay you want the timer to use (**5 Seconds** or **10 Seconds**) and press . (The default setting is **Off**.)
4. Select **Start** (left softkey) when you are ready to start the timer. (It is displayed in the upper right portion of the main display screen during the self-timer countdown.)
5. Get ready for the picture. (When the timer is started, the phone will initiate a corresponding number of audible beeps that sound off every second to indicate a countdown).

To cancel the self-timer after it has started:

- ▶ Press **BACK** or select **Cancel** (right softkey).

Using the Zoom


This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom up to four levels.

To use the zoom:

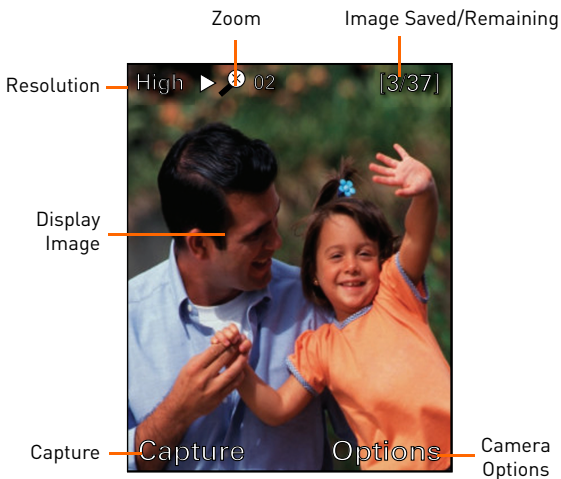
1. From camera mode, repeatedly press the navigation key left to zoom out and right to zoom in. It may take several presses to get the desired zoom.
2. Select **Capture** (left softkey) to take the picture. (The picture will automatically be saved in the My Pictures folder.)

Selecting Camera Settings

To select your camera settings:

1. From camera mode, select **Options** (right softkey) > **Settings**.
2. Select one of the following options and press .
 - **Resolution** to select a picture's file size (**High: 640x480**, **Med: 320x240**, or **Low: 224x168**).
 - **Quality** to select the picture quality setting (**Fine**, **Normal**, or **Economy**).
 - **Shutter Sound** to select a shutter sound (**Shutter 1-6**, **Say Cheese**, or **Off**).
 - **Auto Erase** to select whether pictures remain in the camera (**Off**), or are erased (**On**), after uploading them.
 - **View Mode** to select between **Wide Screen** or **Full Screen** format.

Viewing Your Camera's Status Area Display



Storing Pictures



There are three areas for picture storage that can be used separately according to your needs:

- **In Camera** (See “In Camera Folder” on page 132.)
- **Saved to Phone** (See “Saved to Phone Folder” on page 134.)
- **Online Albums** (See “Online Albums” on page 135.)

In Camera Folder

Once a picture is taken, it is automatically saved to the In Camera folder. From the In Camera folder, you can view all of the pictures you have taken, store selected images in your phone, send pictures to the Sprint Picture Mail Web site (www.sprint.com/picturemail), delete images, and access additional picture options.

To review your stored pictures in the In Camera folder:

1. Select **Menu > Pictures > My Pictures > In Camera**.
2. Use your navigation key to view and scroll through the pictures.
 - Images within the In Camera folder that have been uploaded to the Picture Mail site display .
 - Images within the In Camera folder that have been downloaded from the Picture Mail site display .

In Camera Folder Options

When you are viewing the In Camera folder, press **Options** (right softkey) to display the following options:

- **Upload** to upload pictures to the Picture Mail Web site (www.sprint.com/picturemail). Depending on your settings, you may be prompted to accept a data connection.

Note:

If this is the first time you have accessed the Sprint Picture Mail account, you will be prompted to register your account. See "Registering Your Picture Mail Password" on page 126.

- **Assign** to assign the current image as a Picture ID, Screen Saver, or Incoming Call.
- **Save To Phone** to save images from the In Camera folder into the phone memory for use in assigning images to contacts, screen savers, etc.
- **Edit Caption** to edit the title associated with the image.
- **Erase** to erase the image or selected images.
- **Picture Info** to display the list of albums saved in your phone.
- **Camera Mode** to switch back to the camera mode.
- **Expand** to enlarge the image so that it is displayed on the entire screen.




Saved to Phone Folder

Once a picture is taken, it is automatically saved to the In Camera folder, but the picture can then be moved to a separate My Pictures subfolder called Saved to Phone. From this folder, you can also view all of the pictures you have saved, store additional images into this folder, send pictures to the Picture Mail Web site (www.sprint.com/picturemail), delete images, and access additional picture options.

Note:

The **Saved to Phone** folder is a separate storage location from the In Camera folder, and it is similar to the Memory Card folder found on some other phones.

To move pictures to the Saved to Phone folder:

1. Select **Menu > Pictures > My Pictures > In Camera**.
2. Use your navigation key to highlight a picture, select it by pressing , and then select **Options** (right softkey).
3. Select **Save To Phone** and press . (Images within the In Camera folder that have been moved display a .)

To review pictures in the Saved to Phone folder:

1. Select **Menu > Pictures > My Pictures > Saved to Phone**.
2. Use your navigation key to scroll through and view the pictures.

Saved To Phone Folder Options

When you are viewing the Saved To Phone folder, select **Options** (right softkey) to display the following options:

- **Edit Caption** to edit the title associated with the image.
- **Erase** to erase the image or selected images.
- **Picture Info** to display the list of albums saved in your phone.
- **Camera Mode** to switch back to the camera mode.
- **Expand** to enlarge the image so that it is displayed on the entire screen.

Online Albums

Once a picture is taken, it is automatically saved to the **In Camera** folder. Alternatively you can save pictures to your Online Albums folder. From the Online Albums folder, you can view all the pictures you have taken, move selected images to your In Phone folder, delete images, and access additional picture options.

