

COMCAST DIGITAL VOICE SERVICE
Residential Pricing List (Effective: February 25, 2009)
MINNEAPOLIS, MINNESOTA (RATES EFFECTIVE FOR FORMER TIME WARNER SUBSCRIBERS)
 VERSION 5

MONTHLY SERVICE	MONTHLY CHARGE	MONTHLY SERVICE (Cont'd)	MONTHLY CHARGE
Comcast Unlimited ^[1]		Voice Mail	\$3.95
• Digital Voice Service with Comcast Internet <u>and</u> Comcast Video Services	\$39.95/mo.	Optional Services – per month	Note ^[4]
• Digital Voice Service with Comcast Internet <u>or</u> Comcast Video Services	\$39.95/mo.	• Call Trace	Note ^[4]
• Digital Voice Service only	\$49.95/mo.	• Domestic Toll Restriction	No Charge
		• International Toll Restriction	No Charge
		• Prohibit Bill to Third Party	No Charge
		• Prohibit Collect Calls	Note ^[4]
		• Speed Dial 30	
Additional Line		Directory Services – per month	
• Premium (with Calling Features)	Note ^[4]	• Standard Directory Listing	No Charge
• Basic (without Calling Features)	Note ^[4]	• Non-published Directory Service, per line	\$ 2.45/mo.
		• Computer/Fax Line Exclusion	No Charge
		• Non-listed Directory Service	Note ^[3]
		• Additional Listing	Note ^[4]
Twice the Talk ^[1,2]			
• Digital Voice Service with Comcast Internet <u>and</u> Comcast Video Services	Note ^[4]		
• Digital Voice Service with Comcast Internet <u>or</u> Comcast Video Services	Note ^[4]		
• Digital Voice Service only	Note ^[4]		
• Additional Line Calling Features	Note ^[4]		

[1] Both the Comcast Unlimited and the Twice the Talk packages provide unlimited nationwide direct-dial calling from your home including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and America Samoa. The following calling features are also included: Anonymous Call Rejection, Call Forwarding Variable, Call Waiting, Caller ID, Caller ID Per-Call and Per-Line Blocking, Caller ID with Call Waiting, Speed Dial 8 and other enhanced features. Prices shown are for the Voice component only.

[2] Twice the Talk includes a second phone line.

[3] Service is grandfathered to existing service arrangements for existing customers at existing locations effective Oct. 9, 2006.

[4] Service is not currently available.

Service is for residential customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts for Unlimited Package require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-888-COMCAST.

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MONTHLY SERVICE (Cont'd)	MONTHLY CHARGE	TRANSACTIONAL CHARGES	CHARGE
Modem Lease Fee ^[1]	No Charge	Directory Assistance Services	
		• Domestic Directory Assistance ^[2,3]	
		– Standard Directory Assistance	\$0.99/call
		– Enhanced Directory Assistance	\$0.99/call
		– Directory Assistance with Call Completion	\$0.99/call
		• International Directory Assistance ^[4]	\$4.99/call
		• International Call Completion	Note ^[5]
		Domestic Operator Services	
		• Operator Surcharge ^[3,6]	\$2.49/call
		• Busy Line Verify	\$2.99/call
		• Busy Line Interrupt (includes busy line verify)	\$5.99/call
		International Operator Services	
		• Operator Surcharge ^[6]	\$4.99/call

[1] Customers subscribing to Comcast Digital Voice service (only) are subject to the modem lease fee shown. Where Comcast Digital Voice service is provided in combination with Comcast High Speed Internet Service, only one modem fee applies.

[2] Limit 3 number requests per call.

[3] Registered users with qualifying disabilities may be eligible for waived or discounted charges for calls originating from their home that utilize Domestic Directory Assistance, Domestic Call Completion, or Operator Services for Domestic Station-to-Station Sent-Paid calls.

[4] Limit 1 number request per call.

[5] Service is not currently available.

[6] See "USAGE" section following for applicable usage rates.

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INSTALLATION/REPAIR/CHANGE CHARGES	CHARGE	USAGE	RATE
Installation			
• Standard Service Installation ^[1] , per event	\$44.83	Domestic Long Distance • Direct-Dialed Domestic Long Distance • Operator-Assisted Domestic Long Distance International Long Distance (Rating information for direct-dialed and operator-assisted International calling is detailed in the Pricing Lists for those services.)	Included \$ 0.12/min.
• Service Activation ^[2] , per event	No Charge		
• Reconnect Charge, per event	\$29.95		
• Non-published Directory Service, per event	\$ 8.00		
Repair			
• Service Charge – per technician, per hour	\$32.99		
• In-Home Repair	\$19.99		
• Jack Charge (for new jacks), per jack	\$19.95		
• Jack Change Charge, per jack	\$19.95		
Change Charges			
• Telephone Number Change	\$5.00		
• Feature Change	\$5.00		
• Directory Listing Change	\$5.00		
• Change of Billing Responsibility	No Charge		
• Number Referral Service, (30 days)	Note ^[3]		
- Extended Referral (additional 30 days)	Note ^[3]		

[1] "Service Installation" includes premises-related field activities: dispatching a technician as well as time and materials for physical installation.

[2] "Service Activation" includes back-office activities associated with the establishment of an account: set-up, order processing, bill initiation, etc.

[3] Service is not currently available.

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ADMINISTRATIVE/GENERAL	CHARGE	ADMINISTRATIVE/GENERAL (Cont'd)	CHARGE
Late Payment Fee ^[1]	\$5.00	Federal Universal Service Fund (USF) – Universal Connectivity Charge	Note ^[3]
Returned Check Fee	\$20.00		
Modem Replacement Fee ^[2]	\$80.00	Regulatory Recovery Fee The Regulatory Recovery Fee supports municipal and state programs including, without limitation, universal service, and telecom relay services for the visual/hearing impaired. This aggregated fee is not government-mandated, may vary based on your monthly usage patterns, and includes the following components:	
Service Protection Plan	\$2.95/mo.	– State Lifeline Fund, per line	\$0.05/mo.
		– State Telecom Relay Service, per line	\$0.03/mo.

[1] Charge applied to account balances owed 42 days past the payment due date and each billing period thereafter.

[2] Replacement equipment is Comcast (and not customer) owned.

[3] In calculating the Federal USF Universal Connectivity Charge, the Company uses a percentage equal to the FCC's current USF carrier contribution percentage.

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