
6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.1 DIRECTORY LISTINGS

6.1.1 DESCRIPTION

- A. For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the incumbent Local Exchange Carrier in the area at no additional charge. At the Customer's option, the Company will arrange for additional listings at rates specified in Section 6.1.2, following.
- B. The length of the minimum contract for directory listings is the directory period. The directory period is defined to be from the day on which the directory is first distributed to Customers to the day the succeeding directory is first distributed to Customers.

6.1.2 RATES

	MONTHLY RECURRING
Each Additional Listing	
- Residential	\$ 1.12 (T)
- Business	1.42 (T)

6.1.3 UNLISTED TELEPHONE SERVICE-RESIDENTIAL

- A. Unlisted Telephone Service-Residential will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory. Such listings will be carried in the directory assistance and other records and will be given to any calling party requesting such listing.
- B. Rates

	MONTHLY RECURRING
Each Unlisted Number	\$1.10

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.1 DIRECTORY LISTINGS (CONT'D)

6.1.4 NONPUBLISHED TELEPHONE SERVICE-RESIDENTIAL

A. Nonpublished Telephone Service-Residential will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory, and in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the following provisions:

1. The Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number;
2. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged inadvertently; however,
3. When a call is placed to 9-1-1 service and the source of the call or the location of the emergency is associated with a nonpublished telephone number, the Company will release the name and address of the calling party and/or the name and address associated with the emergency location, where such information can be determined, to the appropriate local governmental authority responsible for the 9-1-1 service upon request of such governmental authority.

B. Rate

**MONTHLY
RECURRING**

Each Nonpublished Listing

\$1.75

6.2 RESERVED FOR FUTURE USE

(D)

(D)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.2 RESERVED FOR FUTURE USE

(D)

(D)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.3 VANITY NUMBER SERVICE

6.3.1 DESCRIPTION

- A. Vanity Number Service is a feature by which a new Customer may request a specific or unique telephone number and fax number for use with the company provided Exchange Access Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list.
- B. The Company does not offer Customer selection of numbers or Vanity Number service at this time.

(M)

(M1)

(M1)

(M2)

(M2)

- M Section 6.4, Other Exchange Access Service Features is renamed Custom Calling Features Available Individually, moved to Page 60.
- M1 Call Waiting moved to Page 62.
- M2 Caller ID moved to Page 62.

(N)

(N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

- 6.4 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY** (T)
- 6.4.1 FEATURE DESCRIPTIONS** (T)
- (M)
- A. Anonymous Call Rejection (formerly Masked Caller Blocking) (T)
- Allows the Customer to reject incoming calls from people using the Caller ID Blocking feature (i.e., that have intentionally blocked their identification (name and number) display information. This feature is activated by dialing *77. Once activated, an announcement will play to those callers using Caller ID Blocking stating that no anonymous calls will be accepted, and they should unblock their number and call again. This feature can be deactivated by dialing *87. This is a monthly subscription service. NOTE: The availability of this service depends upon the company obtaining suitable interconnection arrangements with other local exchange companies.
- B. Call Forwarding Remote Access (formerly Remote Call Forward) (M1,T)
(M1)
- Allows the Customer to forward incoming calls to another location from a remote area. The forwarding number could be activated, deactivated or changed, physically at the station line or remotely using a tone-type address signaling capable telephone. To activate Call Forwarding Remote Access, dial *72# and to deactivate , dial *73#. For Centrex users, to activate Call Forwarding Remote Access, dial *70# and to deactivate, dial *71#. An access number is provided for the Customer to access the feature. A PIN will be used as a security measure to ensure an authorized user is accessing the feature. (M1,T)
(M1,T)
(M1)
- C. Call Forwarding Selective (N)
- This feature enables a Customer to program their telephone to forward calls from a selected list of up to 12 telephone numbers to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature. (N)
- (M) ID Masking renamed Caller ID Blocking Per Call, moved to Page 62. (N)
- (M1) Remote Call Forward renamed Call Forwarding Remote Access, moved from Page 65. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