Note:	Before you can use the Online Albums folder, you must first go online and create a Picture Mail account and password. (See "Registering Your Picture Mail Password" on page 126.)
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To review pictures in the Online Albums folder:


1. Select **Menu > Pictures > Online Albums > View Albums**.
2. Use your navigation key to scroll through and view the pictures.

Sending Picture Mail

Once you've taken a picture, you can use the messaging capabilities of your phone to instantly share it with family and friends. You can send a picture to up to 25 people at a time using their email addresses or their wireless phone numbers.

Sending Pictures From the In Camera Folder


To send pictures from the In Phone folder:

1. Select **Menu > Pictures > My Pictures > In Camera**.
2. Highlight a picture you wish to send and press  to select it. (The check box on the upper left corner will be marked. You can select multiple pictures.)
3. Select **Send Msg** (left softkey).
4. Select **Phone #, Email, Contacts, or Other SVC.** and press .

Note:

The first time you send Sprint Picture Mail, you will be prompted to establish a Sprint Picture Mail Web site account and password. [See "Registering Your Picture Mail Password" on page 126.]



5. Select a contact, or enter a wireless phone number or an email address using the keypad, and select **OK** (left softkey).
6. Enter additional recipients or select **Next** (left softkey) to continue.
7. If you wish to include a subject, scroll to **Subject** and select **Add** (right softkey). Enter your subject using the keypad and select **Save** (left softkey) to save and exit.

8. If you wish to include a text message, scroll to **Text** and select **Add** (right softkey). Enter your message using your keypad (or press **Options** [right softkey] to select from **Preset Msg** or **Recent Msg**) and choose **Save** (left softkey) to save and exit. (See “Entering Text” on page 35.)
9. If you wish to include an audio message with the picture, highlight the box next to **Audio** and select **Record** (right softkey). Select **Record** (left softkey) to start recording. (Maximum recording time is 10 seconds.)
10. Confirm the recipients, message, audio message, and picture.
 - To change a recipient, highlight the recipient, press the appropriate softkey, and follow the instructions in step 5 to select or edit the recipient.
 - To change the text message, scroll to **Text** and press the appropriate softkey.
 - To change the voice memo, highlight the box next to **Audio** and press the appropriate softkey.
 - To change the attached picture(s), select the current thumbnail picture and selecting **Change** (right softkey).
 - Highlight the picture you wish to send and press .
11. Select **Send** (left softkey) to deliver the picture.

Sending Pictures From Messaging

You can also send Picture Mail from your phone's Messaging menu.

To send pictures from the Messaging menu:

1. Select **Menu > Messaging > Send Message > Picture Mail > In Camera**.
2. Highlight a picture you wish to send and press . (The check box on the upper left corner will be marked. You can select multiple pictures.)
3. Select **Next** (left softkey).
4. Select **Phone #, Email, Contacts, or Other SVC.** and press .
5. Select a contact, or enter a wireless phone number or enter an email address using the keypad, and select **OK** (left softkey).
6. Enter additional recipients or select **Next** (left softkey) to continue.
7. Select **Send** (left softkey) to continue.

Tip:

To take and send a new picture from Messaging, select **New Picture** during step 1 above, take the new picture, press **Next** (right softkey), and follow steps 5-11 in "Sending Pictures From the In Camera Folder" on page 136.

8. Follow steps 7-11 in "Sending Pictures From the In Camera Folder" on page 136.

Managing Picture Mail

Using the Picture Mail Web Site

Once you have uploaded pictures from your phone to your online Picture Mail account at www.sprint.com/picturemail (see “In Camera Folder Options” on page 133), you can use your computer to manage your pictures. From the Picture Mail Web site (www.sprint.com/picturemail) you can share pictures, edit album titles, add captions, and organize images. You can even send your pictures to be printed at participating retail locations.

You will also have access to picture management tools to improve and customize your pictures. You’ll be able to lighten, darken, crop, add antique effects, add comic bubbles and cartoon effects, and use other features to transform your pictures.



To access the Picture Mail Web site:

1. From your computer’s Internet connection, go to www.sprint.com/picturemail.
2. Enter your phone number and Picture Mail password to log in. (See “Registering Your Picture Mail Password” on page 126.)

Managing Online Pictures From Your Phone

You can use your phone to manage, edit, or share pictures you have uploaded to the Picture Mail Web site at www.sprint.com/picturemail. (See “In Camera Folder Options” on page 133 for information about uploading.)

To view your online pictures from your phone:

1. Select **Menu > Pictures > Online Albums**.
2. Highlight **View Albums** and press . (Depending on your settings, you may be prompted to accept a data connection.)
3. The **Uploads** folder and your albums appear. Highlight an album title and press  to display the album. (Thumbnail pictures, up to four per screen, are displayed.)





Tip:

To expand a selected picture from thumbnail to full-screen, select **Options** (right softkey) > **Expand**.

4. Use your navigation key to select a picture.
5. Select **Options** (right softkey) to display your online picture options.

Uploading Pictures



To upload pictures:

1. Select **Menu > Pictures > My Pictures > In Camera** (Thumbnail pictures will be displayed.)
2. Select the picture(s) you wish to upload and select **Options** (right softkey).
3. Select **Upload > Upload Selection** or **Upload All** and press .
4. Select **My Uploads** and press .
– or –
Select **Other Album** and press .
 - Highlight an album and press  to start uploading.


Downloading Your Online Pictures

From your online Picture Mail albums display at www.sprint.com/picturemail, you can select pictures to download to your phone.

To download pictures from the Picture Mail Web site:

1. From the online pictures display, select the picture you wish to download and select **Options** (right softkey). (See “Managing Online Pictures From Your Phone” on page 140.)
2. Highlight **Assign** and press .
3. Select one of the following options and press .
 - **Picture ID** to download and assign the selected picture as a Picture ID.
 - **Screen Saver** to download and assign the selected picture as a screen saver.
 - **Incoming Calls** to download a picture and assign to incoming calls with or without caller ID.


