

COMCAST DIGITAL PHONE
State-to-State and International Consumer Services Agreement
(as amended and effective July 1, 2007)

Note: Effective July 1, 2007, Comcast has revised this agreement for State-to-State and International Consumer Services. We encourage you to read the entire agreement and to check our web site at www.comcast.com/tariffs (or at an alternative site if we so notify you) periodically for any changes or updates. **Please note that this revised agreement adds Washington as a state in which this Service Agreement covers in-state toll or long distance services.**

THANK YOU FOR USING Comcast Digital Phone. In this agreement (“Agreement”), “you” and “your” mean the customer of Comcast Digital Phone defined below, and “we,” “our,” and “us” mean Comcast Phone, LLC (doing business as Comcast Digital Phone) and any affiliates authorized to provide Comcast Digital Phone. **BY ENROLLING IN, USING, OR PAYING FOR THE SERVICES, YOU AGREE TO THE PRICES, CHARGES, TERMS AND CONDITIONS IN THIS AGREEMENT. IF YOU DO NOT AGREE TO THESE PRICES, CHARGES, TERMS AND CONDITIONS, DO NOT USE THE SERVICES, AND CANCEL THE SERVICES IMMEDIATELY BY CALLING US AT THE CUSTOMER SERVICE NUMBER REFERENCED ON YOUR BILL.**

“Comcast Digital Phone” or “Service” or “Services” means our consumer state-to-state and international consumer long distance services that you are enrolled in, use, or pay for which we provide to you pursuant to the terms and conditions contained in the Comcast Digital Phone Service Guides (“Service Guides”). The Service Guides contain the specific prices and charges, service descriptions and other terms and conditions not set forth in this Agreement that apply to each of your Services. You can review the Service Guides on our web site at www.comcast.com/tariffs (or at an alternative site if we so notify you) or request a copy by calling us toll free at the customer service number referenced on your bill.

This Agreement does not cover business customers, customers in the states of Maryland or Michigan, or customers served by Comcast Phone of Northern Virginia, who are subject to separate service agreements posted at www.comcast.com/tariffs (or at an alternative site if we so notify you). This Agreement does not cover local services, in-state toll or long distance services, Internet services, or video services, unless you are a customer in Oregon or Washington, in which case this Agreement also covers your in-state toll and long distance services in Oregon or Washington as well as your state-to-state and international consumer long distance services. The Services covered in this Agreement are subject to billing availability and may not be available at all locations.

THIS AGREEMENT INCORPORATES BY REFERENCE THE PRICES, CHARGES, TERMS AND CONDITIONS INCLUDED IN THE SERVICE GUIDES.

1. CHARGES AND PAYMENT.

a. General. You agree to pay us for the Services at the prices and charges listed in the Service Guides. The prices and charges for any particular call may depend on a number of factors listed in the Service Guides, which include, for example, the duration of a call, the time of day and day of week, the distance called, and the type of service. Service types include, for example, direct-dialed from home, operator-assisted, or calling card calls. The prices and charges for the Services may also include, for example, monthly fees, monthly minimums, or connection charges.

b. Price Changes. We may change the prices and charges for the Services from time to time. We may introduce new services or decrease prices without providing advance notice. Price increases will become effective no sooner than fifteen days after we post them on our web site at www.comcast.com/tariffs (or at an alternative site if we so notify you). Increases to charges that recover our costs associated with government programs are effective no sooner than three days after we post the increases on our web site (excluding taxes and surcharges under 1.e.). We will provide further notices of increases to the prices and charges as follows:

For the Services covering state-to-state and international direct-dialed calls from home, we will (1) notify you of these increases by bill message or other written notice; and (2) post them on our web site at www.comcast.com/tariffs (or at an alternative site if we so notify you). For the following types of calls, we will provide you the prices and charges at your request each time you make a call: collect calls; person-to-person calls; calls made with a commercial credit card or local phone company calling card; calls billed to a third party; and all types of operator-assisted calls.

c. Payments. You must pay all bills or invoices on time (on or before the due date) and in U.S. money. We do not waive our right to collect the full amount due if you pay late or you pay part of the bill, even if you write the words "Paid in Full" (or similar words) on any correspondence to us.

If you make any late payments, and we bill you for the Services, we will not charge a late fee for the first late payment. For any further late payments, we will charge you a late fee of 1.5%, which we apply to that period's charges (if they are \$10.00 or more) and any outstanding charges and late payment charges which remain unpaid at the time of the next bill. If the state law where you receive the Services requires a different rate, we will apply that rate.

