

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.0 EXCHANGE ACCESS OPTIONAL FEATURES

6.1 DIRECTORY LISTINGS

6.1.1 DESCRIPTION

- A. For each Customer of Company-provided Exchange Access Service(s), the Company shall, upon Customer request, arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings at the rates following.

6.1.2 RATES

	MONTHLY RECURRING
Each Additional Listing – Residential	\$ 1.12
Each Additional Listing - Business	1.42

6.2 UNLISTED TELEPHONE SERVICE-RESIDENTIAL

6.2.1 DESCRIPTION

- A. Unlisted Telephone Service-Residential will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory. Such listings will be carried in the directory assistance and other records and will be given to any calling party requesting such listing.

6.2.2 RATES

	MONTHLY RECURRING
Monthly Recurring	\$1.10

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.3 NONPUBLISHED TELEPHONE SERVICE-RESIDENTIAL

6.3.1 DESCRIPTION

- A. Nonpublished Telephone Service-Residential will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory, and in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the following provisions:
1. The Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number;
 2. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged inadvertently; however,
 3. When a call is placed to 9-1-1 service and the source of the call or the location of the emergency is associated with a nonpublished telephone number, the Company will release the name and address of the calling party and/or the name and address associated with the emergency location, where such information can be determined, to the appropriate local governmental authority responsible for the 9-1-1 service upon request of such governmental authority.

6.3.2 RATES

	MONTHLY RECURRING
Monthly Recurring	\$1.75

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.3 NONPUBLISHED TELEPHONE SERVICE-RESIDENTIAL (CONT'D)

6.3.3 RESERVED FOR FUTURE USE

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.4 VANITY NUMBER SERVICE

6.4.1 DESCRIPTION

- A. Vanity Number Service is a feature by which a new Customer may request a specific or unique telephone number and fax number for use with the company provided Exchange Access Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list. The Company does not offer Customer selection of numbers or Vanity Number service at this time.

6.5 CUSTOM CALLING FEATURE PACKAGES

6.5.1 VALUE PACKAGE

A. Description

Includes Call Return, Caller ID, Calling Line ID, and Inside Wire Maintenance.*

B. Rates

	MONTHLY RECURRING
Value Package, each	\$16.00

6.5.2 PREMIUM PACKAGE

A. Description

Includes Anonymous Caller Rejection, Call Forwarding Remote Access, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Caller ID, Calling Line ID, Distinctive Ringing, Repeat Dialing, Speed Dialing 30*, Three-Way Calling, and Inside Wire Maintenance.*

(C)
(C)

B. Rates

	MONTHLY RECURRING
Premium Package, each	\$20.00

* This service is not regulated under the local exchange service tariff.

(N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

- 6.6 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D) (N)
- (M)
- E. Call Return (M1)
- Call Return allows the Customer to dial the last incoming caller without having to know the telephone number of the caller. If the number is busy, the Customer hears a recorded message. Once both lines are free, the Customer hears a special ring indicating that the call can take place. This service is offered as a monthly subscription service or on a per-use basis. NOTE: The availability of this service depends upon the company obtaining suitable interconnection arrangements with other local exchange companies. (M1)
- F. Call Screening (formerly Identified Caller Blocking) (T)
- Allows the Customer to reject incoming calls from people on a pre-selected list of telephone numbers. Incoming calls on the reject list hear a recording that states that the called party is not accepting calls at this time. The Customer does not hear a ring for these calls. To activate this feature, the Customer should dial *60 and follow the instructions given by the voice announcement. To add the last caller to the list, the Customer should press #01#. This is a monthly subscription service.
- G. Call Trace (M2)
- Allows the Customer to trace the last incoming call. When the trace is complete, the Customer hears a recorded confirmation and is prompted to call the Company. Police intervention is needed to obtain the traced call information. This feature is activated by dialing *57 after receiving the call to be traced. Call trace is offered as a monthly subscription service or on a per-use basis. (M2)
- (M) Masked Caller Blocking renamed Anonymous Call Rejection, moved to Page 74. (N)
- (M1) Call Return moved from Page 78. |
- (M2) Call Trace moved from Page 77. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

