

Issued: October 18, 2007

Effective: November 9, 2007

---

**REGULATIONS AND RATES APPLICABLE TO THE FURNISHING OF**

**LOCAL EXCHANGE SERVICE**

**PROVIDED BY**

**COMCAST PHONE OF ALABAMA, LLC**

**D/B/A COMCAST DIGITAL PHONE**

**WITHIN THE STATE OF ALABAMA**

Issued: October 18, 2007

Effective: November 9, 2007

---

**TABLE OF CONTENTS**

**PAGE NO.**

**SECTION 1. APPLICATION OF TARIFF**

1.1.	GENERAL .....	1
1.2.	TARIFF REVISION SYMBOLS.....	1
1.3.	DEFINITIONS .....	2

Issued: October 18, 2007

Effective: November 9, 2007

TABLE OF CONTENTS

PAGE NO.

SECTION 2. GENERAL REGULATIONS

2.1.	UNDERTAKING OF THE COMPANY .....	1
2.1.1.	General.....	1
2.1.2.	Terms and Conditions.....	1
2.1.3.	Provision of Equipment and Facilities.....	2
2.1.4.	Release of Information to Carriers.....	3
2.1.5.	Customer Equipment .....	4
2.1.6.	Abuse and Fraudulent Use.....	5
2.2.	LIABILITY OF THE COMPANY .....	7
2.2.1.	Service Liability.....	7
2.2.2.	Temporary Suspension for Repairs.....	8
2.2.3.	Credit Allowance for Interruptions.....	9
2.2.4.	Limitation of Liability .....	10
2.3.	OBLIGATIONS OF THE CUSTOMER .....	11
2.3.1.	Responsibility of the Customer.....	11
2.3.2.	Claims .....	12
2.4.	PAYMENTS AND CHARGES .....	13
2.4.1.	Establishment and Reestablishment of Credit .....	13
2.4.2.	Billing and Collection.....	13
2.4.3.	Billing Disputes .....	14
2.4.4.	Advance Payments.....	14
2.4.5.	Deposits .....	14
2.4.6.	Returned Check Charge .....	15
2.4.7.	Late Payment Charge.....	15
2.5.	CANCELLATION AND DISCONTINUANCE OF SERVICE .....	16
2.5.1.	Cancellation of Service.....	16
2.5.2.	Discontinuance of Service .....	16
2.5.3.	Changes in Service.....	19
2.5.4.	Restoration of Service.....	19
2.5.5.	Assignment or Transfer of Service .....	19
2.6.	PROVISION FOR CERTAIN LOCAL TAXES AND FEES.....	20
2.7.	NOTICES AND COMMUNICATIONS.....	20
2.8.	SPECIAL CONSTRUCTION.....	21

Issued: October 18, 2007

Effective: November 9, 2007

**TABLE OF CONTENTS**

**PAGE NO.**

**SECTION 3. SERVICE AREAS**

3.1. LOCAL EXCHANGE SERVICE ..... 1

**SECTION 4. SERVICE CONNECTION AND MAINTENANCE CHARGES**

4.1. GENERAL ..... 1

4.2. SERVICE CONNECTION AND LINE ACTIVATION CHARGES ..... 1

    4.2.1. Description of Charges ..... 1

4.3. SERVICE CHANGE CHARGES ..... 2

    4.3.1. Description of Charges ..... 2

4.4. REPAIR AND MAINTENANCE PREMISES VISIT CHARGES ..... 4

    4.4.1. Description of Charges ..... 4

4.5. RATES AND CHARGES ..... 5

    4.5.1. Service Connection and Line Activation Charges ..... 5

    4.5.2. Service Change Charges ..... 5

    4.5.3. Repair and Maintenance Premises Visit Charges ..... 5

**TABLE OF CONTENTS**

**PAGE NO.**

**SECTION 5. LOCAL EXCHANGE SERVICE**

5.1.	BUSINESS LOCAL SERVICE.....	1
5.1.1.	Description of Service .....	1
5.1.2.	Rates and Charges.....	1
5.2.	CUSTOM CALLING FEATURES .....	2
5.2.1.	Optional Features.....	2
5.2.2.	Rates and Charges.....	3
5.3.	900/976 INFORMATION SERVICE BLOCKING .....	4
5.3.1.	General.....	4
5.3.2.	Regulations .....	4
5.4.	TOLL RESTRICTION .....	5
5.4.1.	General.....	5
5.4.2.	Regulations .....	5
5.4.3.	Rates and Charges.....	5
5.5.	OPERATOR SERVICES .....	6
5.5.1.	General.....	6
5.5.2.	Operator Assisted Services .....	6
5.5.3.	Rates and Charges.....	6
5.6.	RESERVED FOR FUTURE USE.....	7
5.7.	DIRECTORY ASSISTANCE SERVICE.....	8
5.7.1.	General.....	8
5.7.2.	Regulations .....	8
5.7.3.	Rates and Charges.....	8
5.8.	DIRECTORY ASSISTANCE CALL COMPLETION SERVICE .....	9
5.8.1.	General.....	9
5.8.2.	Regulations .....	9
5.8.3.	Rates and Charges.....	9