- 6.4 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D)** (T)
- 6.4.1 FEATURE DESCRIPTIONS (CONT'D)** (N)
- D. Call Forwarding Variable (formerly Call Forwarding) (M,T)
(M)
Allows the Customer to forward incoming calls to another location. To activate call forwarding, dial *72 followed by the telephone number to which calls should be forwarded. To deactivate, dial *73. Call Forwarding Variable is offered as a monthly subscription service or on a per-use basis. (M)
(M,T)
(M)
- E. Call Return (M1,T)
(M1)
Call Return allows the Customer to dial the last incoming caller without having to know the telephone number of the caller. If the number is busy, the Customer hears a recorded message. Once both lines are free, the Customer hears a special ring indicating that the call can take place. This service is offered as a monthly subscription service or on a per-use basis. NOTE: The availability of this service depends upon the company obtaining suitable interconnection arrangements with other local exchange companies. (M1)
- F. Call Screening (formerly Identified Caller Blocking) (T)
Allows the Customer to reject incoming calls from people on a pre-selected list of telephone numbers. Incoming calls on the reject list hear a recording that states that the called party is not accepting calls at this time. The Customer does not hear a ring for these calls. To activate this feature, the Customer should dial *60 and follow the instructions given by the voice announcement. To add the last caller to the list, the Customer should press #01#. This is a monthly subscription service.
- G. Call Trace (M2,T)
(M2)
Allows the Customer to trace the last incoming call. When the trace is complete, the Customer hears a recorded confirmation and is prompted to call the Company. Police intervention is needed to obtain the traced call information. This feature is activated by dialing *57 after receiving the call to be traced. Call trace is offered as a monthly subscription service or on a per-use basis. (M2)
(M3)
- (M) Call Forwarding renamed Call Forwarding Variable, moved from Page 62. (N)
(M1) Call Return moved from Page 63.
(M2) Call Trace moved from Page 63.
(M3) Distinctive Ring moved to Page 63. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.4	CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D)	(T)
6.4.1	FEATURE DESCRIPTIONS (CONT'D)	(N)
		(M)
H.	Call Waiting	(M1,T) (M1)
	Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The service also provides a hold feature that is activated by a switch-hook flash.	(M1)
I.	Caller ID	(M2,T) (M2)
	Allows the Customer to view the telephone number of an incoming call before answering the call. To utilize this feature, the Customer is required to use either a display telephone or a small display unit, which connects to the telephone or a small display unit, which connects to the telephone. Caller ID is a monthly subscription service.	(M2)
J.	Caller ID Blocking Per Call (formerly ID Masking)	(M3,T) (M3)
	Allows a Customer to block their name and number from being identified on the Caller ID display of the persons receiving the call. Instead, the letter "P" or the word "Private" appears on the receiving person's display. To activate this feature on a call basis, the Customer should dial *67 just before placing a phone call. The feature automatically deactivates at the conclusion of the call. This is a free service.	(M3)
K.	Calling Line Identification	(M4,T) (M4)
	Allows the Customer to view the telephone number and calling party name of an incoming call before answering the call. To utilize this feature, the Customer is required to use either a display telephone or a small display unit, which connects to the telephone. The Customer will also be able to view the telephone number and calling party name of an incoming call while the telephone is in use. Calling Line Identification is a monthly subscription service. This service is not available for the discounted rates described in Section 6.10 and 6.11.	(M4)
		(M5)
(M)	Call Forwarding renamed Call Forwarding Variable, moved to Page 61.	(N)
(M1)	Call Waiting moved from Page 59.	
(M2)	Caller ID moved from Page 59.	
(M3)	ID Masking renamed Caller ID Blocking Per Call, moved from Page 60.	
(M4)	Calling Line Identification moved from Page 64.	
(M5)	Three-Way Calling moved to Page 63.	(N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.4	CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D)	(T)
6.4.1	FEATURE DESCRIPTIONS (CONT'D)	(N)
L.	Distinctive Ring	(M,T) (M)
	Two telephone numbers can be assigned to the Customers' telephone. Each of the two numbers can have a distinctive ring to allow the Customer to distinguish which line is ringing.	(M)
M.	Repeat Dialing	(M1,T) (M1) (M1,T) (M1)
	Repeat Dialing allows the Customer to dial the last outgoing call without having to re-dial the telephone number. If the number is busy, the Customer hears a recorded message. Once both lines are free, the Customer hears a special ring indicating that the call can now take place. This service is offered as a monthly subscription service or on a per-use basis. NOTE: The availability of this service depends upon the company obtaining suitable interconnection arrangements with other local exchange companies.	(M1)
N.	Speed Calling*	(M2,T) (M2)
	Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. Speed Calling is offered as a monthly subscription service with two calling capacities to choose from: Eight-Code Capacity and Thirty-Code Capacity.	(M2)
O.	Three-Way Calling	(M3,T) (M3)
	This feature enables three remote locations to conference together on a call. A Customer establishes a call with the first party, presses down the switch hook, establishes the second call, and presses down the switch hook again to join both parties to the call. Three-Way calling is offered as a monthly subscription service.	(M3) (M4) (M5)
(M)	Distinctive Ring moved from Page 61.	(N)
(M1)	Repeat Dialing moved from Page 64.	
(M2)	Speed Calling moved from Page 65.	
(M3)	Three-Way Calling moved from Page 62.	
(M4)	Call Trace moved to Page 61.	
(M5)	Call Return moved to Page 61.	
*	Unregulated Service	(N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.4 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D)