- 6.6 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D)** (N)
- H. Caller ID (M)
- Allows the Customer to view the telephone number of an incoming call before answering the call. To utilize this feature, the Customer is required to use either a display telephone or a small display unit, which connects to the telephone or a small display unit, which connects to the telephone. Caller ID is a monthly subscription service. (M)
- I. Caller ID Blocking Per Call (formerly ID Masking) (M1,T)
(M1)
- Allows a Customer to block their name and number from being identified on the Caller ID display of the persons receiving the call. Instead, the letter “P” or the word “Private” appears on the receiving person’s display. To activate this feature on a call basis, the Customer should dial *67 just before placing a phone call. The feature automatically deactivates at the conclusion of the call. This is a free service. (M1)
- J. Calling Line Identification (M2)
- Allows the Customer to view the telephone number and calling party name of an incoming call before answering the call. To utilize this feature, the Customer is required to use either a display telephone or a small display unit, which connects to the telephone. The Customer will also be able to view the telephone number and calling party name of an incoming call while the telephone is in use. Calling Line Identification is a monthly subscription service. This service is not available for the discounted rates described in Section 6.10 and 6.11. (M2)
- (M) Caller ID moved from Page 74. (N)
(M1) ID Masking renamed Caller ID Blocking Per call, moved from Page 74. |
(M2) Calling Line Identification moved from Page 79. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

- 6.6 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D)** (N)
- K. Distinctive Ringing (M)
- Two telephone numbers can be assigned to the Customers' telephone. Each of the two numbers can have a distinctive ring to allow the Customer to distinguish which line is ringing. (M)
- L. Repeat Dial (M1)
- Repeat Dial allows the Customer to dial the last outgoing call without having to re-dial the telephone number. If the number is busy, the Customer hears a recorded message. Once both lines are free, the Customer hears a special ring indicating that the call can now take place. This service is offered as a monthly subscription service or on a per-use basis. NOTE: The availability of this service depends upon the company obtaining suitable interconnection arrangements with other local exchange companies. (M1)
- (M2)
- M. Three-Way Calling
- This feature enables three remote locations to conference together on a call. A Customer establishes a call with the first party, presses down the switch hook, establishes the second call, and presses down the switch hook again to join both parties to the call. Three-Way calling is offered as a monthly subscription service.

- (M) Distinctive Ringing moved from Page 76. (N)
- (M1) Repeat Dial moved from Page 78. |
- (M2) Call Trace moved to Page 75. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.6 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D) (N)
(M)
(M1)

6.6.2 RATES AND CHARGES (N)

	<u>Charge Per Call</u>	<u>Monthly Charge</u>
A. Anonymous Call Rejection	-	\$ 2.95
B. Call Forwarding Remote Access	-	4.50
C. Call Forwarding Selective	-	3.95
D. Call Forwarding Variable		3.95
E. Call Return	\$.75	3.95
F. Call Screening	-	3.95
G. Call Trace	.75	3.95
H. Caller ID	-	3.95
I. Caller ID Blocking Per Call	-	0.00
J. Calling Line Identification		
- Residential	-	6.95
- Business	-	8.50
K. Distinctive Ringing		
- Residential	-	4.50
- Business	-	6.50
L. Repeat Dial	.75	2.00
M. Three-Way Calling	-	3.95

(M) Call Return moved to Page 75. (N)
(M1) Repeat Dial moved to Page 77. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.7 OTHER SERVICES AND FEATURES AVAILABLE

The Company offers its Customers on unregulated, non-tariffed basis features and services other than those included in Section 6.6 preceding. These may include features and services such as voice mail, reminder call-back services, speed calling options, and other features.

