
SECTION 3 - SWITCHED ACCESS SERVICE

3.1 GENERAL

Switched Access Service, which is available to Customers for their use in furnishing their services to End Users, provides a two-point electrical communications path between a Customer's premises and an End User's premises. It provides for the use of common terminating, switching and trunking facilities, and for the use of common subscriber plant of the Company. Switched Access Service provides for the ability to originate calls from an End User's premises to a Customer's premises in the LATA where it is provided.

The application of rates for Switched Access Service is described in Sections 3.5 through 3.7 following. Rates and charges for services other than Switched Access Service, e.g., a Customer interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services.

3.2 RATE CATEGORIES

There are three rate categories which apply to Switched Access Service:

- Local Switching
- Local Transport
- Common Line (see Section 5 of this tariff)

3.2.1 LOCAL SWITCHING

Local Switching provides for the use of end office switching equipment. Included in Local Switching are:

Common Switching, which provides the local end office switching functions and optional features.

Transport Termination, which provides for the trunk side arrangements which terminate the Local Transport facilities. The number of Transport Terminations provided will be determined by the Company.

Where end offices are appropriately equipped, international dialing may be provided. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard equipped end office.

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3.2 RATE CATEGORIES (CONT'D)

3.2.2 LOCAL TRANSPORT

The Local Transport rate category provides the transmission facilities between the Customer premises and the end office switch(es) where the Customer traffic is switched to originate or terminate its communications.

Local Transport is a two-way voice frequency transmission path composed of facilities determined by the Company. The two-way voice frequency path permits the transport of calls in the originating direction (from the End User end office switch to the Customer's premises) and in the terminating direction (from the Customer premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The Company will work cooperatively with the Customer in determining (1) whether the service is to be directly routed to an end office switch or through an access tandem switch, and (2) the directionality of the service.

- A. Transmission Paths - The number of Transport transmission paths provided is based on the Customer's order and is determined by the Company.
- B. Interconnection - Interconnection of non-Company switched access transport facilities is available between an end office and a Customer point of presence where such facilities are provided.

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3.2 RATE CATEGORIES

3.2.2 LOCAL TRANSPORT (CONT'D)

C. Tandem Interconnection/Common/Dedicated -

The Local Transport-Tandem Interconnection/Common/ Dedicated is a rate structure that is comprised of the following rates:

- Tandem Interconnection (Tandem Interconnection Termination and Tandem Interconnection Facility)
 - Common Transport (Common Transport Termination and Common Transport Facility)
 - Dedicated Transport (Port Termination, Port Connection and Facility Mileage)
1. Tandem Interconnection - The Tandem Interconnection rate elements apply where an interconnection node is located at the access tandem where the switched access service is switched, but not at the end office where it originated or terminated. They provide for the portion of the transmission path from the end office to the access tandem.

The Tandem Interconnection Transport Termination rate element provides for that portion of the Tandem Interconnection transmission path between the access tandem and the end office.

The Tandem Interconnection Transport Facility rate element provides for that portion of the Tandem Interconnection transmission path at the access tandem.

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3.2 RATE CATEGORIES

3.2.2 LOCAL TRANSPORT (CONT'D)

C. Tandem Interconnection/Common/Dedicated (cont'd)

2. Common Transport - The Common Transport rate elements apply where an interconnection node is located both at the access tandem where the service is switched and at the end office where it originates or terminates. They provide for that portion of the transmission path from the end office to the access tandem.

The Common Transport Termination rate element provides for that portion of the Common Transport transmission path at the end office and the access tandem.

The Common Transport Facility rate element provides for that portion of the Common Transport transmission path between the end office and the access tandem.

3. Dedicated Transport - The Dedicated Transport rate element is comprised of a Port Termination rate, Port Connection rates and Facility Mileage rates.

The Port Termination rate provides for the connection of the trunk at the end office or tandem.

The Port Connection rate provides for the connection from the serving wire center to the designated customer's premises.