If your check, bank draft or electronic funds transfer is returned for insufficient funds, and we bill you for the Services, we will charge you an additional \$15.00. If the state law where you receive the Services requires a different fee, we will charge you that amount. When payment is made by credit card, payment may also be subject to terms and conditions required by the credit card issuer. The option of paying by credit card may not be available in all areas.

d. Charges and Billing. Monthly charges for the Services start on the day we begin providing the Service, and are billed in advance. Charges for minutes-of-use are billed in arrears. For

billing purposes, each month is considered to have thirty days. Charges accrue through the full billing period. We may prorate or adjust a bill if the billing period covers less than or more than a full month. To determine the charge for each call, we round up to the next full minute for any fraction of minutes used, and up to the next highest cent if a charge is one-half cent or more. We will determine the format of the bill and the billing period, and we may change both the bill format and the billing period from time to time.

You are responsible to prevent the unauthorized use of the Services, and you are responsible for payment for any such unauthorized use.

e. Taxes and Other Charges. You must pay all taxes, fees, surcharges and other charges that we bill you for the Services, unless you can show with documentation satisfactory to us that you are exempt. Taxes and surcharges will be in the amounts that federal, state and local authorities require us to bill you. We will not provide advance notice of changes to taxes and surcharges, except as required by applicable law. Other fees and charges will be in the amounts listed in the Services Guides.

f. Credit Check and Deposits. You give us permission to obtain your credit information from consumer credit reporting agencies at any time as permitted by law. If we bill you for the Services and we determine that you may be a credit risk for (1) unsatisfactory credit rating; (2) insufficient credit history; (3) fraudulent or abusive use of any Service within the last five years; or (4) late payments for current or prior bills, we may require a deposit (or an advance payment as permitted by state law) to ensure payment for the Services. The amount of the deposit will be no more than any estimated one-time charges required for the Services, plus three months of the estimated average per-minute charges and/or monthly fees for the Services. We will pay simple interest at the annual rate of 4% on the deposit, subject to the state law where you receive the Services. If you fail to pay for the Services when due, we may use the deposit without giving notice to you. If you pay undisputed bills by the due date for twelve consecutive billing months, we will credit the deposit to your account. If a credit balance remains on your account, we will refund or credit that amount.

g. Credit Limits. If we bill you for Services, we may set a credit limit based on your payment history or your credit score from consumer credit reporting agencies. If we do this, we will advise you in writing of your initial credit limit and all changes to your credit limit. If you exceed your credit limit, we will restrict your access to the Services, including direct-dialed, operator-assisted, and calls requiring a 900 or 976 prefix. Access to emergency Services (9-1-1) will not be affected by this restriction. If you fail to make timely payments, we may also lower your credit limit.

2. SUSPENDING AND CANCELLING THE SERVICES.

a. Your Cancellation of the Services. If you use more than one Service, you may terminate individual Services by calling the customer service number on your bill, subject to the applicable terms and conditions in the Service Guides. This Agreement remains in effect for any Services that you continue to be enrolled in, use, or pay for. If you want to cancel all of the Services, discontinue your use of all the Services and call us for further instructions.

b. Fraudulent Use. You will not use the Services for any unlawful, abusive, or fraudulent purpose, including, for example, using the Services in a way that (1) interferes with our ability to provide Services to you or other customers; or (2) avoids your obligation to pay for the Services. If we have reason to believe that you or someone else is abusing the Services or using them fraudulently, we can immediately suspend, restrict, or terminate the Services without advance notice.

c. Failure to Pay. Upon advance written notice, we may suspend, restrict, or terminate the Services and this Agreement, if you do not make payments for current or prior bills by the required due date, including payments for late fees or any other required additional charges.

d. Other. We may from time to time discontinue certain Services, subject to applicable law and regulation.

e. Outstanding Charges. If Services are suspended, restricted, or terminated, any charges will accrue through the date that we fully process the suspension, restriction or termination. You must pay all outstanding charges for these Services, including payment of any bills that remain due after the date of termination. You must reimburse us for any reasonable costs we incur, including attorneys' fees, to collect charges owed to us. If you want us to renew the Services, we may require that you pay a deposit.

f. Billing Disputes. IF YOU DISPUTE CHARGES ON YOUR BILL, YOU MUST NOTIFY COMCAST DIGITAL PHONE IN WRITING OF THE DISPUTE WITHIN NINETY (90) DAYS OF THE DATE ON THE AFFECTED BILL, OR ELSE YOU WAIVE THE DISPUTE. YOU AGREE THAT ALL DISPUTES THAT CANNOT BE RESOLVED WITH COMCAST DIGITAL PHONE SHALL BE RESOLVED BY BINDING ARBITRATION AS SET FORTH IN SECTION 7 BELOW.

