

REGULATIONS AND RATES APPLICABLE TO THE FURNISHING OF

LOCAL EXCHANGE SERVICES

PROVIDED BY

COMCAST PHONE OF ARKANSAS, LLC

WITHIN THE STATE OF ARKANSAS

Issued: November 13, 2008

By:

David Lloyd, Director - Tariffs
183 Inverness Drive West
Englewood, CO 80112

Effective: November 13, 2008

TABLE OF CONTENTS

PAGE NO.

SECTION 1. APPLICATION OF TARIFF

1.1. GENERAL	1
1.2. TARIFF REVISION SYMBOLS	1
1.3. DEFINITIONS	2

Issued: November 13, 2008
By:

David Lloyd, Director - Tariffs
183 Inverness Drive West
Englewood, CO 80112

Effective: November 13, 2008

TABLE OF CONTENTS

PAGE NO.

SECTION 2. GENERAL REGULATIONS

2.1.	UNDERTAKING OF THE COMPANY	1
2.1.1.	General	1
2.1.2.	Terms and Conditions	1
2.1.3.	Provision of Equipment and Facilities	2
2.1.4.	Release of Information to Carriers	3
2.1.5.	Customer Equipment	4
2.1.6.	Abuse and Fraudulent Use	5
2.2.	LIABILITY OF THE COMPANY	7
2.2.1.	Service Liability	7
2.2.2.	Temporary Suspension for Repairs	8
2.2.3.	Credit Allowance for Interruptions	9
2.2.4.	Limitation of Liability	10
2.3.	OBLIGATIONS OF THE CUSTOMER	11
2.4.1.	Responsibility of the Customer	11
2.3.2.	Claims	12
2.4.	PAYMENTS AND CHARGES	13
2.4.1.	Establishment and Reestablishment of Credit	13
2.4.2.	Billing and Collection	13
2.4.3.	Billing Disputes	14
2.4.4.	Advance Payments	14
2.4.5.	Deposits	14
2.4.6.	Returned Check Charge	15
2.4.7.	Late Payment Charge	15
2.5.	CANCELLATION AND DISCONTINUANCE OF SERVICE	16
2.5.1.	Cancellation of Service	16
2.5.2.	Discontinuance of Service	16
2.5.3.	Changes in Service	19
2.5.4.	Restoration of Service	19
2.5.5.	Assignment or Transfer of Service	19
2.6.	PROVISION FOR CERTAIN LOCAL TAXES AND FEES	20
2.7.	NOTICES AND COMMUNICATIONS	20
2.8.	SPECIAL CONSTRUCTION	21

Issued: November 13, 2008

By:

David Lloyd, Director - Tariffs
183 Inverness Drive West
Englewood, CO 80112

Effective: November 13, 2008

TABLE OF CONTENTS

PAGE NO.

SECTION 2. GENERAL REGULATIONS (CONT'D)

2.9.	EMERGENCY SERVICES - 911	22
2.9.1.	General.....	22
2.9.2.	Regulations	22

SECTION 3. SERVICE AREAS

3.1.	EXCHANGE SERVICE	1
------	------------------------	---

SECTION 4. NETWORK SERVICES

4.1.	SCHOOLS AND LIBRARIES NETWORK SERVICE.....	1
4.1.1.	Network Service for E-Rate Eligible Institutions.....	1
4.1.2.	Point-to-Point Service.....	2
4.1.3.	Channelized Exchange Service.....	3

SECTION 5. LOCAL INTERCONNECTION SERVICE

5.1.	LOCAL INTERCONNECTION SERVICE	1
5.1.1.	General.....	1
5.1.2.	Definitions	2
5.1.3.	Description of Service	2
5.1.4.	Use of Service.....	3
5.1.5.	Term and Termination	5
5.1.6.	Subscriber Orders and Usage Forecasts.....	6
5.1.7.	Local Number Portability	7
5.1.8.	Emergency 911 Service	7
5.1.9.	Limitation of Liability	9
5.1.10.	Directory Listings	12
5.1.11.	Service Territories.....	12
5.1.12.	Description of Rates and Charges.....	13
5.1.13.	Rates and Charges.....	14

Issued: November 13, 2008

By:

David Lloyd, Director - Tariffs
183 Inverness Drive West
Englewood, CO 80112

Effective: November 13, 2008

1. APPLICATION OF TARIFF

1.1. GENERAL

This Tariff applies to the furnishing of Comcast local services as defined herein, by Comcast Phone of Arkansas, LLC (hereinafter referred to as the “Company”). Services, features, and functions will be provided where facilities, including but not limited to billing and technical capabilities, are available.

In addition to the regulations and charges herein, this Tariff is subject to specific regulations as may be prescribed by the Arkansas Public Service Commission.

1.2. TARIFF REVISION SYMBOLS

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

- (AT) Additions to text
- (C) Correction
- (CR) Change in rate
- (CP) Change in practice
- (CT) Change in text
- (DR) Discontinued rate
- (MT) Move of text
- (NR) New rate
- (RT) Removal of text

1. APPLICATION OF TARIFF

1.3. DEFINITIONS

Access Line

An arrangement which connects the customer's location to the Company's designated point of presence or network switching center.

Account

The customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access line billed to the same customer address.

Authorized User

A person, firm or corporation, or any other entity authorized by the customer to communicate utilizing the Company's services.

"Commission" or "P.S.C."

The Arkansas Public Service Commission

Company

Whenever used in this Tariff, "Company", or "Comcast" refers to Comcast Phone of Arkansas, LLC, unless otherwise specified.

Customer

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Tariff regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate the Company.

1. APPLICATION OF TARIFF

1.3. DEFINITIONS (CONT'D)

Customer Premises

The customer premises is all space in the same building occupied by a customer and all space occupied by the same customer in different buildings on contiguous property.

Facilities

Supplemental equipment, apparatus, wiring, cables and other materials and mechanisms necessary to or furnished in connection with communications service.

Service Area

The area in which the Company has the capability to provide local telephone service.

User

A customer, or any other person authorized by a customer, to use service provided under this Tariff.