Accessing Online Picture Options From Your Phone

1. Select a picture from your online Picture Mail. (See “Managing Online Pictures From Your Phone” on page 140.)
2. Select **Options** (right softkey) to display options.
3. To select an option, highlight it and press . (See “Saved to Phone Folder” on page 134.)
 - **Copy/Move** to copy or move pictures to a selected album:
 - ◆ **Copy This** to copy the selected picture to the album.
 - ◆ **Copy All** to copy all pictures in the current album (or Inbox) to the target album.
 - ◆ **Move This** to move the selected picture to the album.
 - ◆ **Move All** to move all pictures in the current album (or Inbox) to the target album.
 - **Assign** to assign the pictures to be used as a:
 - ◆ **Picture ID** to be displayed with when a particular Caller ID assignment is met for an incoming call.
 - ◆ **Screen Saver** to be used by the screen saver application.
 - ◆ **Incoming Call** to be displayed during the notification of an incoming call.
 - **Saved to Phone** to copy the selected picture to the Saved to Phone folder. (See “Saved to Phone Folder” on page 134.)

- **Detail/Edit** to modify the text caption, information, and rotational properties of the image.
 - ◆ **Text Caption** to modify the caption name of the image.
 - ◆ **Picture Info** to display information about the image.
 - ◆ **Rotate Picture** to rotate the image by selecting **Rotate** (right softkey) > **Save** (left softkey).
- **Erase** to select **Erase This** or **Erase All** to erase a single picture or all pictures saved in the current album (or Inbox).
- **Expand** to expand the selected picture.
- **Album list** to display the online album list.

To access your online Albums options from your phone:


Display the album list in the online Picture Mail menu. (See “Managing Online Pictures From Your Phone” on page 140.)

1. Use your navigation key to select an album (or Inbox).
2. Select **Options** (right softkey) to display options.
3. To select an option, highlight it and press .
 - **New Album** to create a new album. Enter a new album name and select **Save** (left softkey).
 - **Album Info** to display the details about the album.

Order Prints

This menu allows you to order prints from third party vendors by uploading images saved on your phone. Images saved at the highest quality and resolution settings produce the best prints.


To access order prints:

1. Select **Menu > Pictures > Order Prints**.
2. Select **Print by Mail** and press .
3. Follow the onscreen instructions.

Settings and Info

This menu allows you to configure where pictures are saved, view your account information, or set the view between portrait or landscape mode.

To access the settings and info menu:

1. Select **Menu > Pictures > Settings and Info**.
2. Select one of the following options and press .
 - **Account Info** to display your current account settings via an online connection.
 - **Auto Erase** to delete an image immediately after uploading.
 - **View Mode** to select **Full Screen** (portrait mode) or **Wide Screen** (landscape mode) when viewing pictures.

Using Bluetooth

In This Section

- ◆ Turning Bluetooth On and Off
 - ◆ Using the Bluetooth Settings Menu
 - ◆ Supported Bluetooth Profiles
 - ◆ Pairing Bluetooth Devices
-

Your phone features built-in Bluetooth technology, allowing you to share information more easily than ever before.


Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth-enabled devices, such as headsets, hands-free car kits, handhelds, PCs, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 10 meters (30 feet).

This section details how to set up and make the most of your phone's Bluetooth capabilities.


Turning Bluetooth On and Off

By default, your device's Bluetooth functionality is turned off. Turning Bluetooth on makes your device "discoverable" by other in-range Bluetooth devices.

To turn Bluetooth on:



1. Select **Menu > Settings > Bluetooth > Enable**.
2. Press the navigation key up or down to select **On** and press  to enable Bluetooth.

To turn Bluetooth off:

1. Select **Menu > Settings > Bluetooth > Enable**.
2. Press the navigation key up or down to select **Off** and press  to disable Bluetooth.

Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:


-  – Bluetooth is active and enabled.
-  – Bluetooth is connected to a device or transferring data.

Using the Bluetooth Settings Menu

The Bluetooth Settings menu allows you to set up many of the characteristics of your phone's Bluetooth service, including:

- Entering or changing the name your phone uses for Bluetooth communication.
- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Displaying your phone's Bluetooth address.

To access the Bluetooth Settings menu:

1. Select **Menu > Settings > Bluetooth**.
2. Use the navigation key to select **Enable, Visibility, Device Name, Device Info, or Trusted Devices**, and press .

Bluetooth Settings: Device Name

The Device Name section of the Bluetooth Settings menu allows you to select a Bluetooth name for your phone. Your phone's Bluetooth name will appear to other in-range Bluetooth devices, depending on your visibility settings.



To set a Bluetooth name for your phone:

1. Select **Menu > Settings > Bluetooth > Device Name**.
2. Press and hold **BACK** to clear the current name.
3. Use your keypad to enter a new name and select **Save** (left softkey) to save and exit.

Bluetooth Settings: Visibility

The Visibility section of the Bluetooth Settings menu allows you to manage your availability to other Bluetooth devices.

To configure your phone's visibility (discoverability) to other Bluetooth devices:

1. Select **Menu > Settings > Bluetooth > Visibility**.
2. Select your desired visibility setting and press .
3. Select a visibility setting and press :
 - **Always visible** to allow other Bluetooth devices to detect and identify your phone.
 - **Visible for 3min** to allow other devices three minutes to detect your phone before changing your status to hidden.
 - **Hidden** to prevent other Bluetooth devices from detecting and identifying your phone.

Note:

Any changes you make to your Bluetooth settings will be saved when you exit the Bluetooth Settings menu. Any setting changes will apply to all devices in the same category.