3. INDEMNIFICATION. YOU AGREE THAT WE WILL NOT BE RESPONSIBLE FOR ANY THIRD PARTY CLAIMS AGAINST US THAT ARISE FROM YOUR USE OF THE SERVICES. FURTHER, YOU AGREE TO REIMBURSE US FOR ALL COSTS AND EXPENSES RELATED TO THE DEFENSE OF ANY SUCH CLAIMS, INCLUDING ATTORNEYS' FEES, UNLESS SUCH CLAIMS ARE BASED ON OUR WILLFUL MISCONDUCT OR GROSS NEGLIGENCE. THIS PROVISION WILL CONTINUE TO APPLY AFTER THE AGREEMENT ENDS.

4. LIMITATIONS OF LIABILITY. NOTHING IN THIS AGREEMENT LIMITS OUR LIABILITY, IF ANY, FOR OUR WILLFUL OR INTENTIONAL MISCONDUCT.

IF OUR NEGLIGENCE CAUSES BODILY INJURY OR DEATH OR REAL OR TANGIBLE PROPERTY DAMAGE, WE WILL BE LIABLE FOR NO MORE THAN THE AMOUNT OF DIRECT DAMAGES TO THE PERSON OR PROPERTY. IF OUR NEGLIGENCE CAUSES DAMAGE OF ANY OTHER SORT, WE WILL BE LIABLE FOR NO MORE THAN THE AMOUNT OF OUR CHARGES FOR THE SERVICES DURING THE AFFECTED PERIOD. FOR ALL CLAIMS THAT ARE NOT THE

RESULT OF OUR WILLFUL OR INTENTIONAL MISCONDUCT, WE WILL NOT BE LIABLE FOR PUNITIVE, RELIANCE, OR SPECIAL DAMAGES, OR FOR INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR REVENUE OR INCREASED COSTS OF OPERATION. THESE LIMITATIONS APPLY EVEN IF THE DAMAGES WERE FORESEEABLE OR WE WERE TOLD THEY WERE POSSIBLE, AND THEY APPLY TO ANY NEGLIGENCE CLAIM THAT DOES NOT INVOLVE WILLFULL MISCONDUCT OR INTENTIONAL MISCONDUCT, NO MATTER HOW THAT CLAIM IS STYLED OR ON WHAT LEGAL GROUNDS (SUCH AS CONTRACT, TORT, STATUTE, MISREPRESENTATION) IT IS BASED.

WE WILL NOT BE LIABLE FOR ANY DAMAGES - AND WILL BE LIABLE ONLY FOR THE AMOUNT OF OUR CHARGES FOR THE SERVICES DURING THE AFFECTED PERIOD - IF SERVICES ARE INTERRUPTED, OR THERE IS A PROBLEM WITH THE INTERCONNECTION OF OUR SERVICES WITH THE SERVICES OR EQUIPMENT OF SOME OTHER PARTY. THIS SECTION WILL CONTINUE TO APPLY AFTER THE AGREEMENT ENDS.

5. WARRANTIES. EXCEPT AS THIS AGREEMENT EXPRESSLY STATES, WE MAKE NO EXPRESS WARRANTY REGARDING THE SERVICES AND DISCLAIM ANY IMPLIED WARRANTY, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WE ALSO MAKE NO WARRANTY THAT THE SERVICES WILL BE UNINTERRUPTED OR ERROR FREE. WE DO NOT AUTHORIZE ANYONE, INCLUDING, BUT NOT LIMITED TO, OUR EMPLOYEES, AGENTS OR REPRESENTATIVES, TO MAKE A WARRANTY OF ANY KIND ON OUR BEHALF AND YOU SHOULD NOT RELY ON ANY SUCH STATEMENT.

6. CREDIT ALLOWANCES FOR INTERRUPTIONS. If an interruption or failure of Services is caused solely by Comcast and not by you or a third party or other causes beyond our reasonable control, you may be entitled to a credit allowance as specified in the applicable Service Guide.