The Facility Mileage rate provides for the connection between the serving wire center and the end office.

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3.3 OBLIGATIONS OF THE COMPANY

The Company has certain obligations pertaining only to the provision of Switched Access Service. These obligations are as follows:

3.3.1 NETWORK MANAGEMENT

The Company will administer its network to provide acceptable service levels to all telecommunications users of the Company's network services. Generally, service levels are considered acceptable only when both End Users and Customers are able to establish connections with little or no delay encountered within the Company's network. The Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of any traffic carried over its network, including that associated with a Customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as a failure or overload of Company or customer facilities, natural disasters, mass calling or national security demands.

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3.3 OBLIGATIONS OF THE COMPANY (CONT'D)

3.3.2 DESIGN AND TRAFFIC ROUTING OF SWITCHED ACCESS SERVICE

The Company shall design and determine the routing of Switched Access Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment. Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment and the Company's traffic routing plans. If the Customer desires different routing or directionality than that determined by the Company, the Company will work cooperatively with the Customer in determining (1) whether the service is to be routed directly to an end office or through an access tandem switch and (2) the directionality of the service.

SECTION 3 - SWITCHED ACCESS SERVICE

3.3 OBLIGATIONS OF THE COMPANY (CONT'D)

3.3.3 PROVISION OF SERVICE PERFORMANCE DATA

Subject to availability, end-to-end service performance data available to the Company through its own service evaluation routines, may also be made available to the Customer based on previously arranged intervals and format. The data provides information on overall end-to-end call completion and non-completion performance e.g., Customer equipment blockage, failure results and transmission performance. The data does not include service performance data which is provided under other tariff sections, e.g., testing service results. If data is to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

3.3.4 TRUNK GROUP MEASUREMENTS REPORTS

Subject to availability, the Company will make available trunk group data in the form of usage in CCS, peg count and overflow to the Customer based on previously agreed to intervals.

SECTION 3 - SWITCHED ACCESS SERVICE

3.4 OBLIGATIONS OF THE CUSTOMER

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

3.4.1 REPORT REQUIREMENTS

Customers are responsible for providing the following reports to the Company, when applicable.

A. Jurisdictional Reports

When a Customer orders Switched Access Service for both interstate and intrastate use, the Customer is responsible for providing reports as set forth in Section 2.10.7 preceding. Charges will be apportioned in accordance with those reports.

B. Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.3.1 may be implemented at the Company option to ensure acceptable service levels

3.4.2 ON AND OFF-HOOK SUPERVISION

The Customer facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

3.4.3 TRUNK GROUP MEASUREMENTS REPORTS

With the agreement of the Customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Company. The data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

SECTION 3 - SWITCHED ACCESS SERVICE

3.5 MISCELLANEOUS SERVICES

3.5.1 PRESUBSCRIPTION

A. InterLATA

1. Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IC) to access, without an access code, for intrastate interLATA calls and interstate interLATA calls subject to the Company's FCC Access Tariff. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC the Company, or any other IC that orders originating Feature Group D Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a nonrecurring charge, as set forth in Section 5.2.1, applies.

SECTION 3 - SWITCHED ACCESS SERVICE

3.5 MISCELLANEOUS SERVICES

3.5.1 PRESUBSCRIPTION

A. InterLATA (cont'd)

2. At the request of a new or existing end user served by a Feature Group D end office, the Company will provide a list of ICs the end user may select as its PIC. At no additional charge for the initial selection, the Customer may choose either of the following options.

Designate an IC as a PIC and dial 10XXX or 101XXXX to reach other ICs.

- Designate that they do not want to be presubscribed to any IC and choose to dial 10XXX or 101XXXX for all calls to all ICs.

New end users subscribing to the Company's Exchange Access Service which do not specify a PIC will default to the Company as their initial PIC selection. Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in Section 5.2.1 applies. This charge is billed to the end user which is the subscriber to the Exchange Access Service, or upon request by the selected IC, billed to the IC on behalf of the end user.