(M)

(M1,T)

(M1,T)

(M1,C)

(M1,C)

(M) Extended Call Referral moved to Page 80.

(N)

(M1) Other Services and Features Available moved from Page 80.

(N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

			(M)
6.8	EXTENDED CALL REFERRAL		(M1,T)
6.8.1	DESCRIPTION		(M1,T)
A.	Upon disconnection of a telephone service, a Customer can have the disconnected number play a recorded announcement of the new telephone number. This service is offered for a charge in addition to the basic referral service. The service is available to Business and Residential Customers. The offering of Extended Call Referral is based on availability of numbers in the serving area. Charges will appear on the final bill for the disconnected telephone service.		(M1) (M1)
6.8.2	RATES	MONTHLY RECURRING	(M1,T) (M1)
	Monthly	\$ 5.00	(M1)
			(M2)

- (M) Other Services and Features Available moved to Page 79. (N)
- (M1) Extended Call Referral moved from Page 79. |
- (M2) Calling Line Identification moved to Page 76. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.9 SERVICE PACKAGES – RESIDENTIAL [1] (T)

The Company offers some services in discounted packages that may include both services offered in this tariff and unregulated, non-tariffed services. In addition, the Company from time to time may offer special promotional packages available only to Customers who begin service during the promotional period. These service packages are available to residential Customers only.

6.9.1 STANDARD PACKAGE #1 (T)

A. Description

This package includes Caller ID, Calling Line Identification, Three-Way Calling, and a Caller ID Memory Screen telephone.* (T)

B. Rates

	MONTHLY RECURRING
Monthly	\$ 12.95

[1] As of January 5, 2000, the Company will no longer offer Standard Packages (Numbers 1-7, Sections 6.19.1 through 6.19.7) to any new Customers. The Company will continue to provide the standard packages listed in Sections 6.19.1 through 6.19.7 to Customers who have subscribed to these packages as of the effective date at the bottom of this page. Beginning on January 5, 2000, the Company will offer Customers the ability to select their own service packages subject to the terms, conditions and rates set forth in Section 6.21 of this tariff.

* This product is not regulated under the local exchange service tariff. (T)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.9 SERVICE PACKAGES – RESIDENTIAL (CONT'D) (T)

6.9.2 STANDARD PACKAGE #2 (T)

A. Description

This package includes Caller ID, Calling Line Identification, and Voice Mail* service on both numbers with a message waiting indicator, Call Forwarding Variable, Call Trace, and Reminder Call-Back,* as well as a Caller ID Memory Screen telephone.* (T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 17.95

6.9.3 STANDARD PACKAGE #3 (T)

A. Description

This package includes Caller ID, Calling Line Identification, Distinctive Ringing, and Voice Mail* service on both numbers with a message waiting indicator, Three-Way Calling, and a Caller ID Memory Screen telephone.* (T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 17.95

6.9.4 STANDARD PACKAGE #4 (T)

A. Description

This package includes a second Basic Line Service- Residential, Three-Way Calling, and Voice Mail* service on both lines, Call Forwarding Variable, Caller ID, and Calling Line Identification on both lines, Caller ID Blocking Per Call on both lines, as well as a Caller ID Memory Screen telephone* with two lines. (T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 31.95

* This service/product is not regulated under the local exchange service tariff. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.9 SERVICE PACKAGES – RESIDENTIAL (CONT'D) (T)

6.9.5 STANDARD PACKAGE #5 (T)

A. Description

This package includes Anonymous Caller Rejection, Call Return, Call Screening, Caller ID, Calling Line Identification, and Three-Way Calling. (T)
(T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 11.70

6.9.6 STANDARD PACKAGE #6 (T)

A. Description

This package includes Voice Mail Service,* Anonymous Caller Rejection, Call Forwarding Variable, Call Screening, Call Return, Call Trace, Caller ID, Calling Line Identification, and Reminder Call Back.* (T)
(T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 17.95