Bluetooth Settings: Device Info

To display your phone's Bluetooth address:

- ▶ Select **Menu > Settings > Bluetooth > Device Info**.

Supported Bluetooth Profiles

All the Bluetooth settings you configure are stored in your phone's Bluetooth user profile. Different profiles can be used for specific Bluetooth functions. This can be read from the Supported Profiles section of the Device Info screen.

- **HSP: Headset Profile** – Bluetooth technology connects the phone to a wireless Bluetooth-enabled headset. When an incoming call is received, the ringer can be heard through the headset instead of through the phone. The call can then be received by pressing a button. Increase or decrease the volume by using the volume key on the side of the phone.
- **HFP: Hands-Free Profile** – Bluetooth technology connects the phone to a wireless Bluetooth-enabled car kit. Incoming calls ring to the hands-free headset or device. Calls can be received by pressing a button on the headset or device. For dialing, four functions are supported: recent call dial, voice dial, speed dial, and number dial. Increase or decrease the volume by using the volume key on the side of the phone.
- **DUN: Dial-Up Network Profile** – Bluetooth technology functions as a wireless data cable, connecting a PC or PDA to a network through your phone.
- **OPP: Object Push Profile** – is based on the Generic Object Exchange (OBEX) profile which uses predefined object formats. The object formats are vCard, vCal, vMsg, and vNote.

Note:

Verify that your headset or device is powered and is configured for pairing. (This typically involves configuring your headset or device to transmit a signal that it is searching for a Bluetooth phone.)

Pairing Bluetooth Devices


Paired Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

To pair your phone with another Bluetooth device:

1. Select **Menu > Tools > Bluetooth**.
2. Select **Add new** (left softkey) > **Search**. (Your phone will display a list of discovered in-range Bluetooth devices.)

Note: The **Add New** option only appears on the left softkey the first time another Bluetooth device is paired to the phone. After that, **Add New** appears on the **Options** menu (accessed using the right softkey).

3. Select the device you wish to pair with and select **Add to list** (left softkey).
4. Enter the numeric passkey and press . You are then notified that Pairing is in progress.

Note: The passkey can be any combination of up to 16 numbers.

5. Use your keypad to enter a new Device Name for the device and select **Save** (left softkey) to save and exit. (**Connection Successful** is displayed if the device is communicating properly.)

Waiting for Pairing


If you are going to be using a Dial-Up Network (DUN) profile to pair with a PC or PDA, you will need to allow the other device to initiate pairing with your phone.

To allow your phone to be paired with another Bluetooth device:

1. Select **Menu > Tools > Bluetooth**.
2. Select **Options** (left softkey) > **Add new > Search > Wait for request**.

Note:

The **Add New** option only appears on the left softkey the first time another Bluetooth device is paired to the phone. After that, **Add New** appears on the **Options** menu (accessed using the right softkey).

3. Select **Always Visible** or **Visible for 3min**.
4. Follow the onscreen prompts to enter your passkey and press  .

Section 2

Pivot Service Features



Pivot Service Features: The Basics

In This Section

- ◆ Using Voicemail
 - ◆ Using SMS Text Messaging
 - ◆ Using SMS Voice Messaging
 - ◆ Making a Three-Way Call
 - ◆ Using Caller ID
 - ◆ Responding to Call Waiting
 - ◆ Using Call Forwarding
-

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your **wireless service**. This section outlines your basic Pivot Service features.

Note:

For complete information about Pivot calling features and linked voicemail service, please see the *Getting Started with Pivot* guide that came with your phone.

Using Voicemail

Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

Complete details on setting up and using your voicemail can be found in the *Getting Started with Pivot* guide that came with your phone. For additional information, please contact your cable provider.

Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Select **Menu > Messaging > Voicemail > Clear Envelope**.
2. Select **Yes** or **No** and press .


Using SMS Text Messaging

With SMS Text Messaging, you can use other people's wireless phone numbers to send instant text messages from your phone to their messaging-ready phones – and they can send messages to you. When you receive a new message, it will automatically be displayed on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as "I'm running late, I'm on my way," that makes composing messages fast and easy. You can also customize your own preset messages (up to 160 characters) from your phone.

Composing SMS Text Messages

To compose an SMS Text message:

1. Select **Menu > Messaging > Send Message > Text Message**.
2. Select **Contacts, Mobile #, or Email** and press .
3. Enter the number, email address, or select the contact, and select **Next** (left softkey). (You may include up to 10 recipients per message.)
4. Compose a message using one of the following methods:
 - To type a message, use your keypad to enter your message. Select **Options** (right softkey) to select a character input mode.
 - To use a preset message, recent message, or an emoticon, select **Options** (right softkey) and select **Preset Msg, Recent Msg, or Emoticons**. Press the number on the keypad that corresponds to the number next to the message or emoticon.
5. Select **Next** (left softkey).


6. Review your message and select **Send** (left softkey). You may also select the following additional messaging options by selecting **Options** (right softkey):
 - **Edit** to edit the existing message before sending.
 - **Priority** to set the message priority level [**Normal** or **Urgent**].
 - **Call Back #** to set the callback number.
 - **Delivery Rec.** to set the phone to notify you when the message has been received by the recipient.
 - **Save to Drafts** to save the message without sending.

Accessing SMS Text Messages

To read an SMS Text message:

- ▶ When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message.

To reply to an SMS Text message:

1. While the message is open, select **Reply** (left softkey).
2. Select **Picture**, **VoiceSMS**, or **Text** and press .
3. Compose your reply or use the preset messages or icons.
 - To type a message, use your keypad to enter your message. Select **Options** (right softkey) to select a character input mode.
 - To use a preset message or an emoticon, select **Options** (right softkey) and select **Preset Msg**, **Recent Msg**, or **Emoticons**. Press the number on the keypad that corresponds to the number next to the message or emoticon.

