

**COMCAST LOCAL SERVICE TARIFF
PUCO No. 4**

**COMCAST PHONE
OF OHIO, LLC**

TITLE SHEET

REGULATIONS AND RATES APPLICABLE TO THE FURNISHING OF

COMCAST LOCAL SERVICE

PROVIDED BY

COMCAST PHONE OF OHIO, LLC

D/B/A COMCAST DIGITAL PHONE

WITHIN THE STATE OF OHIO

**THIS TARIFF, COMCAST PHONE OF OHIO, LLC PUCO TARIFF No. 4,
CANCELS AND SUPERSEDES IN ITS ENTIRETY
COMCAST PHONE OF OHIO, LLC PUCO LOCAL SERVICE TARIFF No. 1.**

ISSUED: April 19, 2011

EFFECTIVE: April 19, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio,
in Case No. 11-2524-TP-ATA

By: David Lloyd, Director – Tariffs, Englewood, Colorado

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Original Sheet 1

TABLE OF CONTENTS

SHEET NO.

1. APPLICATION OF TARIFF

1.1.	GENERAL	1
1.2.	TARIFF REVISION SYMBOLS	1

2. MISCELLANEOUS SERVICES

2.1.	UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)	2
2.1.1.	General	2
2.1.2.	Regulations	2
2.1.3.	Rates and Charges	3
2.2.	TELECOMMUNICATIONS RELAY SERVICE (TRS)	4
2.2.1.	General	4
2.2.2.	Regulations	4
2.2.3.	Rate Discounts	5
2.3.	LATE PAYMENT CHARGE	6

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1. APPLICATION OF TARIFF

1.1. GENERAL

This Tariff applies to the furnishing of Comcast Local Service by Comcast Phone of Ohio, LLC (hereinafter referred to as the “Company”). Service will be provided where facilities, including but not limited to billing and technical capabilities, are available.

The provision of Comcast Local Service is subject to existing regulations and terms and conditions specified in this Tariff and in the Company’s other Tariffs or Service Guides, and may be revised, added to, or supplemented by superseding issues.

Description of services, rates, and regulations may be found in the Company’s Service Guide at www.comcast.com/tariffs.

1.2. TARIFF REVISION SYMBOLS

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

- (C) - To signify changed regulation
- (D) - To signify a discontinued rate or regulation
- (I) - To signify an increase in rate
- (N) - To signify a new rate or regulation
- (R) - To signify a reduction in rate
- (T) - To signify a change in text but no change in rate or regulation

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2. MISCELLANEOUS SERVICES

2.1. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)

2.1.1. GENERAL

The Company will provide a universal central office number 911 for the use of Public Safety Answering Points (PSAP) engaged in providing telecommunications services for a Public Agency engaged in protecting the safety and property of the general public. Use of the 911 number will provide the public with a means of simple and direct telephone access to such Public Safety Answering Points.

In providing this service, the Company will arrange to route 911 telephone calls from its local serving areas to the Public Safety Answering Point specified by an appropriate Public Agency.

2.1.2. REGULATIONS

- A. The PSAP operator is responsible for the dispatch of police, fire, ambulance or any other emergency services personnel summoned by the party seeking assistance.
- B. 911 Information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

2. MISCELLANEOUS SERVICES

2.1. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) (CONT'D)

2.1.2. REGULATIONS (CONT'D)

- E. The Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.

- F. Under the terms of this Tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

2.1.3. RATES AND CHARGES

No local usage charge applies to the calling party for calls to the 911 emergency number.

2. MISCELLANEOUS SERVICES

2.2. TELECOMMUNICATIONS RELAY SERVICE (TRS)

2.2.1. GENERAL

Telecommunications Relay Service (TRS) is a relay telecommunications service for persons who are deaf or hearing and/or speech disabled. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech.

2.2.2. REGULATIONS

The following regulations will apply to customer dialed long distance messages placed by a customer with a disability who is incapable of speech and, therefore, uses a non-voice telecommunications device for communicating over the MTS network.

- A. A customer who is unable to use a telephone instrument due to a hearing and/or speech impairment may apply to the Company for a rate discount. The rate discount is applicable to MTS messages originating through access provided by only one local exchange residence service designated by the customer.
- B. Upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the impaired, residential impaired customers or impaired members of a customer's household are eligible to receive a discount off their MTS rates. In addition, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance Directory Assistance Service.
- C. Text Telephone lines maintained by nonprofit organizations and governmental agencies, upon written application to the Company and verification that such lines are maintained for the benefit of the impaired, are eligible to receive a discount off their MTS rates.

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Original Sheet 5

2. MISCELLANEOUS SERVICES

2.2. TELECOMMUNICATIONS RELAY SERVICE (TRS) (CONT'D)

2.2.3. RATE DISCOUNTS

For intrastate Dial Station toll calls received from the relay service, the Company will apply the following discounts:

- Calls placed during the Peak period will receive the Off-Peak rates.
- Calls Placed during the Off-Peak period will receive the Weekend rates.
- Calls Placed during the Weekend period will receive an additional 10% discount.

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Original Sheet 6

2. MISCELLANEOUS SERVICES

2.3. LATE PAYMENT CHARGE

The Company will assess a late payment charge equal to 1.5% of the balance due on the unpaid portion of the bill if payment is not received by the payment due date.

Late payment charges do not apply to the disputed amounts portion of unpaid balances. Undisputed amounts of the same bill may be subject to a late payment charge if they remain unpaid by the due date on the customer's bill.

The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

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