

TELECOMMUNICATIONS SERVICES TARIFF

6. MISCELLANEOUS SERVICES

6.1 900/976 CALL BLOCKING

6.1.1 GENERAL

900/976 Call Blocking is provided by the Company as the default service option to restrict calls from the Customer's access line to all 900/976 service access codes. At the Customer's request, this option may be deactivated where billing capability is available.

6.1.2 REGULATIONS

- A. When the blocking is activated, direct dialed calls to all 900/976 service numbers from the Customer's access line will be blocked. These blocked calls will be directed to an announcement.
- B. This option does not prevent Customers from placing 900/976 calls from their access line using other Operator Service Providers. In addition, this option does not prevent Customers from placing operator-assisted to 900/976 services from a line that is not blocked.

6.1.3 RATES AND CHARGES

**NONRECURRING
CHARGE**

900/976 Call Blocking

No Charge

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6.2 TOLL RESTRICTION

6.2.1 GENERAL

This service provides Customers with the ability to block outbound long distance calling from their access line.

6.2.2 REGULATIONS

- A. A monthly recurring charge will apply for each line restricted.
- B. When the Toll Restriction option is activated, direct dialed long distance calls from the Customer’s access line will be blocked. These blocked calls will be directed to a network message.
- C. The activation of the Toll Restriction option does not prevent Customers from placing long distance calls from the access line utilizing an Operator Service Provider or a Directory Assistance Call Completion provider that can be reached through the use of a local call. In addition, this option does not prevent Customers from placing operator-assisted calls to a long distance number from a line that is not blocked.
- D. The following types of calls will be blocked:

- 1+ 7 Digit Long Distance
- 1+ 10 Digit Long Distance
- 00+
- 00-
- 01+
- 011+
- 1010XXX
- 0+ 7 Digit Long Distance
- 0+ 10 Digit Long Distance

6.2.3 RATES AND CHARGES

**MONTHLY
CHARGE**

Per Line Restricted

No Charge

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6. MISCELLANEOUS SERVICES**6.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)****6.3.1 GENERAL**

The Company will provide a universal central office number 911 for the use of Public Safety Answering Points (PSAP) engaged in providing telecommunications services for a Public Agency engaged in protecting the safety and property of the general public. Use of the 911 number will provide the public with a means of simple and direct telephone access to such PSAP.

In providing this service, the Company will route 911 telephone calls from its Local Serving Areas to the Basic Emergency Service Provider.

6.3.2 REGULATIONS

- A. Enhanced 911 information consisting of the names, addresses and telephone numbers of all telephone Customers is confidential. The Company will release such information via the Data Management System to the E911 database.
- B. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the PSAP.
- C. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any similar matter that may affect the routing of 911 calls to the proper PSAP.

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6. MISCELLANEOUS SERVICES**6.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) (CONT'D)**
6.3.2 REGULATIONS (CONT'D)

- D. The Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the Customer or others.
- E. Under the terms of this Tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.
- F. No local usage charge applies to the calling party for calls to the 911 emergency number.

6.3.3 FUNDING

Universal Emergency Telephone Number Service is funded by all Customers, excluding state and local government, through a surcharge mandated by law.

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6. MISCELLANEOUS SERVICES

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6.4 N-1-1 ABBREVIATED DIALING CODES

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6.4.1 GENERAL

Abbreviated dialing codes enable callers to connect to a location in the phone network that otherwise would be accessible only via a seven- or ten-digit telephone number. The network must be pre-programmed to translate the three-digit number into the appropriate seven- or ten-digit telephone number and route the call accordingly.

The following N-1-1 abbreviated dialing have been assigned by the FCC for the specific uses described below:

- 211 – Community Information and Referral Services
- 311 – Non-Emergency Governmental Services
- 511 – Traffic and Transportation Information
- 711 – Telecommunications Relay Service
- 811 – Advance Notification of Excavation Activities

Calls made to Abbreviated Dialing Codes must originate from a regular exchange access line. Calls originated via 1+, 0+/0-, or 101XXXX technologies or operator assisted calls will not be completed.

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(M) Material moved from Sections 6.4, 6.4.1, and 6.4.2 to Page 6, Section 6.4.5.

(M1) Material moved from Section 6.5 to Page 6, Section 6.4.6.

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6.4 N-1-1 ABBREVIATED DIALING CODES (CONT'D)

6.4.2 COMMUNITY INFORMATION AND REFERRAL SERVICES (211)

211 Service (“211”) is a three-digit local dialing arrangement available for the delivery of community information and referral services.

6.4.3 NON-EMERGENCY GOVERNMENTAL SERVICES (311)

311 Service (“311”) is a three-digit local dialing arrangement available for the delivery of non-emergency local government services.

6.4.4 TRAFFIC AND TRANSPORTATION INFORMATION (511)

511 Service (“511”) is a three-digit local dialing arrangement available for the delivery of traffic and transportation information services.

6.4.5 TELECOMMUNICATIONS RELAY SERVICE (711)

- A. Telecommunications Relay Service (TRS) is a relay telecommunications service for persons who are the deaf or hearing and/or speech disabled. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech. Persons utilizing this service are charged as if the call was directly dialed.
- B. In compliance with Rule 4 Code of Colorado Regulations 723-2-2820, a uniform assessment will be included in each Customer’s bill as specified in Section 2.9.3, preceding, to fund this service. This charge will appear on the bill as a separate item entitled “Colorado Telecommunications Relay Service Fund.”

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6.4.6 ADVANCE NOTICE OF EXCAVATION ACTIVITIES (811)

811 Service (“811”) is a 3-digit local dialing arrangement available for intrastate one-call service to provide notice of underground excavation service to underground facilities operators.

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(M) Material moved from Page 5, Sections 6.4, 6.4.1, and 6.4.2 to Section 6.4.5.

(M1) Material moved from Page 5, Section 6.5 to Section 6.4.6.