NOTE TO CALIFORNIA CUSTOMERS: IF YOU ARE A COMCAST DIGITAL PHONE CUSTOMER IN CALIFORNIA, COMCAST WILL NOT SEEK TO ENFORCE SECTION 7 BELOW, UNLESS WE HAVE NOTIFIED YOU OTHERWISE.

7. BINDING ARBITRATION.

a. **Purpose:** If you have a Dispute (as defined below) with Comcast (as defined below) that cannot be resolved through our informal dispute resolution process, either you or Comcast may elect to arbitrate that Dispute in accordance with the terms of this Section 7 rather than to litigate the Dispute in court. Arbitration means you will have a fair hearing before a neutral arbitrator instead of in a court by a judge or jury.

b. Definitions:

As used in this Section 7, the term “Dispute” means any dispute, claim, or controversy between you and Comcast that has accrued by the commencement date of this Agreement or any dispute, claim, or controversy that accrues after the commencement date of this Agreement, whether based in contract, statute, regulation, ordinance, tort (including but not limited to fraud, misrepresentation, fraudulent inducement, negligence, or any other intentional tort), or any other legal or equitable theory, and includes the validity, enforceability, or scope of this Section 7 (with the exception of the enforceability of the class action waiver clause provided in Section 7.e.ii below). “Dispute” is to be given the broadest possible meaning that will be enforced. As used in this Section 7, “Comcast” means the operating company subsidiary of Comcast Phone, LLC that serves your area, its officers, directors, employees, and agents, and all entities using the brand name “Comcast,” and its/their parents, subsidiaries, and affiliated companies.

c. How to Initiate the Arbitration Proceeding and Select the Arbitrator:

If you or Comcast elects to resolve your Dispute with Comcast through arbitration pursuant to this Section 7, the party initiating the arbitration proceeding may select from the following arbitration organizations, which will apply the appropriate rules for consumer claims to arbitrate the Dispute:

1. American Arbitration Association (“AAA”)
335 Madison Ave., Floor 10
New York NY 10017-4605
1-800-778-7879
www.adr.org
2. National Arbitration Forum (“NAF”)
P.O. Box 50191
Minneapolis, MN 55405-0191
1-800-474-2371
www.arbitration-forum.com
3. USA&M Portland, Oregon
1000 S.W. Broadway
Suite 1710
Portland, OR 97205

d. Arbitration Procedures:

Because the Services provided to you by Comcast concern interstate commerce, the Federal Arbitration Act (“FAA”), not state arbitration law, shall govern the arbitrability of all Disputes. However, applicable federal law or the law of the state where you receive the service from Comcast may apply to and govern the substance of any Disputes. Any state statutes pertaining to arbitration, however, shall not be applicable under this Arbitration Provision.

If there is a conflict between this Section 7 and the rules of the arbitration organization chosen, the rules contained in this Section 7 shall govern. If the arbitration organization that you selected will not enforce this Section 7 as written, it cannot serve as the arbitration organization to resolve your dispute with Comcast. If this situation arises, the parties shall agree on a substitute arbitration organization. In the event that the parties are unable to agree, the parties shall mutually petition a court of appropriate jurisdiction to appoint a service that will enforce this Section as written. If there is a conflict between this Section 7 and the rest of the Agreement, this Section 7 shall govern.

You and Comcast agree that a single arbitrator will resolve the Dispute. You should know that participating in arbitration may result in limited discovery depending on the rules of the arbitration organization that is chosen to resolve the Dispute. The arbitrator will apply applicable statutes of limitation (as modified by this Section 7), will honor claims of privilege recognized by law, and will take reasonable steps to protect customer account information and other confidential or proprietary information, including the use of protective orders to prohibit disclosure outside of the arbitration, if requested to do so by you or Comcast.

The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. Upon a request by you or Comcast, the arbitrator will provide a brief statement of the reasons for the award. An award rendered by the arbitrator may be entered in any court having jurisdiction over the parties.

