

## TELECOMMUNICATIONS SERVICES TARIFF

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### 4. SERVICE CONNECTION AND MAINTENANCE CHARGES

#### 4.1 GENERAL

Comcast Phone Service is subject to nonrecurring service charges that apply to Customer requests for service changes. They are in addition to any other scheduled rates and charges that would normally apply under this Tariff. Unless specified otherwise in a service description, the following work charges and rates will apply.

Charges shown in this Section 4 apply for work being performed during the Company's normal business hours. If the Customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once it has begun, an additional charge may apply based upon the additional cost involved.

All changes in location of the Customer's service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with the appropriate Service Charges applying.

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### 4. SERVICE CONNECTION AND MAINTENANCE CHARGES

#### 4.2 SERVICE CHANGE CHARGES

##### 4.2.1 APPLICATION OF CHARGES

Service Change Charges apply per line when a Customer requests a change in existing service.

- A. Telephone Number Change - A charge applies to each Customer-requested change in telephone number.
- B. Feature/Service Change Charge - Applies to an existing Local Service line when the Customer requests to add or change a standard feature. This charge is assessed per access line for each occurrence.
- C. Directory Listing Change Charge - A charge will apply to each Customer-requested change in directory listing.

##### 4.2.2 RATES AND CHARGES

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|----|---------------------------------|----------|
| A. | Telephone Number Change         | \$ 25.00 |
| B. | Feature/Service Change Charge   | 50.00    |
| C. | Directory Listing Change Charge | 8.00     |

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**4. SERVICE CONNECTION AND MAINTENANCE CHARGES**

**4.3 REPAIR AND MAINTENANCE CHARGES**

**4.3.1 APPLICATION OF CHARGES**

Repair and Maintenance Charges apply per Customer order for all work or services ordered to be provided at one time on the same premises, for the same Customer. This charge will vary depending upon the day of the week and the time of day service is requested by the Customer as follows:

- A. Basic Time - Work performed Monday through Saturday between 8:00 AM and 8:00 PM.
- B. Overtime - Work performed Monday through Saturday between 8:00 PM and 8:00 AM.
- C. Premium Time - Work performed on Sundays and on national holidays.

**4.3.2 RATES AND CHARGES**

**PER VISIT**

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|-----------------|----------|
| A. Basic Time   | \$115.00 |
| B. Overtime     | 175.00   |
| C. Premium Time | 230.00   |