

SmartZone™

Communications Center

Overview The SmartZone Communications Center from Comcast is an innovative online application that brings simplicity and convenience to our customers' lives by converging and integrating key features of our phone and high-speed Internet services.

With the SmartZone Communications Center, Comcast customers can enjoy the convenience of going to one place to send and receive e-mail, check, manage and even forward voice mails via e-mail and manage a single address book.

Key Features For the first time, customers will have the convenience of being able to access and control a number of innovative and popular communications and entertainment features in one converged, central location including:

- **Integrated E-mail and Voice mail** – view, send and manage e-mail and voice mail together online in one convenient location.
- **Visual Voice mail** – review your call log online and select the voice mails you want to hear in the order you want to hear them.
- **Voice Mail Forwarding** – forward voice mail messages through e-mail.
- **Universal Address Book, powered by Plaxo** – combines and synchs up with contact information from multiple sources in one online location and can be accessed from any device with an Internet connection.
- **New E-mail Options** – drag and drop messages into folders, review e-mail messages in a preview pane and mouse-over to sneak-peek photo attachments.

Key Contributors Comcast partnered with best-in-class innovating companies to create the SmartZone Communications Center feature including:

- **HP** – selected as the primary implementer to design and build the SmartZone Communications Center platform.
- **Plaxo** – delivering the universal address book component.
- **Zimbra** – designing the SmartZone Communications Center user interface.

For more information about SmartZone Communications Center, visit <http://www.comcast.net/smartzonetour/>.

