

# Comcast Digital Voice®

## Reinventing residential phone service for the 21st Century.

**Comcast Digital Voice is an innovative and reliable IP-enabled home phone service that delivers all of the functions of traditional phone service, plus enhanced features that are integrated with other Comcast services.**

### Less Expensive Phone Services

According to a 2007 Microeconomic Consulting and Research Associates (MICRA) study, consumers have already saved \$23.5 billion, including \$13 billion in 2007 alone, from increasing facilities-based phone competition mainly provided by cable companies.

### Features

#### Residential, primary line replacement PLUS differentiation – Not your Plain Old Telephone Service

**Comcast Digital Voice Unlimited** gives customers unlimited local and domestic long-distance calling, plus free calls to Canada and Puerto Rico and great international rates to more than 100 countries.

#### Includes 12 popular calling features plus enhanced voice mail:

3-way calling	Call return
Anonymous call rejection	Call screening
Call forwarding selective	Call waiting
Call forwarding variable	Caller ID
E911, Battery Back-Up, Directory Assistance, Operator Services and CALEA	

### New Applications

Comcast is introducing a number of new features that will further integrate the Triple Play of services, including:

**Universal Caller ID:** across all services so customers can view caller information on their phone, TV and computer.

**SmartZone™ Communications Center:** the place that customers can go to access their comcast.net e-mail, view and listen to voice mail messages, universal address book and more from any Internet-connected computer. For more information about SmartZone Communications Center, visit: <http://www.comcast.net/smartzonetour/>.

**Enhanced Cordless Telephone:** through a home-based cordless phone, customers can access e-mail, listen to and view voice mail messages, access their universal address book and search Yellow Pages. The Enhanced Cordless Telephone is part of a Comcast Digital Voice self-install kit.

### Comcast Digital Voice is Superior

“Comcast Digital Voice. Rated #1 in call clarity. So no word goes unheard.”  
- *Keynote Competitive Research study, November 2008*

Comcast Digital Voice is unrivalled because calls travel over Comcast's proprietary managed IP network (as opposed to the public Internet). The use of a managed IP network gives Comcast the ability to provide service quality that may not be available from non-facilities-based VoIP service providers. Comcast also provides E911 capability by routing calls directly to PSAPs along with Automatic Location Information (ALI), identifying the caller's location.

