

Issued: June 1, 2010

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## **10. RESIDENTIAL SERVICE - GRANDFATHERED**

### **10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE**

All Residential Local Services contained in this Section are withdrawn effective April 21, 2008.

To facilitate a smooth transition, beginning April 21, 2008 Comcast will place remaining subscribers into a soft disconnect status on a phased basis. During this period, the Company will work with each subscriber to transition them to the service and/or provider of their choice. Although it is the intent of the Company to move through this process in a timely manner, subject to the number of subscribers remaining and their service selection, this soft disconnect process may extend into a May, 2008 timeframe.

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## 10. RESIDENTIAL SERVICE - GRANDFATHERED

### 10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE (CONT'D)

#### 10.1.1. OFFERS

Offers include Packages, Block of Time Offers and By the Minute Offers, and are provided in conjunction with an associated long distance service provided by the Company. Customers subscribing to offers which include long distance usage must be presubscribed to Comcast for both Intrastate and Interstate long distance. Rates for Interstate and International usage may be found in the Comcast Service Guides located at <http://www.comcast.com/tariffs>. Additional lines may be ordered at rates specified in this section.

#### A. Packages

The following packages provide the residential customer with one access line, unlimited local calling, the specified features or Feature Package (described in Section 7 of this tariff) and either a usage rate, a block of time, or unlimited usage, all of which apply only to direct dialed domestic long distance calling.

Block-of-Time usage is measured per month, based on all applicable usage on all lines associated with the account. Additional intrastate long distance usage will be rated on a per minute basis as specified in Section 9 of this Tariff. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

By the minute usage charges apply to intrastate long distance Dial Station calling rated on a per minute basis as specified in Section 9 of this Tariff.

Additional custom calling features may be ordered by the customer on an ala carte basis at an additional charge.

1. Comcast Connections<sup>™</sup> Plus
  - Value Pack optional feature package
  - By the minute usage charges, specified in Section 9
2. Comcast Connections<sup>™</sup> 180
  - Value Pack optional feature package
  - 180 Minute Block of Time
3. Comcast Connections<sup>™</sup> 300
  - Value Pack optional feature package
  - 300 Minute Block of Time
- 4.. Comcast Complete<sup>™</sup> Plus
  - Premium Pack optional feature package
  - By The Minute usage charges, specified in Section 9

<sup>™</sup> Trademark of Comcast

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## **10. RESIDENTIAL SERVICE - GRANDFATHERED**

### **10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE (CONT'D)**

#### **10.1.1. OFFERS**

##### **A. Packages (Cont'd)**

5. Comcast Complete<sup>™</sup> 180
  - Premium Pack optional feature package
  - 180 Minute Block of Time
6. Comcast Complete<sup>™</sup> 300
  - Premium Pack optional feature package
  - 300 Minute Block of Time
7. Comcast Connections Any Distance<sup>™</sup>
  - a. Includes:
    - Value Pack optional feature package
    - Unlimited minutes of domestic direct dialed usage
  - b. Use of service is limited to the customer, members of the customer's household and occasional guests. Participation may be terminated for customers who utilize service in a manner or for a purpose other than those described herein.
  - c. Usage credits are applied per account, are not transferable and may not be accumulated from one month to another. Unused minutes in any month revert to the Company.
  - d. Due to the bulk nature of the usage, call detail is not provided.
  - e. Service is limited to residential voice applications and the use of service is limited to the customer, members of the customer's household, and occasional guests. The use of the service for commercial applications, resale, internet access or telemarketing is prohibited. In addition, the use of auto dialers, polling devices, remote access to call forwarding, three-way calling (other than incidental usage) and other devices and/or dialing arrangements with the intent to avoid payment of otherwise applicable long distance charges is prohibited.
  - f. The Company will undertake periodic reviews of traffic on its network to determine appropriate use of this calling plan. Indicators of inappropriate usage may include call origination, call destination, call holding times, frequency of calls, and other calling-pattern data. Where the Company (at its sole discretion) determines that a customer's calling patterns indicate usage that is not residential in nature, the customer will be contacted and invited to amend their use of the service or select a service more appropriate to their needs. Subsequent to that notification, if a customer continues to use the service in an inappropriate manner, the Company will temporarily restrict the customer's ability to place offending calls until a mutually agreeable resolution can be reached.

