

ACCESS SERVICE GUIDE

REGULATIONS AND SCHEDULES OF RATES

FOR SERVICE

WITHIN THE STATE OF NEW HAMPSHIRE

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1. APPLICATION OF SERVICE GUIDE

1.1. GENERAL

This Service Guide applies to intrastate Access Service supplied to customers for origination and termination of traffic to and from Central Office codes assigned to the Company.

BY USING OR PAYING FOR THE SERVICES IN THIS DOCUMENT, YOU AGREE TO THE PRICES, CHARGES, TERMS AND CONDITIONS CONTAINED HEREIN. IF YOU DO NOT AGREE TO THESE PRICES, CHARGES, TERMS AND CONDITIONS, DO NOT USE THE SERVICES, AND CANCEL THE SERVICES IMMEDIATELY BY CALLING THE CUSTOMER SERVICE NUMBER REFERENCED ON YOUR BILL.

The provision of Access Service is subject to existing regulations and terms and conditions specified in this Service Guide as well as in the Company's other current Service Guides, and may be revised, added to, or supplemented by superseding issues.

In addition to the regulations and charges herein, this Service Guide is subject to applicable regulations as may be prescribed by the New Hampshire Public Utilities Commission.

1.2. REVISION SYMBOLS

Revisions to this Service Guide are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

- (C) To signify changed term or condition
- (D) To signify discontinued material
- (I) To signify rate increase
- (M) To signify material moved from or to another part of the Service Guide with no change, unless there is another change symbol present
- (N) To signify new material
- (R) To signify rate reduction
- (T) To signify a change in text but no change in rate, term or condition

1. APPLICATION OF SERVICE GUIDE

1.3. DEFINITIONS

Access Code

A uniform code assigned by the Company to an individual customer. The code has the form 10XXX, 10XXXXXX, 950-0XXX, or 950-1XXX.

Access Minutes

The usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

Access Tandem

A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a customer's premises.

Answer Supervision

The transmission of the switch trunk equipment supervisory signal (off-hook or on-hook) to the customer's point of termination as an indication that the called party has answered or disconnected.

Call

A customer attempt for which the complete address code is provided to the service end office.

Carrier or Common Carrier

Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

Central Office

A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

1. APPLICATION OF SERVICE GUIDE

1.3. DEFINITIONS (CONT'D)

Channel

A communications path between two or more points of termination.

Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

Communications System

Denotes channels and other facilities which are capable of communications between terminal equipment provided by other than the Company.

Company

Comcast Phone of New Hampshire, LLC

Customer

The person or legal entity that subscribes to service under this Service Guide and is responsible for payment of charges for services furnished to the customer.

Customer Premises

The customer premises is all space in the same building occupied by a customer and all space occupied by the same customer in different buildings on contiguous property.

End Office Switch

A Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

1. APPLICATION OF SERVICE GUIDE

1.3. DEFINITIONS (CONT'D)

End User

Any customer of an intrastate telecommunications service that is not a Carrier or Common Carrier, except that a Carrier shall be deemed to be an End User when such Carrier uses a telecommunications service for administrative purposes. A person or entity that offers telecommunications service exclusively as a reseller shall be deemed to be an End User if all resale transmissions offered by such reseller originate on the premises of such reseller when making such service available to others, directly or indirectly.

Exchange

A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

Facilities

Denotes any cable, poles, conduit, carrier equipment, wire center distribution frames, central office switching equipment, etc., utilized to provide the service offered under this Service Guide.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

Local Calling Area

A geographical area, as defined in the Company's local or general exchange service Tariff in which an End User may complete a call without incurring toll usage charges.

Message

A Message is a Call as defined above.

1. APPLICATION OF SERVICE GUIDE

1.3. DEFINITIONS (CONT'D)

Point of Termination

The point of demarcation within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of demarcation is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the Federal Communications Commission's Rules and Regulations.

Presubscription

An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) it wishes to access, without an Access Code, for completing long distance calls. The selected IXC is referred as the End User's Primary Interexchange Carrier (PIC).

"Public Utilities Commission" or Commission"

The New Hampshire Public Utilities Commission.

Serving Wire Center

The wire center from which the customer-designated premises normally obtains dial tone from the Company.

Trunk

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Trunk Group

A set of trunks which are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are interchangeable.

Wire Center

A physical location in which one or more central offices, used for the provision of exchange services, are located.

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1. APPLICATION OF SERVICE GUIDE

1.4. EXPLANATION OF ABBREVIATIONS

- ANI - Automatic Number Identification
- BHMC - Busy Hour Minutes of Capacity
- BP - Billing Percentage
- CCSA - Common Channel Signaling Access
- DTT - Direct-Trunked Transport
- EF - Entrance Facility
- FCC - Federal Communications Commission
- FGB - Feature Group B
- FGD - Feature Group D
- IC - Interexchange Carrier
- ICB - Individual Case Basis
- Mbps - Megabits per second
- MOU - Minutes of Use
- LATA - Local Access and Transport Area
- NECA - National Exchange Carrier Association
- NPA - Numbering Plan Area
- PIC - Primary Interexchange Carrier
- PIU - Percentage of Interstate Usage