

Comcast Business Class Voice Service

Toll Free Service
Issued January 30, 2012

Second Revised Page 1
Effective January 31, 2012

A. Description

Toll Free Service allows the completion of calls from anywhere in the United States, Canada, Guam, US Virgin Islands and Puerto Rico to a predetermined business customer number.

B. Terms and Conditions

“You” and “Your” mean current or potential customers, visitors, guests and any other authorized user (or users who may be reasonably assumed to be authorized) of the customer’s Business Class Voice Toll Free Service.

“Company” means Comcast and any subsidiaries or affiliates providing service under this Service Guide.

1. To utilize this service, you must:
 - Currently have, or choose the Company as your Primary Long Distance Carrier.
 - Subscription to Toll Free Service is limited to subscribers of Comcast Business Class local service. Toll Free is not offered as a stand-alone service.(D)

2. The Company will provide this service until one or more of the following events occur:
 - The Company changes and/or discontinues this service.
 - The Company is notified that you no longer subscribe to the Company as your Primary Long Distance Carrier. Discontinuance will be effective as of the date the Company’s records show that you no longer subscribe.(T)

3. The Company will bill for this service based on the following:
 - For all services except MBCV and PRI Trunk Service, the duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45-second call will be billed as a one-minute call).
 - For PRI Trunk Service, an initial allowance of 200 minutes applies to all long distance (including Toll Free). Usage beyond the 200 minute allowance is measured in six second increments.(T)
(C)

The terms and conditions set forth in this document represent an abbreviated summary of the terms and conditions more fully described in the applicable Subscriber Agreement. This document is offered for the convenience of the customer and does not represent a waiver of the conditions set forth in the more comprehensive Subscriber Agreement.

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B. Terms and Conditions (Cont'd)

3. (Cont'd)

(T)

- For MBCV Service, usage is measured in six second increments.
- Call begins when the call is answered by the called party or an automated answering device (such as an answering machine or fax machine); it ends when one of the parties disconnects the call. Some providers charge for a completed call when the called party's line rings or after a certain number of rings. If such a provider charges Comcast, its affiliates, or suppliers on that basis, Comcast will charge for a completed call.
- Availability: Toll Free Service subscription availability is limited to locations where billing and technical resources are available. Service may not be offered in all areas,

(N)

C. Rates and Charges

1. Call summary appears on the customer's bill.

(C)

2. The Public Payphone Surcharge rate applies per call for any calls made from a payphone.

3. Local, State and/or Federal taxes may apply in addition to the rate listed below. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority.

4. Monthly Rate

MONTHLY RATE

Monthly Recurring Charge,	\$5.00
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5. Surcharge

PER CALL

- Public Payphone Surcharge	\$0.75
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C. Rates and Charges (Cont'd)

6. Usage Charges			(T)
		PER MINUTE RATE	
-	Business Class Voice ^[1]	\$0.059	(T)
-	Branch Office Voice ^[1]	0.059	(T)
-	Managed Business Class Voice ^[1]	0.030	(N)
-	PRI Trunk Service ^[1]	0.030	(T)
-	Calls from Canada	0.089	(T)

7. Non-Recurring Charges			
		CHARGES	
-	Activation Fee per Toll Free Number	\$9.95	
-	Change Fee per incidence (change translate number or originating area)	9.95	

[1] For Domestic calling (includes Puerto Rico, US Virgin Islands, Guam, Saipan/N.
Mariana Islands and American Samoa).

(D)
(T)

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