If an award granted by the arbitrator exceeds \$75,000, either party can appeal that award to a three-arbitrator panel administered by the same arbitration organization. The members of the three-arbitrator panel will be selected according to the rules of the arbitration organization. The party wishing to appeal the decision of the single arbitrator shall have thirty (30) days from the date of entry of the written arbitration award to notify the arbitration organization, through a written notice of appeal, that it is exercising its right to appeal. The arbitration organization will then notify the other party that the award has been appealed. The three-arbitrator panel will issue its decision within one hundred and twenty (120) days of the date of the appealing party’s notice of appeal. The decision of the three-arbitrator panel shall be final and binding, except for any appellate right which exists under the FAA.

e. Restrictions:

- i. YOU MUST CONTACT US WITHIN ONE (1) YEAR OF THE DATE OF THE OCCURRENCE OF THE EVENT OR FACTS GIVING RISE TO A DISPUTE (EXCEPT FOR BILLS WHICH YOU DISPUTE, WHICH ARE SUBJECT TO SECTION 2.f OF THE AGREEMENT), OR YOU WAIVE THE RIGHT TO PURSUE A CLAIM BASED UPON SUCH EVENT, FACTS, OR DISPUTE.
- ii. ALL PARTIES TO THE ARBITRATION MUST BE INDIVIDUALLY NAMED. THERE SHALL BE NO RIGHT OR AUTHORITY FOR ANY CLAIMS TO BE ARBITRATED OR LITIGATED ON A CLASS-ACTION OR CONSOLIDATED BASIS OR ON BASES INVOLVING CLAIMS BROUGHT IN

A PURPORTED REPRESENTATIVE CAPACITY ON BEHALF OF THE GENERAL PUBLIC (SUCH AS A PRIVATE ATTORNEY GENERAL), OTHER SUBSCRIBERS, OR OTHER PERSONS SIMILARLY SITUATED.

f. Location of Arbitration:

The arbitration will take place at a location convenient to you, in the area where you receive the service from us.

g. Payment of Arbitration Fees and Costs:

UPON YOUR WRITTEN REQUEST, COMCAST WILL ADVANCE TO YOU ALL ARBITRATION FILING FEES AND ARBITRATOR'S COSTS AND EXPENSES. YOU ARE RESPONSIBLE FOR ALL ADDITIONAL COSTS THAT YOU INCUR IN THE ARBITRATION, INCLUDING BUT NOT LIMITED TO COSTS FOR ATTORNEYS OR EXPERT WITNESSES. IF THE ARBITRATION PROCEEDING IS DECIDED IN COMCAST'S FAVOR, YOU SHALL REIMBURSE COMCAST FOR THE FEES AND COSTS ADVANCED TO YOU ONLY UP TO THE AMOUNT THAT YOU WOULD HAVE PAID TO FILE A CASE REGARDING YOUR DISPUTE WITH COMCAST IN THE STATE COURT WHERE YOU RECEIVE THE SERVICES FROM COMCAST. IF THE ARBITRATION PROCEEDING IS DETERMINED IN YOUR FAVOR, YOU WILL NOT BE REQUIRED TO REIMBURSE COMCAST FOR ANY OF THE FEES AND COSTS ADVANCED BY COMCAST. IN THE EVENT A PARTY ELECTS TO APPEAL AN AWARD TO A THREE-ARBITRATOR PANEL, THE PREVAILING PARTY IN THE APPEAL SHALL BE ENTITLED TO RECOVER ALL REASONABLE ATTORNEYS' FEES AND COSTS INCURRED IN THAT APPEAL. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS SECTION 7, COMCAST WILL PAY ALL FEES AND COSTS WHICH IT IS REQUIRED BY LAW TO PAY.

h. Severability:

If any clause within this Section 7 (other than the class action waiver clause identified in Section 7.e.ii above) is found to be illegal or unenforceable, that clause will be severed from the Arbitration Provision, and the remainder of this Section 7 will be given full force and effect. If the class action waiver clause is found to be illegal or unenforceable, the entire Section 7 will be unenforceable, and the dispute will be decided by a court.

In the event that this entire Section 7 is determined to be illegal or unenforceable for any reason, or if a claim is brought in a Dispute that is found by a court to be excluded from the scope of this Section 7, you and Comcast have each agreed to waive, to the fullest extent allowed by law, any trial by jury.

i. Exclusions from Arbitration:

YOU AND COMCAST AGREE THAT THE FOLLOWING WILL NOT BE SUBJECT TO ARBITRATION: (I) ANY CLAIM FILED BY YOU OR BY COMCAST THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER SUBSCRIBER AND WHOSE AMOUNT IN CONTROVERSY IS PROPERLY WITHIN THE JURISDICTION OF A COURT WHICH IS LIMITED TO ADJUDICATING SMALL CLAIMS; (II) ANY DISPUTE OVER THE VALIDITY OF ANY PARTY'S INTELLECTUAL PROPERTY RIGHTS; (III) ANY DISPUTE RELATED TO OR ARISING FROM ALLEGATIONS ASSOCIATED WITH UNAUTHORIZED USE OR THEFT OF SERVICE; (IV) ANY DISPUTE THAT ARISES BETWEEN COMCAST AND ANY FEDERAL, STATE OR LOCAL REGULATORY AUTHORITY OR AGENCY THAT HAS JURISDICTION OVER THE SERVICES; (V) ANY DISPUTE THAT IS NOT AGGREGATED WITH THE CLAIM OF ANY OTHER

SUBSCRIBER AND THAT CAN BE PROPERLY BROUGHT BEFORE A FEDERAL, STATE OR LOCAL REGULATORY AGENCY THAT HAS JURISDICTION OVER THE SERVICES.

j. Continuation of Section 7:

This Section 7 shall survive the termination of your Service with Comcast.

8. MISCELLANEOUS.

a. No Third Party Rights. This Agreement does not provide any third party with a remedy, claim, or right of reimbursement.

b. Acts Beyond Our Control. Neither you nor we will be responsible to the other for any delay, failure in performance, loss or damage due to fire, explosion, power blackout, earthquake, volcanic action, flood, the weather elements, strike, embargo, labor disputes, civil or military authority, war, acts of God, acts or omissions of carriers or suppliers, acts of regulatory or governmental agencies, or other causes beyond our reasonable control, except that you must pay for any Services used.

c. Assignment. We can assign all or part of our rights or duties under this Agreement without notifying you. If we do that, we have no further obligations to you. You may not assign this Agreement or the Services without our prior written consent.

d. Notices. Notices from you to us must be provided as specified in this Agreement. Notice from you made by calling us is effective as of the date that our records show that we received your call. Our notice to you under this Agreement will be provided by one or more of the following: posting on our website, bill message, bill insert, newspaper ad, postcard, letter, or e-mail (if you have provided us with an e-mail address).

e. Separability. If any part of this Agreement is found invalid, the rest of the Agreement will remain valid and enforceable.

f. Governing Law. This Agreement will be governed by the law of the Commonwealth of Pennsylvania, without regard to its choice of law rules, except that the arbitration provisions in Section 7 will be governed by the Federal Arbitration Act. This governing law provision applies no matter where you reside, or where you use or pay for the Services.

g. Entire Agreement. This Agreement (which incorporates by reference the Service Guides constitutes the entire agreement between us and supersedes all prior agreements, understandings, statements or proposals, and representations, whether written or oral. This Agreement can be amended only as provided in Section 9 below. No written or oral statement, advertisement, or Service description not expressly contained in the Agreement will be allowed to contradict, explain, or supplement it. Neither party is relying on any representations or statements by the other party or any other person that are not included in this Agreement.

9. CHANGES TO THIS AGREEMENT

This Agreement may only be changed in the manner provided for in this Section 9. We may change this Agreement, including the incorporated Service Guides, from time to time. If we make any changes to the prices or charges, we will comply with our notice commitments described in Section 1 of this Agreement. With respect to all other changes to this Agreement, we will notify you of the changes, and they will be effective no sooner than fifteen days after we post them at www.comcast.com/tariffs (or at an alternative site if we so notify you). You may also request a copy of the revised Agreement by calling us toll free at the customer service number referenced on your bill.

IF YOU CONTINUE TO BE ENROLLED IN, USE, OR PAY FOR THE SERVICES AFTER ANY CHANGES IN THE PRICES, CHARGES, TERMS OR CONDITIONS, YOU AGREE TO THE CHANGES.

10. ENROLLMENT IN ANOTHER COMCAST DIGITAL PHONE SERVICE

To enroll in an additional Service, or to switch from your existing Service to a different Service, you must notify us by: (1) calling the customer service number on your bill; (2) calling the customer service number provided in our marketing materials; or (3) going to our web site at www.comcast.com/tariffs (or at an alternative site if we so notify you) and following any further instructions provided for enrollment. The terms and conditions of this Agreement, including those in the Service Guides, will apply to the new or additional Comcast Digital Phone services.

BY ENROLLING IN, USING, OR PAYING FOR THESE NEW OR ADDITIONAL SERVICES, YOU AGREE TO THE PRICES, CHARGES, TERMS AND CONDITIONS IN THIS AGREEMENT.

* TTY for customers with hearing/speech disabilities: 1-866-803-2403.