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**10. RESIDENTIAL SERVICE - GRANDFATHERED**

**10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE**

**10.1.1. OFFERS (CONT'D)**

**B. Block-of-Time Offers**

The following Block-of-Time plans provide the customer with unlimited calls within their Local Calling Area and a specified amount of long distance calling for a flat monthly fee. The following types of calls do not apply towards minutes included in any of the block-of-time plans listed below: Operator Assisted calls, 900/976 Information Service Provider calls, International calls, or calls to toll free dialing numbers. Block-of-Time usage is measured per month, based on all applicable usage on all lines associated with the account. Additional intrastate long distance usage will be rated on a per minute basis as specified in Section 9 of this Tariff. Rates for Interstate and International usage may be found in the Comcast Service Guides located at <http://www.comcast.com/tariffs>. Unused portions of the monthly allowance will not be credited to a subscriber's account, carried over to another month, or transferred to another account.

The following offers included the stated number of Minutes per Month, local access, touch tone service, and unlimited calls within the customer's local calling area. The Monthly Recurring Charge for the Block of Time Offers is in addition to the Local Access Component (Local Service) Monthly Recurring Charge for all lines associated with the account.

1. 180 Minute Block of Time Offer – Grandfathered - May 7, 2007
2. 300 Minute Block of Time Offer – Grandfathered – May 7, 2007
  
3. 600 Minute Block of Time Offer – Grandfathered – May 8, 2004
4. 1000 Minute Block of Time Offer – Grandfathered – May 8, 2004

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## 10. RESIDENTIAL SERVICE - GRANDFATHERED

### 10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE

#### 10.1.1. OFFERS (CONT'D)

##### C. "By the Minute" Offers

The "By the Minute" Offers provide the customer with a local access line, touch-tone service, unlimited calls within the customer's local calling area, and intrastate long distance Dial Station calling rated on a per minute basis as specified in Section 9 of this Tariff. Rates for Interstate and International usage may be found in the Company's Service Guide located on the internet at <http://www.comcast.com/tariffs>. Customers who cannot access the internet may call 1-888-288-4099 to have a copy of the Service Guide for their calling plan mailed to their address. The Monthly Recurring Charge for the By The Minute Offers is in addition to the Local Access Component (Local Service) Monthly Recurring Charge for all lines associated with the account.

##### 1. By The Minute Offer – Grandfathered - May 7, 2007

The "By the Minute" offer provides unlimited intrastate and interstate calling at fixed Intrastate usage rates, specified in Section 9, preceding, and Interstate long distance usage rates, as specified in the appropriate Comcast Service Guide.

##### 2. \$.12 No MRC Offer – Grandfathered – May 8, 2004

The \$.12 No MRC Plan provides unlimited intrastate toll calls at a fixed usage rate of \$.12. and Interstate long distance usage rates, as specified in the appropriate Comcast Service Guide.

##### 3. \$.05 Off Peak Offer – Grandfathered – May 8, 2004

The \$.05 Off Peak provides unlimited intrastate usage at Peak and Off Peak rates, which apply on all days. Rate Periods for the \$.05 Off Peak Plan are:  
PEAK - 7:00 A.M. to 6:59 P.M.  
OFF PEAK - 7:00 P.M. to 6:59 A.M.

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## **10. RESIDENTIAL SERVICE - GRANDFATHERED**

### **10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE (CONT'D)**

#### **10.1.2. LOCAL ONLY OFFER**

The Local Only Offer is provided as stand-alone local offer not associated with a long distance service, and is subject to monthly recurring charges on a per access line basis. The Local Only Offer provides the customer with a local access line, touch-tone service, and unlimited calls within the customer's local calling area. Block of Time and By the Minute Offers, provided in this tariff, may be added to Local Service.

The Local Only Offer is the Access Line Component of a Customer's Service.

Customers subscribing to plans requiring Company subscription for Intrastate and Interstate long distance who subsequently select an alternate Intrastate or Interstate Carrier become Local Only customers and are subject to applicable monthly charges for custom calling features as set forth in Section 7, preceding, and toll usage rates as set forth in Section 9, preceding.

