

## TELECOMMUNICATIONS SERVICES TARIFF

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### 5. DIRECTORY SERVICE

#### 5.1 DIRECTORY LISTINGS

##### 5.1.1 GENERAL

- A. The Company does not publish a directory of Customer listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of another local exchange carrier. The rates and regulations for directory listings apply only to the alphabetical section of the directory and availability is specified within the service descriptions. Monthly Recurring Charges associated with directory listings are applied on a per listing basis.

Listings are intended solely for the purpose of identifying Customer's telephone number and as an aid to the use of telephone service.

#### B. Regulations

1. The listings of Customers, either without charge or at the rate specified within this Tariff for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by Customers or prospective Customers, the Company will not be a party to controversies between Customers as a result of the publication of such listings in the directories.
2. The length of any listing may be limited to one line in the directory by use of abbreviations when the clearness of the listing and the identification of the Customer are not impaired.
3. The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting listings as presented by the Customer.
4. The Customer will receive one free standard listing in the alphabetical section of the directory that serves the Customer's location.

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### 5. DIRECTORY SERVICE

#### 5.1 DIRECTORY SERVICES (CONT'D)

##### 5.1.1 DIRECTORY LISTINGS (CONT'D)

#### B. Regulations (Cont'd)

5. Additional listings are available in the alphabetical section of the directory at additional monthly recurring charges as indicated below. This monthly charge will apply to additional listing(s) while the directory containing such listing(s) is in effect.
6. Business Customers will receive one free simple listing in the classified (YP) section of the directory that services the Customer's location. The Customer must contact the local exchange carrier providing the directory service to arrange for additional simple listings or any complex listings in the classified section of the directory under separate contract and billing.
7. A nonrecurring charge will apply for any Customer-requested change in listing, as specified in Section 4.2.

#### C. Rates and Charges

Standard Alphabetical Listing	\$ 0.00
Additional Alphabetical Listing	\$ 1.50

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**5. DIRECTORY SERVICE**

**5.1 DIRECTORY SERVICES (CONT'D)**

**5.1.2 NON-PUBLISHED NUMBERS**

A. General

Non-Published telephone numbers are listed in neither the directories nor Directory Assistance records available to the general public.

B. Regulations

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct, or the right, if any, of the Customer to seek any legal remedies available for the same, is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the non-published telephone number in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that non-published number for the affected period.

Except as provided above, the Customer holds the Company harmless for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Number or the disclosing/non-disclosing of said number to any person.

C. Rates and Charges

Each Non-Published Number \$ 2.50

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### 5. DIRECTORY SERVICE

#### 5.1 DIRECTORY SERVICES (CONT'D)

##### 5.1.3 NON-LISTED NUMBERS

###### A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

###### B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a non-listed number in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that non-listed number for the affected period.

Except as provided above, the Customer holds the Company harmless for any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the non-listed number.

###### C. Rates and Charges

Each Non-Listed Number	\$ 1.80
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