

5. MISCELLANEOUS SERVICES

5.1. PRESUBSCRIPTION

The Company will provide 1+ presubscription or 10XXX equal access consistent with the equal access rules of the Commission and of the Federal Communications Commission to enable end users to access an interexchange carrier (IC) for intrastate toll calling.

Presubscription is an arrangement whereby an end user may select and designate to the Company an Interexchange Carrier (IC) to access interexchange calls without the use of an access code. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC any IC that orders originating FGD Switched Access Service at the end office that serves the end user.

New end users who are served by end offices equipped with FGD will be asked to presubscribe to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no charge for this initial selection:

- Designate an IC as a PIC and dial 10XXX to reach other ICs.
- Designate that they do not want to be presubscribed to any IC and choose to dial 10XXX for all calls to all ICs.

After the end user's initial selection of a predesignated IC, a nonrecurring charge, as set forth in Section 5.4, will apply for any additional change in selection.

When an end user switches both their intraLATA and interLATA carrier at the same time, and when the end user selects the same carrier for both interLATA and intraLATA service, the Company will waive the intraLATA presubscription charge.

For 30 calendar days following the initiation of new service, an end user's initial request for either intraLATA or interLATA interexchange service will be provided free of charge. If an end user is unable to make a selection at the time of initiation of local service, the Company will read a random listing of all available toll providers to aid in the selection. If a selection is still not possible, the Company will inform the end user that the end user has 30 calendar days in which to inform the Company of a toll carrier selection. Until the end user informs the Company of a choice for a toll provider(s), the end user will not have a toll carrier but rather will be required to dial a carrier access code to route a toll call to the carrier of the end user's choice or make other arrangements. After 30 calendar days, the new end user's intraLATA or interLATA interexchange service selection will be subject to the presubscription rates set forth in Section 5.4.

**ACCESS SERVICE TARIFF
P.U.C.O. No. 2**

**COMCAST PHONE
OF OHIO, LLC**

SECTION 5
1st Revised Sheet 2
Cancels Original Sheet 2

5. MISCELLANEOUS SERVICES

5.2. SERVICE CHANGE DISPUTE

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If an End User disputes a change in service, the Company will investigate the origin of the change. If the change was due to a Company error, the original service will be restored free of charge. If the change was submitted by a Customer or a third party and either the Customer or the third party is unable to produce evidence of the End User's consent then the responsible Customer or third party will be responsible for all charges and penalties associated with the unauthorized change.

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5.3. SPECIAL ASSEMBLIES AND INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide request from a Customer or prospective customer to develop a bid for any switched or special access service that the Company is technically capable of providing but which is not offered under this Tariff (special assembly), or to develop a competitive bid for a service that the Company offers under this Tariff (ICB). Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB and special assembly rates will be offered to the Customer in writing and on a nondiscriminatory basis. Customers served on a non-tariffed basis for services offered under this Tariff as of the effective date hereof shall be entitled to continue their existing serving arrangements under the same terms and conditions as "special assemblies," but those terms and conditions will not necessarily be available to new Customers when the same service is available under this Tariff. In addition, the Company may from time to time offer promotional or other special discounts to Customers who initiate service within the time contemplated by the promotional or other special discount offer.

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

OH11-006

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SECTION 5
1st Revised Sheet 3
Cancels Original Sheet 3

5. MISCELLANEOUS SERVICES

5.4. RATES AND CHARGES

	NONRECURRING CHARGE
A. Presubscription Change Charge	
1. Per telephone exchange service, first line or trunk	[1]
2. Per telephone exchange service each additional line or trunk, concurrent with first line	[1]

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[1] The PIC Change Charge may be found in the Company's FCC Tariff No. 1.

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