#### **10.1.3 ADDITIONAL LINES**

Additional lines may be added to any of the above offers, up to a total of four lines per account. A monthly charge will be assessed for each additional line.

#### **10.1.4. LATA WIDE CALLING PLAN**

Customers located in LATA 358 who subscribe to Comcast Residential Local Service may also subscribe to the LATA-Wide Calling Plan. This plan provides the customer with a 500 minute block-of-time of IntraLATA long distance calling per monthly billing cycle. Additional IntraLATA long distance usage will be rated on a per minute basis. Customers who order the LATA-Wide Calling Plan must be presubscribed to Comcast for IntraLATA long distance calling. The following types of calls do not apply toward minutes included in the LATA-Wide Calling Plan: Operator Assisted calls, calls to Information Service Providers, or calls to Toll Free Dialing numbers. Block-of-time usage is measured per billing cycle, based on all applicable usage on all lines associated with the account. Unused portions of the allowance will not be credited to a customer's account, carried over to another billing cycle, or transferred to another account. Customers who subscribe to a Block-of-Time, Comcast Connections or Comcast Complete Offer may also enroll in the LATA-Wide Calling Plan. All IntraLATA usage for these customers will be applied to the LATA-Wide Calling Plan block-of-time; Intrastate/InterLATA and Interstate usage will be applied to the offer to which the customer is subscribed.

Rates for the LATA Wide Calling Plan are specified in the Price Schedules of this section.

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**10. RESIDENTIAL SERVICE - GRANDFATHERED**

**10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE (CONT'D)**

**10.1.5 RATES AND CHARGES**

**A. ZONE A – GRANDFATHERED RATES <sup>[1]</sup>**

For customers in Zone A who have subscribed prior to August 19, 2002 and who have not initiated any change to their account, rates for Residential Service are as follows:

	<u>MONTHLY CHARGES</u>			
	1 LINE	2 LINES	3 LINES	4 LINES
<b>BLOCK OF TIME OFFERS:</b>				
1000 Minute Block of Time Offer	\$64.95	\$66.95	\$68.95	\$70.95
300 Minute Block of Time Offer	33.95	35.95	37.95	39.95
180 Minute Block of Time Offer	29.95	31.95	33.95	35.95
<b>BY THE MINUTE OFFER:</b>				
By the Minute Offer (Per Account)	21.95	23.95	25.95	27.95
<b>LOCAL SERVICE ONLY OFFERS:</b>				
Local Only Offer	21.95	23.95	25.95	27.95
Basic Local Only Offer	12.00			
<b>ADDITIONAL LINES:</b>				
	2.00			
<b>LATA WIDE CALLING PLAN:</b>				
Monthly Recurring Charge	8.95			
Usage Charge Per Minute (or fraction thereof) Over Block of Time	0.04			

[1] Service is withdrawn effective April 21, 2008. See 10.1, preceding for additional information.

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**10. RESIDENTIAL SERVICE - GRANDFATHERED**

**10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE**

**10.1.5 RATES AND CHARGES (CONT'D)**

**B. ZONE B – GRANDFATHERED RATES <sup>[1]</sup>**

This Schedule applies only to Zone B customers who subscribed to Residential Service prior to September 1, 2000 and who have not initiated any change to their account. For customers in Zone B, rates for Basic service are as follows:

	<u>MONTHLY CHARGES</u>			
	<u>1 LINE</u>	<u>2 LINES</u>	<u>3 LINES</u>	<u>4 LINES</u>
<b>BLOCK OF TIME OFFERS:</b>				
300 Minute Block of Time Offer	\$37.95	\$42.95	\$47.95	\$52.25
180 Minute Block of Time Offer	33.95	38.95	42.25	45.25
<b>BY THE MINUTE OFFER:</b>	24.25	27.25	30.25	33.25
Local Service Only Offers:				
Local Only Offer	24.25	27.25	30.25	33.25
Basic Local Only Offer	13.75			
Additional Lines:	3.00			

[1] Service is withdrawn effective April 21, 2008. See 10.1, preceding for additional information.

