

Universal Connectivity Charge

Issued November 10, 2003

Effective January 1, 2004

A. Description

The Universal Connectivity Charge is a monthly charge to Customers to recover amounts the Company must pay into a federal program called the Universal Service Fund (USF). The USF helps provide affordable telecommunications services for low-income customers and customers in rural areas. It also provides discounts on Internet access for eligible schools, libraries and rural health care providers. The Company will revise the Universal Connectivity Charge if the method and/or amount of its required contribution to the USF changes.

B. Terms and Conditions

“You” and “Your” mean current or potential customers.

“Company” means Comcast Phone of Maryland, Inc. or Comcast Phone of Northern Virginia, Inc. and any affiliates authorized to provide service on the Company’s behalf.

1. The Universal Connectivity Charge applies subject to billing and technical availability.
2. Local, State and/or Federal taxes may apply. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority.
3. The charge is billed monthly, except
 - Customers who qualify for telecommunications-related low income assistance programs (e.g., Lifeline, Linkup, etc.), and
 - Notify the Company of their eligibility and provide appropriate documentation certifying their eligibility.

C. Rates and Charges

1. The Universal Connectivity Charge is calculated by applying the factor described in 2., following to the total billed state-to-state and international charges (excluding taxes).
2. The Federal Universal Connectivity Charge (UCC) is assessed to end users who obtain local exchange service from the Company, to recover contributions for the Universal Service Support Mechanisms. The factor used in the collection of contributions to the Universal Service Fund is established by the Federal Communications Commission on a quarterly basis. The applicable factor can be found at the following URL:

http://www.fcc.gov/wcb/universal_service/quarter.html

The terms and conditions set forth in this document represent an abbreviated summary of the terms and conditions more fully described in the applicable Services Agreement. This document is offered for the convenience of the customer and does not represent a waiver of the conditions set forth in the more comprehensive Services Agreement.