

Issued: October 18, 2007

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7. MESSAGE TELECOMMUNICATIONS SERVICE

7.1. GENERAL

Message Telecommunications Service (MTS) applies to all long distance calls made between two or more rate centers that are furnished or made available by the Company over facilities within the state. MTS provides telecommunications beyond the local serving area. MTS charges cover the service furnished between the calling and called stations.

MTS Service is available to customers located within the Company's service area who subscribe to the Company's local service as described in this Tariff.

7.2. REGULATIONS

7.2.1. GENERAL

MTS is the furnishing of facilities for telecommunications between station lines in different local service areas in accordance with the terms, conditions, and rates specified in this Tariff. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

The Company may restrict access to long distance calls for customers who are delinquent in payment of their long distance bills and who have agreed to a payment plan with the Company.

7.2.2. CLASS OF CALLS

Charges apply according to the class of call the calling party selects as defined below.

A. Dial Station

Dial Station charges will apply when the customer dials the desired telephone number without the assistance of a Company Operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment.

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7. MESSAGE TELECOMMUNICATIONS SERVICE

7.2. REGULATIONS (CONT'D)

7.2.2. CLASS OF CALLS (CONT'D)

B. The Dial Station class of service also applies when the Operator:

1. Records the calling telephone number for areas without automatic recording equipment.
2. Reaches the called telephone number because of trouble on the network or because dial completion is not available.
3. Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
4. Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

C. Operator Services

1. Operator Station

Operator Station rates apply when the customer places a call with the assistance of a Company Operator or an automated mechanized response system. Various billing arrangements are available with Operator Station Service including Collect, Billed to Third Number, and Other Operator Assisted.

Customers who cannot physically dial a call may qualify for an Operator Assisted exemption which provides the customer with operator assistance at a direct dialed rate without a service charge. No application or certification is required for this program; however, the customer must request this exemption.

2. Person-to-Person

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

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7. MESSAGE TELECOMMUNICATIONS SERVICE

7.2. REGULATIONS (CONT'D)

7.2.3. TIMING OF CALLS

- A. On Dial Station and Operator Station calls, the timing of a call begins when the calling and called stations are connected. Calls are timed in one-minute increments.
- B. On Person-to-Person calls the timing of a call begins when the calling person is connected to a specified person, station, or an agreed alternate.
- C. Chargeable time ends when the connection is terminated at any point.
- D. The timing of a call does not include time lost due to service faults or defects that are reported to the Company.
- E. MTS usage rates are applied on the basis of whole minute intervals. The billing interval is determined by rounding up partial minutes to the next whole minute.

LOCAL EXCHANGE SERVICE TARIFF

**COMCAST PHONE
OF ALABAMA, LLC**

**AL P.S.C. No. 2
SECTION 7
Original Page 4**

Issued: October 18, 2007

Effective: November 9, 2007

7. MESSAGE TELECOMMUNICATIONS SERVICE

7.3. BUSINESS LONG DISTANCE

7.3.1. DESCRIPTION OF SERVICE

Business customers who subscribe to Comcast Business Local Service and choose the Company as their IntraLATA and/or InterLATA long distance provider will receive the following rates on all direct dialed calls.

7.3.2. RATES AND CHARGES

| | <u>RATE PER MINUTE OF USE</u> |
|--------------|--|
| A. IntraLATA | \$0.30 |
| B. InterLATA | 0.30 |

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**AL P.S.C. No. 2
SECTION 7
Original Page 5**

Issued: October 18, 2007

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7. MESSAGE TELECOMMUNICATIONS SERVICE

7.4. OPERATOR SERVICES

7.4.1. GENERAL

- A. Operator Services rates apply to customers subscribing to MTS Service who engage an Operator or an automated mechanized voice response system in the completion of MTS calls.
- B. A per-call service charge and per-minute usage rate applies to each Operator Services call.

7.4.2. RATES AND CHARGES

| | <u>CHARGE PER CALL</u> |
|---------------------------|-------------------------------|
| A. Operator Station | |
| 1. Automated Calls | \$2.50 |
| 2. Operator Assisted | 3.75 |
| B. Person-to-Person | |
| 1. Automated Calls | 4.50 |
| 2. Operator Assisted | 4.50 |
| C. Rate per Minute of Use | 0.30 |