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**10. RESIDENTIAL SERVICE - GRANDFATHERED**

**10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE**

**10.1.5 RATES AND CHARGES (CONT'D)**

**C. ZONE B/C – GRANDFATHERED RATES <sup>[1]</sup>**

This Schedule applies only to Zone B/C Grandfathered Customers, which are: (1) Zone B customers who subscribed to Residential Service after September 1, 2000 and prior to August 19, 2002, and who have not initiated any change to their accounts; and (2) Zone C customers who subscribed to Residential Service prior to August 19, 2002, and who have not initiated any change to their accounts.

	1 LINE	MONTHLY CHARGES		
		2 LINES	3 LINES	4 LINES
<b>BLOCK OF TIME OFFERS:</b>				
1000 Minute Block of Time Offer	\$68.95	\$73.95	\$78.95	\$83.95
300 Minute Block of Time Offer	37.95	42.95	47.95	52.95
180 Minute Block of Time Offer	33.95	38.95	43.95	48.95
<b>BY THE MINUTE OFFER:</b>				
By the Minute Offer (Per Account)	25.95	30.95	35.95	40.95
<b>LOCAL SERVICE ONLY OFFERS:</b>				
<b>LOCAL ONLY OFFER</b>	25.95	30.95	35.95	40.95
Additional Lines	5.00			
Lata Wide Calling Plan:				
Monthly Recurring Charge	8.95			
Usage Charge Per Minute (or fraction thereof) Over Block of Time	0.04			

[1] Service is withdrawn effective April 21, 2008. See 10.1, preceding for additional information.

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**10. RESIDENTIAL SERVICE - GRANDFATHERED**

**10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE**

**10.1.5. RATES AND CHARGES (CONT'D)**

**D. ZONE A AND B/C GRANDFATHERED RATES <sup>[1]</sup>**

This Schedule applies to Zone A or B/C customers who subscribed to the Company's Residential Service between August 19, 2002 and May 7, 2004 and who have not initiated a change to their account. Rates below are specified by Zone.

	<b>Zone A Monthly Charge</b>	<b>Zone B/C Monthly Charge</b>
<b>Line Component:</b>		
Primary Access Line	\$12.00	\$16.00
<b>Usage Component:</b>		
180 Minute Block of Time Offer	11.95	11.95
300 Minute Block of Time Offer	16.95	16.95
600 Minute Block of Time Offer	31.95	31.95
1000 Minute Block of Time Offer	45.95	45.95
By the Minute Offer (with .07 usage)	2.95	2.95
\$.12 (usage) Per Minute Offer	N/A	N/A
\$.05 Off Peak Offer	2.95	2.95
<b>Additional Line:</b>	4.00	7.00
<b>LATA Wide Calling Plan/Per Line:</b>	8.95	8.95

[1] Service is withdrawn effective April 21, 2008. See 10.1, preceding for additional information.

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**10. RESIDENTIAL SERVICE - GRANDFATHERED**

**10.1. GRANDFATHERED RESIDENTIAL LOCAL SERVICE**

**10.1.5. RATES AND CHARGES (CONT'D)**

**E. ALL ZONES - GRANDFATHERED RATES <sup>[1]</sup>**

This Schedule applies to all customers who subscribed to the Company's Residential Service between May 8, 2004 and May 7, 2007 and who have not initiated a change to their account on or after that date.

	<b>Monthly Recurring Charge</b>
<b>Packages:</b>	
Comcast Connections Plus	\$25.95
Comcast Connections 180	34.95
Comcast Connections 300	37.95
Comcast Complete Plus	30.95
Comcast Complete 180	39.95
Comcast Complete 300	42.95
Comcast Connections Any Distance	48.95
<b>Line Component:</b>	
Primary Access Line	16.00
<b>Usage Component:</b>	
180 Minute Block of Time Offer	11.95
300 Minute Block of Time Offer	16.95
By the Minute Offer (with .07 usage)	2.95
<b>Additional Line:</b>	7.00
<b>LATA Wide Calling Plan/Per Line:</b>	8.95

[1] Service is withdrawn effective April 21, 2008. See 10.1, preceding for additional information.