(C)  
(D)  
|  
(D)

Issued: October 18, 2007

Effective: November 9, 2007

**TABLE OF CONTENTS**

**PAGE NO.**

**SECTION 5. LOCAL EXCHANGE SERVICES (CONT'D)**

5.9.	DIRECTORY LISTINGS .....	10
5.9.1.	Business Listings .....	10
5.9.2.	Non-Published Numbers.....	11
5.9.3.	Non-Listed Numbers.....	12
5.9.4.	Rates and Charges.....	12
5.10.	UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) .....	13
5.10.1.	General.....	13
5.10.2.	Regulations .....	13
5.11.	TELECOMMUNICATIONS RELAY SERVICE (TRS).....	15

**SECTION 6. PROMOTIONAL OFFERINGS**

6.1.	PROMOTIONS.....	1
------	-----------------	---

Issued: October 18, 2007

Effective: November 9, 2007

**TABLE OF CONTENTS**

**PAGE NO.**

**SECTION 7. MESSAGE TELECOMMUNICATIONS SERVICE**

7.1.	GENERAL .....	1
7.2.	REGULATIONS.....	1
7.2.1.	General.....	1
7.2.2.	Class of Calls .....	1
7.2.3.	Timing of Calls .....	3
7.3.	BUSINESS LONG DISTANCE.....	4
7.3.1.	Description of Service .....	4
7.3.2.	Rates and Charges.....	4
7.4.	OPERATOR SERVICES .....	5
7.4.1.	General.....	5
7.4.2.	Rates and Charges.....	5

Issued: October 18, 2007

Effective: November 9, 2007

---

**1. APPLICATION OF TARIFF**

**1.1. GENERAL**

This Tariff applies to the furnishing of local service, defined herein, by Comcast Phone of Alabama, LLC (hereinafter referred to as the “Company”). Comcast local service is furnished for the use of end users in placing and/or receiving local telephone calls within a local calling area.

Services, features, and functions will be provided where facilities, including but not limited to billing and technical capabilities, are available.

In addition to the regulations and charges herein, this Tariff is subject to specific regulations as may be prescribed by the Alabama Public Service Commission.

**1.2. TARIFF REVISION SYMBOLS**

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify a rate increase.
- (L) To signify material relocated from or to another part of Tariff schedules with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify a rate reduction.
- (T) To signify change in wording of text but no change in rate, rule or condition.

Issued: October 18, 2007

Effective: November 9, 2007

---

## 1. APPLICATION OF TARIFF

### 1.3. DEFINITIONS

#### Access Line

An arrangement which connects the customer's location to the Company's designated point of presence or network switching center.

#### Account

The customer who has agreed, verbally or by signature, to honor the terms of service established by the Company. An account may have more than one access line billed to the same customer address.

#### Authorized User

A person, firm or corporation, or any other entity authorized by the customer to communicate utilizing the Company's services.

#### Business Local Service

Service is classified and charged for as Business Service where the primary use of the service is of a business, professional or occupational nature, or where a business directory listing is furnished.

#### "Commission" or "P.S.C."

The Alabama Public Service Commission

#### Company

Whenever used in this Tariff, "Company" or "Comcast" refers to Comcast Phone of Alabama, LLC, unless otherwise specified.

#### Customer

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Tariff regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate the Company.

Issued: October 18, 2007

Effective: November 9, 2007

---

## 1. APPLICATION OF TARIFF

### 1.3. DEFINITIONS (CONT'D)

#### Customer Premises

The customer premises is all space in the same building occupied by a customer and all space occupied by the same customer in different buildings on contiguous property.

#### Facilities

Supplemental equipment, apparatus, wiring, cables and other materials and mechanisms necessary to or furnished in connection with communications service.

#### Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

#### Local Service Area

The area in which the Company has the capability to provide local telephone service.

#### User

A customer, or any other person authorized by a customer, to use service provided under this Tariff.