

COMCAST PHONE OF MINNESOTA, INC.

**ACCESS SERVICES
PRICE LIST**

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5. MISCELLANEOUS SERVICES

5.1 ADDITIONAL ENGINEERING

Additional Engineering will be provided by the Company at the request of the customer only when:

- A. A customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR).
- B. Additional engineering time is incurred by the Company to engineer a customer's request for a customized technical specifications package.

The Company will notify the customer that additional engineering charges, as set forth in 5.5, following, will apply before any additional engineering is undertaken.

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5.2 ADDITIONAL LABOR

Additional Labor is labor requested by the customer on a given service and agreed to by the Company as set forth in A. or B. following. The Company will notify the customer that additional labor charges as set forth in 5.5, following, will apply before any additional labor is undertaken.

A. Overtime Installation

Overtime Installation is that Company installation effort requested by the customer outside of normal business hours.

B. Other Labor

Other labor is additional labor not included in A. preceding including, but not limited to, labor incurred for the installation of inside wire used to extend the Point of Termination. Other labor also includes labor incurred to accommodate a specific customer request that involves activities not covered by any other section of this Price List.

5.3 MAINTENANCE OF SERVICE

A. When a customer reports a trouble condition to the Company and no trouble is found in the Company's facilities, the customer shall be responsible for payment of a Maintenance of Service Charge. The Maintenance of Service Charge is applicable for the period of time from when Company personnel are dispatched to the customer's location to when the work is completed. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

B. The customer shall be responsible for payment of a Maintenance of Service Charge when the Company dispatches personnel to the customer's location and the trouble is in equipment or communications systems provided by other than the Company or in detariffed CPE provided by the Company.

In either A. or B., preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

C. The charges for Maintenance of Service are set forth in 5.5, following

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5.4 SPECIAL ASSEMBLIES AND INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide request from a customer or prospective customer to develop a bid for any access service that the Company is technically capable of providing but which is not offered under this Price List (special assembly), or to develop a competitive bid for a service that the Company offers under this Price List (ICB). Rates quoted in response to such competitive requests may be different than those specified for such services in this Price List. ICB and special assembly rates will be offered to the customer in writing and on a nondiscriminatory basis. Customers served on a non-price list basis for services offered under this Price List as of the effective date hereof shall be entitled to continue their existing serving arrangements under the same terms and conditions as "special assemblies," but those terms and conditions will not necessarily be available to new customers when the same service is available under this Price List. In addition, the Company may from time to time offer promotional or other special discounts to customers who initiate service within the time contemplated by the promotional or other special discount offer.

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5.5 CHARGES

**NONRECURRING
CHARGE**

A. Additional Engineering

1. Basic Time, normally scheduled working hours, per engineer

- Per 1/2 hour or fraction thereof

ICB

2. Overtime, outside normally scheduled working hours, per engineer

- Per 1/2 hour or fraction thereof

ICB

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5.5 CHARGES(Cont'd)

	NONRECURRING CHARGE
B. Additional Labor	
1. Installation	
• Overtime, outside normally scheduled working hours, per technician [1]	
- Per 1/2 hour or fraction thereof	ICB
• Premium, outside normally scheduled working day, per technician [1]	
- Per 1/2 hour or fraction thereof	ICB
2. Other Labor	
• Basic Time, normally scheduled working hours, per technician	
- Per 1/2 hour or fraction thereof	ICB
• Overtime, outside normally scheduled working hours, per technician [1]	
- Per 1/2 hour or fraction thereof	ICB
• Premium, outside normally scheduled working day, per technician [1]	
- Per 1/2 hour or fraction thereof	ICB

[1] A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of 3 hours.

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5.5 CHARGES(Cont'd)

	NONRECURRING CHARGE
C. Maintenance of Service	
1. Basic Time, normally scheduled working hours, per technician	
• Per 1/2 hour or fraction thereof	ICB
2. Overtime, outside normally scheduled working hours, per technician [1]	
• Per 1/2 hour or fraction thereof	ICB
3. Premium, outside normally scheduled working day, per technician [1]	
• Per 1/2 hour or fraction thereof	ICB

[1] A call-out of a Company employee at a time not consecutive with the employee's scheduled work period is subject to a minimum charge of 3 hours.

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5.6. PRESUBSCRIPTION

(N)

The Company will provide 1+presubscription or 10XXX equal access consistent with the equal access rules of the Commission and of the Federal Communications Commission to enable end users to access an interexchange carrier (IC) for intrastate toll calling.

Presubscription is an arrangement whereby an end user may select and designate to the Company an Interexchange Carrier (IC) to access, without an access code, for interexchange calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC any IC that orders originating FGD Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a nonrecurring charge as set forth in 5.4, following, applies.

New end users who are served by end offices equipped with FGD, will be asked to presubscribe to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no additional charge for this initial selection:

- Designate an IC as a PIC and dial 10XXX to reach other ICs.
- Designate that they do not want to be presubscribed to any IC and choose to dial 10XXX for all calls to all ICs.

Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in 5.8, following, applies.

(N)

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5.7. UNAUTHORIZED PRIMARY INTEREXCHANGE CARRIER CHANGE

(N)

An unauthorized Primary Interexchange Carrier (PIC) change is a PIC change that is requested by an interexchange carrier (IC) when the Local Exchange Service customer, or their authorized agent, denies authorizing the PIC change and the IC is unable to produce a valid letter of authorization for the change from the customer or the customer's authorized agent.

The interval during which a customer may submit a claim for an unauthorized PIC change will be twelve months from the date of the original PIC change.

An unauthorized PIC change is subject to the charge specified in 5.8, following.

5.8. RATES AND CHARGES

	NONRECURRING CHARGE	
A. Presubscription Charge		
- Per Telephone Exchange Service Line or Trunk	*	
B. Unauthorized PIC Change Charge		
- Per occurrence	21.50	(N)

* See Comcast Phone of Minnesota, Inc., Exchange Services Price List, Section 3.

