

**5. MISCELLANEOUS SERVICES**

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## 5. MISCELLANEOUS SERVICES

### 5.1 PRESUBSCRIPTION

- A. Presubscription is an arrangement whereby an end user may select and designate to the Company an Interexchange Carrier (IC) to access, without an access code, for interexchange calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select as its PIC any IC that orders originating FGD Switched Access Service at the end office that serves the end user. After the end user's initial selection of a predesignated IC, for any additional change in selection, a nonrecurring charge as set forth in 5.6, following, applies.
- B. New end users who are served by end offices equipped with FGD, will be asked to presubscribe to an IC at the time they place an order with the Company for Exchange Access Service. They may select either of the following options. There will be no additional charge for this initial selection:
- Designate an IC as a PIC and dial 10XXX to reach other ICs.
  - Designate that they do not want to be presubscribed to any IC and choose to dial 10XXX for all calls to all ICs.

Subsequent to the installation of Exchange Access Service, and after the end user's initial selection of a PIC, for any additional change in selection, a nonrecurring charge as set forth in 5.6, following, applies.

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### 5.2 UNAUTHORIZED PRIMARY INTEREXCHANGE CARRIER CHANGE

- A. An unauthorized Primary Interexchange Carrier (PIC) change is a PIC change that is requested by an interexchange carrier (IC) when the Local Exchange Service customer, or their authorized agent, denies authorizing the PIC change and the IC is unable to produce a valid letter of authorization for the change from the Customer or the Customer's authorized agent.
- B. The interval during which a customer may submit a claim for an unauthorized PIC change will be twelve months from the date of the original PIC change.
- C. An unauthorized PIC change is subject to the charge specified in 5.6, following.

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### 5.3 ADDITIONAL ENGINEERING

Additional Engineering will be provided by the Company at the request of the Customer only when:

- A. A customer requests additional technical information after the Company has already provided the technical information normally included on the Design Layout Report (DLR).
- B. Additional engineering time is incurred by the Company to engineer a customer's request for a customized technical specifications package.

The Company will notify the Customer that additional engineering charges, as set forth in 5.6, following, will apply before any additional engineering is undertaken.

### 5.4 MAINTENANCE OF SERVICE

- A. When a customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer shall be responsible for payment of a Maintenance of Service Charge for the period of time from when Company personnel are dispatched to the Customer's location to when the work is completed. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.
- B. The Customer shall be responsible for payment of a Maintenance of Service Charge when the Company dispatches personnel to the Customer's location and the trouble is in equipment or communications systems provided by other than the Company or in detariffed CPE provided by the Company.

In either A. or B., preceding, no credit allowance will be applicable for the interruption involved if the Maintenance of Service Charge applies.

- C. The charges for Maintenance of Service are set forth in 5.6, following

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### 5.5 SPECIAL ASSEMBLIES AND INDIVIDUAL CASE BASIS ARRANGEMENTS

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide request from a customer or prospective customer to develop a bid for any access service that the Company is technically capable of providing but which is not offered under this Tariff (special assembly), or to develop a competitive bid for a service that the Company offers under this Tariff (ICB). Rates quoted in response to such competitive requests may be different than those specified for such services in this Tariff. ICB and special assembly rates will be offered to the Customer in writing and on a nondiscriminatory basis. Customers served on a non-tariffed basis for services offered under this Tariff as of the effective date hereof shall be entitled to continue their existing serving arrangements under the same terms and conditions as "special assemblies," but those terms and conditions will not necessarily be available to new customers when the same service is available under this Tariff. In addition, the Company may from time to time offer promotional or other special discounts to customers who initiate service within the time contemplated by the promotional or other special discount offer.

**5. MISCELLANEOUS SERVICES****5.6 CHARGES**

	<b>NONRECURRING CHARGE</b>
A. Presubscription Charge	
• Per Telephone Exchange Service Line or Trunk	\$ 5.00
B. Unauthorized PIC Change Charge	
• Per occurrence	21.50
C. Additional Engineering	
1. Basic Time, normally scheduled working hours, per engineer	
• First 1/2 hour or fraction thereof	97.00
• Each additional 1/2 hour or fraction thereof	58.00
2. Overtime, outside normally scheduled working hours, per engineer	
• First 1/2 hour or fraction thereof	103.00
• Each additional 1/2 hour or fraction thereof	64.00

**5. MISCELLANEOUS SERVICES****5.6 CHARGES (Cont'd)**

	<b>NONRECURRING CHARGE</b>
D. Additional Labor	
1. Overtime, normally scheduled working hours, per technician	
• First 1/2 hour or fraction thereof	\$43.00
• Each additional 1/2 hour or fraction thereof	4.00
2. Premium, outside normally scheduled working day, per technician	
• First 1/2 hour or fraction thereof	47.00
• Each additional 1/2 hour or fraction thereof	8.00
E. Maintenance of Service	
1. Basic Time, normally scheduled working hours, per technician	
• First 1/2 hour or fraction thereof	61.00
• Each additional 1/2 hour or fraction thereof	22.00
2. Overtime, outside normally scheduled working hours, per technician	
• First 1/2 hour or fraction thereof	64.00
• Each additional 1/2 hour or fraction thereof	25.00