6.9.7 STANDARD PACKAGE #7 (T)

A. Description

This package includes a second Basic Line Service- Residential and on both lines, Voice Mail Service,* Anonymous Caller Rejection, Call Forwarding Variable, Call Return, Caller ID, Calling Line Identification, and Three-Way Calling. (T)
(T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 31.95

* This service is not regulated under the local exchange service tariff. (T)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.9 SERVICE PACKAGES – RESIDENTIAL (CONT'D) (T)

6.9.8 STANDARD PACKAGE #8 (T)

A. Description

This package includes Remote Call Forward, Repeat Dial, Three-Way Calling, Call Forwarding Variable, Call Waiting, Speed Calling-30*, Reminder Call Back*, and Inside Wire Maintenance*. (T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 16.80

6.9.9 STANDARD PACKAGE #9 (T)

A. Description

This package includes Anonymous Call Rejection, Call Return, Call Screening, Call Trace, Calling Line Identification, Reminder Call Back*, and Inside Wire Maintenance*. (T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 19.85

6.9.10 STANDARD PACKAGE #10 (T)

A. Description

This package includes Call Forwarding Remote Access, Call Trace, Calling Line Identification, Reminder Call Back*, Three-Way Calling, Voice Mail*, and Inside Wire Maintenance*. (T)

B. Rates

**MONTHLY
RECURRING**

Monthly \$ 27.70

* This service is not regulated under the local exchange service tariff. (T)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.9 SERVICE PACKAGES – RESIDENTIAL (CONT'D) (T)

6.9.11 STANDARD PACKAGE #11 (T)

A. Description

This package includes Calling Line Identification, Three-Way Calling, Voice Mail*, Speed Calling 30*, Inside Wire Maintenance*, and a second residential line. The second residential line does not have any features on it. (T)
(T)

B. Rates

	MONTHLY RECURRING
Monthly	\$ 37.35

* This service is not regulated under the local exchange service tariff. (T)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.10 CUSTOMER SELECTED PACKAGES – BUSINESS (T)

6.10.1 DESCRIPTION (T)

Business Customers may select one or more calling features from those offered by the Company. The individual feature price, which is found elsewhere in this tariff, for a single feature applies if only one feature is chosen. If two or more features are chosen, each of the chosen features is provided at a reduced rate, as identified in this Section 6.10, per feature. The features that are available for selection in Customer Selected Packages are: Caller ID, Call Forwarding Variable, Three-Way Calling, and Call Trace. The Company may from time to time include non-regulated services or features (such as Reminder Call Back) in the list of services available for inclusion in a Customer Selected Package. Calling Line Identification is not an available feature in the Customer Selected Package. (T) (C,T)

6.10.2 RATES (T)

	MONTHLY RECURRING
Monthly, per feature in packages of two or more features	\$ 3.55

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.11 CUSTOMER SELECTED PACKAGES – RESIDENTIAL (T)

6.11.1 DESCRIPTION (T)

- A. Residential Customers may combine one or more of the calling features listed in Section 6.6 of this tariff subject to certain discounts as provided in this Section. (T)
Discounts are available if the Customer orders three or more features on a residential line. Customers subscribing to three or four features on the same line will receive a fifteen percent (15%) discount on the total price of the combined features ordered; the discount does not apply to the price for basic local line service. Customers ordering five or more features on a single line will receive a twenty-five percent (25%) discount off the total cost of the features ordered. Exchange access features available for this program are listed in Section 6.6 of this tariff. The Company may from time to time include non-regulated services or features in the list of services available for inclusion in a Customer Selected Package. Calling Line Identification is not an available feature in the Selected Package.

6 – EXCHANGE ACCESS OPTIONAL FEATURES

(M)

6.12 RESERVED FOR FUTURE USE.

(T,N)

(N)

(M) Renamed Call Forwarding Remote Access, moved to Page 74.