4. Select **Next** (left softkey).
5. Review your message and select **Send** (left softkey). You may also select the following additional messaging options by select **Options** (right softkey):
 - **Edit** to edit the existing message before sending.
 - **Priority** to set the message priority level [**Normal** or **Urgent**].
 - **Call Back #** to set the callback number.
 - **Delivery Rec.** to set the phone to notify you when the message has been received by the recipient
 - **Save to Drafts** to save the message without sending.

Using Preset Messages

Preset messages make sending text messages to your friends, family, and coworkers easier than ever.

To add or edit preset messages:

1. Select **Menu > Messaging > Settings > Preset Messages**.
2. Select **Options** (right softkey) > **Add New**.
3. Enter your new message or make changes and press **Done** (left softkey). (See “Entering Text” on page 35.)

Using SMS Voice Messaging

In addition to sending and receiving SMS Text messages, your phone is enabled with SMS Voice Messaging. With SMS Voice Messaging, you can quickly and easily send a voice message to other SMS-enabled phones or working email addresses without making a phone call. Just record a message and send it directly to the recipient's phone messaging Inbox.

Activating SMS Voice Messaging

To use SMS Voice Messaging capabilities, you will first need to register your phone. Once you have registered, incoming SMS Voice messages will be automatically downloaded to your phone.

To activate SMS Voice Messages:


1. When you turn on your phone, you will be prompted to register your phone to receive SMS Voice messages.
2. Select **Yes**. (When activation is complete, an activation confirmation screen appears.)

Note:

If you select **No** during step 2 above, you will see an alert message. If you select **No** after reading the message, incoming SMS Voice messages will not be downloaded to your phone.


Playing an SMS Voice Message

To play an SMS Voice message from the main menu:

1. Select **Menu > Messaging > VoiceSMS**.
2. Highlight the message you want to play and press .
3. Select **Reply** (left softkey) to reply to the message. (To display the message options, select **Options** [right softkey].)

Composing SMS Voice Messages

To compose an SMS Voice message:

1. Select **Menu > Messaging > Send Message > Voice SMS**.
2. Select **Contacts, Mobile #, or Email** and press  to select the desired entry.
3. Enter a recipient's information directly and select **Done** (left softkey) when you have finished selecting and entering the information.
4. Select **Next** (left softkey) to continue to the next screen.
5. Start recording after the beep. (You can record up to two minutes.)
6. To finish recording, select **Done** (left softkey).
7. Select **Send** (left softkey) to send the voice message. A confirmation dialog displays **Connect?** Data and message charges may apply.

Note: If this is the first time that you are sending an SMS message, the **"From Name"** screen is displayed. Enter the default name here for your messages.

Note: If you want to be warned that these charges may apply, check the **Warn each time** checkbox.

Accessing SMS Voice Messages

To play an SMS Voice message:

- ▶ When you receive a voice message, a pop-up notification will automatically appear on your phone's main display screen. Select **Listen** (left softkey) to play the voice message.


To reply to an SMS Voice message:

1. From the VoiceSMS inbox, select **Reply** (left softkey).
2. Record your reply and then select **Send** (left softkey).

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:

1. Enter a number you wish to call and press **TALK**.
2. Once you have established the connection, select **Options** (right softkey).
3. Select **3-Way Call** and press . (This action puts the first caller on hold and then activates a second call dialog where you can enter the second number.)
4. Enter the second number and select **Call** (left softkey) to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller will still remain connected. If you initiated the call and are the first to hang up, all other callers are then disconnected.

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

1. Press .
2. Enter the number you want to call.
3. Press **TALK**.

To permanently block your number, call your cable provider.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available).

To respond to an incoming call while you're on a call:

- ▶ Press **TALK**. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- ▶ Press **TALK** again.




Tip:

For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting is automatically reactivated once you end the call.





Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press   .
2. Enter the area code and phone number to which calls should be forwarded.
3. Press **TALK**. (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press    .
2. Press **TALK**. (You will see a message and hear a tone to confirm the deactivation.)

Note:

For more information about Call Forwarding, please see the *Getting Started with Pivot* guide that came with your phone.

You are charged a higher rate for calls you have forwarded.

Pivot Multimedia Services

In This Section

- ◆ **Pivot Multimedia Applications**
 - ◆ **Getting Started With Mobile Web**
 - ◆ **Messaging**
 - ◆ **Downloading Premium Services Content**
 - ◆ **Exploring the Web**
-

Pivot offers easy and amazing data services you will really use.

These features – including messaging, games, downloadable ringers and screen savers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the network.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of Pivot Multimedia Services.

Pivot Multimedia Applications

Here is a brief list of the applications available through your phone with Pivot service.

Picture Mail – Instantly shoot, share, and print sharp, high-resolution digital pictures, and take and send short video clips with your phone.

Messaging – Send and receive email and instant messages on your wireless phone.

Games – Play exciting games with full-color graphics, sound, and vibration. Choose from hundreds of games to play anytime.

Ringers – Personalize your phone by downloading and assigning different ringers to numbers in your Contacts.

Screen Savers – Download unique images to use as screen savers, or make it easy to tell who's calling by assigning specific images to numbers in your Contacts.

Web – Experience full-color graphic versions of popular Web sites from your phone.

Getting Started With Mobile Web

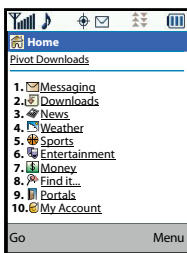
With your Pivot service, you are ready to start enjoying the advantages of the Mobile Web. This section will help you learn the basics of using your phone's multimedia services, including managing your user name, launching a data connection, and navigating the Web with your phone.

Launching a Mobile Web Connection

To launch a data connection:

- ▶ Select **Menu > Web**. (Your data connection will open and the Web home page will be displayed.)