(M)

6.4.2 RATES AND CHARGES

(N)

	<u>Charge Per Call</u>	<u>Monthly Charge</u>
A. Anonymous Call Rejection	-	\$ 3.95
B. Call Forwarding Remote Access	-	4.50
C. Call Forwarding Selective	-	3.95
D. Call Forwarding Variable	-	3.95
E. Call Return	\$.75	3.95
F. Call Screening	-	3.95
G. Call Trace	.75	3.95
H. Call Waiting	-	3.85
I. Caller ID	-	3.95
J. Caller ID Blocking Per Call	-	0.00
K. Calling Line Identification		
- Residential	-	6.95
- Business	-	8.50
L. Distinctive Ring		
- Residential	-	4.50
- Business	-	6.50
M. Repeat Dialing	.75	3.95
N. Speed Calling *		
- Eight-Code Capacity		1.50
- Thirty-Code Capacity		4.00
O. Three-Way Calling	-	3.95

(N)

(M1)

M Repeat Dialing moved to Page 63.

(N)

M1 Calling Line Identification moved to Page 62.

* Unregulated Service

(N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.4 CUSTOM CALLING FEATURES AVAILABLE INDIVIDUALLY (CONT'D) (M,T)

6.4.3 OTHER SERVICES AND FEATURES AVAILABLE (M,T)
(M)

The Company offers its Customers on an unregulated, non-tariffed basis features and services other than those included in Section 6.4.1, preceding. These may include features and services such as Voice Mail, Reminder Call Back services, and other features.

(M)

(M1)

(M1)

(M2)

(M2)

(M) Section 6.4.15 Other Services and Features Available renumbered 6.4.3, moved from Page 66. (N)

(M1) Remote Call Forwarding renamed Call Forwarding Remote Access, moved to Page 60.

(M2) Speed Calling moved to Page 63. (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

(M)
|
(M)

6.5 CUSTOM CALLING FEATURE PACKAGES

6.5.1 VALUE PACKAGE

A. Description

Includes Call Return, Caller ID, Calling Line ID, and Inside Wire Maintenance.*

B. Rates

	MONTHLY RECURRING
Value Package, each	\$16.00

6.5.2 PREMIUM PACKAGE

A. Description

Includes Anonymous Call Rejection, Call Forwarding Remote Access, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Caller ID, Calling Line ID, Distinctive Ring, Repeat Dialing, Speed Dialing 30*, Three-Way Calling, and Inside Wire Maintenance.*

(T)
|
(T)

B. Rates

	MONTHLY RECURRING
Premium Package, each	\$20.00

(M) Section 6.4.15 Other Services and Features Available renumbered 6.4.3, moved to Page 65.

(N)
|
(N)

* Unregulated Service

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.6 SERVICE PACKAGES – RESIDENTIAL (T)

The Company offers some services in discounted packages that may include both services offered in this tariff and unregulated, non-tariffed services. In addition, the Company from time to time may offer special promotional packages available only to Customers who begin service during the promotional period. These service packages are available to residential Customers only.

6.6.1 STANDARD PACKAGE #1 [1] (T)

A. Description

This package includes Caller ID, Calling Line Identification, Three-Way Calling, and a Caller ID Memory Screen telephone*. (T)

B. Rates

**MONTHLY
RECURRING**

\$12.95

6.6.2 STANDARD PACKAGE #2 [1] (T)

A. Description

This package includes Caller ID, Voice Mail Service,* a message waiting indicator,* Call Forwarding Variable, Call Trace, and Reminder Call Back*, as well as a Caller ID Memory Screen telephone.* (T)
(T)

B. Rates

**MONTHLY
RECURRING**

\$13.95

[1] As of December 22, 1999, the Company will no longer offer Standard Packages (Numbers 1-7, Sections 6.6.1 through 6.6.7) to any new Customers. The Company will continue to provide the standard packages listed in Sections 6.6.1 through 6.6.7 to Customers who have subscribed to these packages prior to December 22, 1999. Beginning on December 22, 1999, the Company will offer Customers the ability to select their own service packages subject to the terms, conditions and rates set forth in Section 6.8 of this tariff. (T)
(T)

* Unregulated Service (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.6 SERVICE PACKAGES – RESIDENTIAL (CONT'D)

6.6.3 STANDARD PACKAGE #3 [1] (T)

A. Description

This package includes Caller ID, Distinctive Ring, Voice Mail Service* on both numbers with a message waiting indicator, Three-Way Calling, and a Caller ID Memory Screen telephone.* (T)

B. Rates

**MONTHLY
RECURRING**

\$13.95

6.6.4 STANDARD PACKAGE #4 [1] (T)

A. Description

This package includes a second Basic Line Service - Residential, Three-Way Calling, Voice Mail Service* on both lines, Call Forwarding Variable, Caller ID on both lines, Caller ID Blocking Per Call on both lines, as well as a Caller ID Memory Screen telephone with two lines*.

