

Comcast Digital Voice®

Reinventing residential phone service for the 21st Century.

Comcast Digital Voice® is an innovative and reliable IP-enabled home phone service that delivers all of the functions of traditional phone service, but packs better features that are integrated with other Comcast services. Comcast Digital Voice customers can view their call logs and listen to voicemail online, as well as forward voicemail messages through email.

Less Expensive Phone Services

According to a 2007 Microeconomic Consulting and Research Associates (MiCRA) study, consumers have already saved \$23.5 billion, including \$13 billion in 2007 alone, from increasing facilities-based phone competition mainly provided by cable companies.

Comcast Digital Voice customers can save hundreds of dollars annually on home phone service compared to similar service plans from the RBOCs.

Features

Residential, primary line replacement PLUS differentiation – Not your Plain Old Telephone Service

Comcast Digital Voice gives customers unlimited local and domestic long distance calling, plus free calls to Canada and Puerto Rico and great international rates to more than 200 countries.

Includes 12 popular calling features plus enhanced voicemail:

3-way calling	Call return	Caller ID blocking
Anonymous call rejection	Call screening	Caller ID with call waiting
Call forwarding selective	Call waiting	Repeat dialing
Call forwarding variable	Caller ID	Speed dial

E911, Battery Back-Up, Directory Assistance, Operator Services and CALEA

Future Applications

Comcast will be introducing a number of new features that will further integrate the Triple Play of services, including:

Universal Caller ID: across all services so customers can view caller information on their phone, TV and computer.

SmartZone™ Communications Center: a Web-based application that brings together key features of Comcast's services. For example, customers will be able to use the SmartZone Communications Center to send and receive email, check, manage and even forward voicemails from any PC, manage a single address book that ties them all together, and in the future, remotely program their DVRs.

Enhanced Cordless Telephone: through a home-based cordless phone, customers can access email, listen to and view voicemail messages, send instant messages, access their universal address book and yellow pages. The Enhanced Cordless Telephone is part of a Comcast Digital Voice self-install kit.

Comcast Digital Voice is Superior

Comcast Digital Voice is unrivalled because calls travel over Comcast's proprietary managed IP network (as opposed to the public Internet). The use of a managed IP network gives Comcast the ability to provide service quality that may not be available from non-facilities-based VoIP service providers. Comcast also provides E911 capability by routing calls directly to PSAPs along with Automatic Location Information (ALI), identifying the caller's location.

Pricing

\$39.95 per month for customers with cable and high-speed Internet service
\$44.95 per month for customers with either cable or high-speed Internet service



Comcast Digital Voice®

Top ten things you should know about Comcast Digital Voice.

- 1. Comcast Digital Voice uses Internet Protocol and not the Internet.** Comcast Digital Voice calls travel on our private, managed network — not over the public Internet. That makes it superior to other ‘Best Effort’ services delivering phone traffic over the public Internet.
- 2. Comcast Digital Voice offers digital quality phone service with all of the features that customers expect from their phone service,** plus enhancements like the ability to listen to and manage their home voice mail messages from anywhere. All they need is access to a computer connected to the Internet.
- 3. Comcast Digital Voice customers can save hundreds of dollars annually** on home phone service when compared to similar service plans from the RBOCs.
- 4. Comcast Digital Voice gives customers 12 of the top calling features,** including: Caller ID, Call Waiting, Call Forwarding, Repeat Dialing and Speed Dialing.
5. Comcast will be introducing a number of new, integrated features such as **Universal Caller ID** across all services so customers can view incoming caller information on their phone, TV and computer; **Comcast’s SmartZone™ Communications Center** where customers can manage key features of the Triple Play such as integrated email and voice mail, remote DVR and the universal address book, and; the **Enhanced Cordless Phone** that will enable customers to access email, view voicemail, instant message, access their universal address book and yellow pages through a home-based cordless phone.
- 6. Comcast Digital Voice offers E911 capability.** Customers’ 911 calls are routed to public safety answering points (“PSAPs”) along with Automatic Location Information (“ALI”) identifying the caller’s location.
- 7. Comcast Digital Voice provides battery backup** in the Multimedia Terminal Adapters (MTAs). The MTA will provide up to eight hours of backup power to keep Comcast Digital Voice working when a customer loses power in their home.
8. Trained, professional **Comcast technicians perform the whole standard installation** for customers, and once set up, all of the telephone jacks in the home will work with Comcast Digital Voice – not just one phone next to the modem as with some voice over the Net providers.
- 9. Comcast Digital Voice works with most home alarm systems,** including ADT and Brink’s, using tone dialing and standard data communications protocols.
- 10. Comcast Digital Voice customers receive a single bill for all of their services,** including Comcast Cable and Comcast High-Speed Internet services. Also, customers can switch to Comcast Digital Voice and **keep the same phone number and use their existing touch-tone phone.** If customers intend on keeping their current phone number, Comcast will handle the transition from their current service provider for them.

www.comcast.com

*This feature may not currently be available in some markets.



Enhanced Cordless Telephone

Comcast will be the first communications provider to deploy a self-provisioned, self-installation home phone service.

The Enhanced Cordless Telephone is feature-rich cordless home phone that will soon be part of the Comcast Digital Voice® self-install kit. The phone will offer all of the popular features that come with Comcast Digital Voice plus integrated services and advanced functionality such as the ability to view email and voicemail, instant message and access the Yellow Pages.

- Key Features**
- **Email** – access Comcast.net Web mail and receive “New Mail” notifications
 - **Viewable Voicemail** – view voicemail messages and select which voicemail to listen to, in the order you prefer
 - **Universal Address Book** – store and access all contacts and calendars in one convenient place, and from multiple devices such as the computer, phone and eventually TV
 - **Instant Message** – connect with friends and associates in real time
 - **Yellow Pages** – access the Yellow Pages to find local stores and services
 - **Ring Tones** – download your favorite ring tones to hear when receiving calls
 - **Localized Information** – view local weather, news, sports and horoscope information.
 - **Personalized Services** – set-up profiles for every user in your home to access their own preferences, such as ring tones and display.

ENHANCED CORDLESS PHONE CONTRIBUTORS*

VTech www.vtech.com

Customizing handset and base station

Casabi www.casabi.com

Focused on the user interface integration, content and activation of service

*Current contributors involved in the development of the Enhanced Cordless Telephone currently in trial.

Availability The Enhanced Cordless Telephone self-install kit is currently in trial, with wider availability scheduled for 2008.



Comcast