Web Home Page (subject to change)



Note:

If Net Guard is enabled and displayed (see page 167), press **OK** (right softkey) to continue and access the Web.

If you had a previous connection, the last page you visited will be displayed when you launch your browser. To start your active Web connection, simply navigate to a new Web page or go to the Web home page by selecting **Menu** (right softkey) and then **Home**.

Note: If you prefer, you can change your settings so that the home page is always the first page you see when launching a Web connection. From the Web, select **Menu > More > Preferences > Launch Page** and then select **Home Page**.

Net Guard

When you first connect to the Web, the Net Guard will appear to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

- ▶ Select **Menu > Settings > Data > Net Guard**.
 - **On** to activate the Net Guard.
 - **Off** to deactivate the Net Guard.

Note: When enabled, the Net Guard appears only once per session. The Net Guard does not appear if the phone is merely reconnecting due to a time-out.

Data Connection Status and Indicators

Your phone's display lets you know the current status of your data connection through indicators which appear at the top of the screen. The following symbols are used:



Your data connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the data connection will terminate.



Your data connection is dormant (no data is being sent or received). Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.



Your phone is not currently able to access data service features.

If no indicator appears, your phone does not have a current data connection. To launch a connection, see “Launching a Mobile Web Connection” on page 166.

Navigating the Web


Navigating through menus and Web sites during a data session is easy once you've learned a few basics. Here are some tips for getting around:

Softkeys

During a data session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen.

Tip: Depending on which Web sites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- ▶ Press the desired softkey button. (If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad [if they're numbered] or by highlighting an option and pressing .)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

- ▶ Press the navigation key up and down.


To scroll page by page through Web sites:

- ▶ Press the volume buttons on the side of the phone.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- ▶ Use the navigation key to highlight an item, and then press the correct softkey button (or press ).

Tip:

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "OK."

If the items on a page are numbered, you can use your keypad (number keys) to select an item. (The tenth item in a numbered list may be selected by pressing the 0 key on your phone's keypad, even though the number 0 doesn't appear on the screen.)

Links, which appear as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- ▶ Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- ▶ Press the **BACK** key on your phone.

Note:

The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the home page from any other Web page:

- ▶ Press and hold **BACK**.
– or –
Select **Menu > Home**.

Messaging

You can send and receive emails, text messages, Picture Mail messages, and participate in Web-based chatrooms right from your phone. Messaging allows you to stay connected to friends, family, and coworkers 24 hours a day anywhere on the Sprint National Network.

Message Types

There are many types of text messaging available on your phone. These include:

- **SMS Text Messaging** (page 175).
- **Instant Messaging** (see below).
- **Picture Mail** (page 136).
- **Wireless Chat** (page 172).

Instant Messaging

Pivot provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger™, MSN® Messenger, and Yahoo!® Messenger.

To access instant messaging clients from your phone:

1. From the Mobile Web home page, select **Messaging > Instant Messaging**.
2. Select an IM provider, such as **AOL Instant Messenger**, **MSN Messenger**, or **Yahoo! Messenger**.
3. Use your keypad to enter the required sign-in information for the selected provider, such as user name and/or password, and select **Sign In**. (Your IM screen for the selected provider will be displayed.)

Note:


The information required to sign in will vary depending on the instant messaging provider you are using.

4. Follow the onscreen instructions to read, reply to, compose, send, and manage messages in your IM account.

Wireless Chat

Pivot gives you the ability to join wireless chat rooms from your phone. You can choose from a wide variety of chat providers and services.

To access Wireless Chat from your phone:

1. Select **Menu > Messaging > Chat & Dating**. (The browser will start and display the Chat & Dating menu.)
2. Select a chat service and follow the onscreen instructions to sign up. You may be instructed to provide profile information, after which you may receive a text message with your login name and password.
3. Return to the chat provider's main page, enter your login information, and press .
4. Use your keypad and navigation keys to select chat rooms, read messages, and post your own messages.

Note:

Navigating and posting within these chat rooms varies by provider. Please follow the onscreen instructions.



The Chat & Dating options change frequently, so check back often to see what's available.

Downloading Premium Services Content

With Pivot service, you have access to a dynamic variety of Premium Services content, such as downloadable Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) The basic steps required to access and download Premium Services content are outlined below.

Accessing the Download Menus

To access the download menus:

1. Select **Menu > My Content**.
2. Select the type of file you wish to download (**Call Tones, Games, Ringers, Screen Savers, or Applications**) and press .
3. Select **Get New** and press . (For more information on navigating the Web, see “Navigating the Web” on page 169.)

Tip:


You can also access download menus through your phone's Web connection (**Downloads > [file type]**).

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a rotating selection of featured items.
- **Categories** allows you to narrow your search to a general category, such as College Logos for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

Downloading an Item

Once you've selected an item you wish to download, highlight it and press  or press **OK** (left softkey). You will see a summary page for the item including its title, the vendor, the download details, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download; and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)

Note:	If you have not previously purchased an item, you will be prompted to create your purchasing profile.
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2. Select an option to continue:
 - Select **Use/Run/View** (left softkey) to assign the downloaded item (or to start, in the case of a game or application). Your data session will end and you will be redirected to the appropriate phone menu screen.
 - Select **Set** as to assign a ringer or screen saver to a phone function.
 - Select **Settings** to configure downloaded games or applications.
 - Select **Shop** (right softkey) to browse for other items to download.
 - Press **END** to quit the browser and return to standby mode.



