
INTEREXCHANGE RESELLER SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE

3.1. GENERAL

Message Telecommunications Service (MTS) applies to all long distance calls made between two or more rate centers that are furnished or made available by the Company over facilities within the state. MTS provides telecommunications beyond the local serving area. MTS charges cover the service furnished between the calling and called stations.

3.2. REGULATIONS

3.2.1. DESCRIPTION OF SERVICE

MTS is the furnishing of facilities for telecommunication between station lines in different local service areas in accordance with the terms, conditions, and rates specified in this Tariff. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

INTEREXCHANGE RESELLER SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE

3.2. REGULATIONS (CONT'D)

3.2.2. CLASS OF CALLS

Charges apply according to the class of call the calling party selects as defined below.

A. Dial Station

Dial Station charges will apply when the customer dials the desired telephone number without the assistance of a Company Operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment.

The Dial Station class of service also applies when the Operator:

1. Records the calling telephone number for areas without automatic recording equipment.
2. Reaches the called telephone number because of trouble on the network or because dial completion is not available.
3. Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
4. Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

B. Operator Services

Operator Service rates apply to customers subscribing to MTS Service who engage the Operator's assistance in the completion of MTS calls. A per-minute usage rate and/or a per-call service charge will apply to each Operator Services call.

INTEREXCHANGE RESELLER SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE

3.2. REGULATIONS (CONT'D)

3.2.3. TIMING OF CALLS

- A. On Dial Station and Operator Station calls, the timing of a call begins when the calling and called stations are connected. Calls are timed in one-minute increments.
- B. On Person-to-Person calls the timing of a call begins when the calling person is connected to a specified person, station, or an agreed alternate.
- C. Chargeable time ends when the connection is terminated at any point.
- D. The timing of a call does not include time lost due to service faults or defects that are reported to the Company.
- E. MTS usage rates are applied on the basis of whole minute intervals. The billing interval is determined by rounding up partial minutes to the next whole minute.
- F. In cases where a calling plan is billed according to the time of day and a message begins in one price period and ends in another, the price for each minute is the price in effect at the beginning of each minute of usage, unless specified otherwise in a calling plan's service description.

INTEREXCHANGE RESELLER SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE

3.3. OPERATOR SERVICES

3.3.1. OPERATOR ASSISTED SERVICES

A. Description of Service

Operator Services rates apply to customers subscribing to MTS Service who engage the Operator's assistance in the completion of MTS calls. A per-call service charge and per-minute usage rate apply to each Operator Services call.

Customers who cannot physically dial a call may qualify for an Operator Assisted exemption which provides the customer with operator assistance at a direct dialed rate without a service charge. No application or certification is required for this program; however, the customer must request this exemption.

Operator Station charges apply when calls are completed with the assistance of a Company Operator, except as specified for Person-to-Person calls.

Person-to-Person charges apply when the calling party specifies to the Operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

B. Rates and Charges

| | <u>RATE PER MINUTE OF USE</u> | <u>SERVICE CHARGE PER CALL</u> |
|---|--|---|
| 1. Operator Station | | |
| a. Automated Calls | \$0.45 | \$3.45 |
| b. Operator Assisted Collect | 0.45 | 4.95 |
| c. Operator Assisted Billed to Third Number | 0.45 | 5.50 |
| d. Other Operator Assisted | 0.45 | 5.50 |
| 2. Person-to-Person | 0.45 | 9.95 |

ISSUED: [July 18, 2002](#)

By:

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Englewood, Colorado 80112

EFFECTIVE: [July 19, 2002](#)

INTEREXCHANGE RESELLER SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE

3.3. OPERATOR SERVICES (CONT'D)

3.3.2. DIRECTORY ASSISTANCE SERVICE

A. Description of Service

Directory Assistance Service is furnished upon customer request for assistance in obtaining listing information for listings that are outside the Company's local calling area or LATA/NPA serving area for the originating line. Customers will be charged for all requests including requests for listings that are not available or not found.

Directory Assistance charges apply on a per call basis, with a maximum of two requested telephone numbers allowed per call. A Directory Assistance call utilizing the assistance of a Company operator will be billed the appropriate operator charge, plus the charge for Directory Assistance.

The Directory Assistance Service Charge will not be levied on an individual who affirms in writing to the Company that a visual or physical disability prevents them from using a telephone directory.

Upon receipt of the requested number the customer will be given the option of having the call completed to the requested number for an additional charge.

B. Rates and Charges

| | <u>CHARGE PER CALL</u> |
|---|-----------------------------------|
| 1. Directory Assistance Service | \$1.49 |
| 2. Directory Assistance Call Completion | 0.50 |

INTEREXCHANGE RESELLER SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE

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ISSUED: October 15, 2008

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EFFECTIVE: October 16, 2008

INTEREXCHANGE RESELLER SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE

3.4. BASIC LONG DISTANCE

The following rates apply to Customers who do not subscribe to Comcast Local Service and choose the Company as their IntraLATA and/or InterLATA long distance provider.

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| 3.4.1. RATES AND CHARGES | RATE PER | |
|--------------------------|----------------------|-----------------|
| | <u>MINUTE OF USE</u> | |
| | MINIMUM | MAXIMUM |
| A. IntraLATA | \$0.01 [1] | Up to HITDR [2] |
| B. InterLATA | \$0.01 [1] | Up to HITDR [2] |

[1] Minimum rate of range for rate band to be identified by applicant.

[2] Highest Interexchange Transporter Daytime Rate.