If an IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party, then:

- The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.
- The Unauthorized Presubscription Change Charge as set forth in Section 5.1.2.B. will apply to the IC that requested the unauthorized PIC change. This charge is applied in addition to the PIC change charge set forth in Section 5.1.2.A. following.

SECTION 3 - SWITCHED ACCESS SERVICE

3.5 MISCELLANEOUS SERVICES

3.5.1 PRESUBSCRIPTION (CONT'D)

B. IntraLATA

1. IntraLATA Presubscription (ILP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for “normally dialed” qualifying calls that are designated as intra LATA Region calls or intraLATA toll calls.

Only one ILP (PIC) may be selected for a single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.

The following categories of calls made from a customer’s line will be carried over the Company’s network, notwithstanding the ILP PIC selection for that line:

All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to Information Service Providers (e.g., 976,700,540), etc.

SECTION 3 - SWITCHED ACCESS SERVICE

3.5 MISCELLANEOUS SERVICES

3.5.1 PRESUBSCRIPTION

B. IntraLATA (cont'd)

2. The following regulations are applicable to Exchange Service customers where ILP is applicable:

New line customers will be given an opportunity to select an ILP PIC at the time they place an order for Exchange Access Service. If the new line customer fails to select an ILP carrier, the customer will be informed that the customer must dial a carrier access code (10XXX/101XXXX) to complete qualifying calls until the customer affirmatively selects the Company or another qualified ILP Carrier.

Customers who have designated a qualified carrier as their ILP PIC may select a different carrier to carry particular qualifying calls, either by dialing 10XXX/101XXXX or other necessary carrier access codes to reach the carrier of choice. (C)

A customer entitled to select the ILP PIC may choose at any time, by oral or written notice to the Company, to “freeze” the ILP PIC. A frozen ILP PIC cannot be changed unless the customer removes the freeze. A freeze on the ILP PIC may be removed at any time by oral or written request from the customer.

SECTION 3 - SWITCHED ACCESS SERVICE

3.5 MISCELLANEOUS SERVICES

3.5.1 PRESUBSCRIPTION

B. IntraLATA (cont'd)

3. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.

Customers will be provided a list of participating ILP carriers upon request. Customers desiring additional information on participating ILP carriers, will be provided with the carriers telephone number (if provided by the carrier).

4. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer. The Company will investigate and attempt to resolve any claims made to the Company that the Company has made itself the ILP PIC for a line without proper authority.

5. A customer will be billed a nonrecurring charge for ILP PIC changes, except as set forth below:

There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.

Subsequent to the ninety (90) day Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first thirty (30) days following the availability on ILP in the exchange.

The nonrecurring charge for an ILP PIC change is set forth in Section 5.2.1 following.

SECTION 3 - SWITCHED ACCESS SERVICE

3.5 MISCELLANEOUS SERVICES (CONT'D)

3.5.2 800 DATA BASE ACCESS SERVICE

A. Description

800 Data Base Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed 800 calls to a Company Service Switching Point which will initiate a query to the data base to perform the customer identification function. The call is forwarded to the appropriate customer based on the dialed 800 number. The customer has the option of having the dialed 800 number or, if the 800 to POTS Number Translation feature is specified, a translated ten digit POTS number delivered to the customer premises. Rates and charges for 800 Data Base Access Services are as set forth in Section 5.1.5 following.

B. Customer Identification Charge

The 800 Data Base Access Service Customer Identification Charge applies for the identification of the appropriate customer for 800 Data Base Access Service. The charge is assessed to the customer on a per query basis and may include an area of service which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs in the State of New York.

SECTION 3 - SWITCHED ACCESS SERVICE

3.5 MISCELLANEOUS SERVICES

3.5.2 800 DATA BASE ACCESS SERVICE (CONT'D)

C. 800 to POTS Number Translation Optional Feature

Unless the customer has an active Call Handling and Destination Feature, customers requesting delivery of a translated POTS telephone number will be assessed the 800 to POTS Number Translation rate on a per query basis. This rate will apply in addition to the 800 Data Base Access Service Customer Identification Charge.