Using My Content Manager

My Content Manager is a storage area on the network that is assigned specifically to your account. It allows you to store all of your Premium Service downloadable files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

- ▶ From the Vision home page, select **Downloads > My Content Manager**. (A list of your purchased items is displayed.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display, highlight the item you wish to download and press . (The information page for the selected item will be displayed.)
2. Highlight **Downloads** and press . (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)
3. Select an option to continue:
 - Select **Use/Run/View** (left softkey) to assign the downloaded item (or to start, in the case of a game or application). Your data session will end and you will be redirected to the appropriate phone menu screen.
 - Select **Set** as to assign a ringer or screen saver to a phone function.
 - Select **Settings** to configure downloaded games or applications.

- Select **Shop** (right softkey) to browse for other items to download.
- Press **END** to quit the browser and return to standby mode.

Tip:

You can also access My Content Manager through the phone's main menu. Select **Menu > My Content > [Games, Ringers, Screen Savers, or Applications] > My Content Manager**. The browser opens and takes you to the target content.

Exploring the Web

With Web access you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores and breaking news and weather and shop on your phone anywhere on the Sprint National Network.

In addition to the features already covered in this section, the home page offers access to these colorful, graphically rich Web categories, including **News, Weather, Entertainment, Sports, Finance, Travel, Shopping, Tools,** and **Business Links**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Web from your phone using the home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see “Navigating the Web” on page 169.

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional functionality to expand your use of the Web on your phone.


Opening the Browser Menu

The browser menu may be opened anytime you have an active data session, from any page you are viewing.

To open the browser menu:

- ▶ Press **Menu** (right softkey). (The browser menu is displayed in a drop-down list.)

Options available under the browser menu include:


- **Home.** Returns the browser to the Vision home page.
- **Forward.** Returns you to a previously viewed page (after having used the **BACK** key).
- **Mark this page.** Allows you to bookmark the current site.
- **View Bookmarks.** Allows you to access bookmarked sites, and manage your bookmarks.
- **Search.** Launches a Web search.
- **Send page to....** Allows you to send the current page as a text message.
- **Go to URL.** Allows you to navigate directly to a Web site by entering its URL (Web site address).
- **View History.** Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it, press , and then select **Connect**.
- **Refresh this page.** Reloads the current Web page.

- **More....** Displays additional options:
 - **Show URL.** Displays the URL (Web site address) of the site you're currently viewing.
 - **Restart Browser.** Refreshes the current browser session.
 - **About Browser.** Displays technical information about the browser, its version, and the encryption version, and provides links to Certificate Information for the various components.
 - **Preferences.** Displays all the preferences available for the browser.

Creating a Bookmark

Bookmarks allow you to store the address of your favorite Web sites for easy access at a later time.

To create a bookmark:



1. Go to the Web page you want to mark.
2. Select **Menu** (right softkey) to open the browser menu.
3. Select **Mark this Page**, select an empty bookmark location, and select **Select** (left softkey) to enter a name for the new bookmark.
4. Select **Done** (left softkey) to accept the new bookmark name.
5. Press  to save the new bookmark and exit the pop-up screen.

Note: Bookmarking a page does not store the page's contents, just its address.

Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.



Accessing a Bookmark

To access a bookmark:

1. Select **Menu** (right softkey) to open the browser menu.
2. Select **View Bookmarks** and press .
3. Scroll to highlight the bookmark you'd like to access and press  to go to the Web site (or press the number corresponding to the bookmark you wish to access).



Deleting a Bookmark

To delete a bookmark:

1. Select **Menu** (right softkey) to open the browser menu.
2. Select **View Bookmarks** and press .
3. Scroll to highlight the bookmark you'd like to delete and select **Menu** (right softkey) > **Delete**. (A confirmation is then displayed.)
4. Select **Yes** and press  to confirm and remove the bookmark.

Going to a Specific Web Site

To go to a particular Web site by entering a URL (Web site address):


1. Select **Menu** (right softkey) to open the browser menu.
2. Select **Go to URL**.
3. Select the **URL** field and press .
4. Use your keypad to enter the URL of the Web site you wish to go to and press .

Note:

Not all Web sites are viewable on your phone.

Reloading a Web Page

To reload (refresh) a Web page:

1. Select **Menu** (right softkey) to open the browser menu.
2. Select **Refresh this Page** and press . (The browser will reload the current Web page.)

Restarting the Web Browser

If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

1. Select **Menu** (right softkey) to open the browser menu.
2. Select **More > Restart Browser**.

Sprint Voice Command

In This Section

- ◆ **Getting Started With Sprint Voice Command**
 - ◆ **Setting Up Sprint Voice Command**
 - ◆ **Creating Your Own Address Book**
 - ◆ **Making a Call With Sprint Voice Command**
 - ◆ **Accessing Information Using Sprint Voice Command**
-

With Sprint Voice Command, reaching your friends, family, and coworkers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint Voice Command.

This section outlines the Sprint Voice Command service.



Getting Started With Sprint Voice Command

With Sprint Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint Voice Command:




- ▶ Sign up when you purchase and activate your phone.
- ▶ Just dial   **TALK** from your phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint Voice Command.

Note:	The first time you connect to the Sprint Voice Command service, you'll be asked to setup a voice identification which consists of your first and last name.
--------------	---

Setting Up Sprint Voice Command

To set up the Voice Command Service:

1. Just dial  **TALK** from your wireless phone where you'll hear a welcome prompt.
2. At the main setup prompt, you'll need to record your first and last name for the system.
 - Press  to accept your verbal identification.
 - Press  to re-record your verbal identification.
3. Write down the Web site access information to build your personal address book via the Voice Command Web site (see page 185):
 - Web Address: www.talk.sprintpcs.com
 - User name: Pivot phone number (without hyphens)
 - Password: this alphanumeric password is set up during your initial online account setup.



Note:

The Sprint Voice Command service cannot be used to dial 911 emergency services.

Creating Your Own Address Book


You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2500 phone numbers, and with the advanced technology of Sprint Voice Command, you can have instant access to all of them.