B. Rates

**MONTHLY
RECURRING**

\$27.95

6.6.5 STANDARD PACKAGE #5 [1] (T)

A. Description

This package includes Anonymous Call Rejection, Call Return, Call Screening, Caller ID, and Three-Way Calling. (T)

B. Rates

**MONTHLY
RECURRING**

\$ 7.70

[1] See Footnote [1] on Page 67. (N)
* Unregulated Service (N)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.6 SERVICE PACKAGES – RESIDENTIAL (CONT'D)

6.6.6 STANDARD PACKAGE #6 [1] (T)

A. Description

This package includes Anonymous Call Rejection, Call Forwarding Variable, Call Return, Call Screening, Call Trace, Caller ID, Voice Mail,* and Reminder Call Back.* (T)
(T)

B. Rates

**MONTHLY
RECURRING**

\$13.95

6.6.7 STANDARD PACKAGE #7 [1] (T)

A. Description

This package includes a second Basic Line Service-Residential and, on both lines, Voice Mail Service,* Anonymous Call Rejection, Call Forwarding Variable, Call Return, Caller ID, and Three-Way Calling. (T)
(T)

B. Rates

**MONTHLY
RECURRING**

\$27.95

6.6.8 STANDARD PACKAGE #8

A. Description

This package includes Call Forwarding Remote Access, Call Forwarding Variable, Call Waiting, Repeat Dialing, Speed Calling 30*, Three-Way Calling, Reminder Call Back,* and Inside Wire Maintenance.* (T)
(T)

B. Rates

**MONTHLY
RECURRING**

\$16.80

[1] See Footnote [1] on Page 67. (T)
* Unregulated Service (T)

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.6 SERVICE PACKAGES – RESIDENTIAL (CONT'D)

6.6.9 STANDARD PACKAGE #9

A. Description

This package includes Anonymous Call Rejection, Call Return, Call Screening, Call Trace, Call Waiting, Calling Line Identification, Reminder Call Back,* and Inside Wire Maintenance.*

(T)
|
(T)

B. Rates

**MONTHLY
RECURRING**

\$19.85

6.6.10 STANDARD PACKAGE #10

A. Description

This package includes Call Forwarding Remote Access, Call Trace, Call Waiting, Calling Line Identification, Three-Way Calling, Voice Mail,* Reminder Call Back,* and Inside Wire Maintenance.*

(T)
|
(T)

B. Rates

**MONTHLY
RECURRING**

\$27.70

6.6.11 STANDARD PACKAGE #11

A. Description

This package includes Call Waiting, Calling Line Identification, Speed Calling 30,* Three-Way Calling, Voice Mail,* Inside Wire Maintenance,* and a second residential line. The second residential line does not have any features on it.

(T)
(T)

B. Rates

**MONTHLY
RECURRING**

\$37.35

* Unregulated Service

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.7 CUSTOMER SELECTED PACKAGES – BUSINESS

6.7.1 DESCRIPTION

Business Customers may select one or more calling features from those offered by the Company. The individual feature price for a single feature applies if only one feature is chosen. If two to four features are chosen, each of the chosen features is provided at a reduced rate, and if five or more features are chosen, a flat rate applies. The features that are available for selection in Customer Selected Packages are: Caller ID, Call Forwarding Variable, Three-Way Calling, Call Trace, and Call Waiting. The Company may from time to time include non-regulated services or features (such as Reminder Call Back) in the list of services available for inclusion in a Customer Selected Package.

(T)
(T)

6.7.2 RATES

**MONTHLY
RECURRING**

Per Feature

\$ 3.55

6 – EXCHANGE ACCESS OPTIONAL FEATURES

6.8 CUSTOMER SELECTED PACKAGES – RESIDENTIAL

6.8.1 DESCRIPTION

Residential Customers may combine one or more of the calling features listed in Section 6.4.1 of this tariff subject to certain discounts as provided in this Section. Discounts are available if the Customer orders three or more features on a residential line. Customers subscribing to three or four features on the same line will receive a fifteen percent (15%) discount on the total price of the combined features ordered; the discount does not apply to the price for basic local line service. Customers ordering five or more features on a single line will receive a twenty-five percent (25%) discount off the total cost of the features ordered. Custom Calling Features available for this program are listed in Section 6.4.1 of this tariff. The Company may from time to time include non-regulated services or features in the list of services available for inclusion in a Customer-selected package. Calling Line Identification is not an available feature in the Customer Selected Package.

(T)
(T)

(T)
(T)