

## **International Operator Dialed Surcharge**

Issued February 4, 2009

Effective February 11, 2009

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### **A. Description**

Operator Assistance and person-to-person international calls are subject to an Operator Dialed Surcharge.

### **B. Terms and Conditions**

“You” and “Your” mean current or potential customers.

“Company” means Comcast Phone of Northern Virginia, Inc. and any affiliates authorized to provide service on the Company’s behalf. (D)

**1. To be subject to this surcharge, you must:**

- Access an operator by dialing the appropriate operator code to complete an Operator Assistance or Person-to-Person international call.

**2. The Operator Dialed Surcharge applies to the following types of calls:**

- Operator Assistance and Person-to-Person when the caller elects to dial the appropriate code (e.g. 0, 00) and requires prompting by the operator system to dial or requests the Operator to dial the called telephone number.
- Calls to international countries where direct dialing equipment is not available.
- When the calling party cannot make the call due to trouble on the telecommunications network and the caller elects to have the call completed by the Operator.
- Made on 0- basis in which an Operator places the call after a successfully completed Busy Line Verification and Busy Line Interruption process takes place.

**3. This charge does not apply to the following types of calls:**

- Collect calls to international countries/areas (including Mexico and Canada).

The terms and conditions set forth in this document represent an abbreviated summary of the terms and conditions more fully described in the applicable Services Agreement. This document is offered for the convenience of the customer and does not represent a waiver of the conditions set forth in the more comprehensive Services Agreement.

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### **B. Terms and Conditions (Cont'd)**

- Calls made on a 0+ basis in which the Operator is used only to record the calling telephone number where originating number identification (ONI) is not available in the area of the Local Telephone Company serving the originator of the call.
  - Calls made on a 0+ basis in which the Operator places the call because Automatic Number Identification (ANI) equipment is not available.
  - Calls made by the Operator for a caller who identifies himself/herself as being handicapped and unable to dial because of his/her handicap.
4. **The Company will bill for this surcharge based on the following:**
- The Operator Dialed Surcharge is applied in addition to all other applicable usage charges, service charges and surcharges.
  - Billing Availability:
    - Operator Dialed Surcharge is applicable where billing and technical resources are available.

### **C. Rates and Charges**

1. Operator Dialed Surcharge applies per international call.
2. Local, State and/or Federal taxes may apply. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority.

a. Operator Dialed Surcharge

**PER CALL**

- Customer Dialed	\$1.50
- Operator Dialed	1.55

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