There are two ways to update your address book:

- **Use Voice Recordings.** Simply dial  **TALK** and say, “**Add name.**” You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice-recorded names at once.
- **Call Directory Assistance.** If you don't have a computer or Internet access handy, you can have Directory Assistance look up phone numbers for you and automatically add them to your address book. Just dial  **TALK** and say “**Call operator**” and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

Making a Call With Sprint Voice Command

To make a call with Sprint Voice Command:


1. Press  **TALK** and you'll hear the "Ready" prompt.
2. After this prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith on the mobile phone," "Call John Baker at work," "Call 555-1234," or "Call Bob Miller.")
3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.

Tip:

Keep in mind that Sprint Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

Accessing Information Using Sprint Voice Command

To access information using Sprint Voice Command:

1. Press  **TALK**.
2. Say "Call the Web" and choose from a listing of information categories like news, weather, and sports.
– or –
Simply say "Call news room," "Call the weather," "Call Sports Central," etc.

Section 3

Safety and Warranty Information

The logo for the brand 'pivot' is located in the bottom right corner. It features the word 'pivot' in a lowercase, bold, sans-serif font. A small orange square is positioned above the letter 'i'. A trademark symbol (TM) is located at the top right of the word.

Important Safety Information

In This Section

- ◆ **General Precautions**
 - ◆ **Maintaining Safe Use of and Access to Your Phone**
 - ◆ **Using Your Phone With a Hearing Aid Device**
 - ◆ **Caring for the Battery**
 - ◆ **Radio Frequency (RF) Energy**
 - ◆ **Owner's Record**
 - ◆ **Phone Guide Proprietary Notice**
-

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note:

For the best care of your phone, ensure that only authorized personnel service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip:

Purchase an optional hands-free accessory at your local Sprint Store, or call your cable provider.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note:

Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:

Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Pivot invoice.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

Recently, there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Pivot phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint- or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or contact your cable provider for more information. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
 - Less than one month:
-4° F to 140° F (-20° C to 60° C)
 - More than one month:
-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Using Your Phone With a Hearing Aid Device

Your phone has been tested for hearing aid device compatibility. When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label located on the box.

Your M300 phone by Samsung has an M4 rating and a T4 rating.

These ratings are not guarantees. Results will vary depending on the level of immunity of your hearing device and degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers best use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "best use." This is synonymous for T ratings.



Sprint and your cable provider further suggest you experiment with multiple phones (even those not labeled M3 or M4) while in the store to find the one that works best with your hearing aid device. Should you

experience interference after purchasing your phone, promptly return it. As a valued customer, you're protected with Sprint's 30-Day Risk-Free Guarantee. After activating your phone, if you're not completely satisfied, call your cable provider to arrange for return of your phone. We'll refund your activation fee, waive your early termination fee and only charge you for actual usage and shipping, if applicable.

More information about hearing aid compatibility may be found at: www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone's display and keypad backlight settings to ensure the minimum time interval:
 1. Select **Menu > Settings > Display > Backlight**.
 2. Select **Main Display** or **Keypad** and press .
 3. Select the minimum time setting (8 seconds) and press .
- Phones with embedded antennae may produce more interference.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring, and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the M300 are:

AMPS/CDMA mode (Part 22):

Head: 0.788 W/kg; Body-worn: 0.441 W/kg

PCS mode (Part 24):

Head: 1.09 W/kg; Body-worn: 0.583 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: A3LSPHM300.

More information on the phone's SAR can be found from the following FCC Web site: <http://www.fcc.gov/oet/fccid>.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: M300 by Samsung®

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

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5,506,865 5,544,196 5,657,420 5,101,501

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Manufacturer's Warranty

In This Section

- ◆ **Manufacturer's Warranty**

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please see the *Getting Started with Pivot* guide that came with your phone, or contact your cable provider.

Manufacturer's Warranty

STANDARD LIMITED WARRANTY

What is Covered and For How Long? SAMSUNG TELECOMMUNICATIONS AMERICA, L.P. ("SAMSUNG") warrants to the original purchaser ("Purchaser") that SAMSUNG's Phones and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of purchase and continuing for the following specified period of time after that date:

Phone	1 Year
Batteries	1 Year
Leather Case/Pouch/Holster	90 Days
Game Pad	90 Days
Other Phone Accessories	1 Year

What is Not Covered? This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including antenna, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by SAMSUNG; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product, or (g) Product used or purchased outside the United States or Canada. This Limited Warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by SAMSUNG for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the SAMSUNG phone for which it is specified.

What are SAMSUNG's Obligations? During the applicable warranty period, SAMSUNG will repair or replace, at SAMSUNG's sole option, without charge to Purchaser, any defective component part of Product. To obtain service under this Limited Warranty, Purchaser must return Product to an authorized phone service facility in an adequate container for shipping, accompanied by Purchaser's sales receipt or comparable substitute proof of sale showing the date of purchase, the serial number of Product and the sellers' name and address. To obtain assistance on where to deliver the Product, call Samsung Customer Care at 1-888-987-4357. Upon receipt, SAMSUNG will promptly repair or replace the defective Product. SAMSUNG may, at SAMSUNG's sole option, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned or new Product. Repaired/replaced leather cases, pouches and holsters will be warranted for a period of ninety (90) days. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of SAMSUNG. If SAMSUNG determines that any Product is not covered by this Limited Warranty, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.

What Are the Limits on SAMSUNG's Liability? EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED HEREIN, PURCHASER TAKES THE PRODUCT "AS IS," AND SAMSUNG MAKES NO WARRANTY OR REPRESENTATION AND THERE ARE NO CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO:

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"THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR

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This Limited Warranty allocates risk of Product failure between Purchaser and SAMSUNG, and SAMSUNG's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of SAMSUNG are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on SAMSUNG. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by SAMSUNG and should not be relied upon.

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Specifications and availability subject to change without notice. [011604]

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