D. Call Handling and Destination Feature Rates and Charges

A recurring rate will apply on a per query basis when options of the Call Handling and Destination Feature are used for call routing information. This rate applies in addition to the Customer Identification Charge. When a combination of one or more of the options of the Call Handling and Destination Feature is used on the same call, only one such per query rate shall apply.

E. 800 Call Record Processing

The 800 Call Record Processing charge applies only to CLECs for processing 800 Database Access Service end-user records. The charge is assessed to the CLEC on a per call record processed basis when performing interconnection service functions.

SECTION 3 - SWITCHED ACCESS SERVICE

3.6 RATE REGULATIONS

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

Access Charges are applied on a per access minute basis. Access minute charges are accumulated over a monthly period.

3.6.1 MINIMUM PERIODS

Switched Access Service is provided for a minimum period of one month.

3.6.2 CANCELLATION OF ACCESS SERVICE ORDER

A Customer may cancel an Access Order for the installation of service on any date prior to notification by the Company that service is available for the Customer's Use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the Customer that the order is to be canceled. The verbal notice must be followed by written confirmation within 10 days. If a Customer or End User is unable to accept Access Service within 30 calendar days of the original service date, the Access Order will be canceled and applicable charges will apply.

A. Prior to Firm Order Confirmation Date

If an Access Order is canceled prior to the Firm Order Confirmation date, no charges will apply.

B. On or After Firm Order Confirmation Date

If an Access Order is canceled on or after the Firm Order Confirmation date, the Customer will be billed a flat cancellation fee.

	<u>Minimum</u>	<u>Maximum</u>
Cancellation Fee	\$50.00	\$200.00

SECTION 3 - SWITCHED ACCESS SERVICE

3.7 RATES AND CHARGES

3.7.1 SERVICE ORDERS

	Nonrecurring Charge per	
	<u>Minimum</u>	<u>Maximum</u>
A Service Implementation		
1. Installation		
-Feature Group B	\$ 10.00	\$ 50.00
-Feature Group D	5.00	30.00
2. Access Order Charge		
-Per Access Request	50.00	150.00
3. Engineering Charge		
-Per 1-24 Trunks	50.00	150.00
4. Interconnection Service		
-Per DS-1	200.00	400.00
B. Service Date Change	10.00	50.00
C. Design Change	10.00	50.00

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3.7 RATES AND CHARGES (CONT'D)

3.7.2 RECURRING CHARGES

	<u>Minimum</u>	<u>Maximum</u>
A. Local Switching Per Access Minute	\$0.0000	\$0.008500
Shared End Office Trunk Port Per Access Minute	0.0000	0.003364
B. Local Transport Termination Per Access Minute of Use	0.0000	0.000219
Local Transport Termination Per Mile, Per Access Minute	0.00005	0.000044
Tandem Switching Per Access Minute	0.0000	0.001170
Transport Multiplexing (DS3 to DS1) Per Access Minute	0.0000	0.000146

SECTION 3 - SWITCHED ACCESS SERVICE

3.7 RATES AND CHARGES (CONT'D)

3.7.2 RECURRING CHARGES

	<u>Minimum</u>	<u>Maximum</u>	(D)
<u>800 Data Base Access Service</u>			
Customer Identification Charge Per Query	0.0000	0.006	
800 to POTS number Translation Per Query	0.0000	0.003	
Call handling and Destination Feature Per Query	0.0000	0.0005	

3.7.3 NON-RECURRING CHARGES

	<u>Minimum</u>	<u>Maximum</u>	(N)
<u>Authorized PIC Change</u>			
Per line or trunk	\$0.0000	\$10.00	
<u>Unauthorized PIC Change Charge</u>			
Per line or trunk	0.0000	50.00	